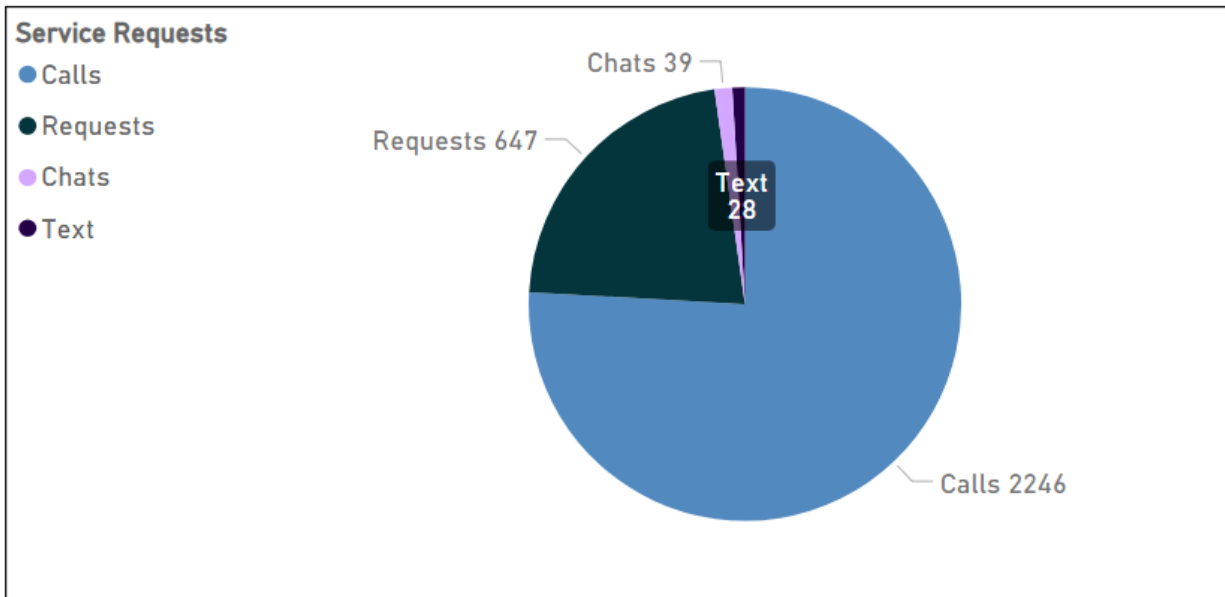


March 28 – April 3, 2019



Percentage Change From Last Week	
Service Requests	Difference
Chats	15.00 %
Requests	13.00 %
Calls	9.00 %
Text	-13.00 %

Trending

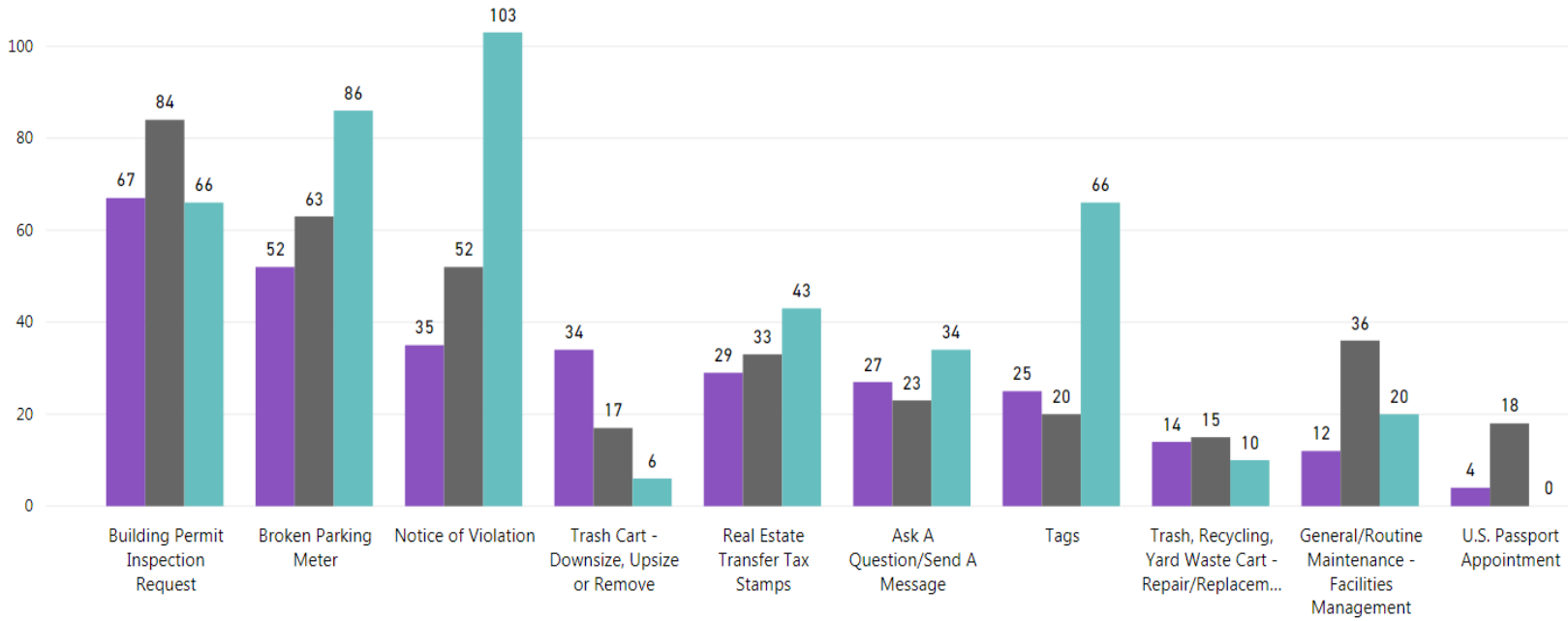
Election Day Questions
 Benchmarking Notice Questions
 LifeQuest Collection Agency Questions



Weekly Report

March 28 – April 3, 2019

● Last Week (March 21-27) ● This Week (March 28-April 3) ● Two Weeks (March 14-20)



Missed Garbage Pickup

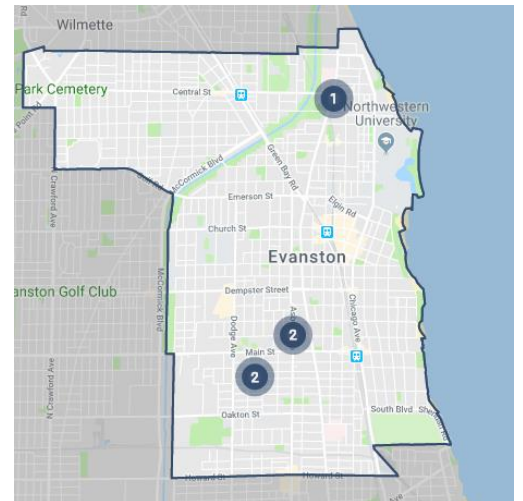
This week 8; Last week 7
Below 3 year avg. of 14.2

Missed Recycling Pickup

This week 6; Last week 4
Below 3 year avg. of 13.1

Rodents/Rats

This week 5; Last week 9
Below 3 year avg. of 20.3



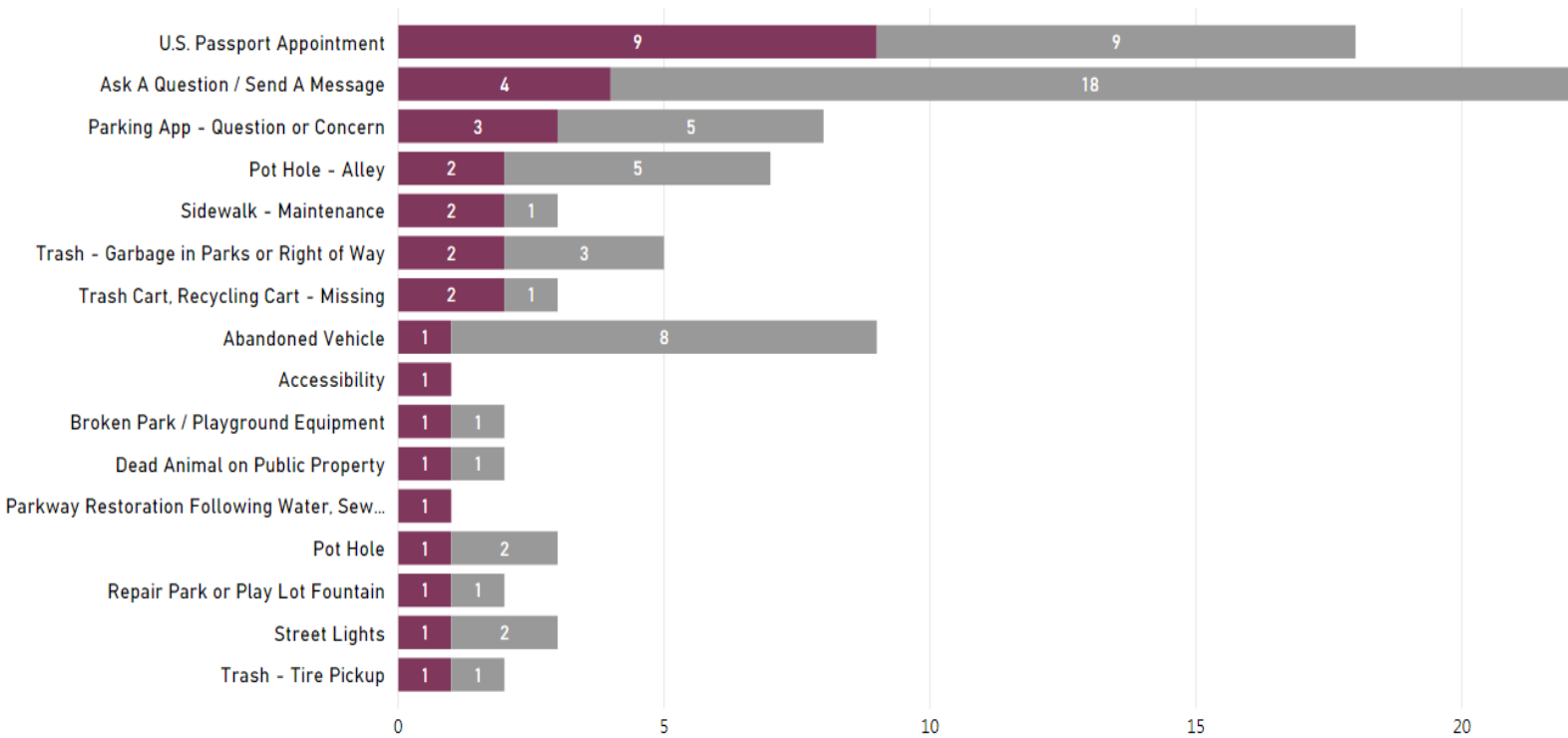


Weekly Report

March 28 – April 3, 2019

SLA Analysis

● # Late ● # OnTime



Upcoming Events—April

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
8 3:00 PM Community HIV & STI Screening 6:00 PM Administration & Public Works Committee 6:30 PM Planning & Development Committee 7:00 PM City Council	9 9:30 AM ProduceMobile 1:00 PM Levy Lecture Series 2:00 PM Board of Local Improvements 6:30 PM Arts Council 7:00 PM Preservation Commission Meeting	10 2:30 PM Design and Project Review Committee 7:00 PM 5th Ward Meeting 7:00 PM Affordable Housing Plan Steering Committee 7:00 PM Plan Commission Meeting 7:15 PM Zoning Board of Appeals Meeting 7:30 PM Joint Plan Commission & Zoning Board of Appeals Meeting	11 6:30 PM Environment Board 7:00 PM Mental Health Board 7:00 PM 2nd Ward Meeting	12 7:15 AM Utilities Commission Meeting	13 8:00 AM Indoor Farmers' Market	14 11:00 AM Forrest E. Powell Foundation Jazz Brunch



Weekly Report

March 28 – April 3, 2019