

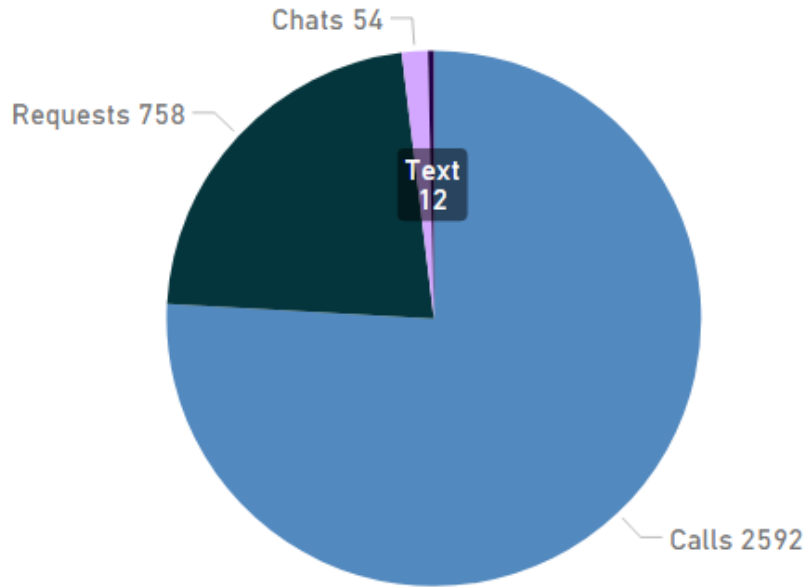


Weekly Report

August 22- 28, 2019

Service Requests

- Calls
- Requests
- Chats
- Text



Percentage Change From Last Week	
Service Requests	Difference
Text	-40.00%
Requests	3.00%
Chats	4.00%
Calls	15.00%

Trending

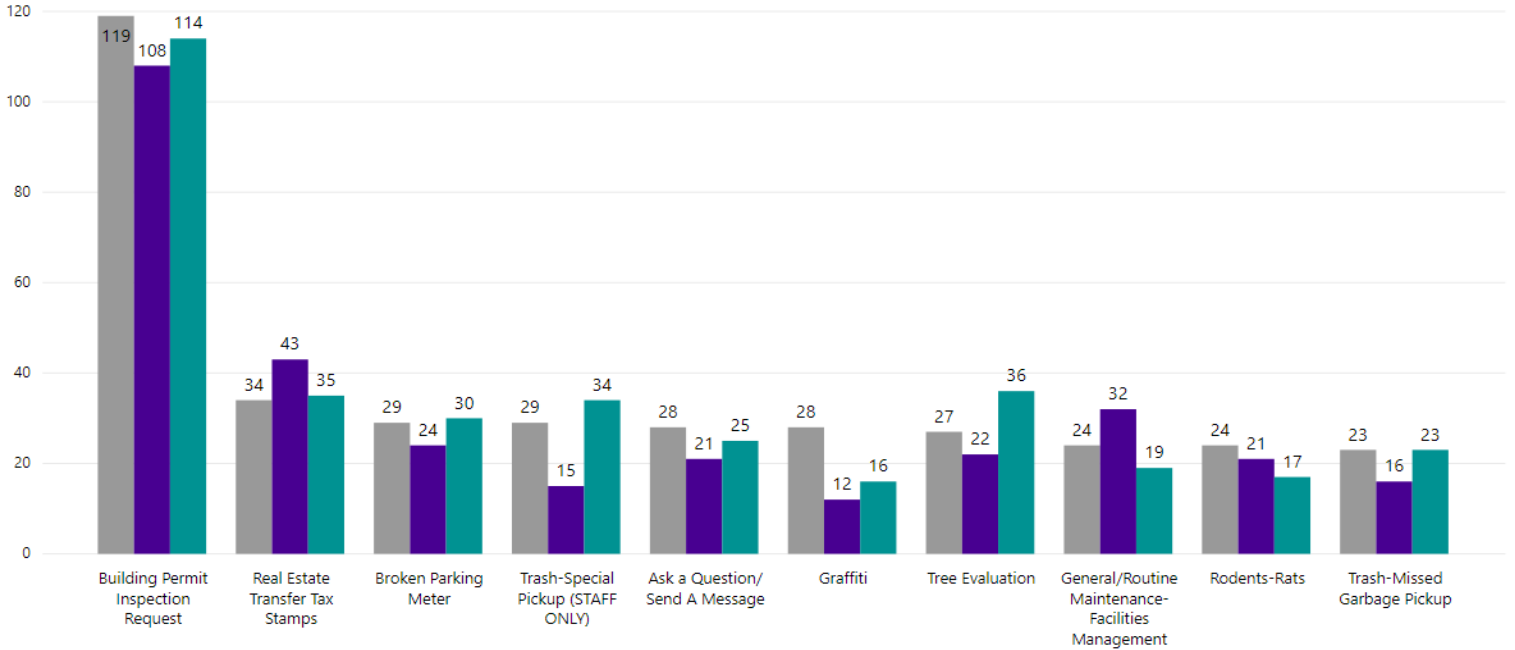
Water Shut Off
Dead Animals



Weekly Report

August 22- 28, 2019

● This Week (Aug 22-28) ● Last Week (Aug 15-21) ● Two Weeks (Aug 8-14)



Missed Garbage Pickup

This week 23; Last week 16
Above 3 year avg. of 14.2

Missed Recycling Pickup

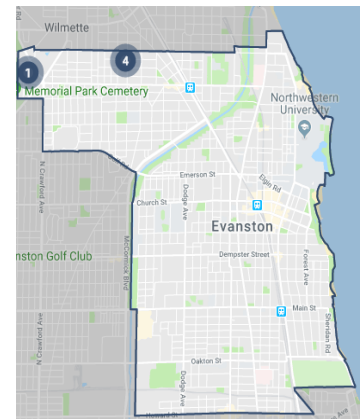
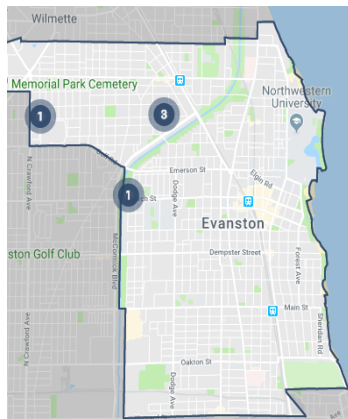
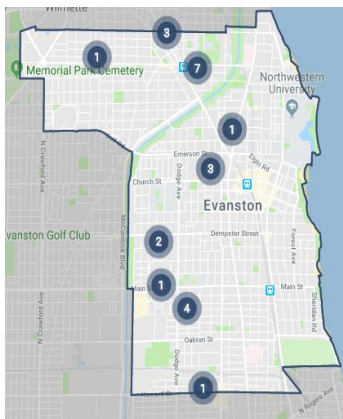
This week 5; Last week 15
Below 3 year avg. of 13.1

Missed Yard Waste

This Week 4; Last Week 7
Below 3 year avg. of 11

Rodents/Rats

This week 5; Last week 21
Below 3 year avg. of 20.3



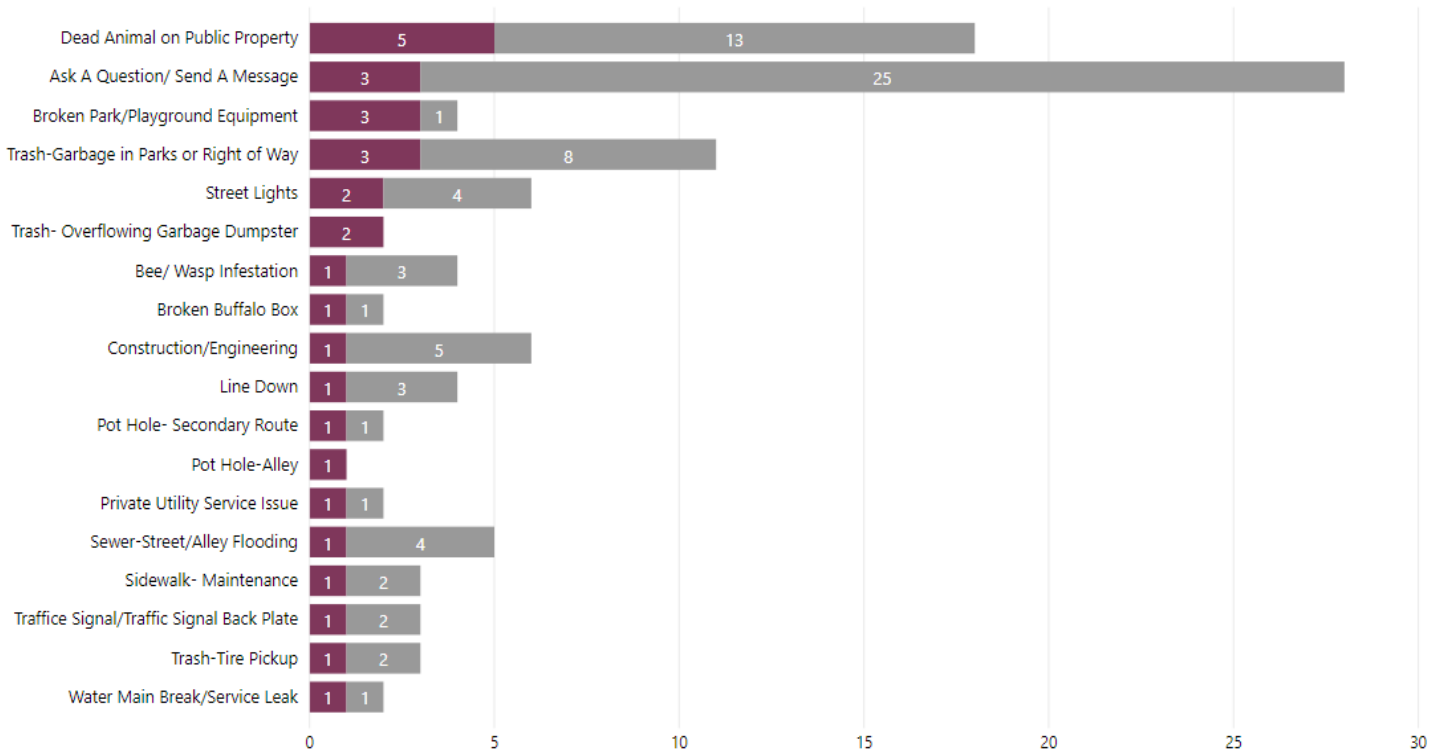


Weekly Report

August 22- 28, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events- September

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
2	3 6:00 PM Public Art Subcommittee - CANCELED 7:00 PM 1st Ward Meeting	4 2:30 PM Design and Project Review Committee 6:00 PM Human Services Committee	5 4:00 PM Howard Street Open House 7:00 PM Housing and Homelessness Commission	6	7 10:00 AM Five-O Fitness Evanston 6:00 PM ETHS Boosterpalooza	8 1:00 PM Evanston Streets Alive & Green Living Festival