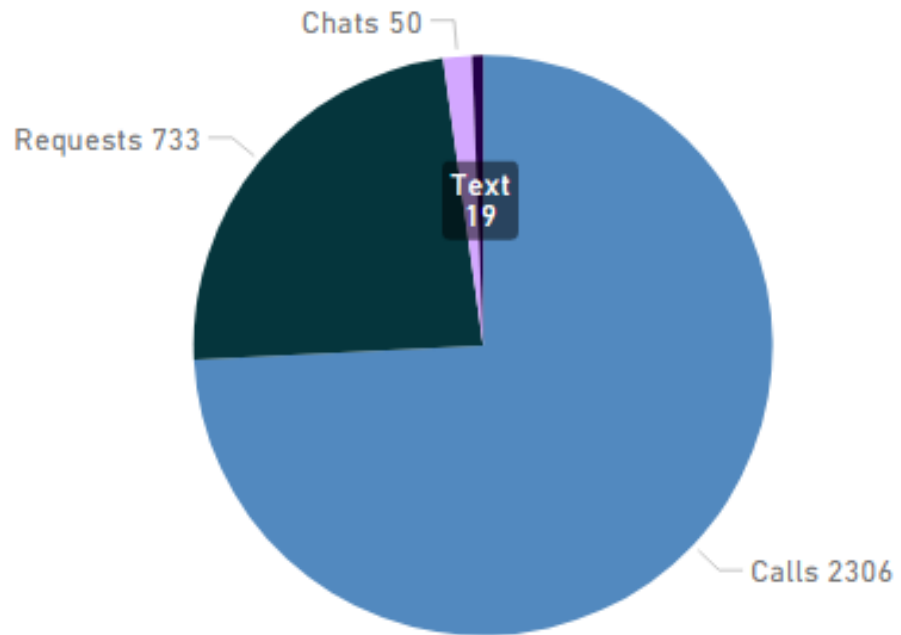


September 5- September 11, 2019

Service Requests

- Calls
- Requests
- Chats
- Text



Percentage Change From Last Week	
Service Requests	Difference
Text	111.00%
Requests	23.00%
Chats	16.00%
Calls	18.00%

Trending

Free Bulk Trash Pick Up Dates

Graffiti

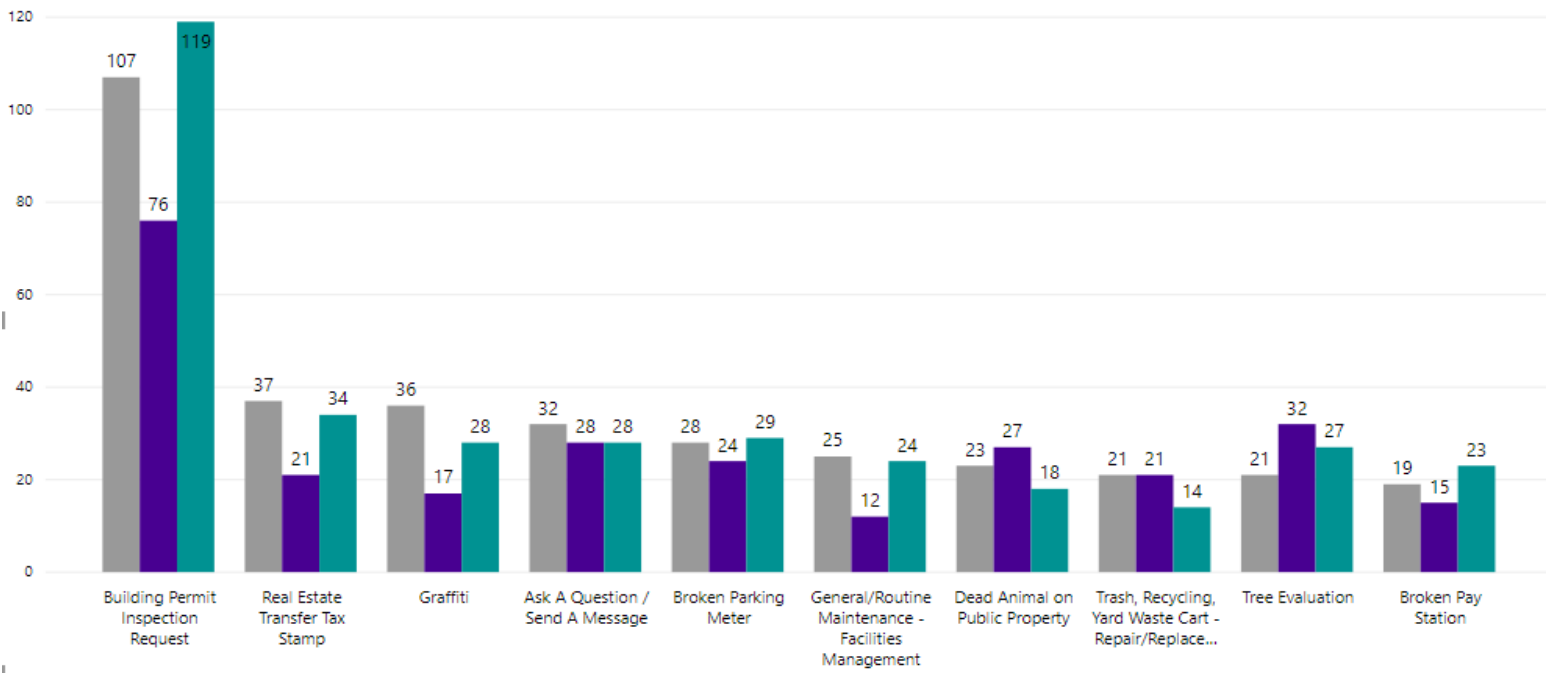
Fly Dumping



Weekly Report

September 5- September 11, 2019

● This Week (Sep5- Sep 11) ● Last Week (Aug29- Sep 4) ● Two Weeks (August 22-28)



Missed Garbage Pickup

This week 13; Last week 16
Below 3 year avg. of 14.2

Missed Recycling Pickup

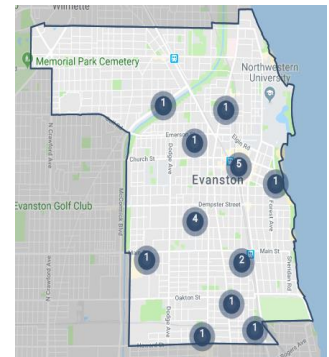
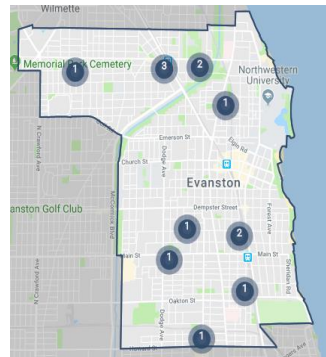
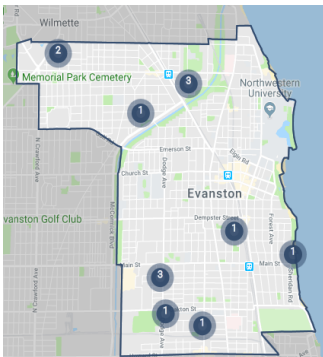
This week 13; Last week 3
Below 3 year avg. of 13.1

Missed Yard Waste

This Week 9; Last Week 8
Below 3 year avg. of 11

Rodents/Rats

This week 19; Last week 15
Below 3 year avg. of 20.3



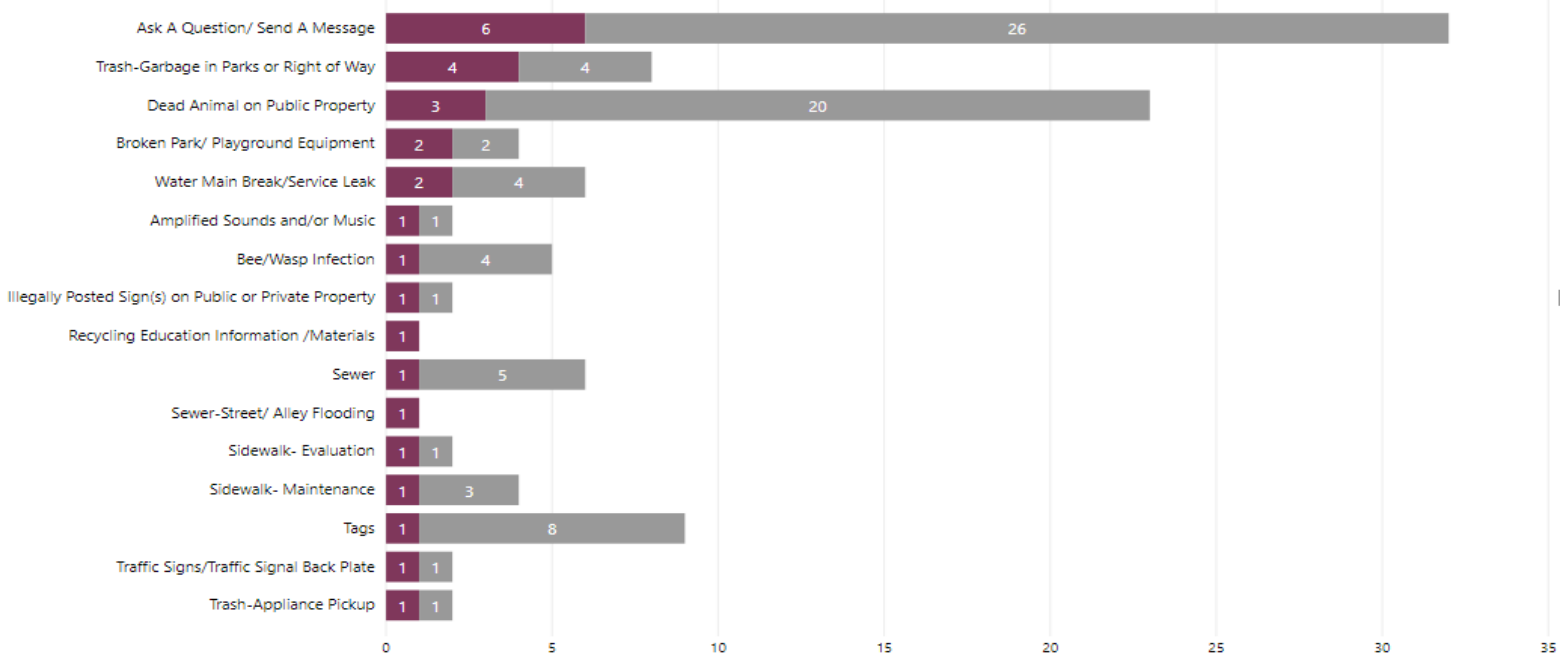


Weekly Report

September 5- September 11, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events- September

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
16 6:00 PM City Council 7:00 PM Water Justice, or Water Just for Us?	17 6:00 PM Community Budget Roundtable Discussion 7:00 PM Board of Ethics 7:00 PM Zoning Board of Appeals Meeting 7:00 PM Joint meeting Housing & Community Development Act Committee and Mental Health Board	18 2:30 PM Design and Project Review Committee 5:30 PM Mix, Mingle, Mash it up, Evanston's 10th Annual MashUp! 6:30 PM M/WEBE Development Committee - CANCELED 7:00 PM 9th Ward Meeting	19 1:00 PM Community Budget Roundtable Discussion 6:00 PM Parks, Recreation and Community Services Board 6:30 PM Equity & Empowerment Commission	20 10:00 AM CarFit	21 Northwestern Wildcats Football v. Michigan State 10:00 AM Truck to Table at the Downtown Evanston Farmers' Market 12:00 PM Community Budget Roundtable Discussion	22 10:00 AM Evanston Motorcycle Classic