



# Social Services Committee

February 8, 2024 - Meeting Overview



# Agenda

- Call to order/declaration of a quorum
- Approval of Meeting Minutes from November 9, 2023
- Public Comment
- 2024 Public Services Funding Priorities
- Nomination of Vice Chair
- Staff Report
- Public Comment
- Adjournment



# Public Comment



# Public Services Funding Priorities



# Discussion

- **City Goals/Areas of Focus** (Council/EPLAN)
- **Participant Services** (Equity Advancements/Address COVID Recovery)
- **Possible Considerations** (Target Populations/Needed Supports)
- **Areas of Service** (Case Management & Safety Net)

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# City Council Goals & eplan



# City Council Goal Overview

- Affordable Housing
- Climate Action and Resiliency
- Economic Development
- Finance
- Public Health
- Public Safety



# City Council Goals

- Assistance to vulnerable community members: unhoused, refugee, and migrant populations
  - Metric: Reduction in emergency room visits related to persons experiencing homelessness
- 5th Ward Health Hub: mental health first aid, parenting groups, community- building activities
  - Metric: Increased access to healthcare resources for 5th ward residents





# City Council Goals

- Support the development of a community wraparound program to facilitate interagency communication and cooperation among public and nonprofit partners...(to) meet the needs of individuals with social service and mental health challenges
  - Metric: Provide wraparound services to families



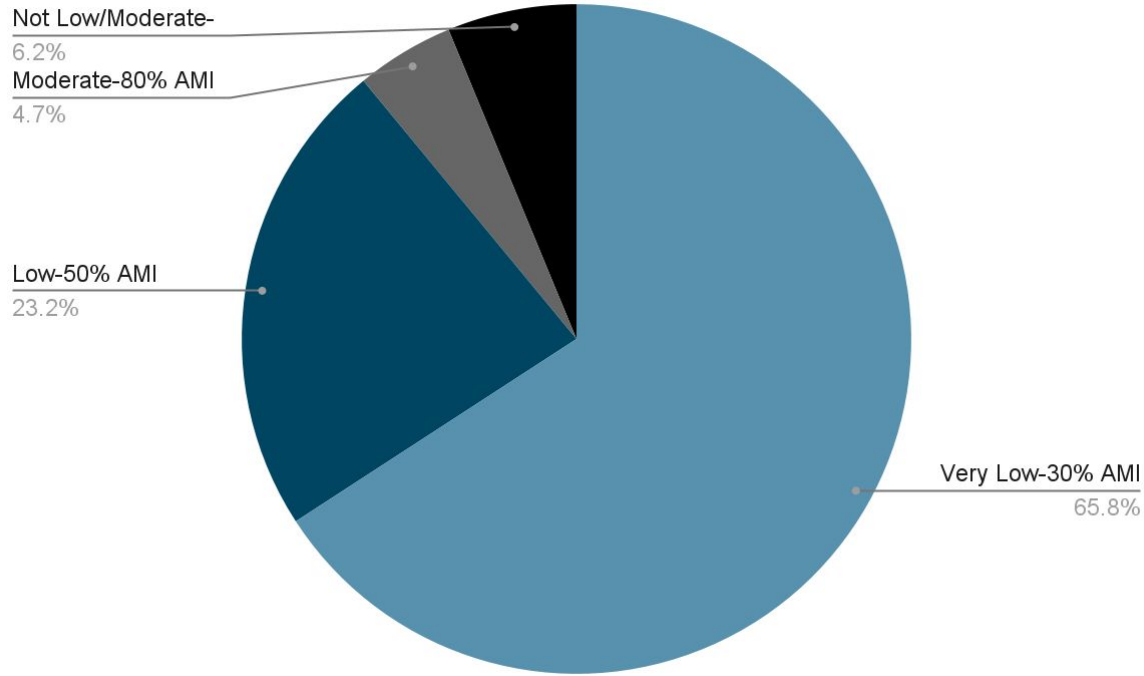
# EPLAN

- Advancing Health and Racial Equity
- Improve Mental and Emotional Wellbeing
- Strengthening Climate Resilience

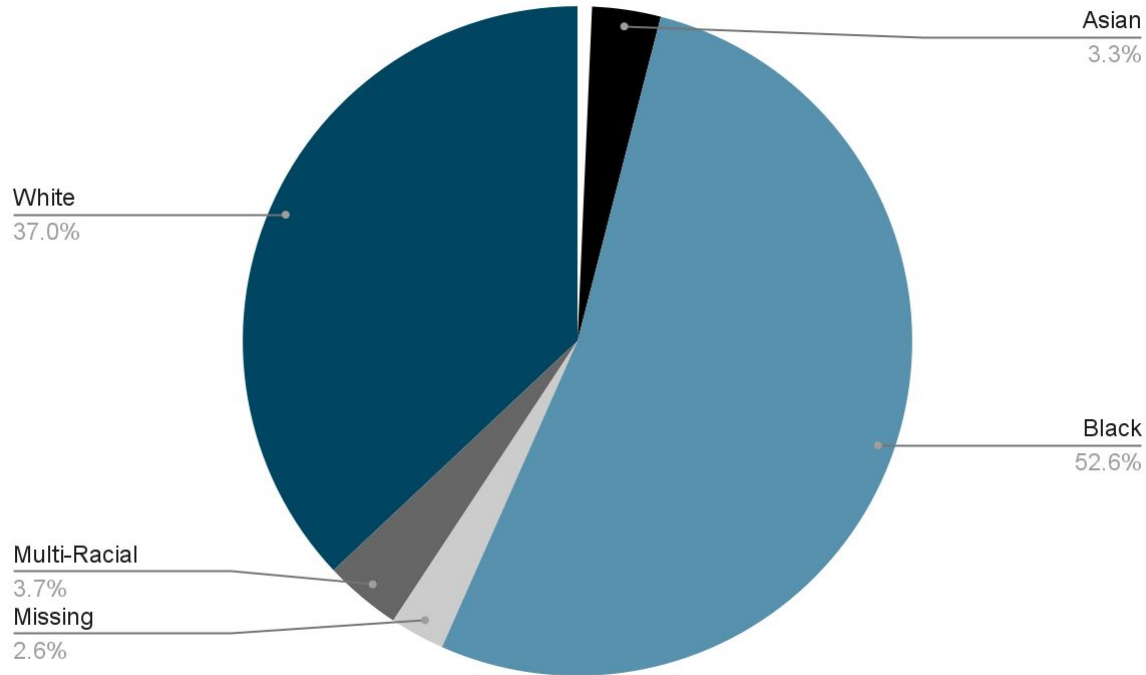


# Participants Served

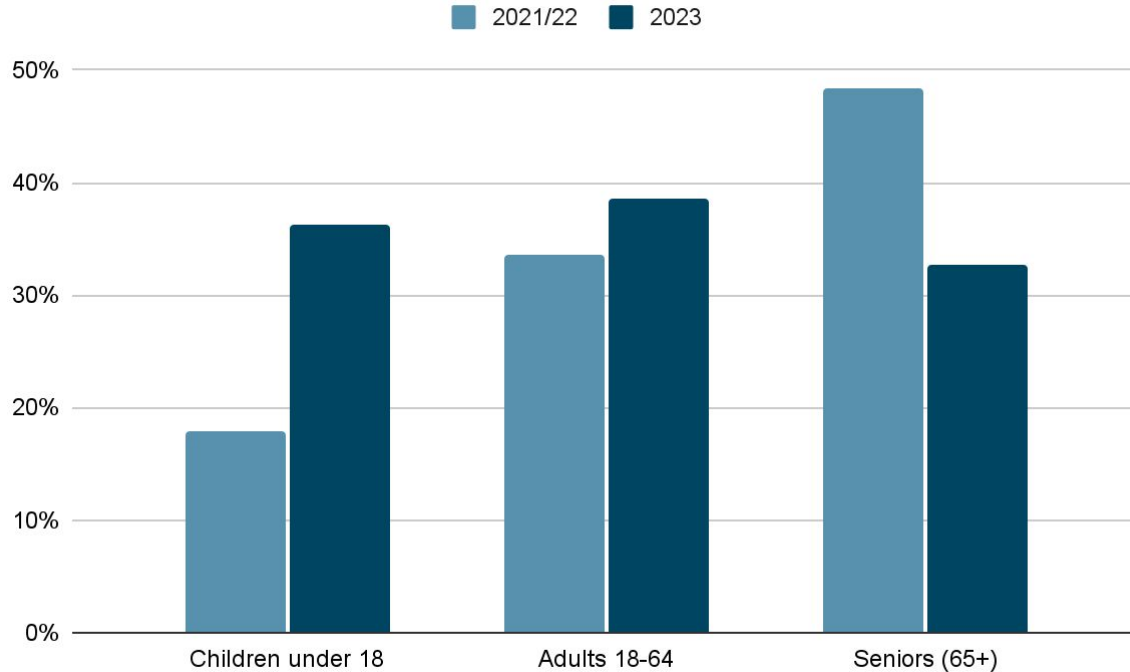
# Participants by Household Income



# Participants by Race/Ethnicity

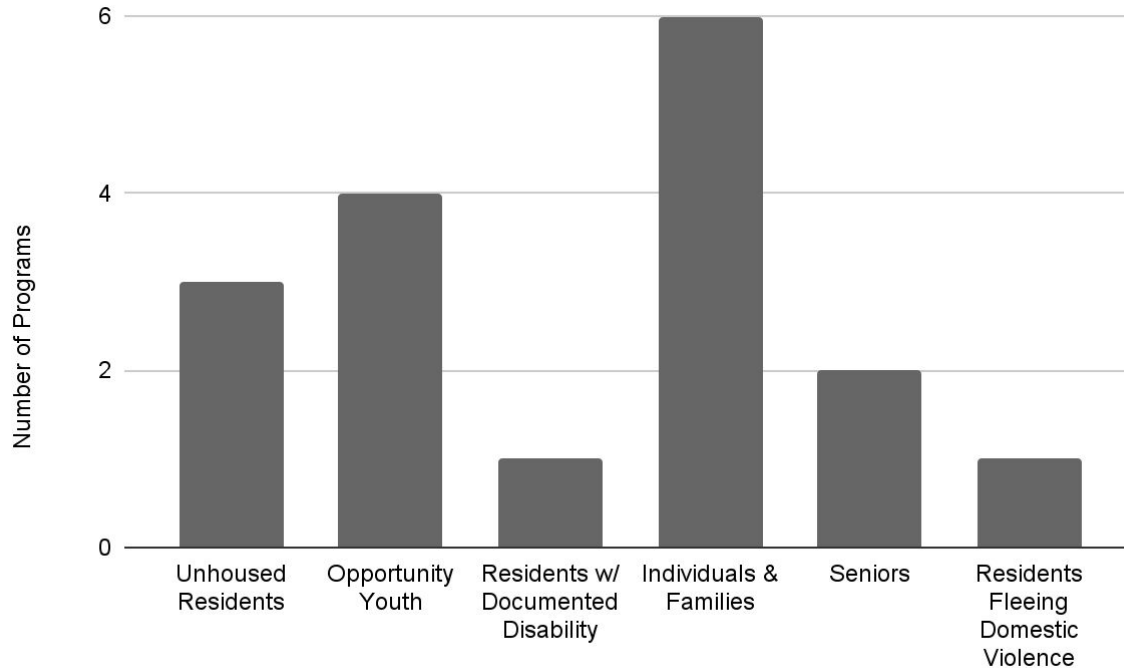


# Annual Average - Participants by Age





# Target Participants





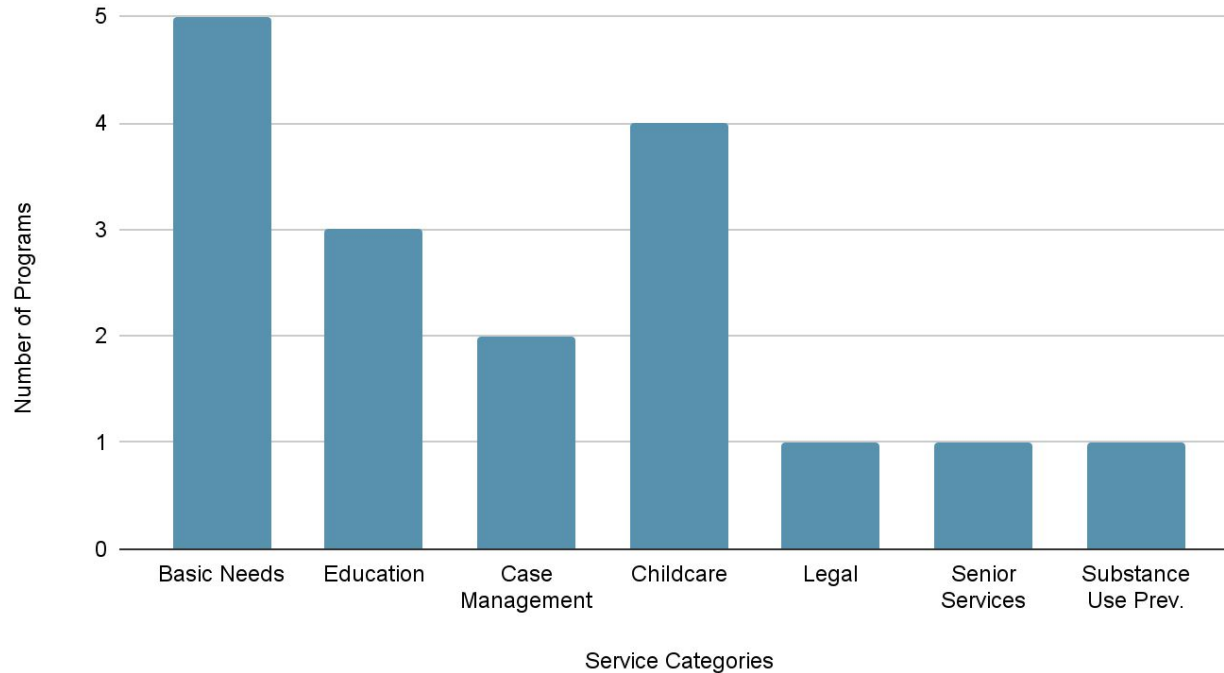
# Target Participants by Program

- **Unhoused/Unstably Housed** (3: *Connections-Youth & Drop-In, Interfaith Action*)
- **Opportunity Youth** (4: *Books & Breakfast, Family Focus, Moran Center, YOU*)
- **Documented Disability** (1: *Impact Behavioral Health Partners*)
- **Individuals & Families** (6: *IWS, CNE, Moran Center, PEER Services*)
- **Seniors** (2: *Meals on Wheels, North Shore Senior Center*)
- **Residents Fleeing Domestic Violence** (1: *YWCA*)





# Program Service Categories





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- **Basic Needs** (4: *Connections, Interfaith Action, Meals on Wheels, YWCA*)
- **Childcare** (4: *Infant Welfare Society, CNE*)
- **Education** (3: *Books & Breakfast, Family Focus, YOU*)
- **Legal** (1: *James B. Moran Center*)
- **Senior Services** (1: *North Shore Senior Center\**)
- **Substance Use Prevention** (1: *PEER Services*)



# Current Application Guidelines

- Case Management and requirements for holistic service delivery
  - *Metrics: Service Plans, Connections, Referrals, & “Graduation” Rates*
- Safety Net services by Service Type and/or Target Participants
  - *Metrics: Hours of service and/or units of service provided*



# Summary

- Services for underserved/marginalized residents
- Support for all age groups
- Services that target low/moderate income residents
- Pandemic recovery
  - Housing Stability
  - Economic Stability/Workforce Development
  - Childcare
  - Education
  - Mental Health



# 2025/26 Grant Application Timeline

Review City goals and  
define priorities

**2nd Quarter**  
**April-June**  
**2024**

Opening of application

Start of Program Year

**4th Quarter**  
**October-December**

**1st Quarter**  
**January -March**  
**2024**

**3rd Quarter**  
**July-September**  
**2024**

**2025**

Review/ Finalization:  
applications, evaluation  
tool

Applications reviews  
and approval



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**Feedback, Questions?**



# Mental Health Provider Program Updates

# 2023 Timeline

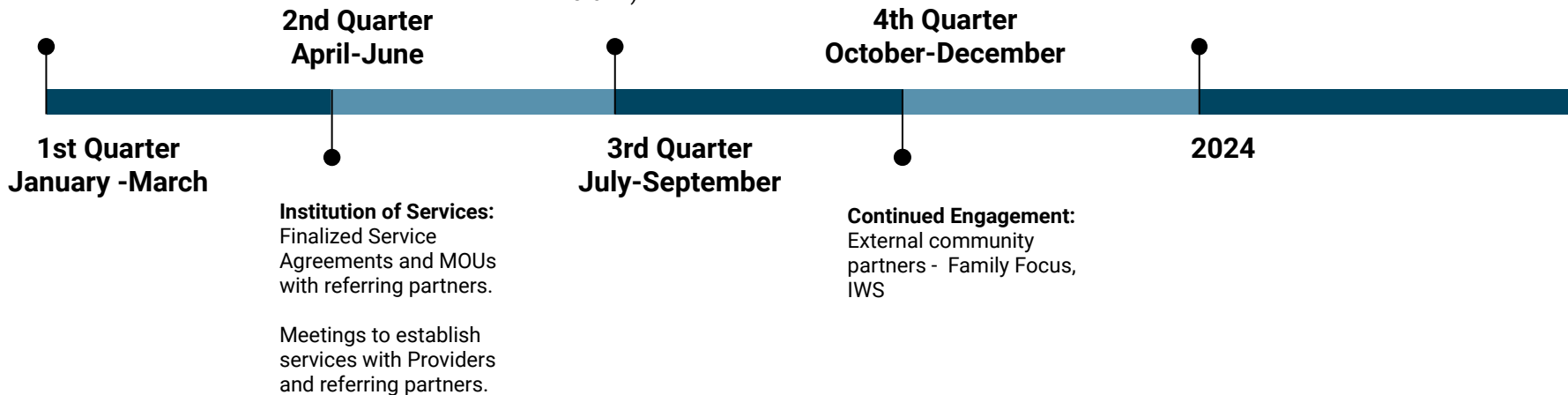
## Program/Provider

**Approval:** Codification of process

## Initiation of Engagement

**Services:** Skylight (July - Gibbs Morrison), Josselyn (September - Robert Crown)

**Ongoing:** Goal to sustain services and respond to community needs





# Service Agreements

<b>Providers &amp; Fee-For-Service Agreement Amounts</b>	
<b>Counseling Center</b>	<b>Amount</b>
Skylight Counseling Center	\$114,000
Josselyn, Inc.	\$111,600
Metropolitan Family Services	\$78,080
Impact Behavioral Health Partners	\$45,000



# Services

- Individual, couples, or family counseling
- Group counseling
- Travel (for community based appointments)
- Engagement\*

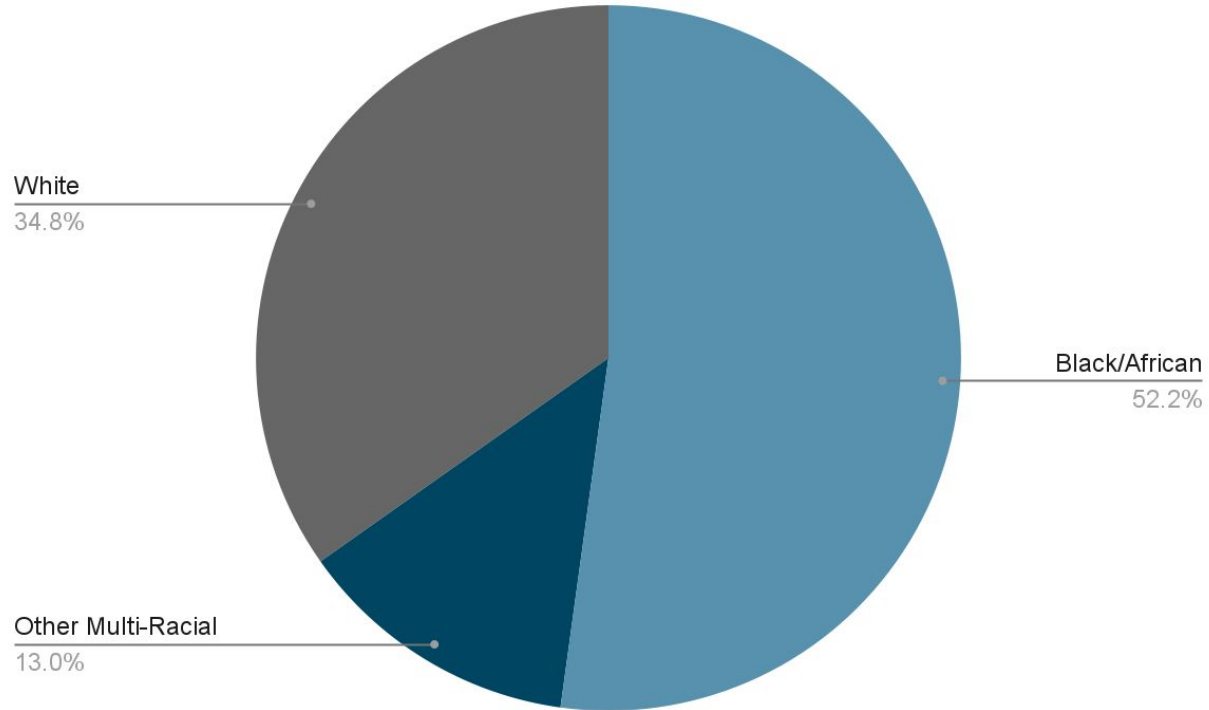
\* Specific to/for target populations

# Services Provided

Mental Health Provider Referrals & Participants Served					
Provider	HH Referrals	Total Served*	Individual Hours	Group Hours	Engagement Hours
Skylight	9	25	37	96	14
Josselyn	6	15	3	14.5	22
Met. Family	7	8	6.25	3.5	0
Impact	0	0	0	0	2
<b>Totals</b>	<b>22</b>	<b>48</b>	<b>45.25</b>	<b>46</b>	<b>50</b>

\*Total Served does not include group or engagement numbers

# Race/Ethnicity





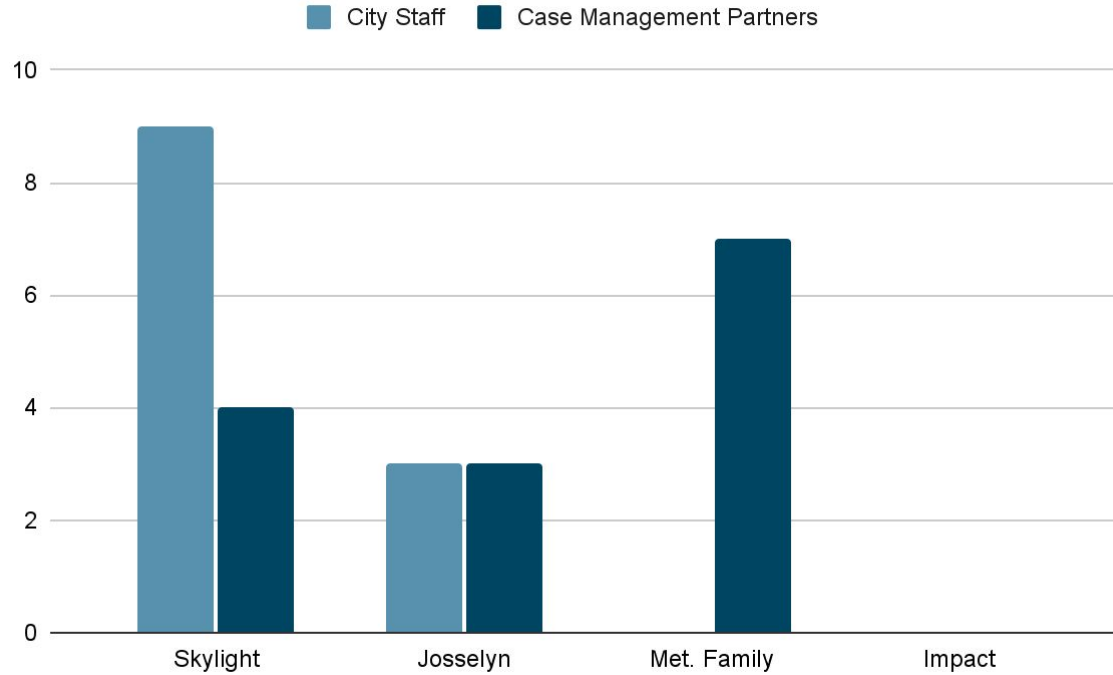
# Demographics

## Additional Circumstances:

- 8 - Mental health disorder
- 8 - Single parent/guardian household
- 1 - Individualized Education Plan (IEP)
- 1 - Developmental/physical disability
- 4 - No documented circumstances

Household Income: 21 households below 80% AMI, 1 households above

# Referral Participants





**Thoughts/Questions?**



# Nomination of Vice Chair





# Staff Report



# Public Comment



**Thank you!**