



AGENDA
Social Services Committee
Thursday, January 19, 2023
Virtual 7:00 PM

Pursuant to 5 ILCS 120/7(2), SSC members and City staff will be participating in this meeting remotely. It has been determined that in-person meeting of the City's Boards, Commissions, and Committees are not practical or prudent due to the ongoing coronavirus pandemic. Accordingly, the Social Services Committee may be convened, and members may attend by means other than physical presence consistent with 5 ILCS 120/7. Residents will not be able to provide public comment in-person at the meeting. Those wishing to make public comments at the Social Services Committee may submit written comments in advance or sign up to provide public comment by phone or video during the meeting by completing the Social Services Committee online comment form available by [clicking here](#) or visiting the [Social Services Committee webpage](#): and clicking on Public Comment Form.

Community members may watch the SSC meeting online through the Zoom platform:

Please click this link:

<https://us06web.zoom.us/j/83961283626?pwd=STdURINmaGxsY0Rld3FhVmJNYVVPZz09P>
Passcode: 741501

Or join by phone:

Dial US: +1 312 626 6799

Webinar ID: 839 6128 3626 Passcode: 741501

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1. CALL TO ORDER/DECLARATION OF A QUORUM

2. SUSPENSION OF THE RULES

Members participating electronically or by telephone

3. APPROVAL OF MEETING MINUTES

- A. **Meeting minutes for December 8, 2022** 3 - 5
For Action
[Social Services Committee December 8, 2022](#)

4. PUBLIC COMMENT

5. NEW BUSINESS/OLD BUSINESS

- A. **Funding Guidelines for FY2023 Public Services** 6 - 17
For Consideration
For Discussion
[Funding Guidelines for FY2023 Public Services - Attachment - Pdf
FY2023 Application Summaries](#)
- B. **FY2023 Case Management & Safety Net Services Allocation
Recommendations**
For Action

6. STAFF REPORT

7. ADJOURNMENT



Draft

MEETING MINUTES

SOCIAL SERVICES COMMITTEE

Thursday, December 8, 2022 7:00 PM

Social Services Committee

Members Present: S. Olds Frey, K. Hayes, K. Rolling, Councilmember Reid, Councilmember Burns

Members Absent: D. Ohanian, S. Lackey, A. Ngola, A. Sood

Staff: S. Flax, M. Johnson, J. Wingader

Call to Order / Declaration of Quorum

Chair Olds Frey called the meeting to order at 7:07 pm.

Suspension of the Rules

Ms. Hayes moved approval to suspend rules to allow for participation electronically or by phone, seconded by Councilmember Reid; a roll call vote was taken and the motion passed 5-0.

Approval of Meeting Minutes for November 10, 2022

Ms. Hayes moved approval of the meeting minutes for November 10, 2022, seconded by Councilmember Reid; a roll call vote was taken and the motion passed 5-0.

Public Comment - Mental Health Task Force

Members of the Mental Health Task Force shared additional considerations for the mental health provider program. Cindy Castro outlined concerns about the process used to review mental health provider applications. Allison Harned talked about the complexity of community needs including the need for wrap-around services and features providers need to best support populations.

Discussion and Vote to Maintain or Modify Mental Health Providers Recommendation to City Council

Councilmember Burns moved to maintain the health provider recommendations seconded by Ms. Hayes. There was discussion about criteria used to review service providers; members reviewed the critical components discussed at the prior meeting and the ways program services would be reviewed. David Klow, Founder of Skylight Counseling Center, provided additional information about the nuanced services and service delivery model the organization would provide. Staff offered information about the review process. Christopher Knoper, Director of Participant Services for Impact Behavioral Health Partners, discussed services to participants and service provision. There was further discussion about staff demographics and languages spoken by clinicians from Skylight and Impact. Jennifer Jenks, Program Director with Metropolitan Family Services, outlined the agency's history working in Evanston and various services provided; she also discussed staff demographics and collaborations with other agencies. There was discussion about Evanston's Local Area Network (LAN 40).

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Social Services Committee
December 8, 2022

Additionally, Susan Resko, CEO and President of Josselyn Center, provided information about staff demographics and agency services.

Councilmember Burns suggested including Impact Behavioral Health Partners to the list of recommended providers since the agency is local and able to accept medicare and medicaid. Chair Olds Frey also mentioned the agency's ability to transition referrals who are insured through Medicaid which would conserve City resources. There was discussion about the way providers would receive referrals. Mr. Knoper reviewed agency participants and capacity. Councilmember Burns moved to include Impact Behavioral Health Partners to the list of recommended providers, seconded by Ms. Hayes; a roll call vote was taken and the motion passed 4-0 with Councilmember Reid abstaining from the vote.

FY 2023 Case Management and Safety Net Application Hearings

The following agency representatives outlined services and addressed questions:

Books and Breakfast - *Advancing Racial Justice and COVID Recovery in District 65*: Kim Hammock, Executive Director

CNE - *Learning Together*: Deepa Mehta, Director of Programs

CNE - *Mental Health Services for Evanston Children and Families*: Carolyn Myskowski, Programs Manager

Connections for the Homeless - *Drop-In Health & Outreach Programs*: Elizabeth Novak, Associate Director of Development

Connections for the Homeless - *Youth Programs*: Elizabeth Novak, Associate Director of Development and Jen Feuer-Crystal, Director of Housing Programs

Family Focus - *Case Management*: Vanessa Allen, Center Director

Housing Authority of Cook County - *Case Management*: Marcus King, Director of Strategy and Communication and Darrick Shafer, Regional Manager North

Impact Behavioral Health Partners - *Clinical Services Case Manager*: Christopher Knoper, Director of Participant Services

Interfaith Action - *Safety Net*: Susan Murphy, Executive Director

Infant Welfare Society - *Case Management Teen Baby Nursery & Baby Toddler Nursery*: Tiffany Culpepper, Site Director, Teen Baby and Family Support Services

Infant Welfare Society - *Safety Net Teen Baby Nursery & Baby Toddler Nursery*: Pamela Staples, Baby Toddler Nursery Site Director

Meals at Home - *Home Delivered Meals*: Deborah Morganfield, Executive Director

Moran Center - *CY23 Case Management*: Kristin Kennard, Deputy Director/Director of Social Work Services

Moran Center - *CY23 Safety Net*: Kristin Kennard, Deputy Director/Director of Social Work Services

North Shore Senior Center - *Safety Net Services for Older Adults*: Kathy Honeywell, Director of Senior & Family Services

PEER Services - *Substance Use Treatment*: Anne Brown, Development Director

Y.O.U. - *Safety Net*: Leslie Warner, Grants Manager

YWCA Evanston/NorthShore - *Safety Net*: Hillary Douin, Director, Domestic Violence

Draft

Staff Report

Staff outlined application review deadlines and scoring in ZoomGrants. Members requested staff send follow-up information, including a poll for the next meeting date in January.

Public Comment

Allison Harned provided information about the [Evanston Local Area Network](#) (LAN 40). Members represent organizations that serve children, youth and their families who live in Evanston. Ms. Harned provided information about the upcoming meeting and invited SSC members, agency representatives, and interested community members to participate.

Adjournment

The meeting was adjourned at 11:40 pm.

Respectfully submitted,
Jessica Wingader
Senior Grants and Compliance Specialist



Memorandum

To: Members of the Social Services Committee
From: Jessica Wingader, Social Services Grants & Compliance Specialist
CC: Sarah Flax, Interim Community Development Director, Marion Johnson, Housing & Grants Supervisor
Subject: Funding Guidelines for FY2023 Public Services
Date: January 19, 2023

Recommended Action:
For Consideration

CARP:
Vulnerable Populations

Committee Action:
For Discussion

Summary:

The Social Services Committee is responsible for making allocation recommendations to City Council for the provision of public services to Evanston residents. Funding comes from federal and local sources. The Housing and Urban Development Department (HUD) provides the annual Community Development Block Grant (CDBG) by formula to entitlement communities including Evanston. The actual FY2023 grant amount will not be calculated until mid-year; staff estimates a CDBG award amount of \$1,650,000 for FY2023 based on prior year funding, 15% (or an estimated \$247,500) of which can be committed to public services. Additionally, the City committed \$736,373 from the FY2023 Human Services Fund. These combined funds will be awarded to agencies that provide Case Management, Safety Net, and Support (counseling/therapeutic) services primarily to income eligible residents with a focus on connecting people historically denied services due to racist practices.

Allocation Recommendation Considerations

Staff requests that the Committee consider the allocation guidelines below:

- Previously funded applicants requesting an increased award amount must show either an increase in services to Evanston residents or expanded capacity to serve Evanston

residents proportionate to the request. City funds should not be used to replace existing funding sources or as operating costs.

- Agencies that struggle with reporting requirements, whether programmatic or financial, can expose the City to external and federal audit findings. Staff works in partnership with agencies to capture all required documentation and ensure comprehensive reporting and will continue notifying the Committee of any reporting challenges.
- Grants allocated to a single agency, but awarded under different categories, can result in a disproportionate amount of reporting if both awards support the same or similar staff and also risk a duplication of benefits transgression. For example, if an agency employs Benefits Enrollment staff offering case management and outreach services and a grant under each category is applied to staff in that role, the agency is responsible for documenting staff time spent providing case management versus safety net services.

Reporting can be further complicated if agency staff work with Evanston residents as well as participants from other communities, as most do. If grant-supported staff work with Evanston and non-Evanston participants, the agency is responsible for reporting the amount of staff time spent working with Evanston participants versus the rest of the population served. This depth of reporting can be challenging for agencies to capture and burdensome to report accurately. It also requires a disproportionate amount of City staff time to verify and review. These reporting requirements are necessary to document that no duplication of benefits exists and is subject to review by external auditors. To streamline reporting and monitoring, agencies allocated case management and safety net grants for similar staff roles will be asked to consolidate the request and reporting under a single application.

- Agency staff time to apply and report for a single grant ranges from 10 to 15+ hours, regardless of the grant amount. Given the cost of administration necessary to provide accurate reports, grants under \$20,000 may not have significant ability to increase capacity or services.
- Staff requests the Committee consider the impact of reductions that fall significantly below prior year awards. Returning applicants may not be able to provide the same level of services or have the capacity to serve a consistent number of residents if the allocation for 2023 is much less than the prior year award.
- Staff request the Committee further consider whether a new applicant funded significantly under the request can be operational or practicable.

Finally, all applicants must demonstrate how services meet category guidelines under which funds are requested.

Funding Category Guidelines

Case Management Services

Robust case management is an effective way to enable clients with complex needs and multiple challenges to achieve wellbeing and self-sufficiency. The case management relationship provides a plan with a single point of accountability to coordinate services that clients are unable to access without assistance; services are tailored to the varying needs of each

client/household to achieve measurable outcomes. Case management programs include relationship building techniques such as trauma-informed care and strengths-based interviewing. A hallmark of this service is documentation of goals, connections to additional services, and documentation of outcomes. Because provision of case management services can ultimately lead to self sufficiency, staff suggests reserving 30% of estimated funds (approximately \$295,000) for provision of case management services.

Guidelines for eligible case management services:

- Develop client-centered service plans in partnership with the client that have specific, measurable outcomes with strategies and timeframes to achieve them, and document provision of needed support services.
- Include regular meetings between clients and case managers on a defined schedule to monitor progress. Meeting frequency is anticipated to vary based on stability of client/household. Frequent meetings and based on the client's progress become less frequent "check in" meetings that ensure continued support, with quarterly or bi-annual reviews and modifications of service plans as needed.
- Connect clients to needed support services, and access federal, state, local and private benefits for which they are eligible such as Medicaid, SNAP, WIC, SSI/SSDI, and TANF. Case managers help clients gather documentation and complete applications. Referrals/connections to support services, including those funded with MHB/CDBG, are documented and tracked in participant case files.

Safety Net Services

Safety Net services address the needs caused by an immediate or time-limited crisis. These services alone are not meant to ensure people thrive, but are in place to protect households/individuals from additional harm. To measure impact of services, services are measured against the "but/for" test. As an example, but for home-delivered meals, a low income person living alone with limited mobility from an accident would be without healthy food, which qualifies as a basic need. As residents continue to recover from the pandemic, staff anticipate a greater need for these services in the community and suggest reserving 50% of estimated funds (approximately \$492,000) for provision of safety net services.

Guidelines for programs eligible for funding as safety net services:

- Enable individuals/households to cope with a specific, limited-time hardship or unaddressed need to prevent further destabilization, or triage individuals/ households in crisis
- Provide rapid access to free or sliding scale services with a focus on assisting low/moderate income families
- Result in a measurable improvement to the wellbeing of participants by providing a basic need
- At a minimum, basic needs addressed through safety net services include physiological needs (food and housing) and safety services for victims of domestic violence, at-risk children and vulnerable seniors

Support Services

Staff also recommends preserving 20% of estimated funds (approximately \$197,000) under this final category for the ongoing provision of counseling and therapeutic services.

Attachments:

[SSC 2023 Allocation Spreadsheet](#)

			Committee Allocations	% of Request or Prior Year Award
Program/Project Name	2022 Award	2023 Request	Recommendation	
CASE MANAGEMENT				
Connections for the Homeless: Youth Program	NA	\$ 75,000		0%
Family Focus: Case Management	\$ 125,000	\$ 125,000		0%
Housing Authority of Cook County: CM for Senior Bldgs.	\$ 52,500	\$ 70,000		0%
Impact Behavioral Health: Clinical Services CM	NA	\$ 58,000		0%
Infant Welfare Society: CM for TBN & BTN	\$ 75,000	\$ 75,000		0%
James B. Moran Center - Case Management	\$ 70,000	\$ 75,000		0%
Case Management Subtotal	\$ 322,500	\$ 478,000	\$ -	
Category Estimate - set at 30% of award		\$ 295,162		
			Amount over (under)	\$ (295,162)
SAFETY NET SERVICES				
Books & Breakfast - Advancing Racial Equity	\$ 45,000	\$ 65,000		0%
Childcare Network - Learning Together	\$ 63,400	\$ 70,000		0%
Childcare Network - Mental Health Services	NA	\$ 50,000		0%
Connections for the Homeless - Drop-In/Outreach	\$ 150,000	\$ 150,000		0%
Infant Welfare Society: SN for TBN & BTN	NA	\$ 75,000		0%
Interfaith Action - Cold Weather Shelter	\$ 42,500	\$ 75,000		0%
James B. Moran Center - Legal Services	\$ 50,000	\$ 75,000		0%
Meals on Wheels - Home Delivered Meals	\$ 30,000	\$ 50,000		0%
North Shore Senior Center	\$ 23,750	\$ 35,000		0%
PEER Services - Substance Use Treatment	\$ 99,500	\$ 99,500		0%
Youth & Opportunity United - Safety Net	\$ 121,120	\$ 121,120		0%
YWCA Evanston/North Shore - DV	\$ 35,000	\$ 35,000		0%
Safety Net Subtotal	\$ 551,870	\$ 900,620	\$ -	
Category Estimate - set at 50% of award		\$ 491,937		
			Amount over (under)	\$ (491,937)
SUPPORT SERVICES				
Category Estimate set at 20% of award		\$ 196,775	\$ 983,873	
			Amount over (under)	\$ 787,098

FY 2023 Application Summaries - Allocation Review Meeting
January 19, 2022

Case Management Applications		
AGENCY		REQUEST
Connections for the Homeless: <i>Connections' Youth Program</i>	Request is 5% of program budget. Program provides case management to youth who are homeless or at risk of homelessness. Program is expanding with 12 new housing units; request will support 2 Youth Case Managers, a Program Manager and a Program Director. Program also uses other federal/state grants and private funds. Agency works with local partners including YOU, YJC, Moran Center, etc. to receive referrals; program provides shelter and evidence based case management including housing first, trauma-informed care, harm reduction and positive youth development. 80% of participants exit to stable housing and continued services/follow up offered after exit. Program serves a unique, vulnerable population as homeless youth face additional barriers to stability. In other City-funded programs, agency is compliant with programmatic and financial reporting requirements.	Current: \$75,000 Prior year award: NA
Family Focus: <i>Case Management</i>	Request is 15% of program budget. Agency employs seven staff who provide home visiting, afterschool, and advocacy services. Participants are predominantly BIPOC and come from Evanston and surrounding suburbs. Agency serves students from grades 3 through 8th, families with children 3 and younger, grandparents raising grandchildren, and DCFS-involved families. Staff is diverse and reflects the population served. Historically, agency received \$50,000 on average in Evanston grant funds. In 2021 and 2022 agency received \$125,000. 2021 application suggested hiring an additional case manager to increase capacity and reduce waitlist. Staff is working with agency to confirm if additional staff have been engaged, how the increased 21 and 22 awards have improved or expanded capacity to serve Evanston residents, and how increased awards impacted the Center's total budget.	Current: \$125,000 Prior year award: \$125,000
Housing Authority of Cook County: <i>Case Management for senior buildings</i>	Request is 100% of presented budget and 88% of service agreement with Thresholds. Agency contracts with Thresholds to provide case management services to residents of subsidized housing for seniors or people with a disability; approximately 68% identify as BIPOC and all are below 60% AMI. A full time case manager from Thresholds connects with residents from Perlman and Walcherk, buildings that house seniors and/or residents with documented disabilities. Award would continue	Current: \$70,000 Prior year award:

	partnership that offers case management services through office hours and site visits to both buildings. Program projects services to 100 participants. The most common need is assistance with benefits enrollment and connections to additional community supports for basic needs. Staff is working with agency and case management provider to meet/adhere to programmatic and financial reporting requirements.	\$70,000* rec. over FY 21 & 22
Impact Behavioral Health Partners: <i>Clinical Services Case Manager</i>	Request is 8% of program budget. Agency works with community partners including Erie Family Health, McGaw YMCA, City & Library staff, HACC, and Connections to enroll people into case management services. Request would provide a FT case manager who would carry a caseload of 25-35 participants. Current staff is diverse, receive appropriate training/job support, and provide clinical and supported employment services to participants 18+ who have a documented mental illness. Case management services include benefits enrollment, support for life skills, and connections to additional community resources that support basic needs; services are trauma informed and follow best practices.	Current: \$58,000 Prior year: NA
Infant Welfare Society: <i>Case Management for Teen Baby Nursery (TBN) & Baby Toddler Nursery (BTN)</i>	Request is 3% of program budget. TBN serves 16 babies/ toddlers of teen parents who are completing high school at ETHS, this program is not able to expand capacity. BTN has the capacity to serve 39; agency has a wait list for services and hopes to increase capacity by hiring additional teachers. Programs provide licensed, full day, year round care, agency also provides parent education groups, weekly individual home visits, and case management; common needs include affordable housing, employment and parenting support, counseling and mentoring. Award typically supports Family Advocate who provides a majority of case management. Support staff work with additional family members/caregivers and total services can reach up to 150 people. Agency has a parent policy council involved in program, financial, and hiring decisions. Agency continues to recruit staff to rebuild capacity after COVID losses. Agency is capable of managing award and program is compliant with all reporting requirements.	Current: \$75,000 Prior year: \$75,000
James B. Moran Center: <i>Case Management/Youth Advocacy Social Work Program</i>	Request is 20% of budget and would support Social Work/Case Management staff working with primarily BIPOC participants under 80% AMI; the agency has a waitlist due to increased demand for services. All services are evidence based and follow best practices (trauma-informed CBT, strengths based assessment, family-integrated transition planning, etc.). Service plans are client centered. Majority of youth served are from Evanston; in 2022, agency began accepting diversion cases from the Juvenile Probation Dept. at Skokie Courthouse. Agency projects services to 110 participants in 2023. 99% of those served identify as low/moderate income and 75% identify as extremely low income. 18% of those served identify as homeless, 21% are children under the age of 17 and 79% are emerging adults. Agency partners with other nonprofits in the community to receive referrals and	Current: \$75,000 Prior year: \$75,000

	connect participants to services. Agency is capable of managing award and is compliant with all reporting requirements.	
Safety Net Services		
Books & Breakfast	Request is 6% of budget; agency services include morning tutoring and a healthy breakfast to students identified by teachers as needing additional academic support. Agency coordinates volunteer tutors at Evanston elementary and middle schools (6 total) and plans expansion to 2 more schools in FY2023 to meet increased demand. Tutors are trained quarterly and track/report student progress. Agency has grown budget and staff; new staff roles include Spanish Language Coordinator & Summer Curriculum Coordinator to provide deeper/additional services and a Development Coordinator to support ongoing growth. Agency's sustainability plan includes more robust staff support: shift from PT to FT positions for key staff, provision of health insurance, and competitive pay for key roles. Staff leadership 75% POC, 60% of board POC, and agency recruits volunteers who reflect populations served. Agency has a clear student/family engagement plan; outcomes based on student & teacher surveys Agency is capable of managing award and is compliant with all programmatic and financial reporting requirements.	Current: \$65,000 Prior year: \$45,000
Childcare Network of Evanston: <i>Learning Together</i>	Request is 58% of budget but 87% of request is "pass through" to contract specialists providing developmental therapeutic services to preschool aged children with mental health issues, behavioral problems and/or developmental delays. Consultants also train teachers to better serve children. Services are free and participants are identified by parents and care providers. Services take place weekly, typically at care sites, and include mental health, speech-language, occupational and other developmental therapeutic services. A decrease in funding would result in reduced consultant service hours. Evanston residents comprise 58% of population served in 2022 and agency projects services to 17 Evanston participants in 2023. Enrollment in childcare centers has been negatively impacted by COVID restrictions and an industry-wide reduction in child care staff. Agency is capable of managing award and is compliant with all reporting requirements.	Current: \$70,000 Prior year: \$63,400
Childcare Network of Evanston: <i>Mental Health Services for Evanston Children & Families</i>	Request is 64% of program budget and would replace funds previously provided by Northwestern University. Program provides free, trauma-informed mental health & therapeutic services available to families in the Evanston early childhood community. Program targets low/moderate income BIPOC families; number of sessions capped at 12 but the average number of sessions families receive is 6-7. In prior year 83% of participants identified as POC and 88% identified as low/moderate income; all services to participants are free. All clinicians specialize in working with children and families, use trauma-informed best practices, and have been serving Evanston for years; demographic information for clinicians is not included however, a Spanish-speaking clinician is available. City staff have no prior	Current: \$50,000 Prior year: NA

	year reports, however, agency has received City funds in prior years and has been compliant with all programmatic and financial reporting requirements.	
Connections for the Homeless: <i>Drop-In, Outreach, and Health Services</i>	Request is 11% of budget and would support multiple staff (including outreach, health, and behavioral health staff) offering services to people experiencing homelessness or at risk of homelessness. Agency provide food, clothing, storage, basic hygiene needs, case management, counseling, benefits enrollment, access to technology and basic health services at no charge to participants. Agency projects services to 650 Evanston residents and residents comprise 65% of population served. Staff is diverse and agency receives feedback about programs/services from staff and participants. Referrals for external services are provided and tracked. Agency is compliant with all programmatic and financial reporting requirements.	Current: \$150,000 Prior year: \$150,000
Infant Welfare Society: <i>Safety Net Services for Teen Baby Nursery & Baby Toddler Nursery</i>	Request is 3% of budget and would support wrap-around services for TBN & BTN participants (children 0-5 yrs old); services provided by staff and consultants including: Clinical Psychologist focused on infant mental health, Disabilities consultant supporting teachers in identifying needs of children, Nurse who also helps connect families to Erie Health as needed, and the Education consultant. Award would also provide additional consultant hours for families. Services can identify and provide support for emotional and developmental challenges; staff work with participants to provide interventions that can support families who may be grappling with domestic violence, substance misuse, and/or housing insecurity. Children can receive up to three years of therapeutic services depending on needs, families can receive crisis stabilization and connections to additional community supports; all wrap-around services are provided free of charge to participants and documented in an Early Head Start database monitored by Dist. 65 and HeadStart. Agency projects services to 37 Evanston residents, approximately 67% of total population. Agency is compliant with reporting requirements for case management services.	Current: \$75,000 Prior year: NA
Interfaith Action: <i>Emergency Overnight Shelter</i>	Staff is working with agency to clarify budget; award used to provide overnight shelter at rotating faith based community sites to 20 homeless participants during winter months; typical waitlist ranges from 20-30 and, prior to the pandemic, program had space for 38-40. Award supports staff salaries and would provide for additional service hours/nights for participants; shelter works to remain open January through March and November through December regardless of temperature. It is unclear if the shelter could operate without City funds. Agency also offers a hospitality center that provides breakfast and case management at no cost to those who are willing to participate. Agency partners with Connections for the Homeless and is responsible for entering data into the Homeless Management Information System (HMIS) used by all providers receiving federal funds. Agency is compliant with all programmatic and financial reporting requirements.	Current \$75,000 Prior year: \$42,500

James B. Moran Center: <i>Legal & Social Services</i>	Request is 7% of program budget and would support salaries for attorneys providing civil legal services, educational advocacy, and youth/emerging adult criminal defense in addition to restorative justice services. Agency projects services to 357 Evanston residents (32% total population served); those served are primarily low/moderate income people of color. The Education Advocacy Program staffed by 3 attorneys, advises and represents low-income students with IEPs. School-Based Civic Legal Clinic has 2 attorneys and 28 pro-bono attorneys providing legal advice and representation to families around issues of housing, consumer protection, family law, public benefits, etc. Additionally, the agency offers the Youth and Emerging Adult Criminal Defence Practice; agency is open standard business hours, but staff can be reached in crisis situations. If funded, in addition to supporting staff attorneys, award would provide capacity to hire a PT, bilingual staff attorney to the SBCLC team. Agency is compliant with all reporting requirements. Increase in people projected to be served meets requirement for increased funding.	Current: \$75,000 Prior Year: \$50,000
Meals on Wheels: <i>Prevention of Malnutrition and Hunger in at Risk Populations</i>	Request is 7% of budget and would support staff salaries and meal costs. Program provides specialized meals (diabetic, gluten free, vegetarian, renal, and modified texture when needed) for projected 250 home-bound residents; Evanston residents comprise 36% of population served. Meals are provided on a sliding scale, between the hours of 11 am and 1 pm, 6 days per week, 52 weeks per year. Historically, the majority of clients are elderly and about half are on therapeutic diets, over half the population served receive subsidized meals. To better serve BIPOC participants, agency added culturally diverse menu items, increased diversity among volunteers, and increased outreach to leaders in minority organizations to promote services and identify additional participants. Inflation has increased the cost of food; a reduction in funding would impact the number of new clients agency is able to enroll and would impact sliding scale fees for low income Evanston residents. Agency is compliant with programmatic and financial reporting requirements.	Current: \$50,000 Prior year: \$30,000
North Shore Senior Center: <i>Social Services for Seniors & Their Families</i>	Request is 2% of program budget and offsets a portion of costs for Care Coordinators who help support Evanston seniors remaining in independent living situations, approximately 10% of total participants served. Agency receives feedback from participants via surveys and focus groups. While a smaller percent of the population served are connected to deeper services, a majority of Evanston participants require intensive case management (as defined by the IL Dept. on Aging). Enrollment for all services, including additional services agency provides, happens over the phone and in person. It is unclear if NSSC staff would be able to offer services at the Levy Center in coordination with City programming, or how in-person services have been provided as the Civic Center remains closed to the public. Agency has the capacity to manage program and is compliant with reporting requirements.	Current: \$35,000 Prior year: \$23,750

<p>PEER Services: <i>Substance Use Treatment for Evanston Residents</i></p>	<p>Request is 4% of program budget and consistent with prior years' requests. Agency projects services to 162 Evanston residents which would comprise 25% of population served and agency is currently keeping a waitlist of 20. Agency provides individual and group outpatient substance use disorders counseling to youth and adults; agency targets services to people experiencing homelessness, those recently reentering community from correctional facilities, veterans who have suffered trauma, and other fragile populations. Agency also enrolls participants in Medicaid and public benefits; since fall 2020, agency provides cell phones to facilitate participation in virtual counseling. Agency works with participants regardless of ability to pay. 50% of participants are mandated by courts or other entities, 88% are low/ moderate income. Staff is diverse; award would support services not covered by other sources of secured funding. Agency has the capacity to manage programs and is compliant with all financial and programmatic reporting requirements.</p>	<p>Current: \$99,500</p> <p>Prior year: \$99,500</p>
<p>Youth & Opportunity United: <i>Safety Net</i></p>	<p>Request is 33% of budget and supports Director of Clinical & Outreach Services, Sr. Outreach Counselor, Community Case Manager, and counselors; agency is working to hire an additional counselor. Agency has a diverse staff who engage students at Title I schools in Evanston; all services are free to participants. Agency receives referrals from community partners and works collaboratively with other organizations serving youth to receive referrals and connect participants to additional services. Agency also works with the CoC to connect homeless or housing insecure participants to networks of support and provides basic needs to those in need of emergency supports like food, shelter, and hygiene kits. Agency reduces barriers to service provision and stigma around services because support is provided in conjunction with robust after school/out of school engagement activities. Agency is capable of managing award and is compliant with reporting requirements.</p>	<p>Current: \$121,120</p> <p>Prior year: \$121,120* rec. over FY 21 & 22</p>
<p>YWCA: <i>YWCA Evanston/North Shore Safety Net</i></p>	<p>Request is 1% of budget and supports staffing costs for the Domestic Violence Program Director and Assistant Director. Agency projects services to 350 Evanston residents comprising 21% of population served. Agency is the only comprehensive DV agency, basic services include emergency shelter, counseling in English and Spanish, comprehensive case management, housing services and programming for children. To best serve participants, agency offers a hybrid of virtual and in-person counseling services; last year, agency formed a program specific to immigrant Spanish-speaking survivors with bi-lingual and bi-cultural staff. Agency practices trauma-informed care, emphasizing physical, psychological, and emotional safety for participants and staff. Counseling, case management and training classes are also offered to the community including money management, education programs, and legal advocacy. Agency receives and incorporates feedback from participants through satisfaction surveys and all services are free to participants. Staff is diverse and reflects populations</p>	<p>Current: \$35,000</p> <p>Prior year: \$35,000</p>

	served. Agency is compliant with all financial and programmatic reporting requirements and has the capacity to manage program.	
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