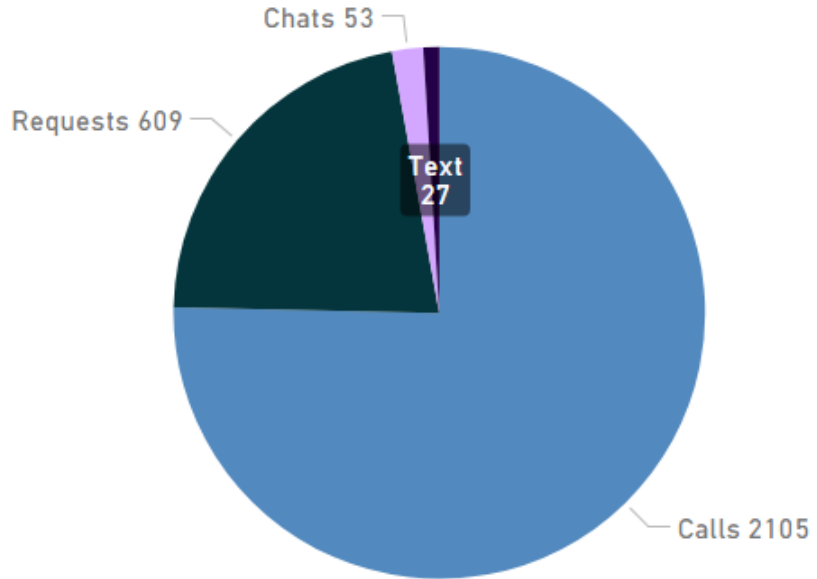


June 27 - July 2, 2019

Service Requests

- Calls
- Requests
- Chats
- Text



Percentage Change From Last Week	
Service Requests	Difference
Chats	8.00 %
Text	8.00 %
Calls	-18.00 %
Requests	-24.00 %

Trending

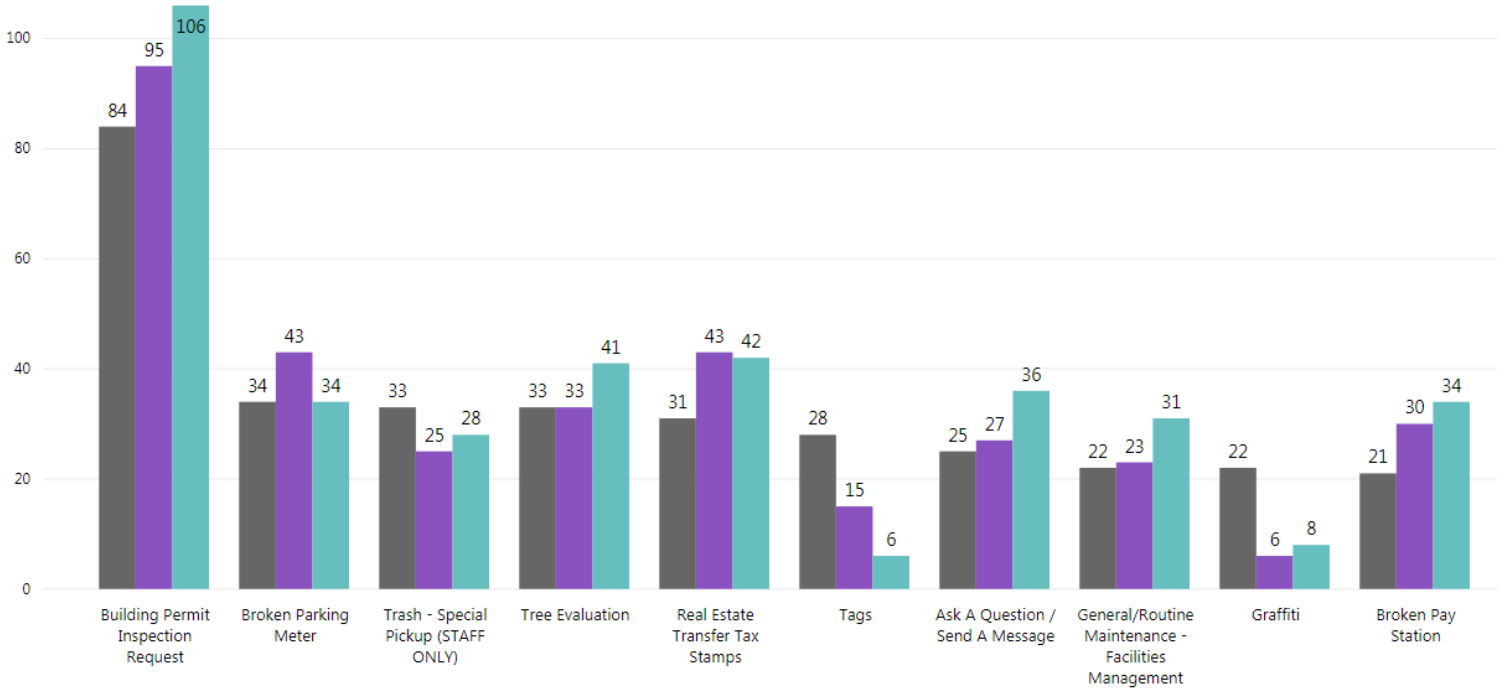
Special Pick Ups



Weekly Report

June 27 - July 2, 2019

● This Week (June 27 - July 2) ● Last Week (June 20-26) ● Two Weeks (June 13-19)



Missed Garbage Pickup

This week 6; Last week 4
Below 3 year avg. of 14.2

Missed Recycling Pickup

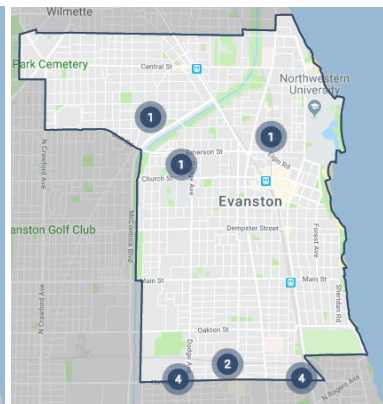
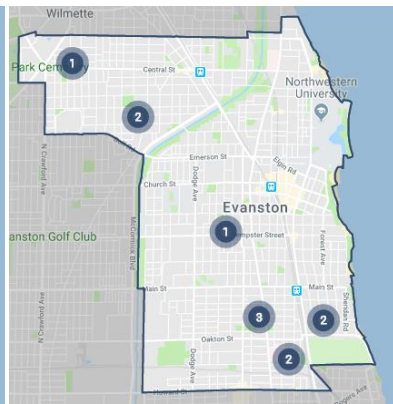
This week 11; Last week 11
Below 3 year avg. of 13.1

Missed Yard Waste

This Week 5; Last Week 7
Below 3 year avg. of 11

Rodents/Rats

This week 13; Last week 18
Below 3 year avg. of 20.3



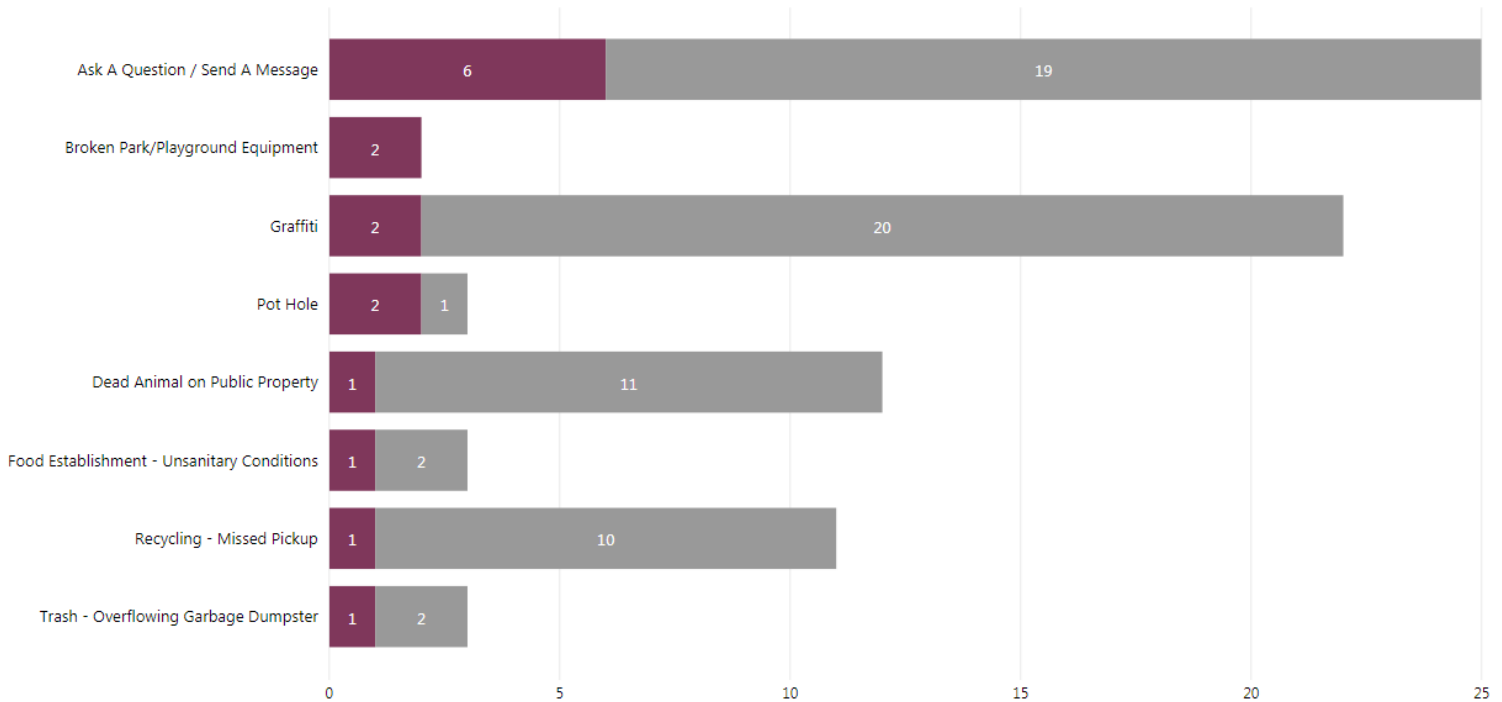


Weekly Report

June 27 - July 2, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events— July

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
8 3:00 PM Community HIV & STI Screening 6:00 PM Administration & Public Works Committee 6:45 PM Planning & Development Committee 7:15 PM City Council	9 9:30 AM ProduceMobile 2:00 PM Board of Local Improvements 6:30 PM Arts Council 7:00 PM Preservation Commission Meeting 7:00 PM Starlight Concerts - Esso	10 12:00 PM Facebook Live Q&A with Mayor Hagerty 2:30 PM Design and Project Review Committee 7:00 PM Plan Commission 7:00 PM 5th Ward Meeting 7:00 PM Lake Level Rise and Coastal Erosion Forum 7:00 PM NU Summer Cinema: Captain Marvel	11 6:30 PM Environment Board 7:00 PM Housing and Homelessness Commission 7:00 PM Mental Health Board 7:00 PM 2nd Ward Meeting - RESCHEDULED 7:00 PM Thursday Night Live: Chip Ratliff & the Dirty BluCrue!	12 7:15 AM Utilities Commission Meeting	13 7:30 AM Downtown Evanston Farmers' Market 7:00 PM Sunset Baby by Dominique Morisseau 7:30 PM Soul of Evanston	14 11:00 AM EVP Northshore Challenge Series 3:00 PM Sunset Baby by Dominique Morisseau 4:00 PM 5th Annual Taste of Evanston