

Average Evanston household indoor water usage



Toilet
26.7%



Faucet
15.7%



Clothes
Washer
21.7%



Leaks
13.7%



Shower
16.8%



Other
5.3%

Ways to pay your bill:

Online: cityofevanston.org/ebill
Mail: City of Evanston Utilities Dept.
 PO Box 4007
 Carol Stream, IL 60197-4007
In Person: Morton Civic Center
 2100 Ridge Avenue
 Evanston
Phone: 844-789-1449

Water, Sewer, and Sanitation Billing Schedule:

Water Usage & Sanitation Services	Billing Month	Due Date Month
November and December	January	February
January & February	March	April
March & April	May	June
May & June	July	August
July & August	September	October
September & October	November	December

Bills are mailed and/or emailed during the first week of the billing month and are due early the first week of the following month.

Past Due Charges and Shut Off Procedures:

A 10% Penalty will be applied to water, sewer and sanitation charges when payment has not been received by 5pm on the due date. Service will be discontinued if the bill remains unpaid for more than 30 days after the due date shown on the statement. Service will not be resumed until all arrears have been paid and an additional fee to reinstate water service will apply being disconnected. The City assumes no responsibility for any damage to the premises as a result of the water being turned off.

Water Rate:

Minimum charge every two months (effective 1/1/24) based upon water meter size as follows: (includes first 500 cubic feet of water consumed, \$3.91 per 100 cubic feet of water usage over minimum)

5/8" & 3/4"	1"	1 1/2"	2"	3"	4"	6"	8"
\$13.96	\$27.85	\$52.13	\$82.09	\$144.05	\$231.55	\$408.34	\$691.25

Sewer Rate:

Minimum sewer charge every two months \$15.40 includes first five hundred cubic feet (500 cu.ft.) of water usage.

\$3.08 per 100 cubic feet of water usage

Tax exempt properties: \$4.53 per 100 cubic feet in excess of 10,000 cu. ft. of water consumed in a billing cycle.

Sanitation Service Charge Fee:

\$25.07 per month per housing unit (95 gal cart)
 \$11.10 per month per housing unit (65 gal cart)
 \$11.10 per month per housing unit (each add cart)
 \$10.75 city condo program per unit
 \$37.63 yard waste per year per cart
 \$80.00 food waste per year per cart

Affordable rate for qualified
 Access Evanston Program members
 After minimum usage
 Water: \$2.09 per 100 c.f.
 Sewer: \$1.94 per 100 c.f.

High Water Bills: Look up your account to explore your water use and check for leaks and sign up for auto-pay at the WaterSmart program:

cityofevanston.watersmart.com/index.php/welcome

Questions, updates or moving: 311 or 847.448.4311

www.cityofevanston.org

water @cityofevanston.org

Water Emergency: 847.475.6880 (After hours, week-end, holidays)

E Detach here and Return bottom portion with your payment.

Pay your bill

Mail:

City of Evanston
 Utilities Department
 PO Box 4007
 Carol Stream, IL
 60197-4007

This post office box is for the payment of water; sewer and recycling bills only.

In Person:

Morton Civic Center
 City Collector's Office
 1st Floor
 or 24-hr drop box
 2100 Ridge Avenue
 Evanston, IL 60201

Online:

cityofevanston.org/ebill

Phone:

844-789-1449