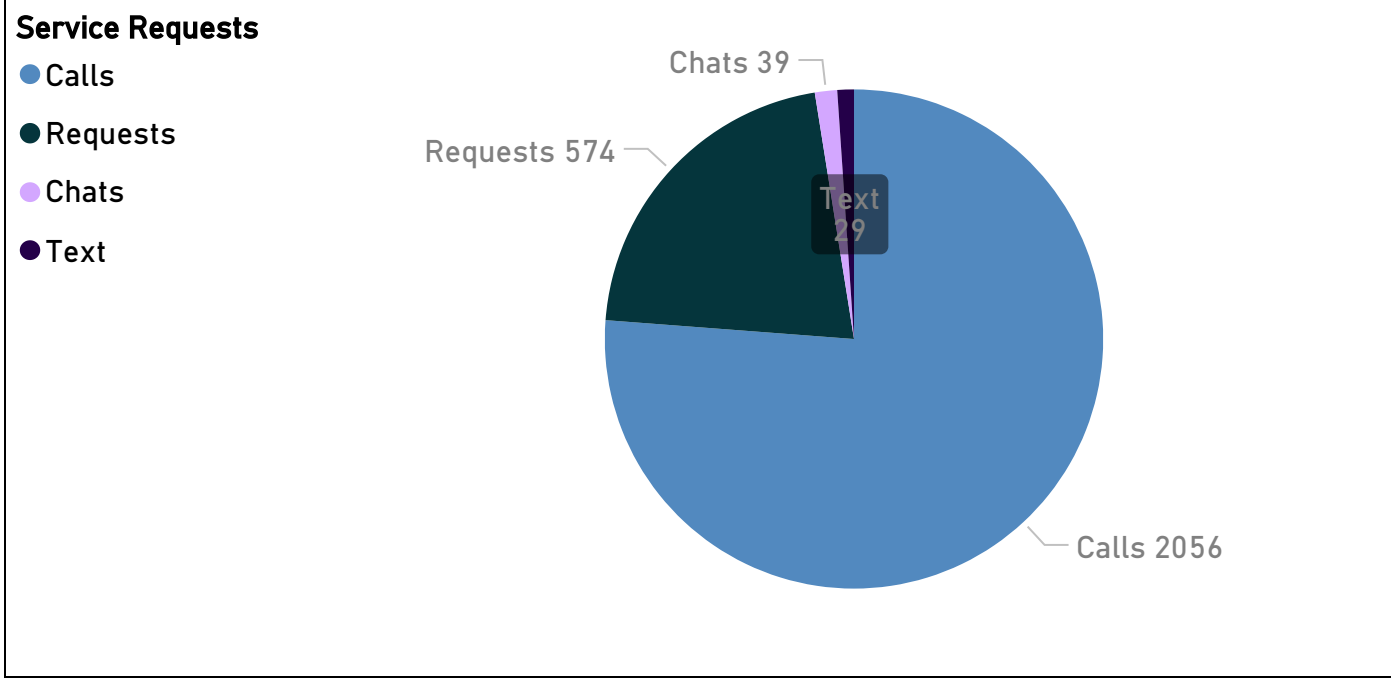


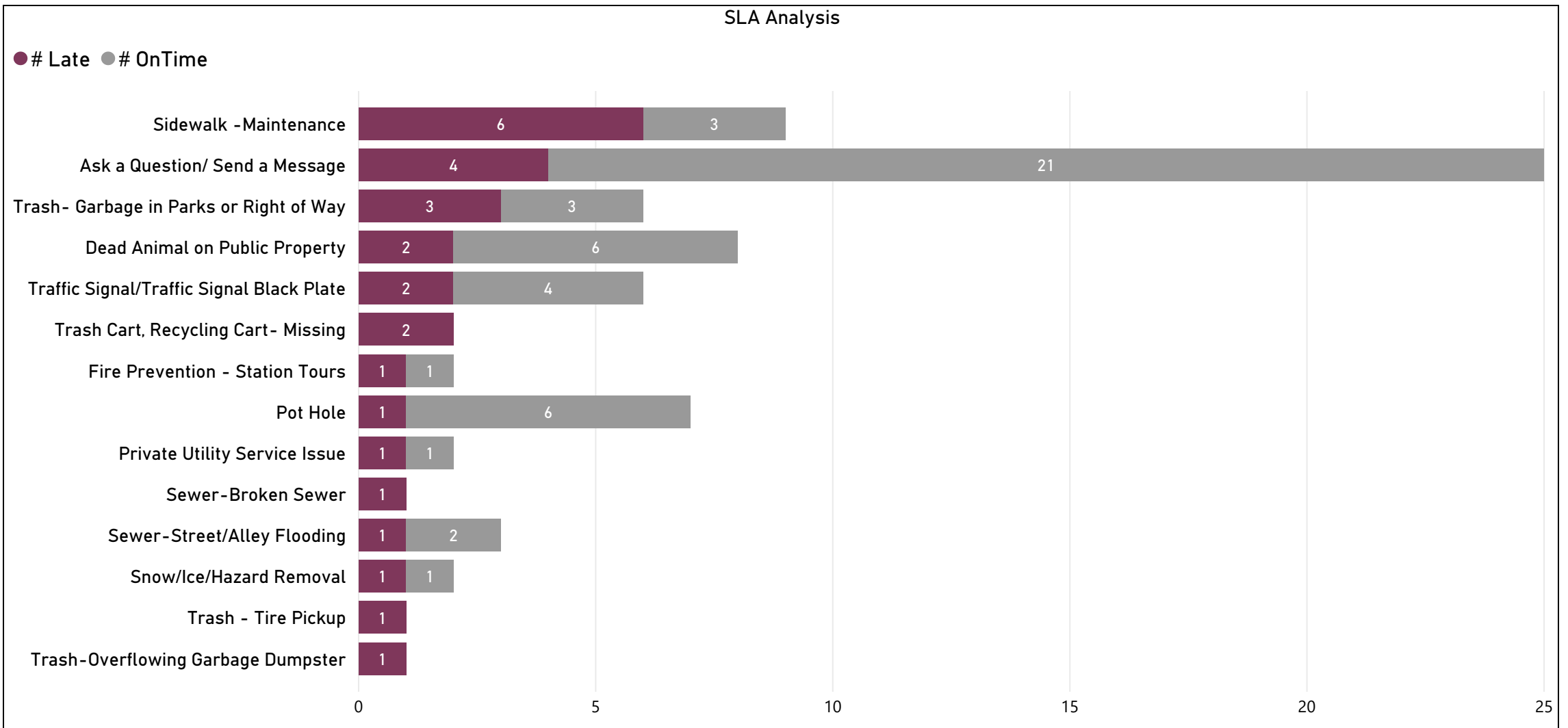
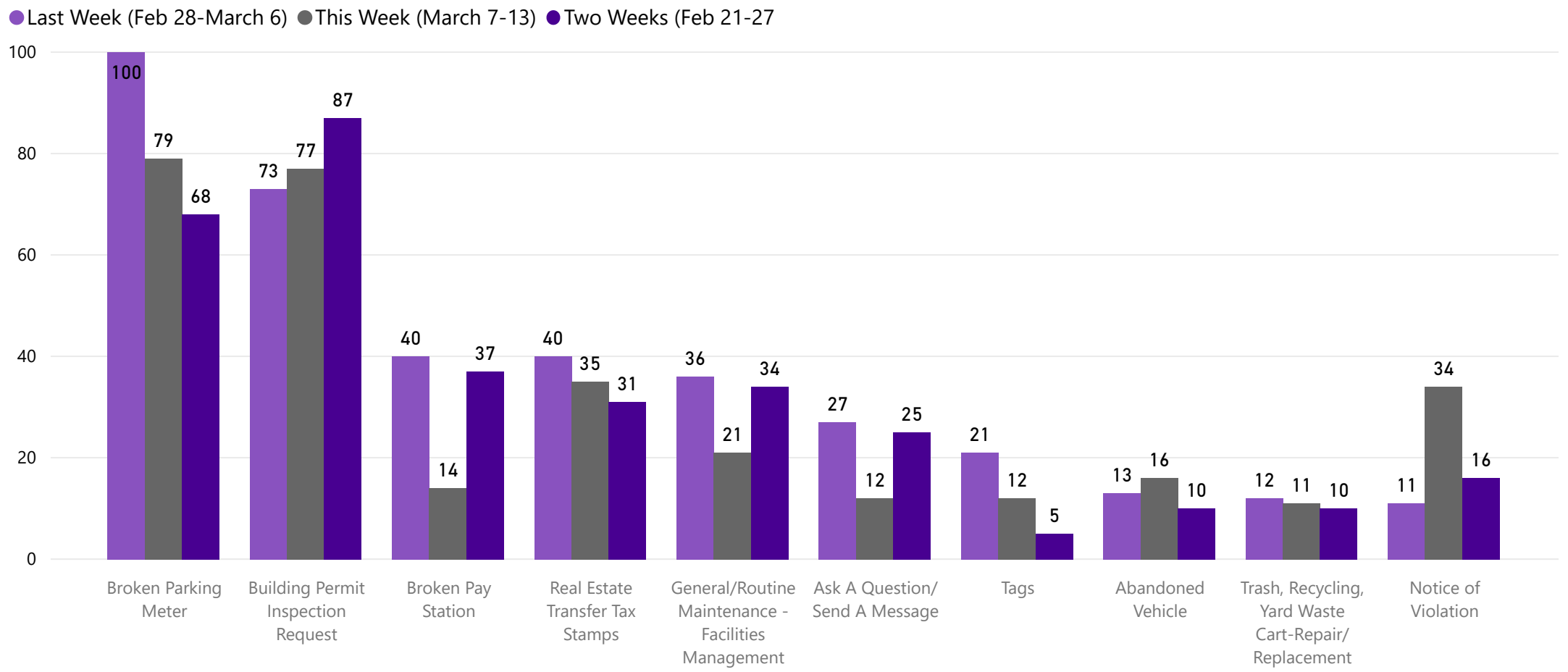
311 Weekly Report

March 7 - 13, 2019



Percentage Change From Last Week

| Service Requests | Difference |
|------------------|------------|
| Chats | 30.00 % |
| Requests | 6.00 % |
| Calls | 1.00 % |
| Text | -58.00 % |



Missed Garbage Pickup

This week 6; Last week 9
Below 3 year avg. of 14.2



Missed Recycling Pickup

This week 8; Last week 3
Below 3 year avg. of 13.1



Rodents/Rats

This week; Last week 3
Below 3 year avg. of 20.3



Upcoming Events—March

| MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY | SUNDAY |
|--|--|---|--|-----------|---|---|
| 18 6:00 PM City Council | 6:30 PM Harbert Park Renovations Meeting 7:00 PM Housing & Community Development Act Committee 7:00 PM Board of Ethics - CANCELED 7:00 PM Zoning Board of Appeals Meeting | 2:30 PM Design and Project Review Committee 6:00 PM Transportation and Parking Committee Meeting 6:30 PM M/W/EBE Development Committee | 2:00 PM Coffee with a Cop 6:00 PM Parks, Recreation and Community Services Board 6:30 PM Equity & Empowerment Commission 7:00 PM 9th Ward Meeting | 22 | 8:00 AM Indoor Farmers' Market | 2:00 PM Women's History Month Brunch |