

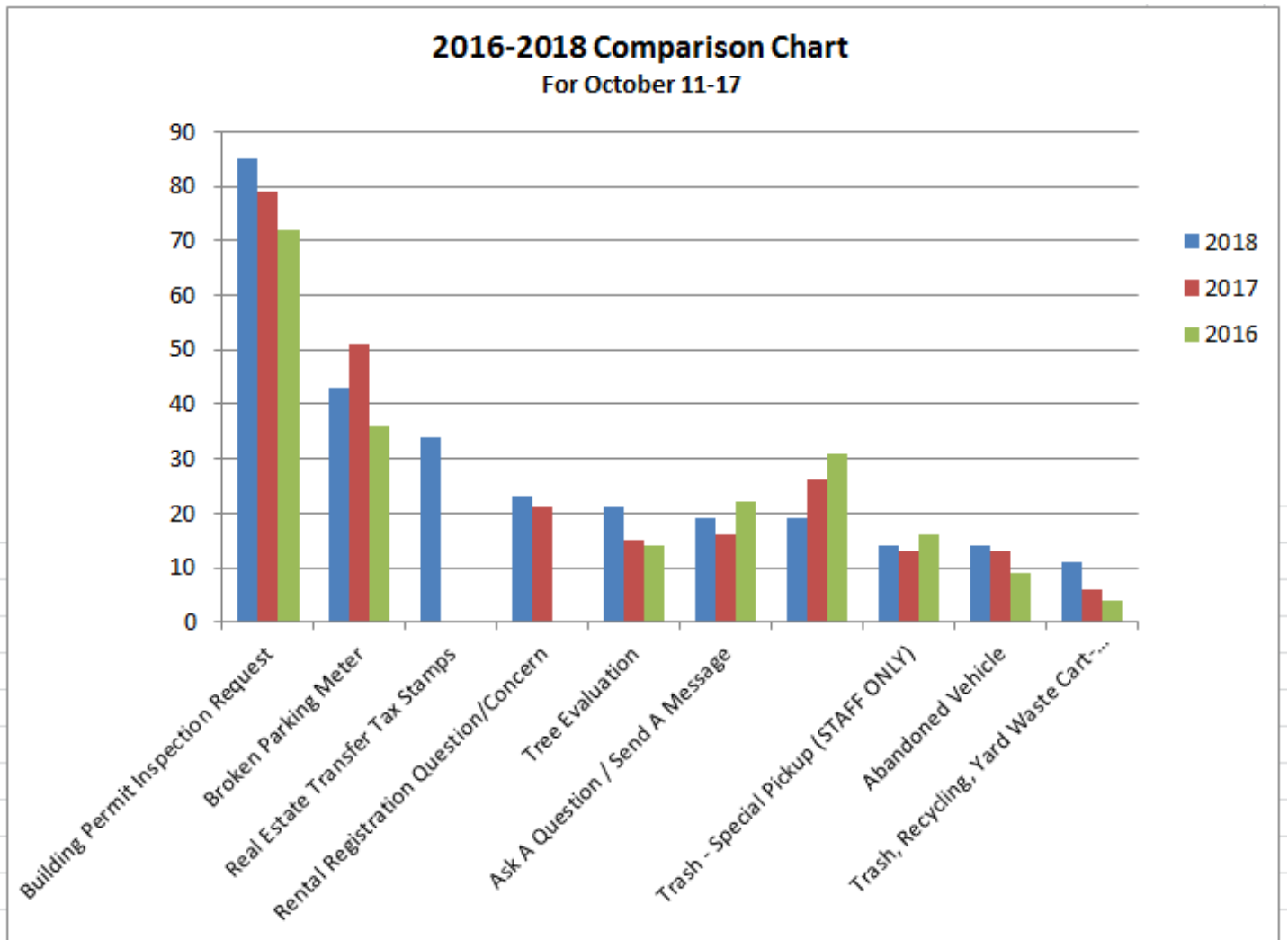


Weekly Report

October 11-17, 2018

	Current Week	Previous Week
Calls Handled	2227	2337
Service Requests	595	677
Total Chats	15	24
Total Text	6	16

Trending Requests
<ul style="list-style-type: none"> Rental Registration Election Questions





Weekly Report

October 11-17, 2018

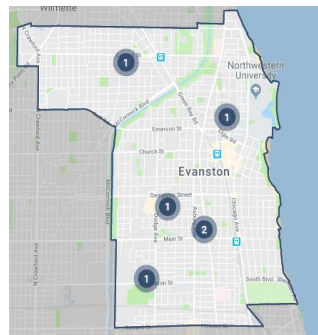
Missed Garbage Pickup

This week 11; Last week 7
Below 3 year avg. of 14.2



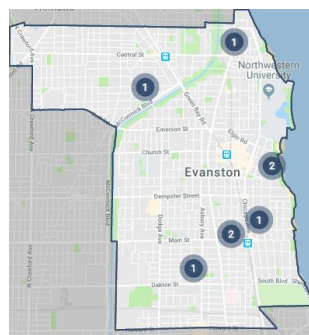
Missed Recycling Pickup

This week 6; Last week 2
Below 3 year avg. of 13.1



Missed Yard Waste

This week 8; Last week 5
Below 3 year avg. of 11.1



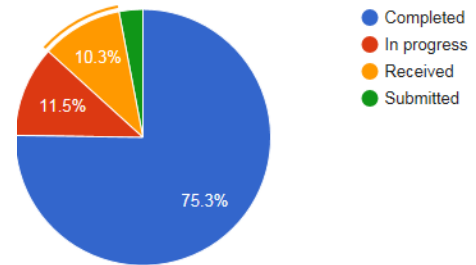
Rodents/Rats

This week 8 ; Last week 15
Below 3 year avg. of 20.3



SLA Analysis

Issue	# Late	% Late	% Complete within SLA
Ask a Question/Send a Message	6	32%	68%
Broken Park Playground	1	100%	0%
Construction Engineering	2	50%	50%
Dead Rodent Rat	1	33%	67%
Graffiti	1	11%	89%
park Lights	1	33%	67%
Pot Hole	1	100%	0%
Property Zoning Information	1	100%	0%
Repair Park or Pay Lot Fountain	1	100%	0%
Street Sweeping	1	100%	0%
Traffic Signal/Traffic Signal back Plate	2	40%	60%
Trash - Appliance Pickup	1	100%	0%
Trash Cart, Recycling Cart - Missing	2	50%	50%
Trash - Overflowing Garbage Dumpster	2	67%	33%
Trash - Special Pickup (STAFF ONLY)	1	7%	93%





Weekly Report

October 11-17, 2018

Upcoming Events—October 22-28

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
<p>22 10:00 AM Community Budget Meeting</p> <p>6:00 PM Administration and Public Works Committee</p> <p>6:55 PM Planning & Development Committee - CANCELED</p> <p>7:00 PM City Council (including Budget Discussion)</p>	<p>23 8:00 AM Community Budget Meeting</p> <p>2:00 PM Age Friendly Task Force</p> <p>4:00 PM Community Budget Meeting</p> <p>6:00 PM Community Budget Meeting (Spanish)</p> <p>7:00 PM Preservation Commission Meeting - 2306 Sheridan Rd. Harley Clarke Mansion, Application for Demolition</p>	<p>24 2:30 PM Design and Project Review Committee</p> <p>3:30 PM Community Budget Meeting</p> <p>6:00 PM Transportation and Parking Committee</p> <p>7:30 PM Economic Development Committee</p>	<p>25 5:30 PM Emergency Telephone System Board</p> <p>6:30 PM Equity & Empowerment Commission</p> <p>7:00 PM 3rd Ward Town Hall Meeting</p> <p>7:00 PM 9th Ward Meeting</p>	<p>26</p>	<p>27 Northwestern Wildcats Football v. Wisconsin</p> <p>7:30 AM Fall Fest at Downtown Evanston Farmers' Market</p> <p>9:00 AM Special City Council Meeting - Budget</p> <p>9:30 AM Home Buyer Education: Contract to Close</p>	<p>28 4:00 PM Day of the Dead Celebration</p> <p>6:00 PM SASI Gala - The Ruby Slipper Event</p>

Ask a Question – Word Cloud

