

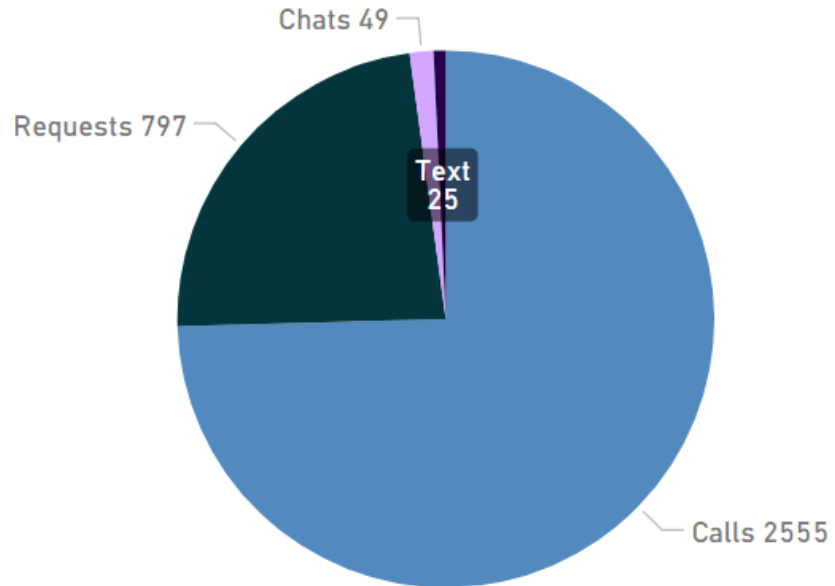


Weekly Report

June 20-26, 2019

Service Requests

- Calls
- Requests
- Chats
- Text



Percentage Change From Last Week	
Service Requests	Difference
Chats	63.00 %
Text	19.00 %
Calls	6.00 %
Requests	-17.00 %

Trending

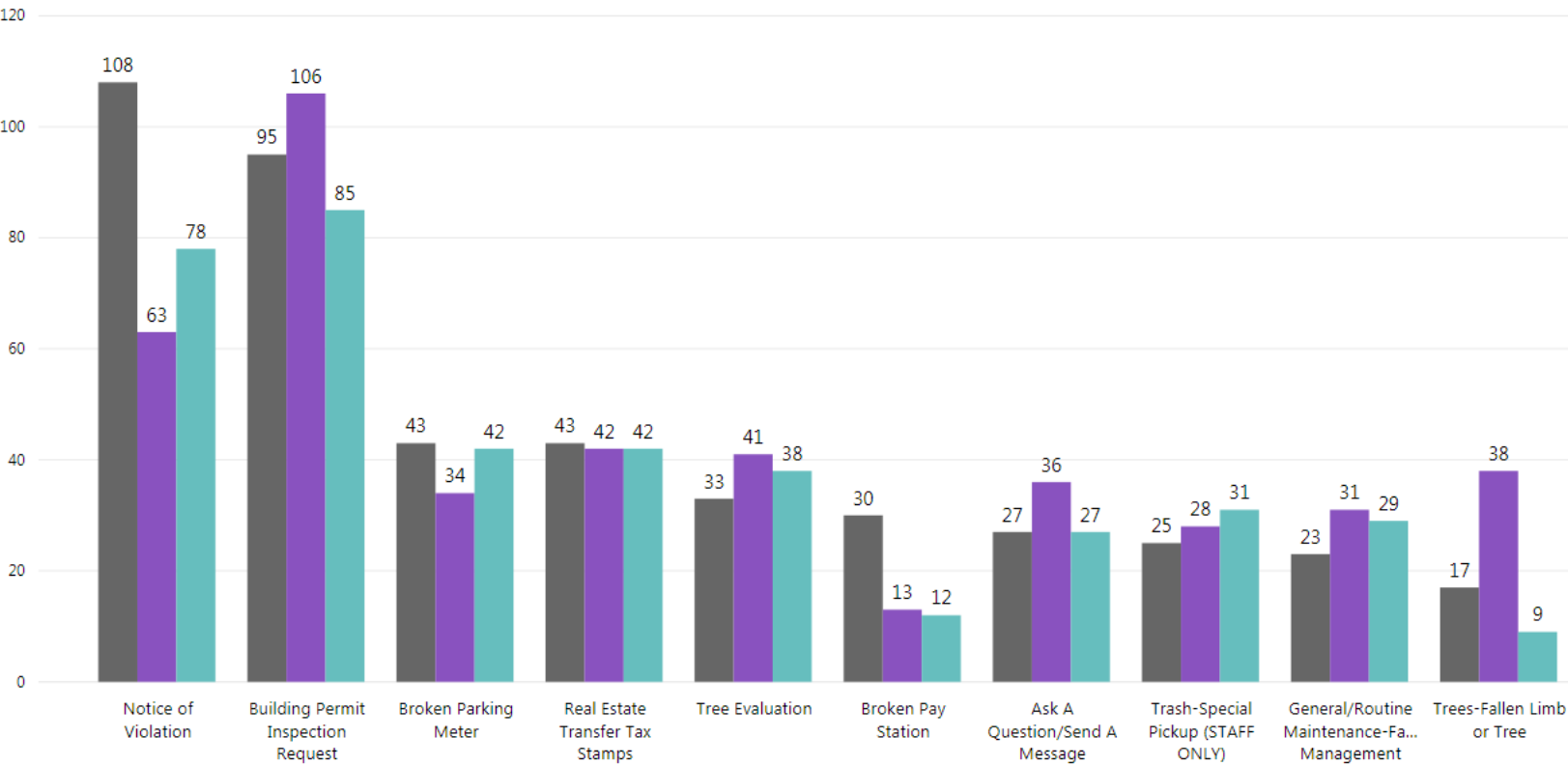
Water Shut Off
Beach Questions
Flooding
Down Tree Limbs



Weekly Report

June 20-26, 2019

● This Week (June 20-26) ● Last Week (June 13-19) ● Two Weeks (June 6-12)



Missed Garbage Pickup

This week 4; Last week 16
Below 3 year avg. of 14.2

Missed Recycling Pickup

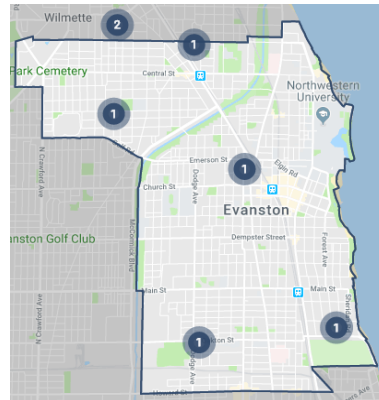
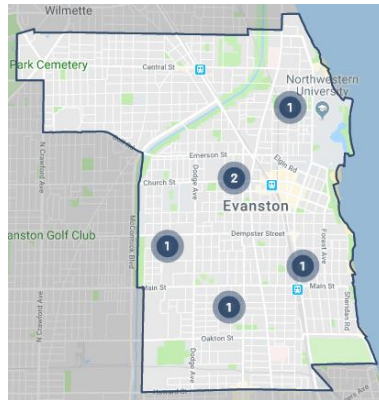
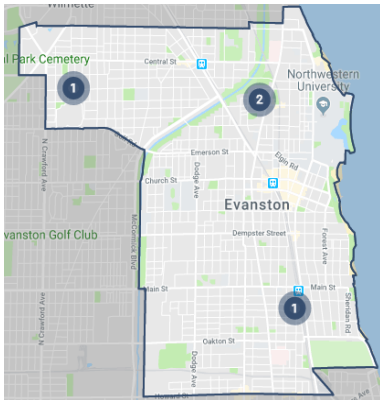
This week 6; Last week 11
Below 3 year avg. of 13.1

Missed Yard Waste

This Week 7; Last Week 7
Below 3 year avg. of 11

Rodents/Rats

This week 13; Last week 18
Below 3 year avg. of 20.3



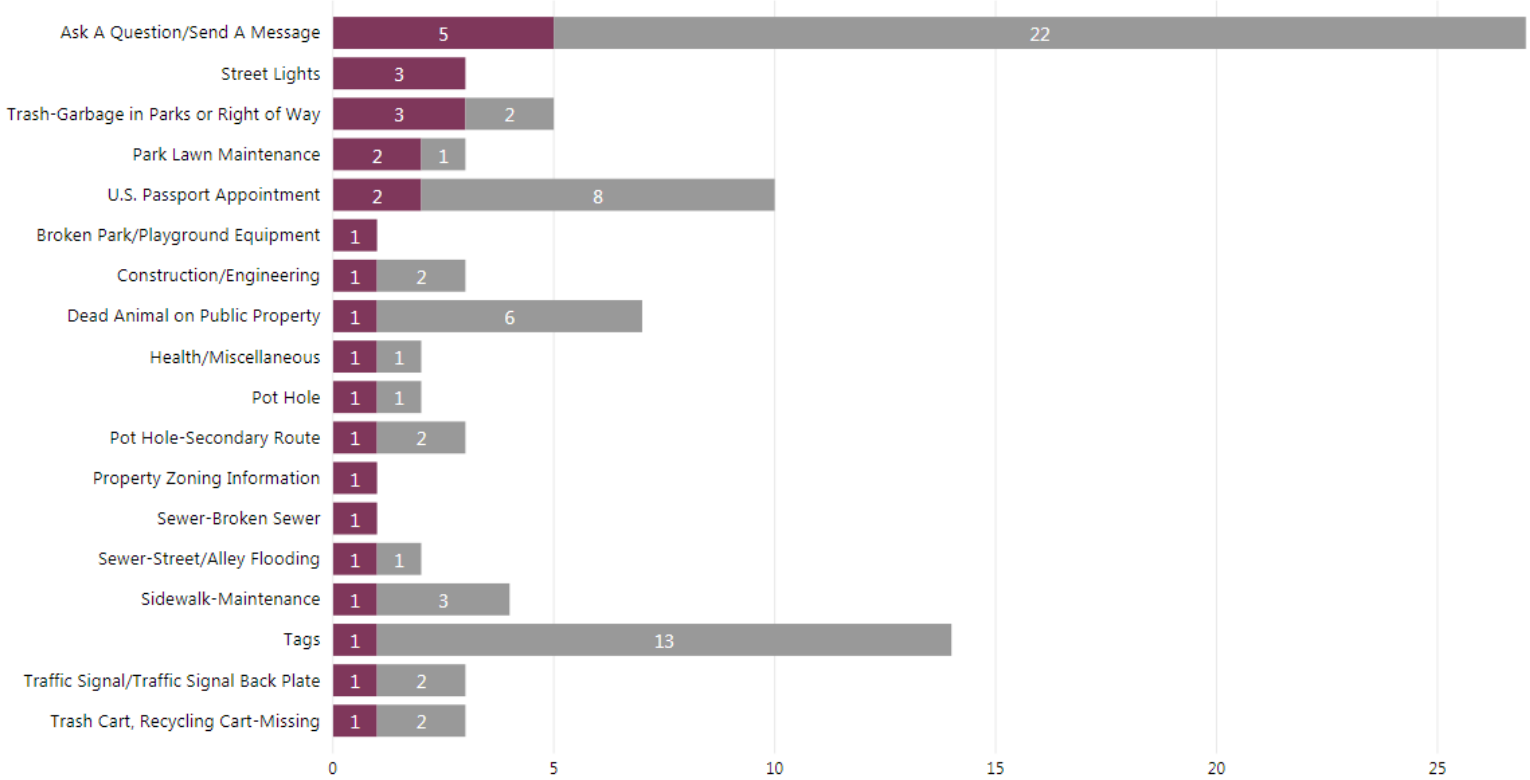


Weekly Report

June 20-26, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events— July

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
1 6:00 PM Human Services Committee	2 6:00 PM Public Art Subcommittee 7:00 PM Starlight Concerts - Petra's Recession Seven	3 2:30 PM Design and Project Review Committee	4 9:00 AM Fourth of July Celebration 2:00 PM Evanston Haitian Community Festival	5	6 7:30 AM Downtown Evanston Farmers' Market 9:00 AM Evanston Recycles	7