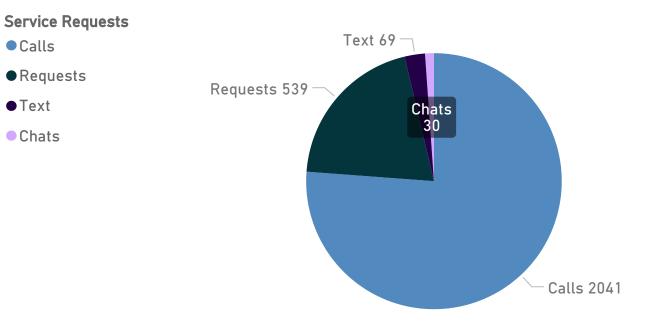
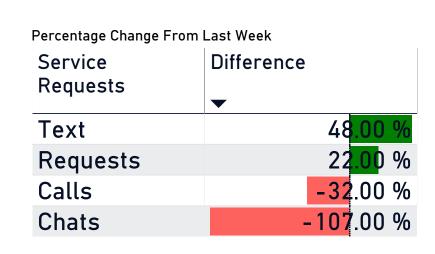
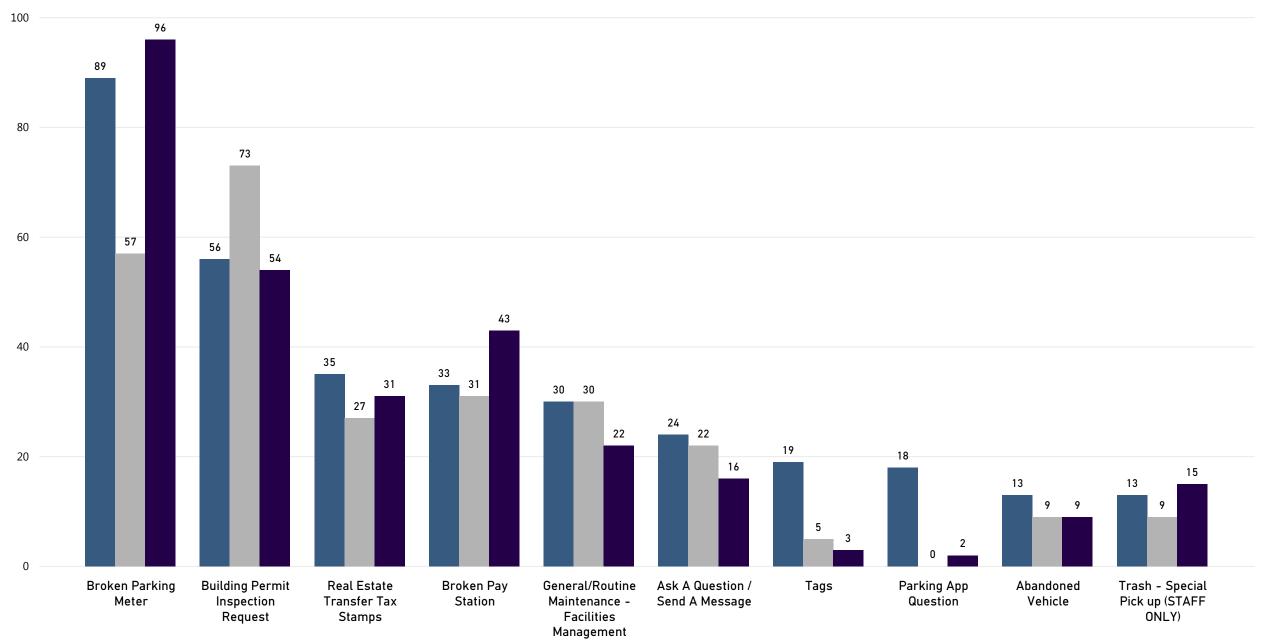
311 Weekly Report







Late # OnTime

● This Week ■ Last Week ■ Two Weeks

Ask a Question/Send a Message

Dead Animal on Public Property

Water main Break/Service Leak

Traffic Signal Backplate

12.50%

Calls

Text

Chats

75.00% 33.33%

Trash Cart, Recycling Cart - Missing 66.67% 50.00% Check my Wheel Tax Payment Status Child Seat Installation/Inspection 11.11% Construction/Engineering 100.00% Graffiti 25.00% Illegal Construction 50.00% Illegally Posted Sign on Public/Private Property 100.00% Parkway Restoration Following Water, Sewer, R... 100.00% Sewer Basement Flooding 100.00% Sidewalk Maintenance 50.00% Snow Removal Concerns 50.00% Street Lights 25.00% Tags 5.26% Trash Tire Pickup 100.00% Trash-Overflowing Garbage Dumpster 100.00% Water Bill - High Water Charge or Report Error 50.00%

SLA Analysis

Missed Garbage Pickup This week 9; Last week 9 Below 3 year avg. of 14.2

0%

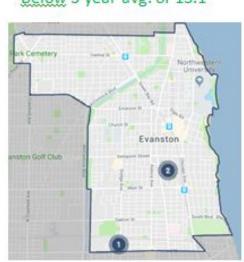


Missed Recycling Pickup This week 3; Last week 7 Below 3 year avg. of 13.1

40%

50.00%

20%



Rodents/Rats This week 3; Last week 4 Below 3 year avg. of 20.3 80%

100%

60%



Upcoming Events—March 11 - 17						
MONDAY 11 3:00 PM Community HIV & STI Screening 4:15 PM Ethics Subcommittee of the Rules Committee 6:00 PM Administration & Public Works Committee 7:00 PM Planning & Development Committee 7:15 PM City Council	Preservation Commission Meeting Board of Local Improvements 9:30 AM Producemobile 4:00 PM Freedom in Congo Square Opening Reception 6:30 PM Arts Council	13 1:30 PM Lighthouse Landing Complex Committee 2:30 PM Design and Project Review Committee 7:00 PM Plan Commission 7:00 PM 5th Ward Meeting	14 6:00 PM ETHS Career Options Night 6:30 PM Environment Board 7:00 PM Mental Health Board 7:00 PM 2nd Ward Meeting	15 7:00 PM Evanston Children's Theater Presents: The Twelve Dancing Princesses	16 8:00 AM Indoor Farmers' Market 8:00 AM MSYEP Job Fair 3:00 PM Evanston Children's Theater Presents: The Twelve Dancing Princesses 7:00 PM Evanston Children's Theater Presents: The Twelve Dancing Princesses	2:30 PM Evanston Symphony Orchestra: The Virtuoso Trumpet 3:00 PM Evanston Children's Theater Presents: The Twelve Dancing Princesses