

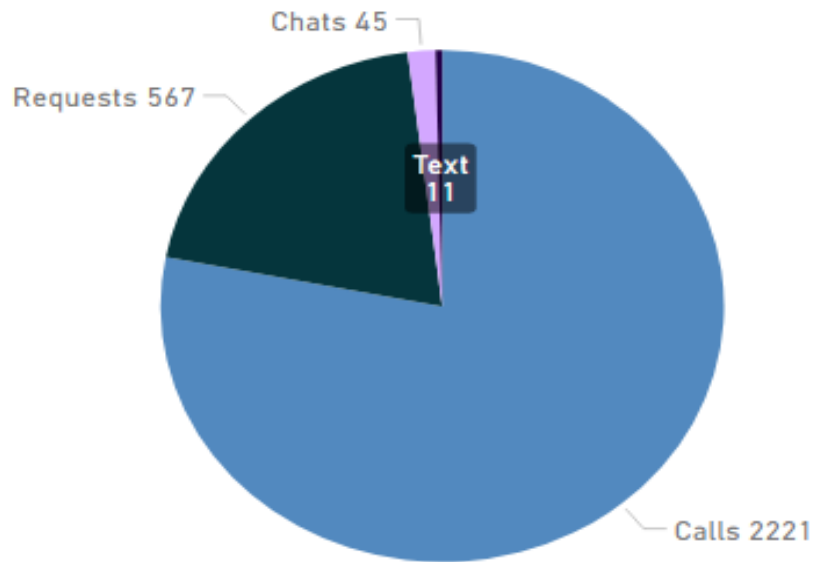


# Weekly Report

October 10- October 16, 2019

## Service Requests

- Calls
- Requests
- Chats
- Text



Percentage Change From Last Week	
Service Requests	Difference
Text	-31.00%
Requests	-18.00%
Chats	22.00%
Calls	2.00%

## Trending

Wheel Tax

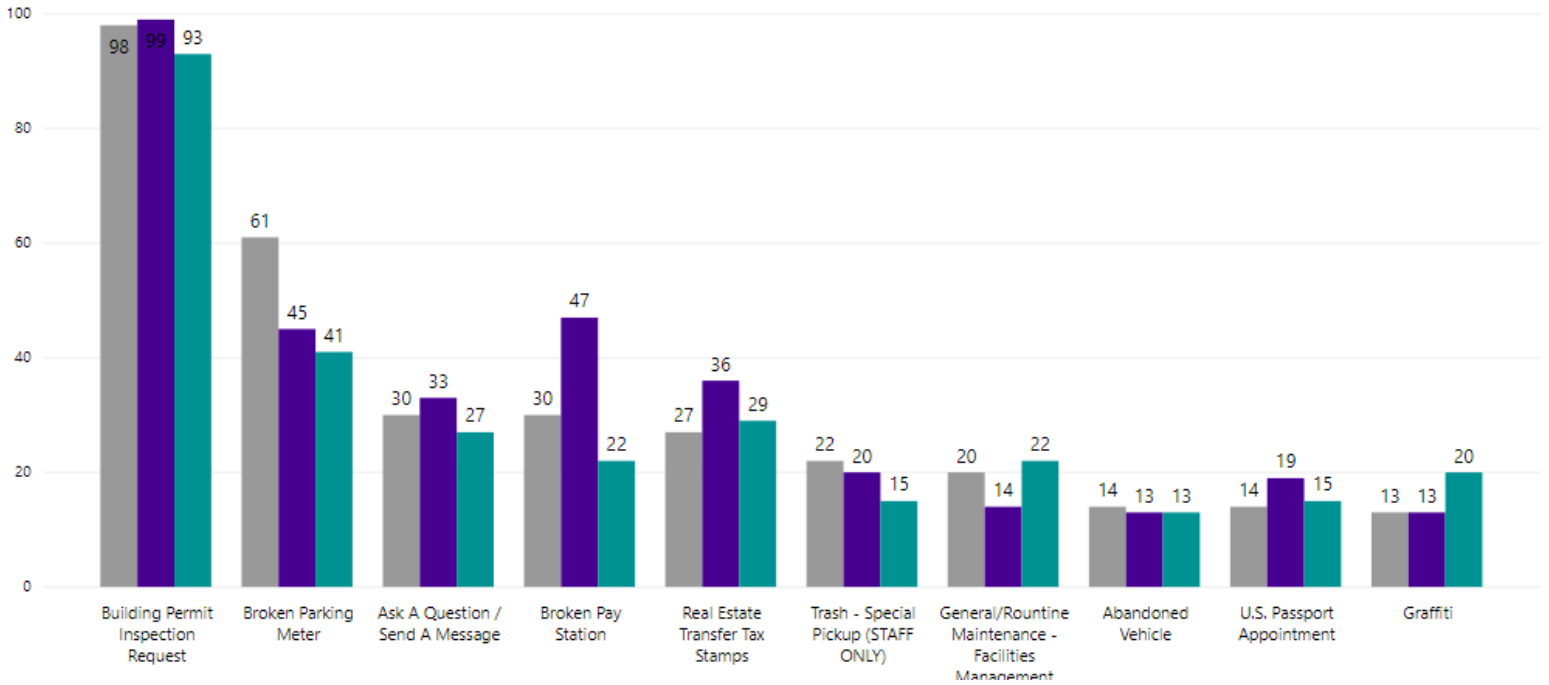
Water Bill Questions



# Weekly Report

**October 10- October 16, 2019**

● This Week (Oct 10- Oct 16) ● Last Week (Oct 3 -Oct 9) ● Two Weeks (Sep 26 - Oct 2)



### Missed Garbage Pickup

This week 8; Last week 11  
Below 3 year avg. of 14.2

### Missed Recycling Pickup

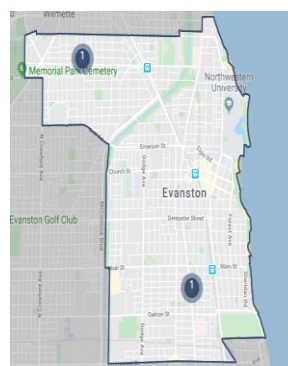
This week 7; Last week 8  
Below 3 year avg. of 13.1

### Missed Yard Waste

This week 2; Last week 15  
Below 3 year avg. of 11

### Rodents/Rats

This week 8; Last week 8  
Below 3 year avg. of 20.3

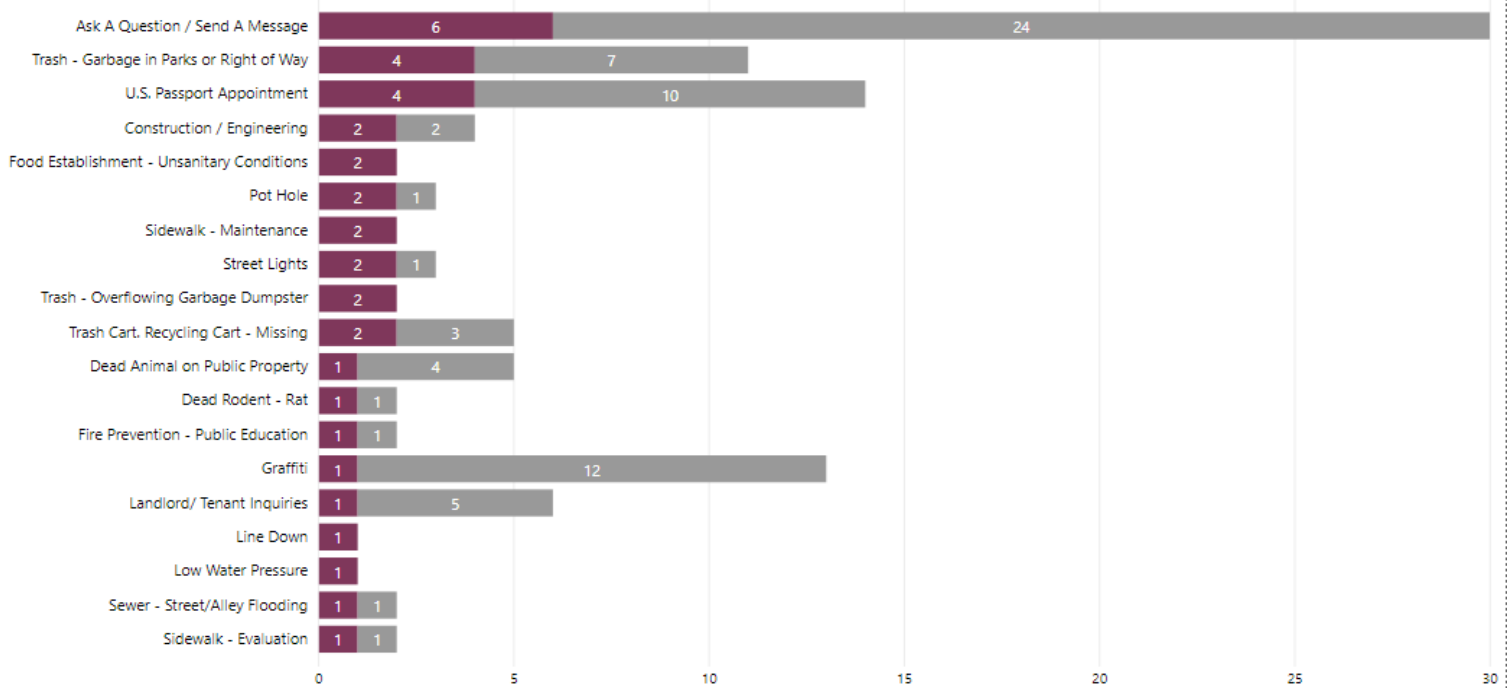




# Weekly Report

**October 10- October 16, 2019**

● # Late ● # OnTime



## Upcoming Events- October

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
<b>21</b> 6:00 PM <a href="#">City Council - CANCELLED</a>	<b>22</b> 7:00 PM <a href="#">Animal Welfare Board</a>	<b>23</b> 2:30 PM <a href="#">Design and Project Review Committee</a> 6:00 PM <a href="#">Transportation and Parking Committee Meeting</a> 6:30 PM <a href="#">Waste Reduction Workshop</a> 7:30 PM <a href="#">Economic Development Committee Meeting</a>	<b>24</b> 10:00 AM <a href="#">Coffee with a Cop</a> 5:00 PM <a href="#">Downtown Evanston Fall Crawl</a> 5:30 PM <a href="#">Emergency Telephone System Board</a> 6:30 PM <a href="#">Air Quality Study Community Meeting</a> 7:00 PM <a href="#">3rd Ward Meeting</a>	<b>25</b> 1:30 PM <a href="#">Trunk or Treat</a>	<b>26</b> 7:30 AM <a href="#">Fall Fest at Downtown Evanston Farmers' Market</a> 9:00 AM <a href="#">Special City Council Meeting - Budget</a> 9:30 AM <a href="#">Evanston Animal Shelter's Annual Trot for Tails</a> 11:00 AM <a href="#">Northwestern Wildcats Football v. Iowa (Homecoming)</a> 11:00 AM <a href="#">Downtown Evanston Trick or Treat Stroll</a> 2:00 PM <a href="#">Robert Crown Library Branch 100-Day Countdown Celebration</a>	<b>27</b> 4:00 PM <a href="#">Day of the Dead</a>