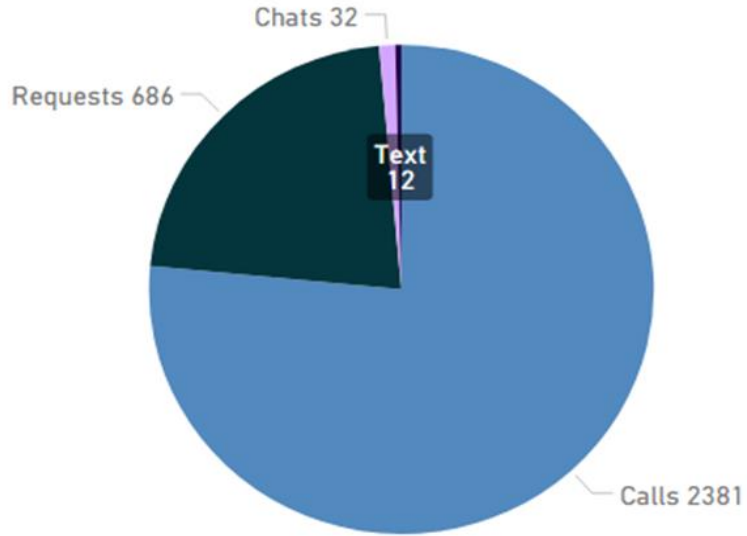


September 12- September 18, 2019

Service Requests

- Calls
- Requests
- Chats
- Text



Percentage Change From Last Week	
Service Requests	Difference
Text	-40.00%
Requests	-7.00%
Chats	-38.00%
Calls	6.00%

Trending

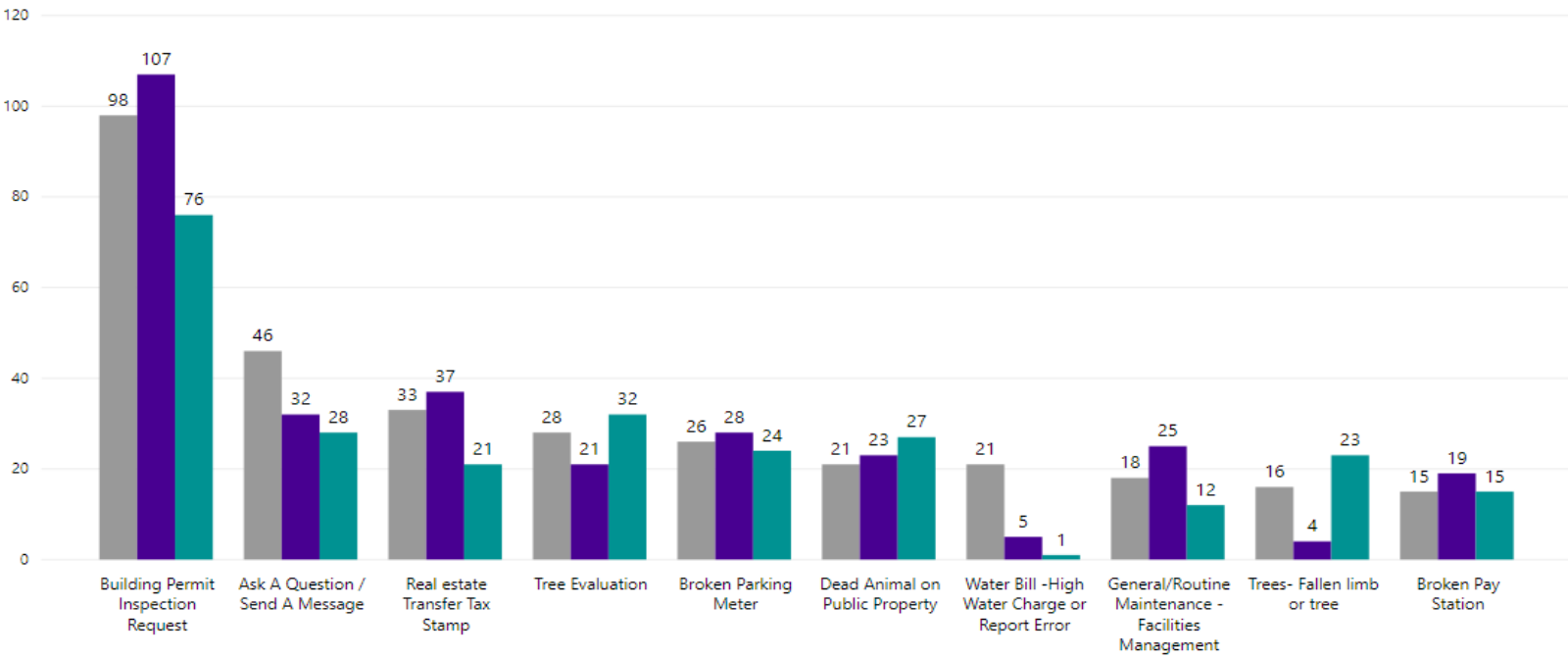
Dead Animals
Transfer Stamps



Weekly Report

September 12- September 18, 2019

● This Week (Sep12- Sep 18) ● Last Week (Sep 5- Sep11) ● Two Weeks (Aug 29- Sep 4)



Missed Garbage Pickup

This week 10; Last week 13
Below 3 year avg. of 14.2

Missed Recycling Pickup

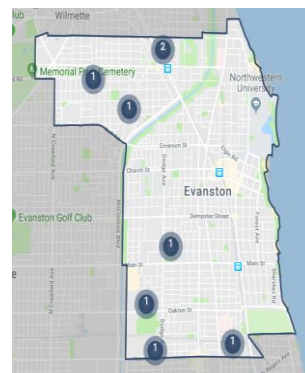
This week 5; Last week 13
Below 3 year avg. of 13.1

Missed Yard Waste

This Week 8; Last Week 9
Below 3 year avg. of 11

Rodents/Rats

This week 20; Last week 19
Below 3 year avg. of 20.3



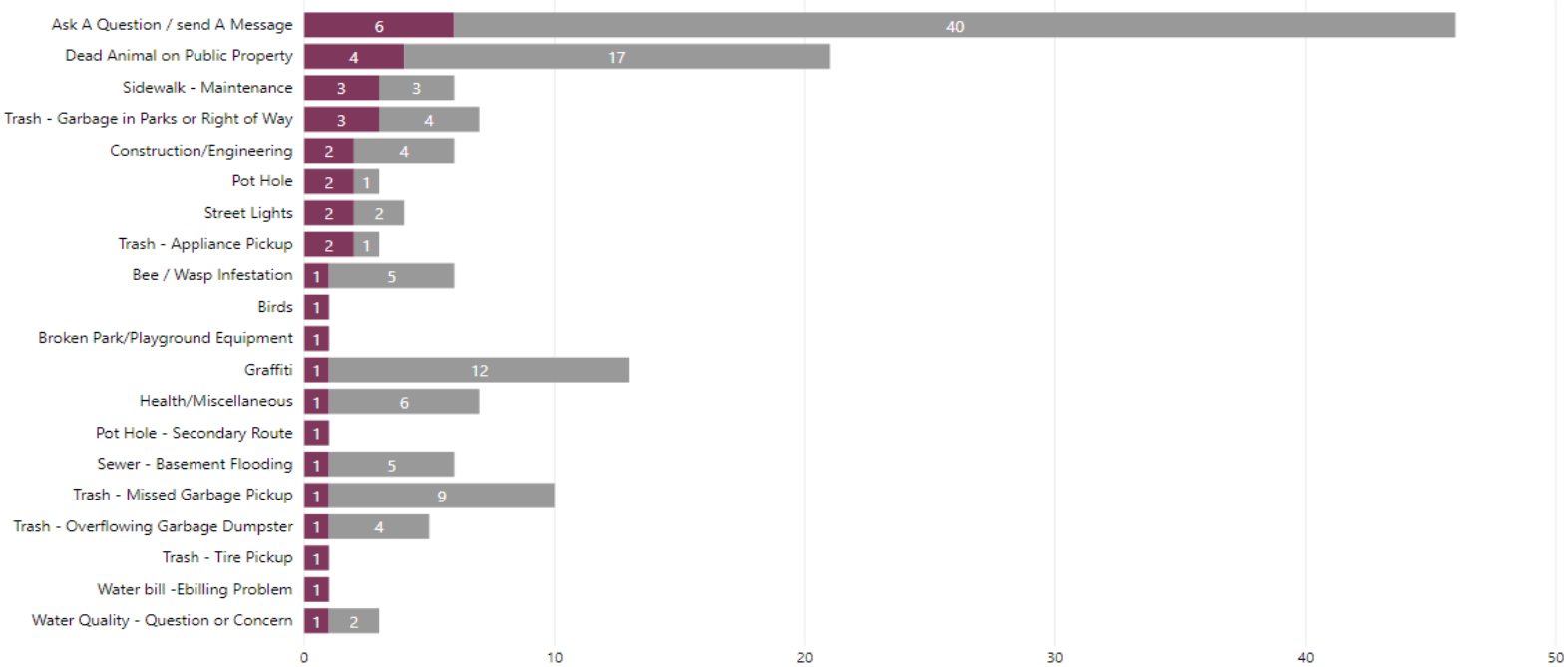


Weekly Report

September 12- September 18, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events- September

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
23 6:00 PM Administration & Public Works Committee 6:45 PM Planning & Development Committee 7:15 PM City Council	24 2:00 PM Age-Friendly Task Force Meeting 7:00 PM Public Information Meeting: Main Street Streetscape Improvements	25 10:00 AM Joint Review Board Meeting 2:30 PM Design and Project Review Committee - CANCELED 6:00 PM Transportation and Parking Committee Meeting 7:30 PM Economic Development Committee Meeting	26 1:00 PM Reimagine Aging: How Our Thoughts Shape Our Experience 5:00 PM Coastal Flood Map Open House 5:30 PM Emergency Telephone System Board 7:00 PM 7th Ward Meeting	27 8:30 AM Inclusive Growth Community Meeting	28 10:00 AM 6th Annual Walk a Mile in Her Shoes 7:30 PM Evanston Laughs	29 9:00 AM Bike the Ridge 12:00 PM Downtown Evanston Oktoberfest 2:00 PM Community Open House at the Frances Willard House