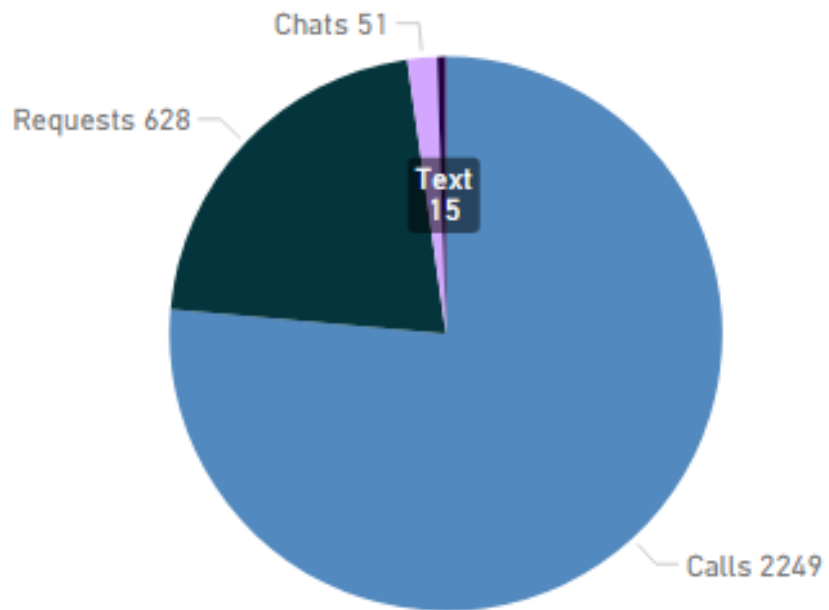


September 19- September 25, 2019

Service Requests

- Calls
- Requests
- Chats
- Text



Percentage Change From Last Week	
Service Requests	Difference
Text	25.00%
Requests	-8.00%
Chats	59.00%
Calls	-6.00%

Trending

Free Bulk Trash Dates

Barrier at Grant and Grey

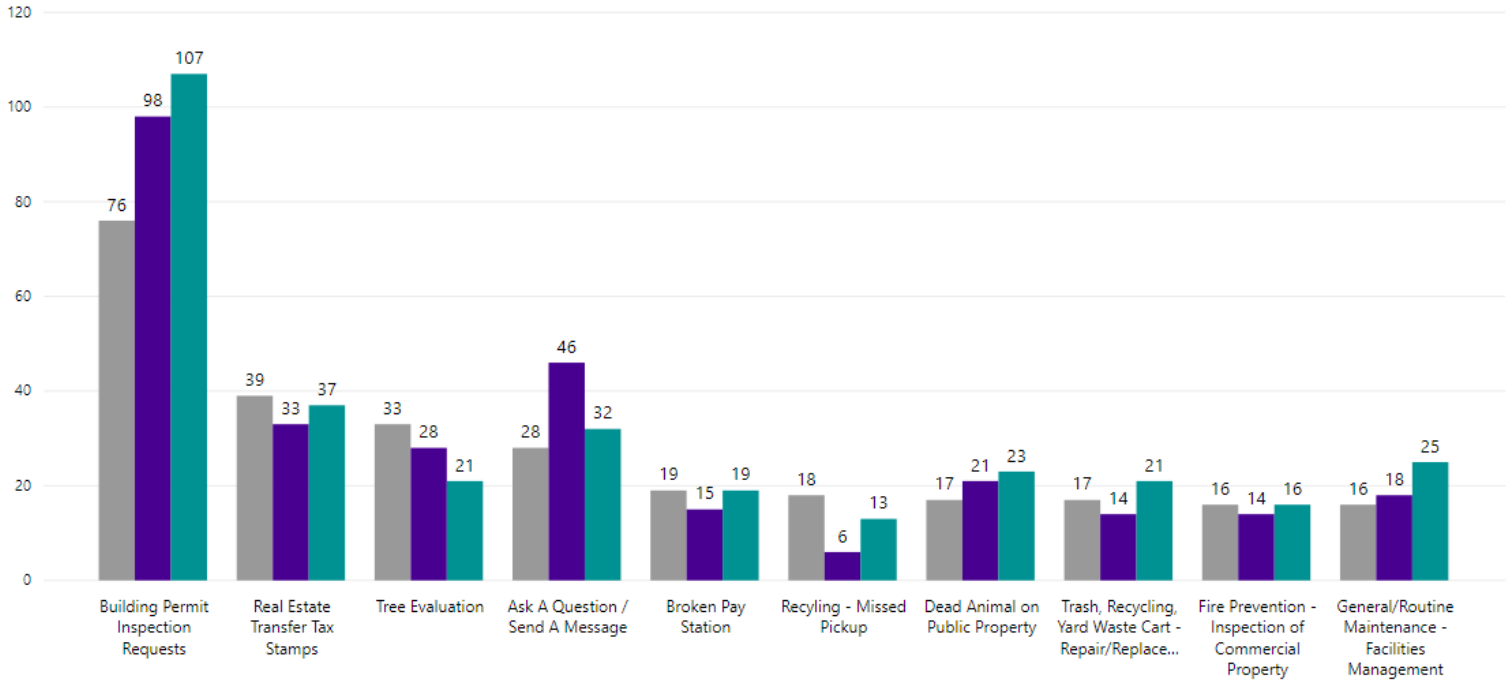
Tree Evaluations



Weekly Report

September 19- September 25, 2019

● This Week (Sep 19- Sep 25) ● Last Week (Sep 12- Sep 18) ● Two Weeks (Sep 5- Sep 11)



Missed Garbage Pickup

This week 15; Last week 10
Above 3 year avg. of 14.2

Missed Recycling Pickup

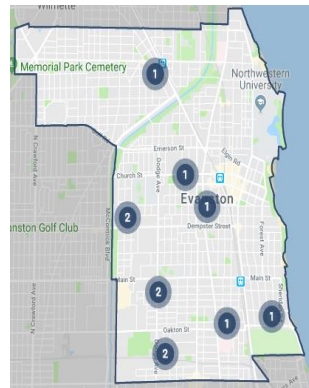
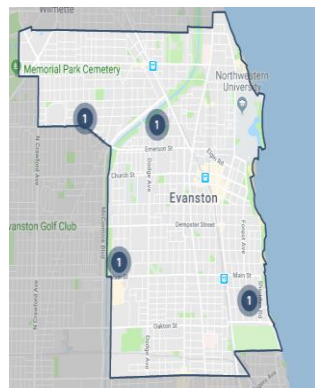
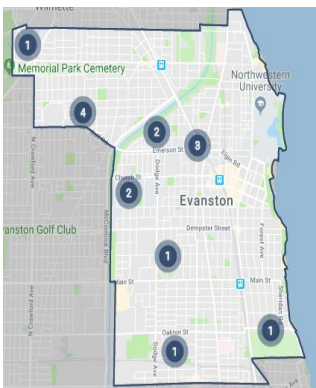
This week 4; Last week 5
Below 3 year avg. of 13.1

Missed Yard Waste

This Week 11; Last Week 8
Equal to 3 year avg. of 11

Rodents/Rats

This week 11; Last week 20
Below 3 year avg. of 20.3



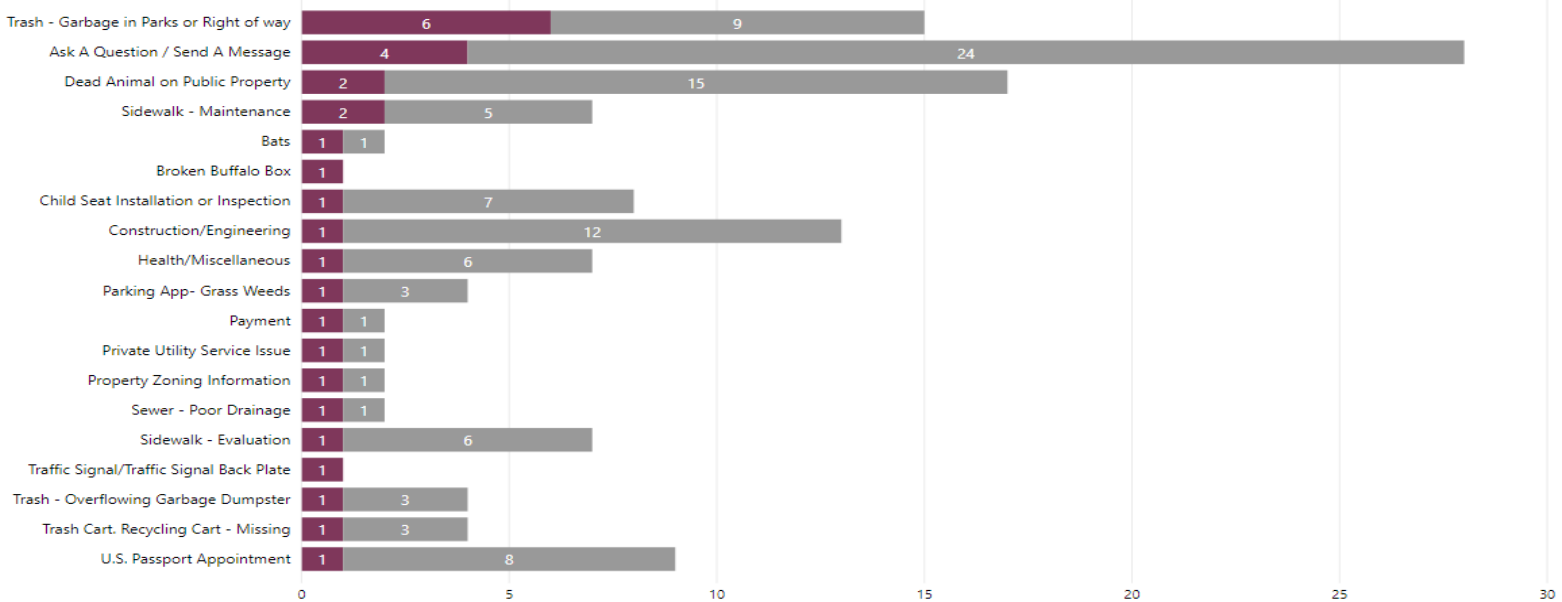


Weekly Report

September 19- September 25, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events- September/October

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
30 11:00 AM LiteHouse Whole Food Grill Grand Opening 4:30 PM Ethic Subcommittee of the Rules Committee 6:00 PM Special City Council Meeting	1 6:00 PM Public Art Subcommittee 7:00 PM Preservation Commission Meeting	2 11:00 AM Liquor Control Review Board 2:30 PM Design and Project Review Committee 7:00 PM Citizens' Police Advisory Committee	3 8:00 AM Alternatives to Arrest Committee 12:00 PM Fourth Annual Hispanic Heritage Month Program & Luncheon 5:00 PM Volunteers and Visitors Party at the Morton Civic Center Habitat Garden 6:30 PM Hispanic Heritage Month Meeting 6:30 PM Waste Reduction Workshop 7:00 PM Housing and Homelessness Commission	4 8:30 AM Inclusive Growth Community Meeting	5 9:30 AM OAKtober 6:00 PM Starlight Movie Series and Westminster Place present "Hocus Pocus" 7:00 PM Evanston Rebuilding Warehouse Wrecking Ball Fundraiser	6 11:00 AM Fire Prevention Open House