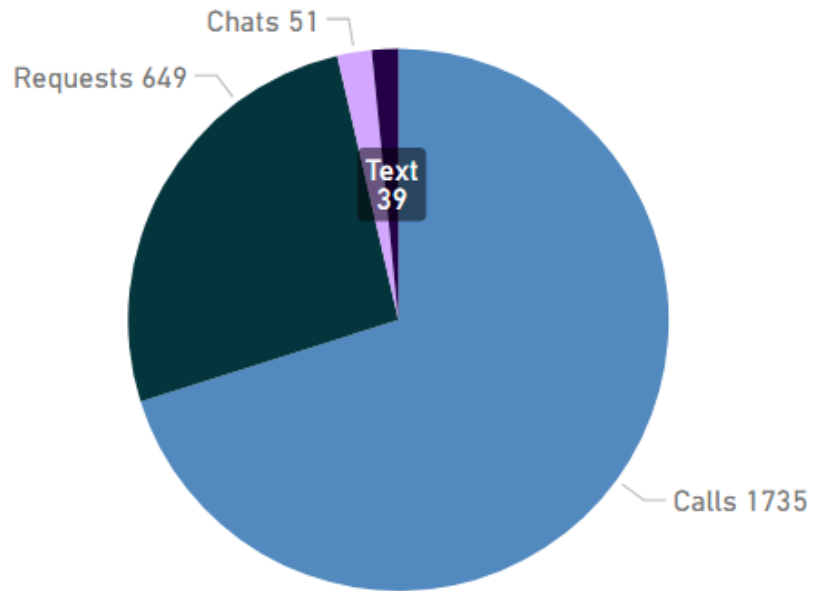


September 26- October 2, 2019

Service Requests

- Calls
- Requests
- Chats
- Text



Percentage Change From Last Week

Service Requests	Difference
Text	105.00%
Requests	-11.00%
Chats	2.00%
Calls	-25.00%

Trending

Bulk Trash Pick-Up

Parking Questions/Central Street Metra

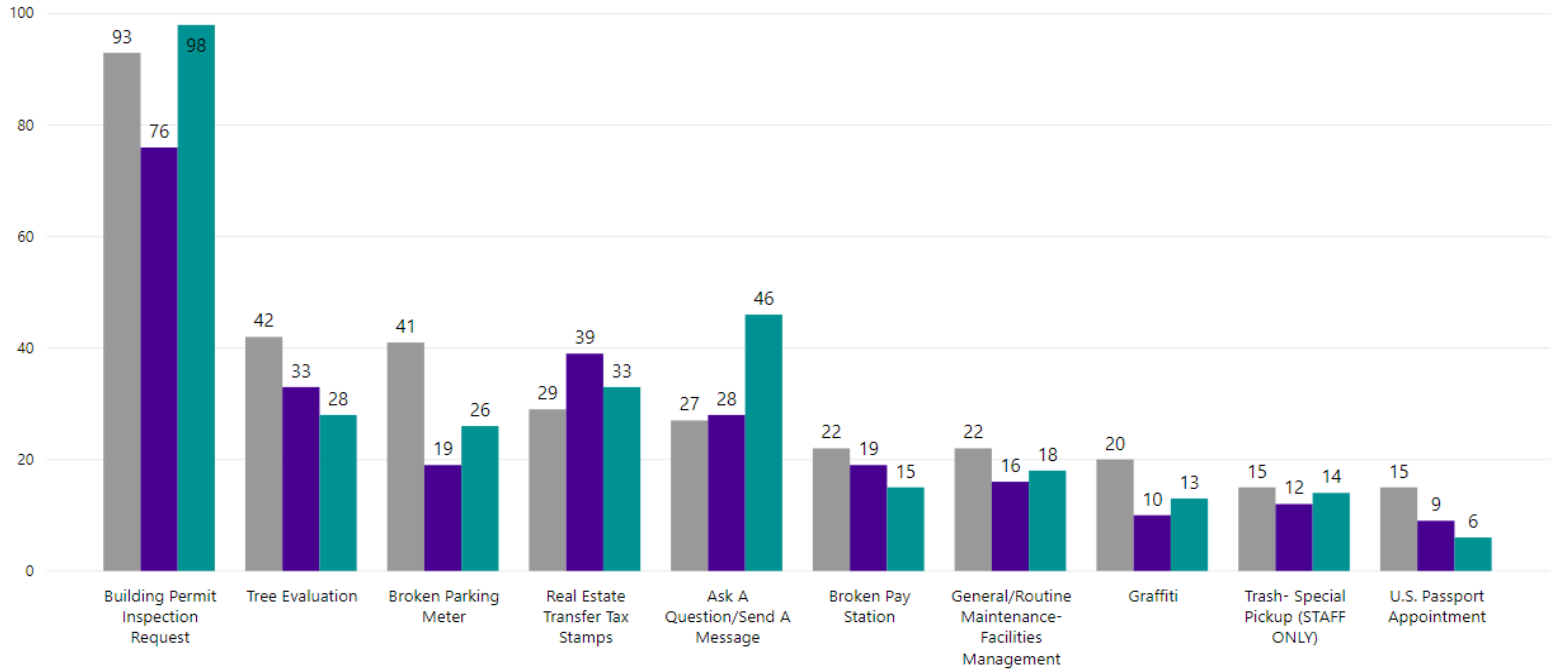
Street Flooding



Weekly Report

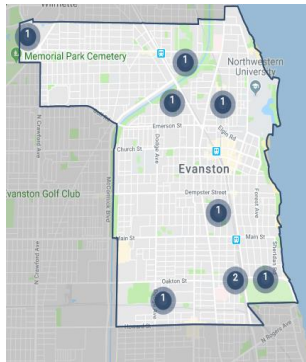
September 26- October 2, 2019

● This Week (Sep 26- Oct 2) ● Last Week (Sep 19- Sep 25) ● Two Weeks (Sep 12- Sep 18)



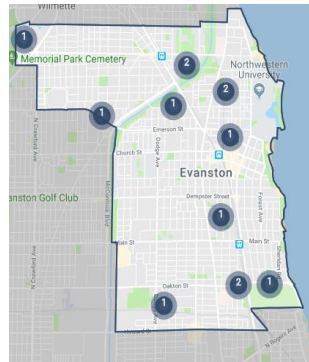
Missed Garbage Pickup

This week 9; Last week 15
Above 3 year avg. of 14.2



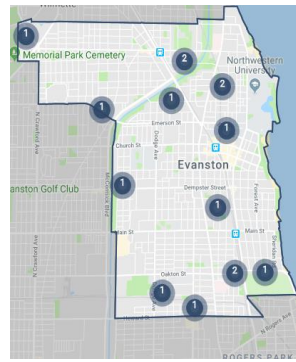
Missed Recycling Pickup

This week 13; Last week 4
Below 3 year avg. of 13.1



Missed Yard Waste

This Week 15; Last Week 8
Above to 3 year avg. of 11



Rodents/Rats

This week 25; Last week 11
Above 3 year avg. of 20.3





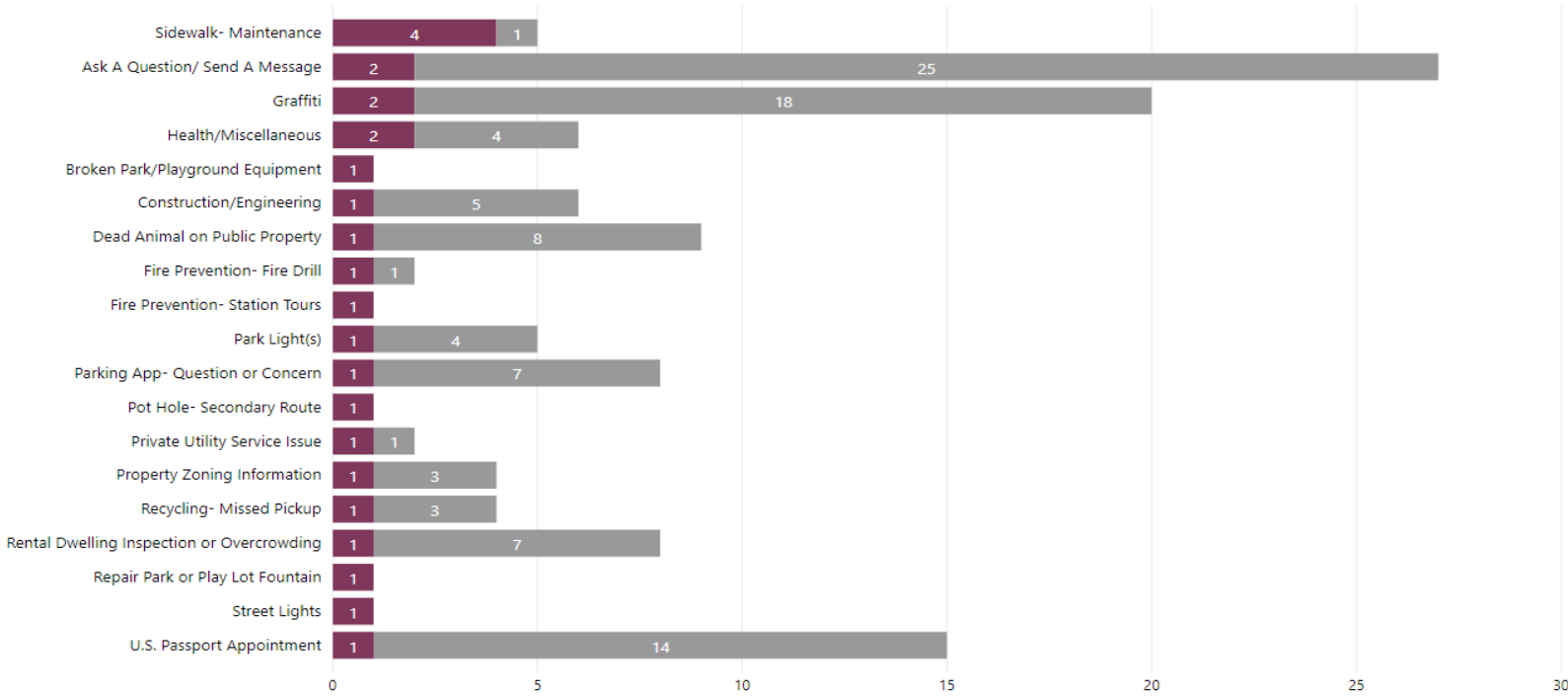
Weekly Report

September 26- October 2, 2019

SLA Analysis



● # Late ● # OnTime



Upcoming Events- October

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
7 6:00 PM Rules Committee 7:00 PM Human Services Committee	8 9:30 AM Producemobile 10:00 AM Janitorial Services Open House 2:00 PM Board of Local Improvements 7:00 PM Waste Reduction Workshop - CANCELED	9 2:30 PM Design and Project Review Committee 7:00 PM Plan Commission 7:00 PM 5th Ward Meeting 7:00 PM Animal Welfare Board	10 6:30 PM Environment Board 7:00 PM Mental Health Board 7:00 PM Joint 7th and 6th Ward Meeting	11 7:15 AM Utilities Commission Meeting 8:30 AM OSHA 10 Construction Certification Course	12 8:30 AM OSHA 10 Construction Certification Course 9:00 AM 9th Ward Meeting 9:00 AM Evanston Water Treatment Facility Tour 10:00 AM Evanston Repair Clinic 11:00 AM Evanston Water Treatment Facility Tour - FULL	13 2:00 PM Soul of Evanston#5: Stories of Resilience