

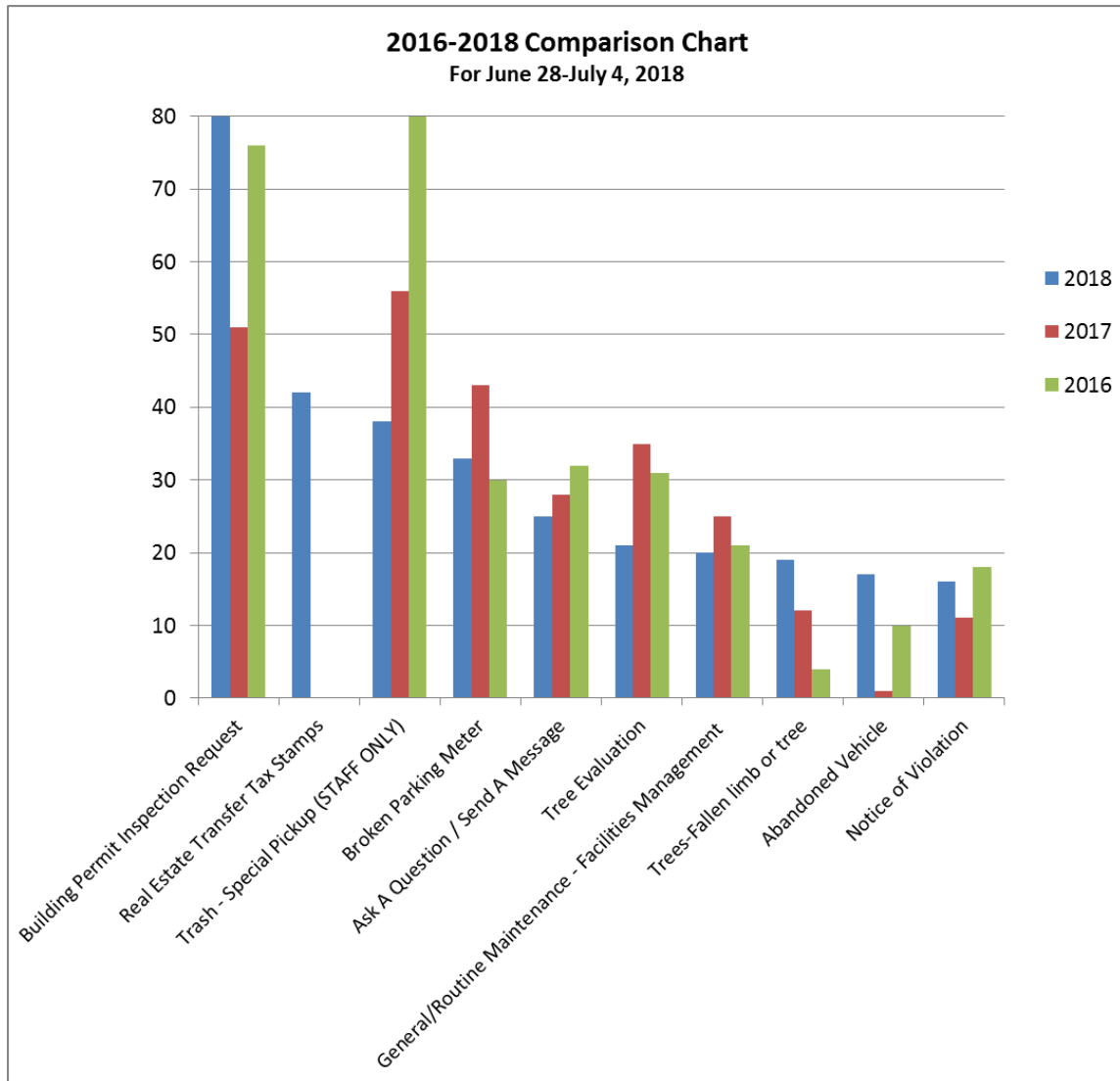


Weekly Report

June 28-July 4, 2018

	Current Week	Previous Week
Calls Handled	2211	2585
Service Requests	573	709
Total Chats	33	41
Total Text	27	35

Trending Requests	
	<ul style="list-style-type: none"> • 4th of July Questions - Parade, Illegal Fireworks, Parking • Questions about the Recycling Fair • Requests for Transfer Stamps • Requests for Special Picks • Requests for Broken Trash Carts • Requests for Rodents



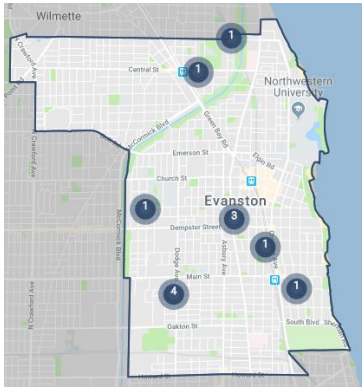


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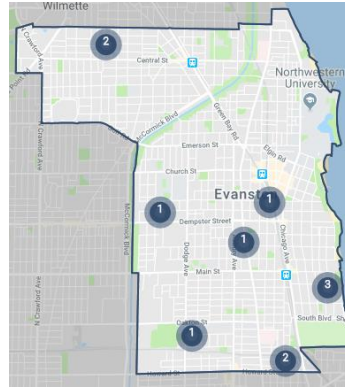
Missed Garbage Pickup

This week 12; Last week 12
Below 3 year avg. of 14.2



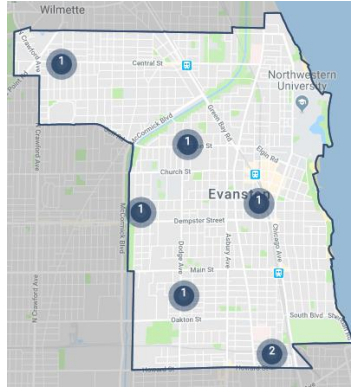
Missed Recycling Pickup

This week 11 ; Last week 6
Below 3 year avg. of 13.1



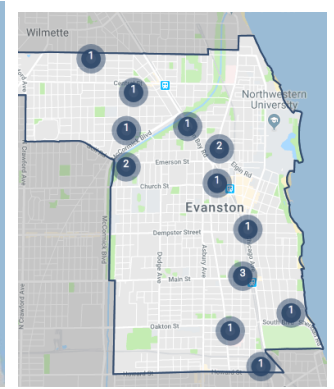
Missed Yard Waste

This week 7; Last week 11
Below 3 year avg. of 11.1



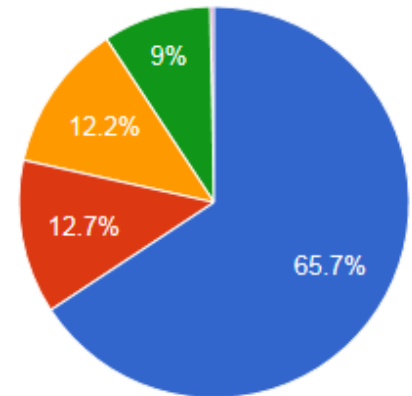
Rodents/Rats

This week 16; Last week 20
Below 3 year avg. of 20.3



SLA Analysis

Issue	# Late	% Late	% Complete within SLA
Advanced Disposal Complaint	1	100%	0%
Ask a Question	4	16%	84%
Broken Fence or Bench	1	100%	0%
Dead Animal	2	14%	86%
Graffiti	3	60%	40%
Health/Miscellaneous	1	25%	75%
Long Term Care	1	100%	0%
Pot Hole	1	25%	75%
Pot Hole in Alley	1	50%	50%
Public Transit Agency Issue	2	100%	0%
Rental Dwelling Inspection/Issue	1	14%	86%
Repair Park Fountain	2	33%	67%
Street Lights	2	100%	0%
Traffic Signal	1	50%	50%
Trash Accumulation	1	50%	50%
Trash-- Appliance Pickup	1	100%	0%
Trash Cart Missing	1	33%	67%
Garbage in Park/ROW	4	29%	71%
Missed Garbage Pickup	1	8%	92%
Overflowing Dumpster	1	50%	50%
Trash Special Pickup	2	5%	95%
Yard Waste--Missed Pickup	2	29%	71%



- Completed
- In progress
- Submitted
- Received



Weekly Report

June 28-July 4, 2018

Upcoming Events—July 9-15

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
<p>9</p> <p>3:00 PM Community HIV & STI Screening</p> <p>5:30 PM Special 1st Ward Meeting</p> <p>6:00 PM Administration and Public Works Committee</p> <p>7:00 PM Planning & Development Committee</p> <p>7:15 PM City Council</p>	<p>10</p> <p>9:30 AM Producemobile</p> <p>2:00 PM Board of Local Improvements</p> <p>6:30 PM Climate Action Resilience Plan Working Group Meeting</p> <p>7:00 PM Preservation Commission Meeting</p> <p>7:00 PM Starlight Concerts - Afınca'0</p>	<p>11</p> <p>12:00 PM Lunch on the Lake: Soul 2 the Bone Band</p> <p>2:30 PM Design and Project Review Committee</p> <p>6:30 PM Robert Crown Center Project Neighborhood Meeting</p> <p>7:00 PM Plan Commission Meeting</p> <p>7:00 PM Citizens' Police Advisory Committee - CANCELED</p> <p>7:00 PM Animal Welfare Board</p> <p>7:00 PM Citizen Police Complaint Assessment Committee</p>	<p>12</p> <p>7:00 AM 3rd Ward Office Hours</p> <p>10:00 AM Central Street Sidewalk Sale</p> <p>7:00 PM Mental Health Board</p> <p>7:00 PM 2nd Ward Meeting</p> <p>7:00 PM Environment Board</p> <p>7:00 PM Thursday Night Live: Rio Bamba</p> <p>7:00 PM Housing and Homelessness Commission</p>	<p>13</p> <p>7:15 AM Utilities Commission Meeting</p> <p>10:00 AM Central Street Sidewalk Sale</p> <p>1:00 PM Affordable Care Act Navigator</p> <p>4:00 PM Groundbreaking Ceremony - Robert Crown Community Center, Ice Complex & Library</p>	<p>14</p> <p>7:30 AM Downtown Evanston Farmers' Market (with shredding event)</p> <p>9:30 AM Home Buyer Education: Pre-Purchase</p> <p>10:00 AM Central Street Sidewalk Sale</p> <p>10:30 AM ReBuilding Warehouse Repair Clinic</p> <p>7:00 PM artruck</p>	<p>15</p> <p>10:00 AM Central Street Sidewalk Sale</p>