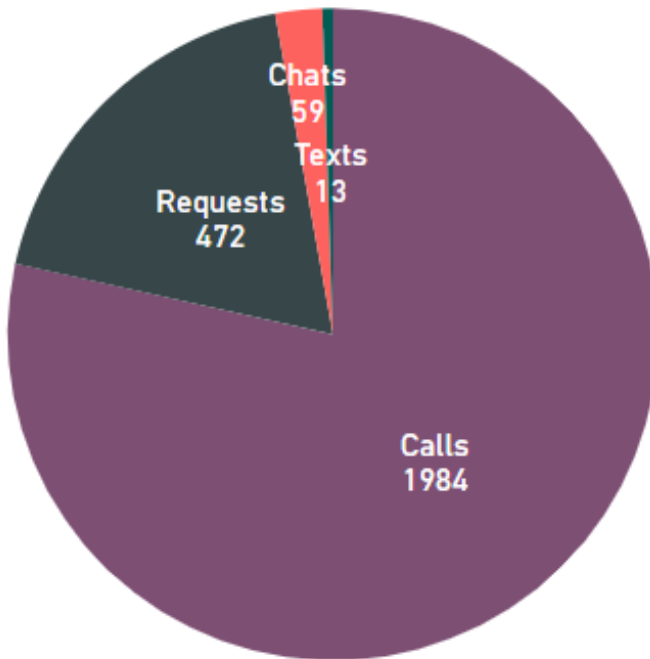


February 14 – 20, 2019

Service Requests



Calls

-2%
change

Chats

78%
change

Requests

-19%
change

Texts

-138%
change

Trending:

Questions about new pay stations

Parking Questions related to snow event

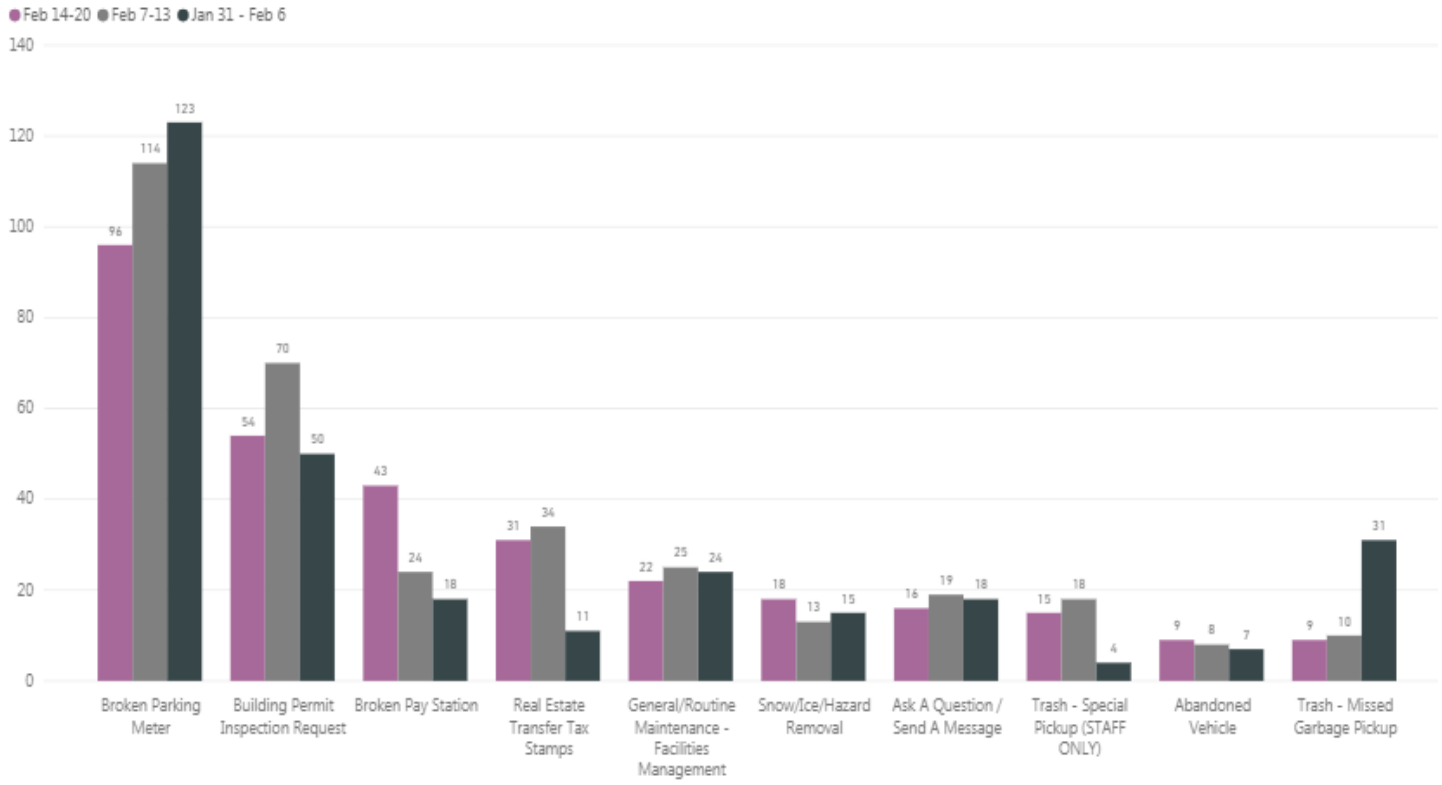
Questions about lead reduction meeting



Weekly Report

February 14 – 20, 2019

Three Week Comparison



Missed Garbage Pickup

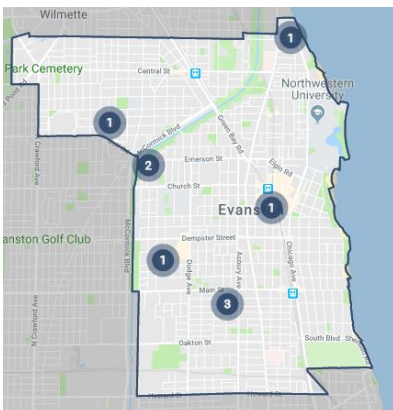
This week 9; Last week 10
Below 3 year avg. of 14.2

Missed Recycling Pickup

This week 7; Last week 5
Below 3 year avg. of 13.1

Rodents/Rats

This week 4; Last week 2
Below 3 year avg. of 20.3



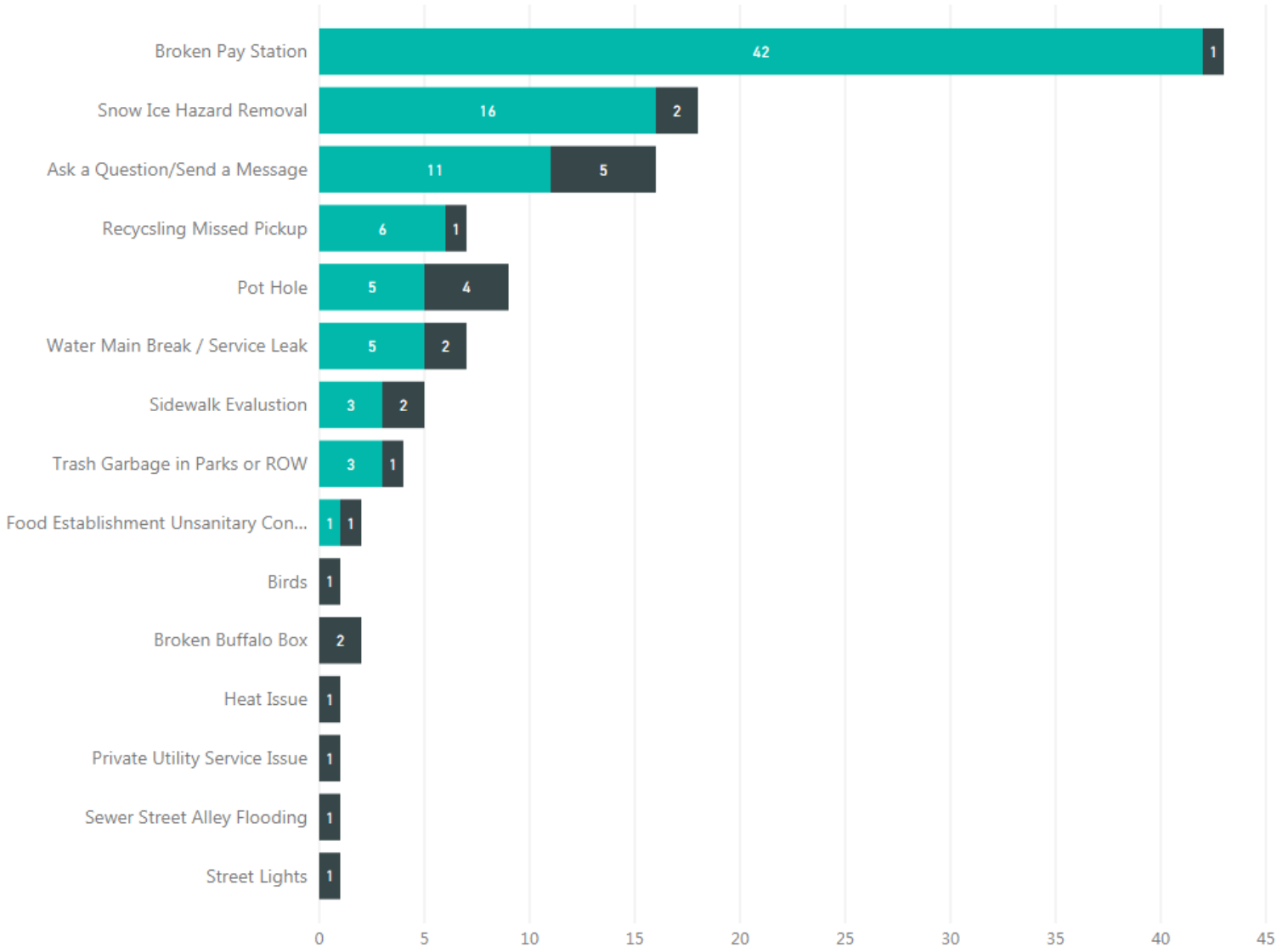


Weekly Report

February 14 – 20, 2019

SLA Analysis

● # On Time ● # Late





Weekly Report

February 14 – 20, 2019

Upcoming Events—February

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
25 6:00 PM Administration & Public Works Committee 6:15 PM Planning & Development Committee - CANCELED 6:30 PM City Council	26 8:30 AM Coffee with a Cop 6:00 PM First Time Home Buyer Education	27 8:00 AM Alternatives to Arrest 2:30 PM Design and Project Review Committee 4:00 PM Cultural Fund Grant Workshop 6:00 PM Transportation and Parking Committee Meeting 7:00 PM Economic Development Committee Meeting	28	1	2	24