

MINORITY, WOMEN, DISADVANTAGED & EVANSTON BUSINESS ENTERPRISE DEVELOPMENT COMMITTEE

Wednesday, May 17, 2023 6:00 P.M. Lorraine H. Morton Civic Center, 2100 Ridge Avenue, Room 2402

AGENDA

		Page
1.	CALL TO ORDER/DECLARATION OF A QUORUM	
2.	APPROVAL OF MINUTES	
A.	Approval of the April 19, 2023 Minutes Draft MWEBE MINS 04-19-23.docxedits	3 - 5
3.	GUEST INTRODUCTIONS	
A. B.	Wissam Akra (Tough Leaf) RiseKit Platform Representative	
4.	STAFF REPORTS	
A.	M/W/D/EBE and LEP Tracking Report – HOLD June 21, 2023	
5.	NEW BUSINESS	
A.	Tough Leaf - Presentation	6 - 21

Tough Leaf_Evanston

B. <u>RiseKit Platform – Presentation</u> RiseKit CoE Community Information Session 4.2023

22 - 35

6. OLD BUSINESS

- A. <u>M/W/D/EBE Certification for Local business, Certification Process</u> Discussion
- B. Anchor Procurement NLC Update
- C. M/W/D/EBE Committee Work Plan Updates

 MWEBE Committee 2023 WorkPlan April 2023

36 - 41

7. OTHER BUSINESS

8. ADJOURNMENT

Order & Agenda Items are subject to change. Information about the Minority, Women & Evanston Business Enterprise Development Committee (M/W/EBE) is available at: www.cityofevanston.org/mwebecommittee. Questions can be directed to Tammi Nunez at 847-866-2935.

The City of Evanston is committed to making all public meetings accessible to persons with disabilities. Any citizen needing mobility or communications access assistance should contact the Facilities Management Office at 847-866-2916 (Voice) or 847-448-8064 (TYY)



MINORITY, WOMEN, DISADVANTAGED & EVANSTON BUSINESS ENTERPRISE (M/W/D/EBE) DEVELOPMENT COMMITTEE

Wednesday, April 19, 2023 6:00 P.M. Meeting Minutes

MEMBERS PRESENT: Councilmember Bobby Burns, Councilmember Kristian Harris, Councilmember Devon Reid, Kemone Hendricks, Jared Davis, Bonaventure Fandohan, Angela Pennisi, Ernest Noy, Rachel Williams

MEMBERS ABSENT: Michael McLean

STAFF PRESENT: Hitesh Desai, Chief Financial Officer, Treasurer; Tammi Nunez, Purchasing Manager; John Gonzalez, Purchasing Specialist; Nathan Norman, Workforce Development Manager

GUEST: Aina Gutierrez, Executive Director of the Rebuilding Exchange

PRESIDING MEMBER: Councilmember Bobby Burns

1. Declaration of a Quorum

With a quorum present, Councilmember (CM) Burns called the meeting to order.

2. Approval of Minutes

Councilmember Harris motioned to approve the February 15, 2023 minutes and March 15, 2023 minutes. Seconded by B. Fandohan. All voted in favor of approving minutes unanimously.

3. Guest Introduction

Aina Gutierrez, Executive Director of the Rebuilding Exchange discussed their December 2022 proposal to Northwestern University regarding construction of the new Ryan Field Stadium and creating a partnership with Rebuilding Exchange to allow them to become the local recruitment and training pipeline for those in the building trades, workforce development and Evanston. A. Gutierrez stated as of this meeting, they had not received a response from the university.

4. Staff Reports

A. M/W/EBE and LEP Tracking Report

RFP 23-04 Engineering Services Related to the Evanston Service Center North Fuel Island Replacement, \$212,946. Awarded to Greeley and Hansen, LLC. MBE subcontractor CCJM Engineers, Ltd., 23.90% towards goal. WBE subcontractor O'Brien & Associates, Inc, 3.4% towards goal.

A. Page 3 of 41

Bid 23-03 Evanston Skate Park at Twiggs Park, \$1,757,266.00. Awarded to Hacienda Landscaping, Inc. No subcontractors. Hacienda is MBE.

Bid 23-14 Green Bay Road Water Main Improvements, \$1,269,508.95. Awarded to MBE firm Pan Oceanic Engineering Co., Inc., 85.95% towards goal. WBE subcontractor J.A.C.K. Contractor Services, Inc 0.7% toward goal. WBE subcontractor City Lights, Ltd. 1.2% towards coal.

2023 Facility Envelope Repairs, \$389,727. Awarded to Garland/DBS Inc. EBE subcontractor, KG Roofing, Inc., 84% towards goal.

RFP 23-13 2023 Great Merchant Grant Planters and Landscape Maintenance, \$77,368.00. Awarded to EBE firm Herrera Landscape & Snow Removal, Inc.

Bid 23-09 Oakton Street Corridor Improvement Project, \$4,156,960.10. Awarded to Landmark Contractors, Inc. DBE subcontractor Elmund & Nelson Co., 31.3% towards goal.

BID 23-08 Dredging of the Church Street Boat Ramp, \$65,000. Awarded Kovilic Construction Company, Inc. MWDEBE waiver requested due to self-performing all work.

LEP Penalty Fund balance as of April 14, 2023, \$77,596.75.

B. LEP Forecast Report

Eighteen eligible LEP projects through March 2023 with a 2023 budget total of \$22,122,054 and current contract award total of \$12,518,371. Nathan Norman and his team are working with LEP participants to cultivate their resumes and develop workplace skills. This will allow the Workforce Division to be used as a resource for qualified candidates and contractors.

5. New Business

A. Rebuilding Exchange – Letter of Support

CM Reid motioned to move, seconded by CM Harris. All voted unanimously in favor of approving the Letter of Support.

6. Old Business

A. MBE Data and Draft MWEBE Compliance Form

All voted unanimously to changes to the MWEBE Compliance Form.

B. Anchor Procurement NLC Update

NLC has awarded the City of Evanston the grant of \$15,000. Once the memoranda of understanding is signed and returned, disbursement of the funds are expected within 14 to 20 days. The next cohort meeting is scheduled for April 25, 2023.

C. MWEBE Committee Work Plan Updates

A. Page 4 of 41

Goal #1: Position Evanston's MWEBE Committee as a leader in MWEBE advocacy in Evanston.

K. Hendricks shared that they are interested in hosting a large event to collect necessary data, introduce different initiatives that the committee is working on and present it to the community.

A. Pennisi shared the top priority is to develop and maintain the directory and how the information is aggregated from the businesses, registration process and seek input from other potential partners.

Goal #2: Increase local firms that provide goods and services the city needs.

F. Bonaventure shared that creating an assessment to know what the city needs in terms of services and work should be the foundation and it gives a sense of what is happening.

Councilmember Harris agreed that it is critical to understanding what the assessment looks like and that creating the event mentioned earlier brings everyone to the table.

Goal #3: Increase local contractors that work as general contractors and subcontractors on major projects in Evanston.

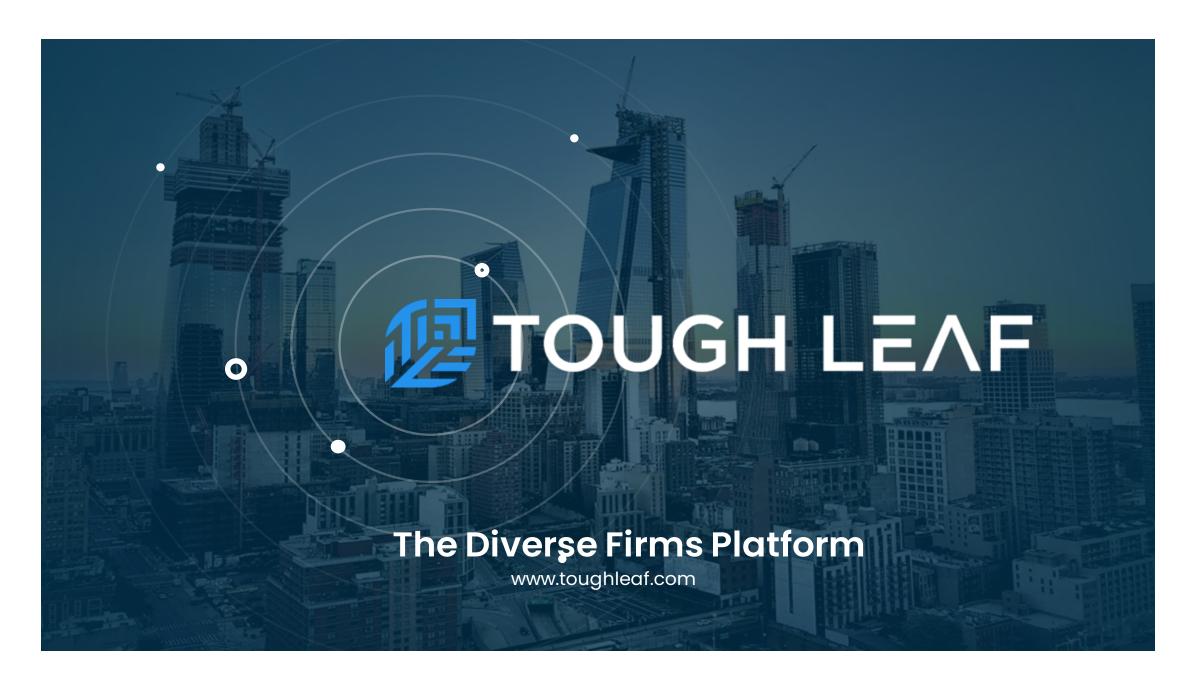
No updates provided.

7. Other Business

8. Adjournment

Councilmember Burns motioned the meeting be adjourned, motion carried unanimously. Meeting ended at 8:02 P.M.

A. Page 5 of 41



Over 80,000 Diverse Firm Profiles listed on Tough Leaf
100s of Certification Types



problem that is growing... A nationwide crackdown on Diverse Firm compliance

A pressing

"The City of Boston shall establish an overall annual aspirational goal of **25%**minority-and woman-owned business

enterprise utilization on discretionary contract and procurement spending" -City of Boston Mayor Walsh "Out of \$30.4 billion in contracts awarded by the City in FY 2021, only \$1.166 billion (3.8 percent) was awarded to M/WBEs" - New York City Comptroller Scott M. Stringer

NY Governor Hochul Passes: Legislation (A.9259-A/S.3390-A)

Aimed at preventing fraud and abuse in the MWBE program while also creating a framework for a fund to investigate and audit fraud"





Problem... **Current Process**

- Information:
 - 1. Outdated Information
 - 2. Limited information on qualifications
- Communication
 - 1. Manual Outreach
 - 2. No Centralized Project Database
 - 3. Lack of Trust
- Capacity
- 1. Insurance
- 2. Bonding
- 3. Staffing
- 4. Business Development



Source: U.S. Department of Transportation: 49 CFR Part 26 Final Rule

Page 10 of 41

Solution

Meet Goals with our Al-powered Compliance Platform

Customized Database

Contact Information Location Tagging Qualifications

Automated Outreach Process

Outreach to DF based on their Qualifications Match Requirements with Qualifications Centralized Project Database

Capacity Building Services

Capital Insurance Bonding Staffing

- ✓ Over \$110M Awarded to Tough Leaf Firms in 2022-2023
- ✓ 100% Procurement Success Rate Using Tough Leaf
- ✓ Over 80k Diverse Firm Profiles
- ✓ Over 10 Capacity Building Partners







Page 11 of 41

Benefits

Existing Process vs Tough Leaf Process



Traditional Process

- Outdated Databases
 No Ability for Self Certification
- Request Information from DF Manual Outreach to DF
- 3 Contract with Capacity Building Services
- 4 Manually Monitor Compliance
- Developers/Contractors have to manually vet firms



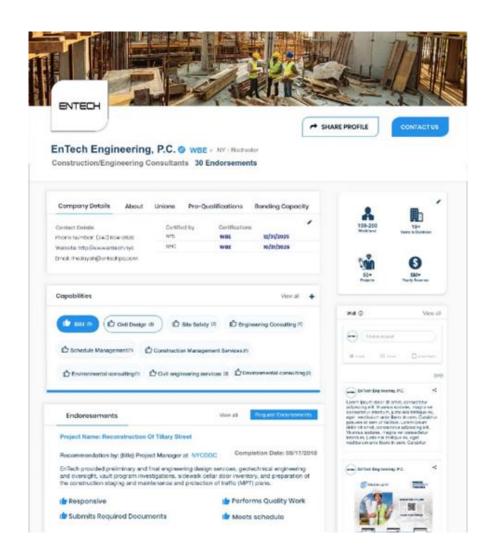
Tough Leaf Process

- Up-to-Date Data with Diverse Firm Profiles
- 2 Automated Outreach Process
- 3 Capacity Building Services
- 4 Automated Compliance Monitoring



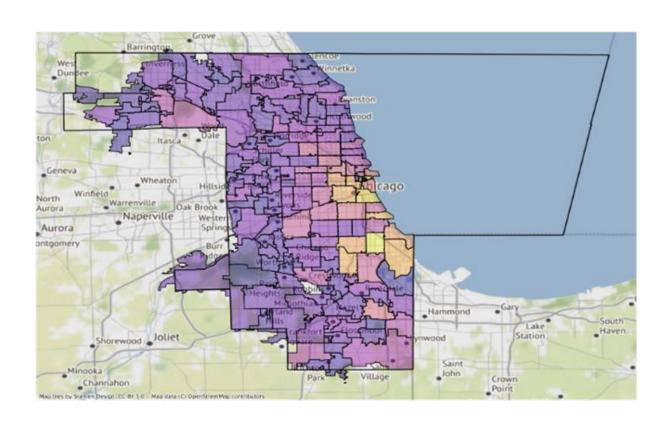


Customized Profiles





Location Mapping





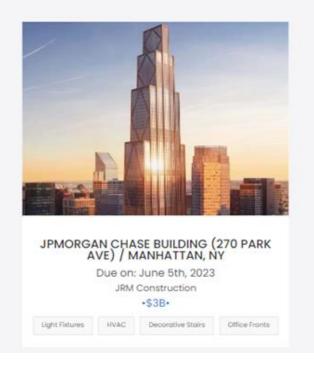


Page 14 of 4

Project Database

Available Projects

Sign in to see our full project list







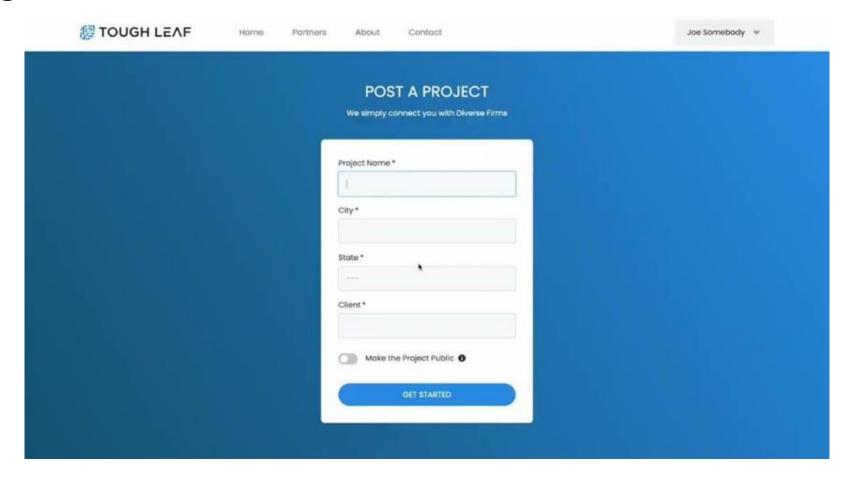






Page 15 of 41

Matching Platform





Page 16 of 41

FOUNDING TEAM



Wissam Akra

CEO MBA - Columbia

Professional Engineer with 10+ years managing major projects. He has managed procurement of \$600M+ of XBE contracts.

Wissam was voted Top 100 leaders in Construction & Real Estate nationwide.





Shaunna Randolph

Head of BD MS in Communication

Marketing experience and product launch expertise. Ability to be adept at articulating complex concepts into streamlined content for effective sales enablement, training, and business impact.

Experience with Coordinating with Diverse Firms







Neah Brooks

Head of Sales BS in Leadership

Neah facilitates solving client challenges by providing a solution that meets their requirements

Neah has deep expertise in preconstruction solutions with over 5 years of experience in the space

Neah is the chair for D&I for NAWIC







John Cui

Head of Engineering BS in CS

Self-taught, academia enhanced, and professionally milled, software artisan with a passion for crafting ideas into purposeful and usable products.

Highly motivated to work with a team of professionals and experts. Wellversed in several programming languages with solid skills in development.







Page 17 of

BOARD



TANYA POPE

AVP Supplier Diversity - Columbia Ascend Tristate & CU Grow

Tanya manages Diversity procurement at Columbia University.

Founder of the CU Grow: Vendor Development Program

Founder of Ascend Tri-state: Small Business Development Program.

She has managed supplier diversity for Fortune 500 companies.





TIM MCMANUS

Former VP McKinsey Former SVP AECOM Former Director EY

Tim consults with governments & companies around development and delivery of major infrastructure, urban development and capital programs.

Tim sits on the Board of Directors of Turner & Townsend, Parsons Corporation





BARBARA ROBERTS

Chief Growth Officer MS Comp Sci - NYU

Barbara founded Columbia Harlem Community Business program, Bronx/Brooklyn Women Business Centers. Black Women Entrepreneurs' Program and many other Diverse Firm business groups.

She was also awarded the Business Enterprise Award by President Clinton.





Dr. IBRAHIM ODEH

Founder of Global Leaders in Construction Management

Dr. Odeh is a consultant and advisor for several construction companies and agencies such as Skanska, EnTech (WBE), Group PMX (MBE) and Dentons.

He serves on advisory boards and committees of the World Economic Forum, CG/LA infrastructure, and Smart City Works.





Clients & **Projects**









Contract Value Size Owner

JP Morgan Chase Project at 270 Park Avenue MWBE Requirements: 25%

\$3B

550 Madison Ave

MWBE Requirements: 25%

\$4M

Bronx Animal Veterinary Clinic **MWBE Requirements: 30%**

\$75M

ROADWAY IMPROVEMENTS AT THE **VERRAZZANO-NARROWS BRIDGE**

MWBE/SDVOB Requirements: 36%

\$91M

Four Bridges Rehab in Westchester County

DBE Requirements: 20%

\$36M



Page 19 of 41

Case Study







Scaffolding
Demolition
Concrete
Masonry
Structural and
Miscellaneous Steel

Examples of Bid Packages



Project Name

JP Morgan Chase -New Headquarters 270 Park Avenue

Total Value

\$3B+

Challenges

- Meeting Compliance Requirements
- Mitigating Risks



Case Study





100% Success Rate

Finding 3+ vetted Diverse Firms per Bid Package

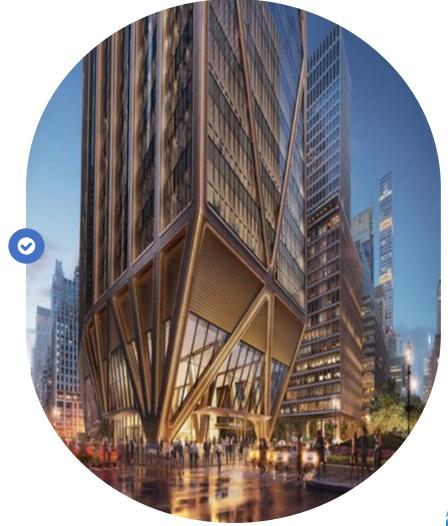
- Meeting Project Specifications
- 2. Certification Requirements
- 3. Bond Capacities

Tough Leaf's Al-Powered Solution

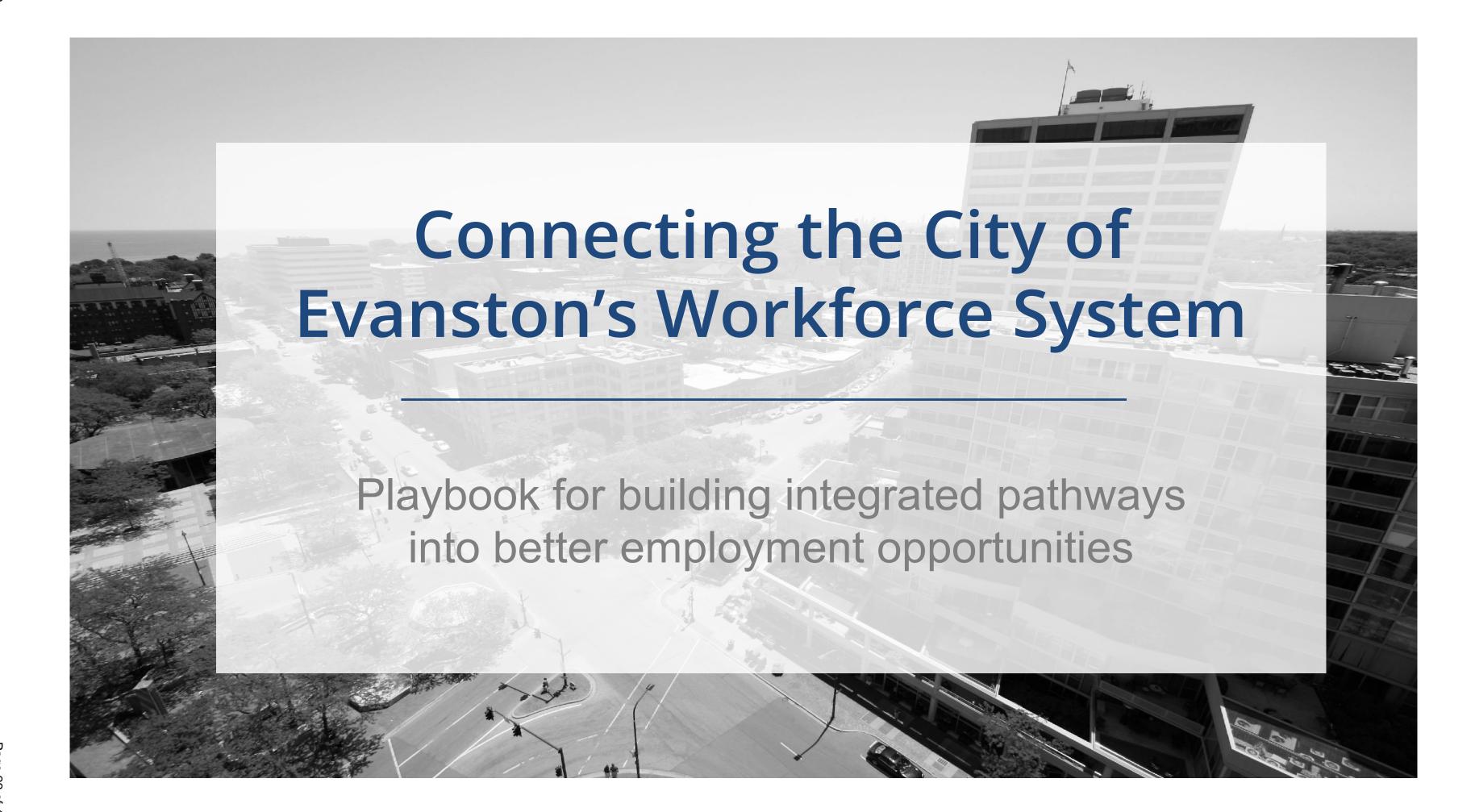
Met delivery expectations with a comprehensive report in 10 days, ahead of schedule.

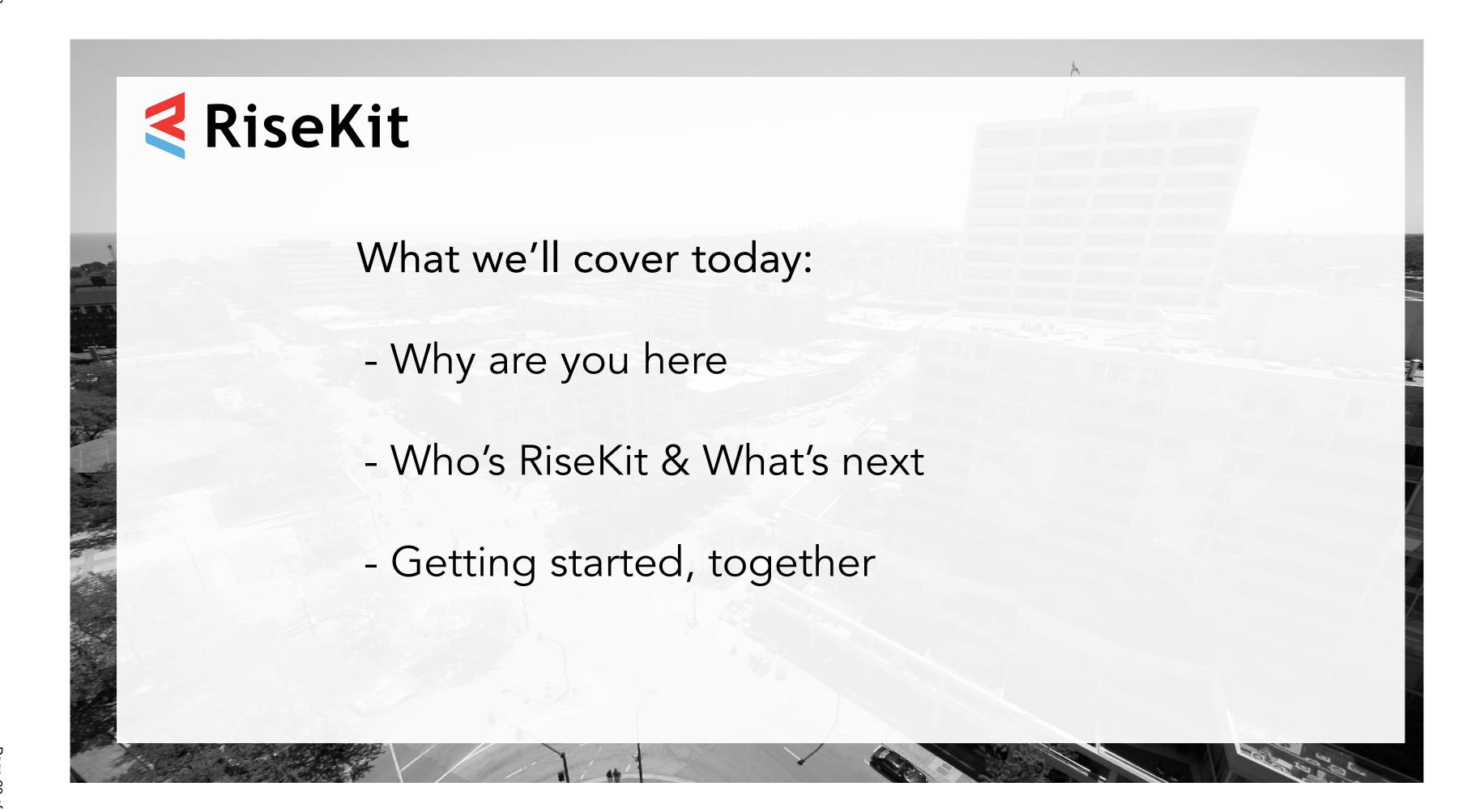
Testimonial

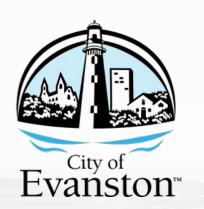
'This would have taken us 2 people for a month - we received necessary info in a week' Sachin Bhide, Senior Estimator









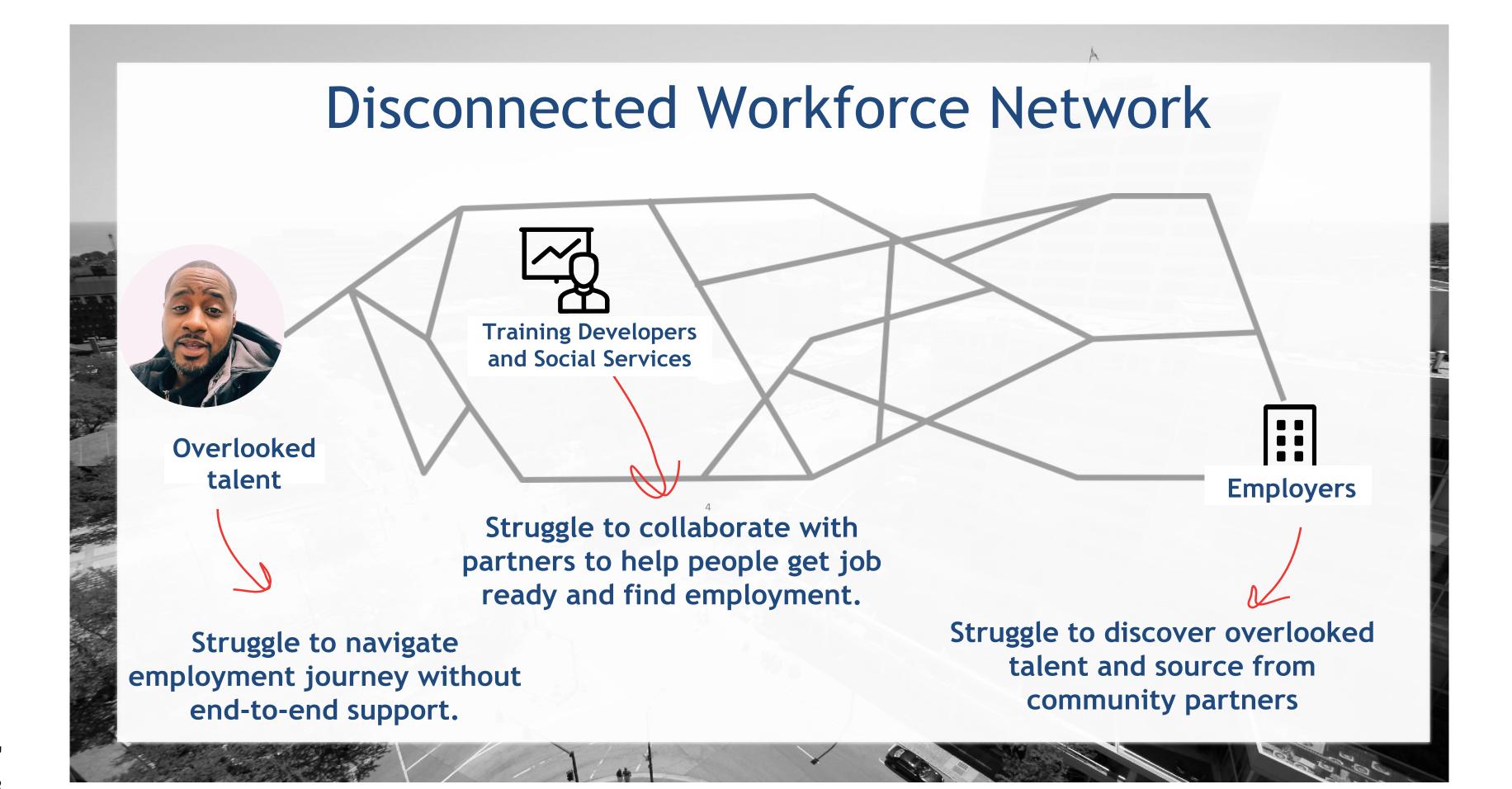


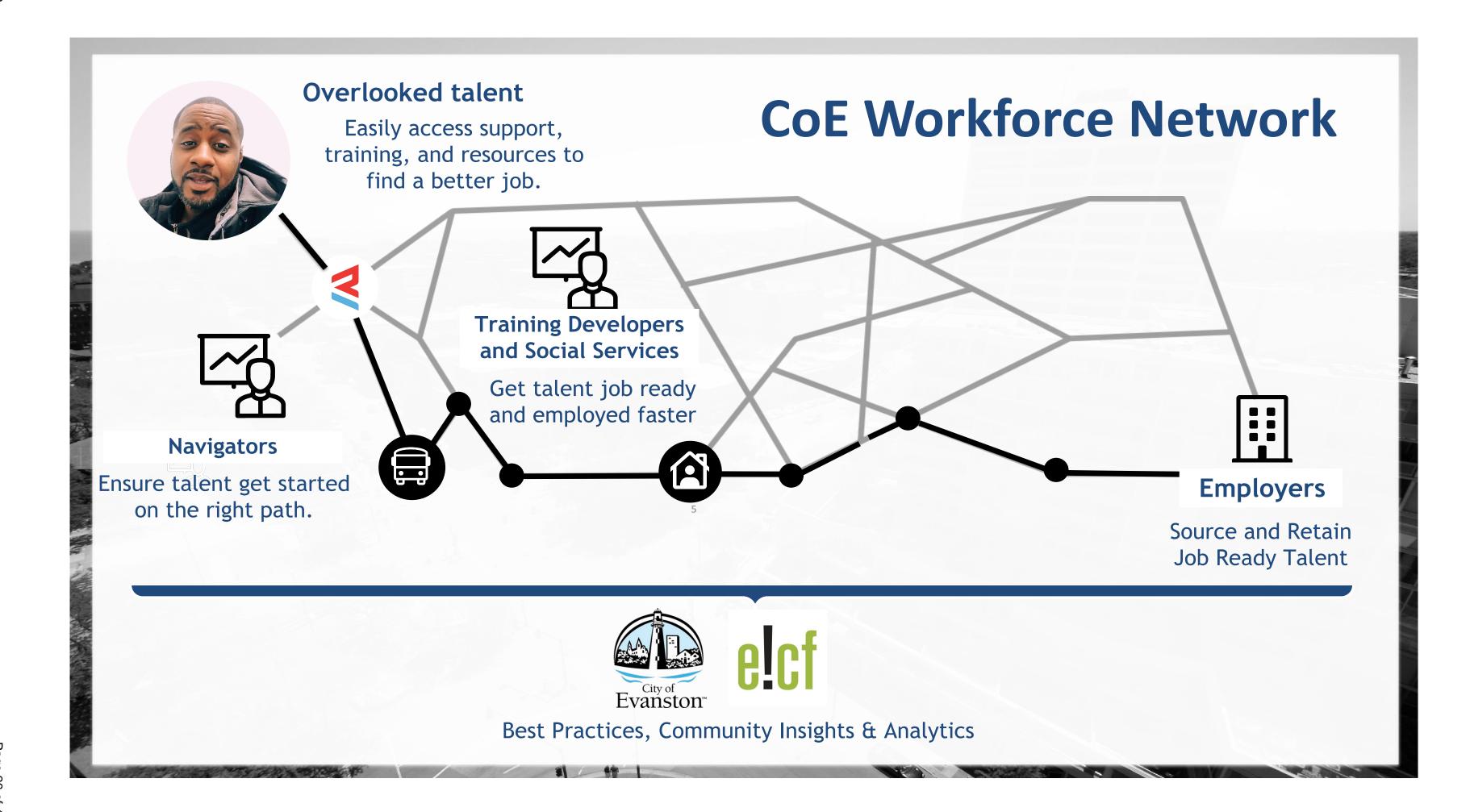
Workforce Development Program Workforce Network Launch

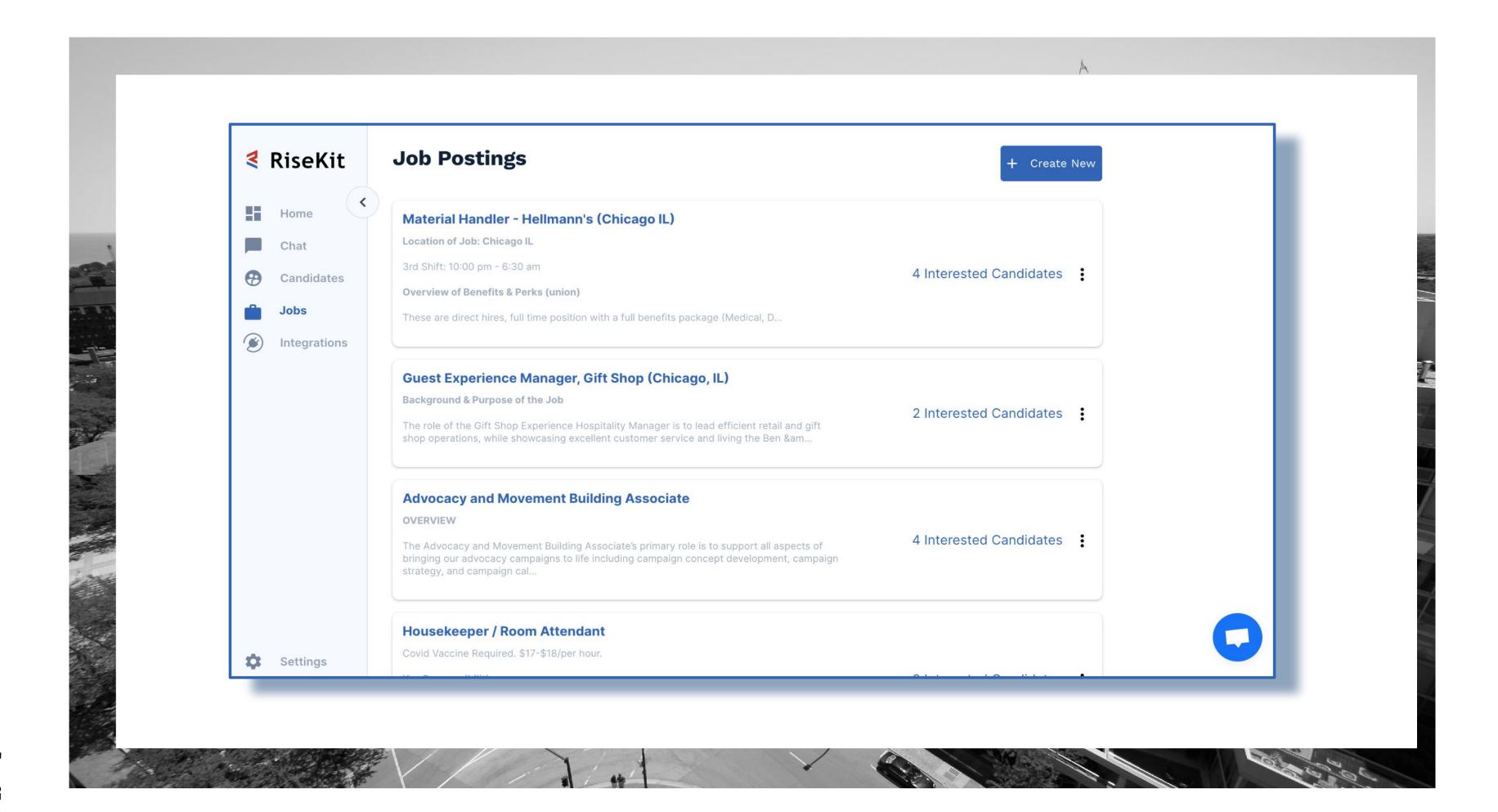
Evanston leaders recommended to the City of Evanston a technology platform to improve how the workforce eoc-system coordinates their efforts to develop and hire overlooked talent from underserved populations.

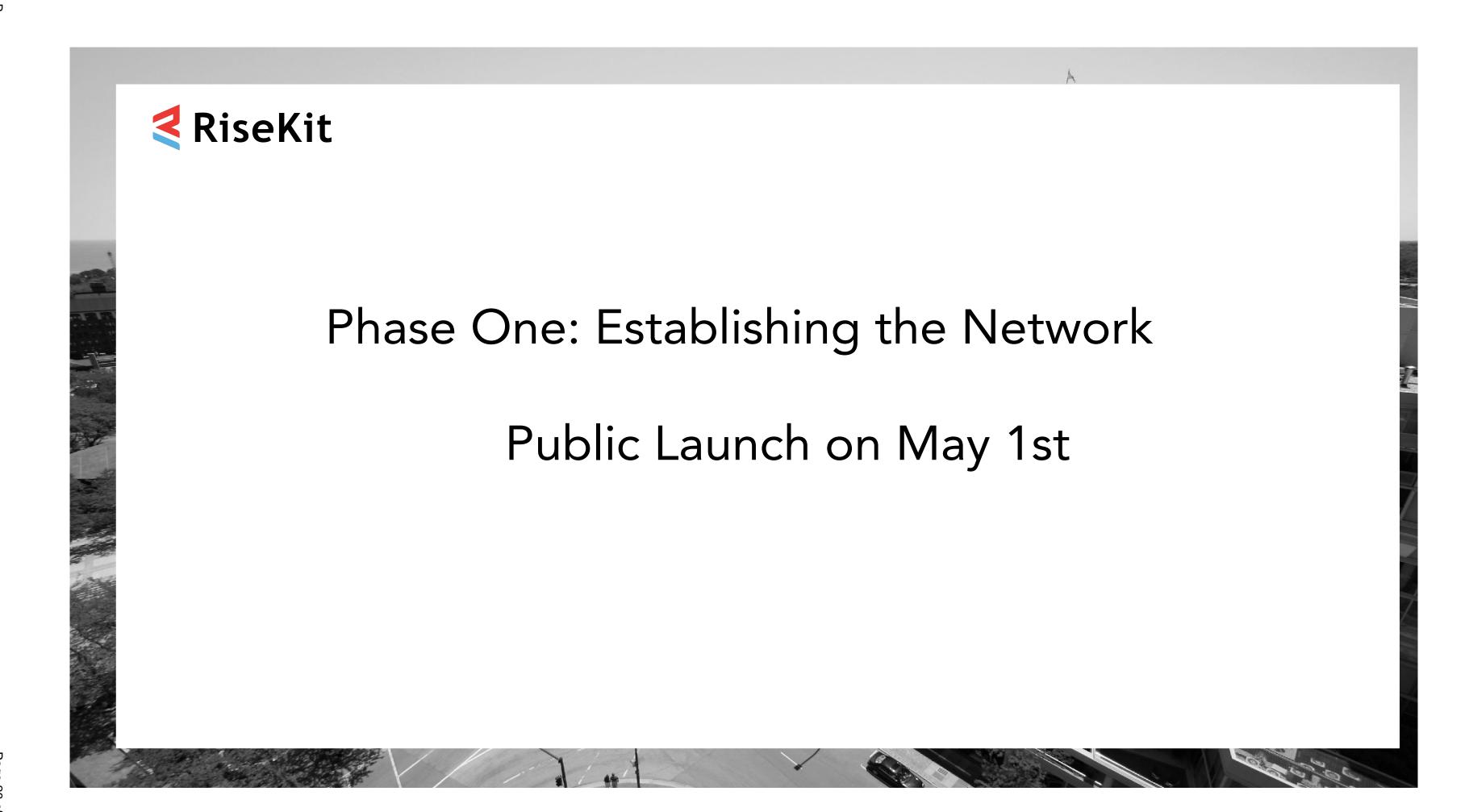
RiseKit was chosen because its technology connects workforce ecosystems to streamline how employers source overlooked and diverse talent - who are working with community partners to overcome barriers to employment, strengthen soft skills, and acquire new in demand skills.

Hiring partners and organizations serving overlooked talent will have **FREE** access to RiseKit.









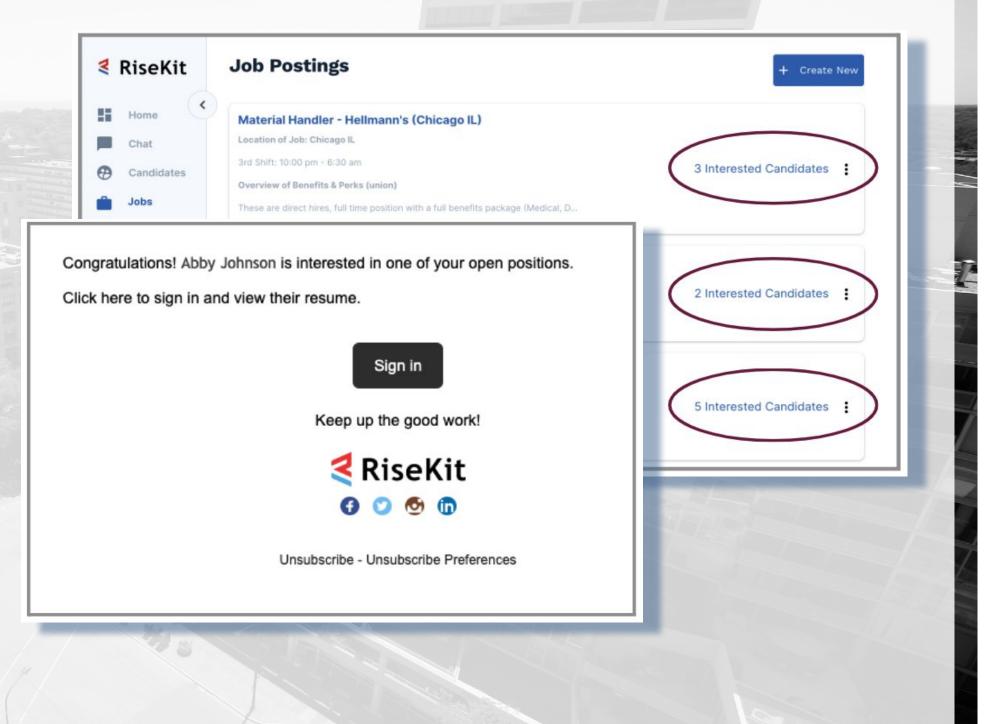
How does it work: For Teams Who Hire Overlooked Talent

What to do (now) on RiseKit

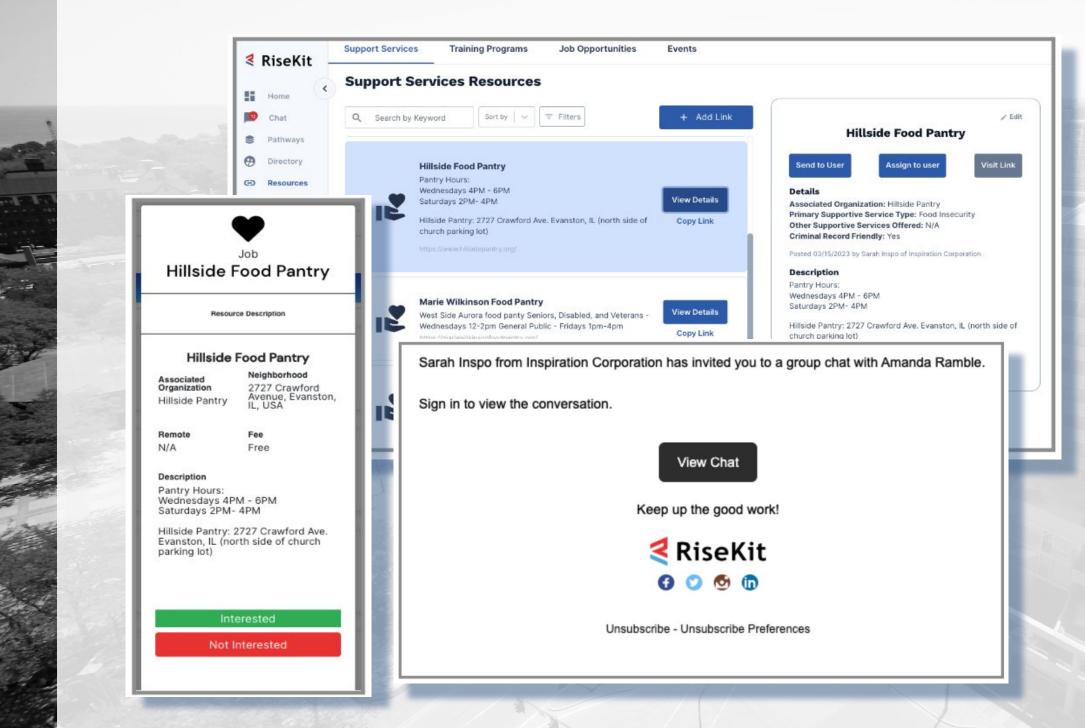
Join the Network

Post your open entry level & skilled positions

Wait for notifications when there is talent interested in your position



How does it work: For Teams Who Serve Overlooked Talent



What to do (now) on RiseKit

Join the Network

Post the programs your organization is recruiting for

Wait for notifications when referrals come from the City of Evanston Navigator



Evanston Joining the City of Evanston Workforce Network

For Teams Who Hire Overlooked Talent

Step 1: Complete this short survey as part of joining the Evanston Workforce Network

Step 2: Join the Evanston Workforce Network (you can find instructions here)

Click <u>here</u> to Join the Evanston Workforce Network as a hiring organization

Step 3: Post an entry level of skills job to the Network

Post your first Job to the Network

Step 4: Add additional hiring staff to your organization

Adding <u>additional hiring staff</u> to the Network also allows them to post entry



Phase Two: Building Untapped Talent Pipelines

Post-Public Launch on May 1st

How does it work: For Teams Who Hire Overlooked Talent

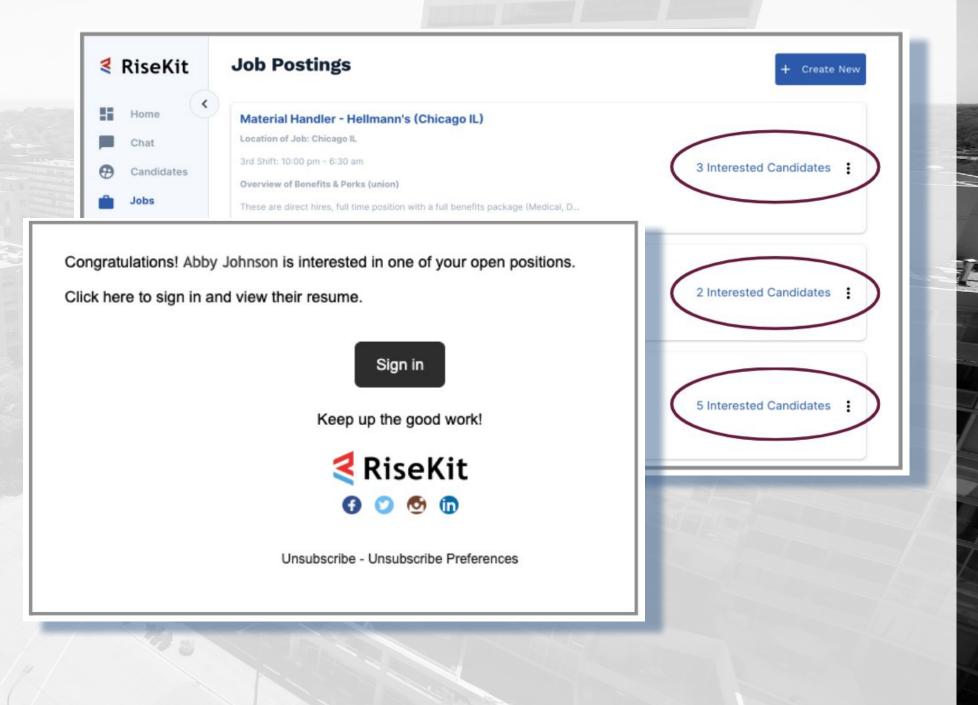
What to do (then) on RiseKit

Actively Recruit "Job Ready"

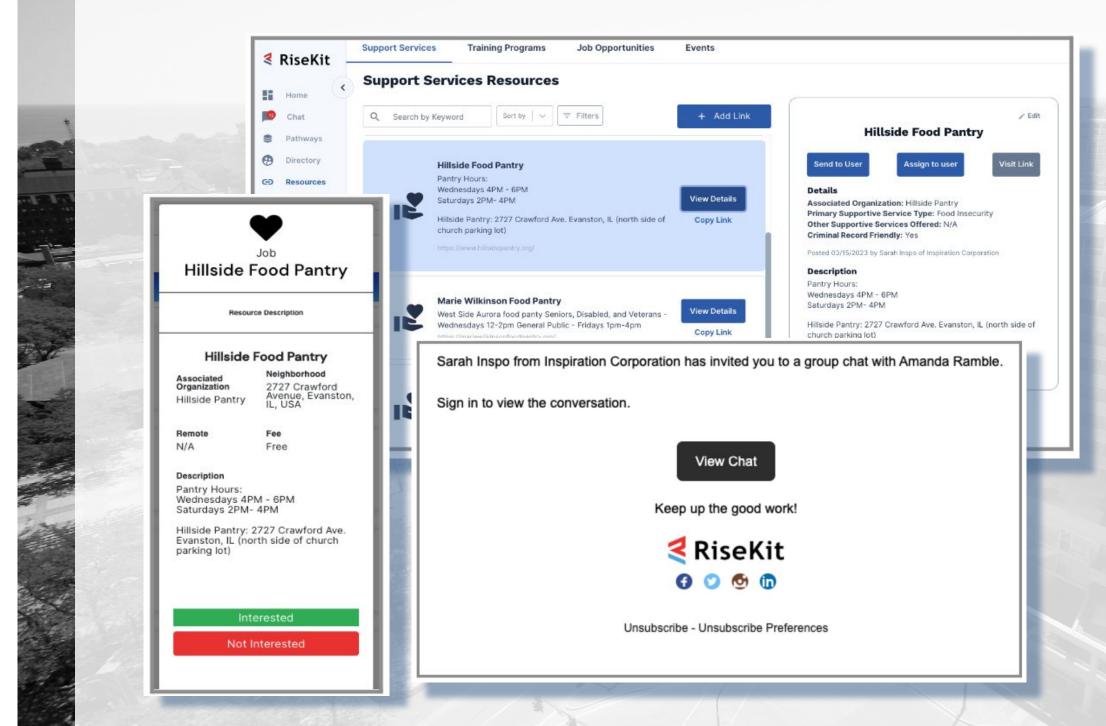
Talent and provide updates on
outcomes

Invite current community partners to join the CoE Workforce Network

Explore opportunities to increase untapped talent pipelines



How does it work: For Teams Who Serve Overlooked Talent



What to do (then) on RiseKit

Employment Specialist can join to make direct referrals to jobs

Invite current partners to join the CoE Workforce Network

Explore opportunities to increase untapped talent pipelines

Let's get started, together!





Sarah Hayek | Community Success Manager

Email: sarah@risekit.co





Travis Centers | VP Community Development

Email: travis@risekit.co

MWEBE COMMITTEE 2023 WORK PLAN

<u>Purpose of this document:</u> To provide previously discussed goals, example strategies, working group assignments and definitions for "**Strategies & Objectives**."

<u>Definitions:</u> A **strategy** is the approach you take to achieve a goal. An **objective** is a <u>measurable</u> step you take to achieve a strategy. A **tactic** is a <u>tool</u> you use in pursuing an objective associated with a strategy.

Forbes article on the topic:

https://www.forbes.com/sites/mikalbelicove/2013/09/27/understanding-goals-strategies-objectives-and-tactics-in-the-age-of-social/?sh=7bc83d404c79

Assignment due by **November 16th, 6PM**: Meet with your working group partner to identify strategies and objectives that are most important to fulfill the selected goal.

Goal #1: Position Evanston's MWEBE Committee as a leader in MWEBE advocacy in Evanston

Working Group Members: Angela & Jared & Kemone

Example Strategies (Bold items should be prioritized)

- Website with information about the purpose of the committee, past successes, current priorities and long term plans.
- Host in-person and virtual events connecting businesses with programs and opportunities to support their efforts.
- Develop and maintain a MW/EBE directory
- Prepare status reports and an annual economic presentation to the Mayor and City Council that's based upon actual and proposed MW/EBE participation and related cost factors.
- Identify and assess the needs of the MW/EBE community on a regular basis
- Review the economic development committee agenda, provide recommendations or send items to both committees

Group #1 Progress Goals April 2023

Identifying all the mwdebe businesses, first identify the organizations that have lists. And reach out to them. And then, additionally, just come up with a system. that we would need to put in place to properly maintain this type of list and identify any, you know, resources or anything that's needed to maintain it and to get an idea of You know who will maintain it is it, you know, purchasing is it? Or will work with you on that, is it the

C. Page 36 of 41

committee, purchasing, another city division or community partner? The workforce development coordinator just came up with a whole system, how it would operate in any resources that we need to be effective or put something like that together.

Group #1 Output (March, 2023)

Goal 1: Position Evanston's MWEBE Committee as a leader in MWEBE advocacy in Evanston.

Strategy:

- 1. In collaboration with community partners, develop and maintain a MWEBE directory that is accessible to the public.
 - a. Prepare and distribute an email form to gather directory information for MWEBE businesses
 - b. Aggregate available business registration information on MWEBE businesses
 - c. Seek input from and / or collaboration with the Black Business Consortium, Evanston Chamber of Commerce and other potential partners.
- \$\$ This strategy will require budget for staff or contractor time to aggregate the data and collate the directory.
 - 2. Identify and assess the needs of the MWEBE community through a minimum of quarterly initiatives and outreach efforts
 - a. Survey businesses that identify as MWEBE through the business registration process
 - Host in-person and virtual listening events, including ward meeting attendance
- \$ This strategy may require limited budget to attract attendees, such as a guest speaker or refreshments.
 - 3. Collaborate with the Economic Development Committee to facilitate discussion of their agenda items, allowing the MWEBE Committee to provide an assessment of impact on the MWEBE community.

Free

- 4. Seek opportunities to collaborate with community partners to provide networking and supportive programming for the MWEBE community.
 - a. Provide an MWEBE Committee presence at existing and planned networking events.

C. Page 37 of 41

 Prepare an annual report to the Mayor and City Council, summarizing actual versus proposed MWEBE participation in city budget items and related cost factors, as well as the assessed needs of the MWEBE community and supportive activities of the MWEBE committee.

Group #1 Output (February 2023)

Goal 1: Position Evanston's MWEBE Committee as a leader in MWEBE advocacy in Evanston.

Strategies

1. In collaboration with community partners, develop and maintain a MWEBE directory that is accessible to the public.

Objectives:

Aggregate the business registration information on MWEBE businesses Seek input from and / or collaboration with the Black Business Consortium, Evanston Chamber of Commerce, and other potential partners.

2. Identify and assess the needs of the MWEBE community through a minimum of quarterly initiatives and outreach efforts.

Objectives:

Survey businesses that identify as MWEBE through the business registration process. Host in-person and virtual listening events, including ward meeting attendance

- Collaborate with the Economic Development Committee to facilitate discussion of their agenda items, allowing the MWEBE Committee to provide an assessment of impact on the MWEBE community.
- 4. Seek opportunities to collaborate with community partners to provide networking and supportive programming for the MWEBE community.

Objectives:

Provide an MWEBE Committee presence at existing and planned networking events.

5. Prepare an annual report to the Mayor and City Council, summarizing actual versus proposed MWEBE participation in city budget items and related cost factors, as well as the assessed needs of the MWEBE community and supportive activities of the MWEBE committee.

Page 38 of 41

Goal #2: Increase local firms that provide goods and services the City needs

Working Group Members: Bonaventure & Krissie & Devon

Example Strategies:

- Create a Supplier Diversity Program at the City that may include designing a training program for the purpose of increasing the capacity of local firms to provide the goods and services the City needs.
- Review and evaluate the City of Evanston's procurement and competitive bidding practices in order to maximize opportunities for MW/EBE businesses.

Group #2 Progress Goals April 2023

Create a survey. Hold in person 10 to 15 people mwdebe businesses and they speak to them about the procurement and specifically people that have experience to procurement process Doing business with the City of Evanston (have worked and experienced / haven't experienced). At least to start if they talk specifically to people that have gone through our procurement process and find evidence and whether they were approved, you know, whether they were awarded or not.

Put together a focus group. Design focus group questions, identified venue, a timeline when they want to complete the focus group and to understand how they want to use event (Group # 1) is planning in May or June; identify people for the focus group or the for the market, the opportunity But that was their next step.

Group #2 Output

Goal: Increase local firms that provide goods and services the City needs

Objectives:

- 1. WMEBE posting 10 days earlier to these vendors (similar to internal posting at other jobs) <u>based on</u> <u>the knowledge of the businesses in advance</u>
- 2. Create an assessment to know the city needs in term of services and work
- 3. Actively share opportunities with MWEBE businesses city procurement and

All of these can happen simultaneously

Target women and minority businesses through a bi-annual meeting to discuss their constraints and challenges in being able to participate in the city's procurements process.

Partner with workforce development organizations (schools, consultants, nonprofits) to provide training for M/W/EBE growth in Evanston.

C. Page 39 of 41

Host open house programs that allows different vendors access to the procurement process with Q&A Reassess the procurement system that might allow businesses that have MWEBE requirements to have points towards the bidding system.

Set aside a certain percentage of work/bids to go to MWEBE (possible time frame)

Encourage bigger companies to partner/sub contract with MWEBE for higher points in bid process.

Goal #3: Increase local contractors that work as general contractors and subcontractors on major projects in Evanston

Working Group Members: Michael & Ernest

Example Strategies:

- Work on connecting Local MW/EBE contractors, consultants, and vendors to training and business opportunities with NU's \$800 million dollar new stadium project
- Help to launch a training center that will address the labor shortage by creating a pipeline for laborers into the trades

Group #3 Progress Goals April 2023

Continue to have recurring meetings. Create a list of organizations that we want them to reach out to meet with.

Based on the urgency (from NU's Team) try to make the end of May work for the event. Maybe base it off what we've done before. We don't have to completely reinvent the wheel and just kind of add on things that are easy to do but we will talk about that at next meeting and finalize, planning event. Identify Different groups. Groups/ individuals that we want to introduce to NU and GC's Turner-Walsh team.

Group #3 Output

Goal #3: Increase local contractors that work as general contractors and subcontractors on major projects in Evanston

Challenges:

1) Lack of formally qualified and/or certified contractors which reside in Evanston.

C. Page 40 of 41

- 2) No centralized system to keep active lists of qualified contractors.
- 3) Limited access to available training and education programs for those interested in forming or growing small businesses into qualified ones.
- 4) Cost of doing business in Evanston is higher then other communities. The "Evanston Mark-Up" is a real thing and limits our City's ability to host contractors.
- 5) Municipal contracts may be out of reach for the current level of local small businesses.

Potential Strategies:

- 1) Increase access to existing resources to help small businesses grow.
- 2) Provide new resources to local small businesses that created greater access to education and training resources.
- 3) Consider the SBA 8A Mentor/Protégé program as a foundation for creating a regenerative business environment where local businesses mentor small businesses to gain access to greater opportunities within the government and other work.
- 4) Consider a permanent home for small business assistance program for Evanston based businesses aimed at clearing obstacles to growth and opportunities.
- 5) Increase work opportunities within Evanston for local small businesses by reevaluating our hiring criteria. (We might need Legal opinion on what can and can't be done.)
- 6) Increase incentives for Real Estate owners to utilize local small businesses. Perhaps a tax incentive?
- 7) Continue to support the Rebuilder's Warehouse as they expand their work in training a skilled labor force for local businesses to tap into.
- 8) Engage the High School to educate and promote small businesses and entrepreneurship, including training in the 8A program requirements.

Potential Goals

- 1) Launch a training center that will address the training shortage for tradespeople to transition form individual to business entity.
- 2) Increase employment options for individuals looking to take the next step.
- 3) Breakdown municipal contracts to smaller sizes to help small businesses qualify.
- Create tax incentives for home owners and commercial property owners to utilize local businesses.
- 5) Work on connecting Local MWEBE contractors, consultants, and vendors to training and business opportunities with NU's \$800 million dollar new stadium project.

Page 41 of 41