



# **Evanston Police Department**

## **2016**

### **Annual Report**

**Richard Eddington**  
**CHIEF OF POLICE**

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Website: [www.cityofevanston.org/police](http://www.cityofevanston.org/police)

Enclosed within this document are the annual statistics and progress achieved by the Evanston Police Department for the year 2016. Transparency and cooperative effort with the citizens of Evanston, whom we serve, are paramount for a successful municipal law enforcement organization.

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## Law Enforcement Code of Ethics

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## **LAW ENFORCEMENT CODE OF ETHICS**

***As a law enforcement officer, my fundamental duty is to serve mankind, to safeguard lives and property, to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder, and to respect the constitutional rights of all men to liberty, equality and justice.***

***I will keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn, or ridicule; develop self-restraint; and be constantly mindful of the welfare of others.***

***Honest in thought and deed in both my personal and official life, I will be exemplary in obeying the laws of the land and the regulations of my department.***

***Whatever I see or hear of a confidential nature, or that is confided to me in my official capacity, will be kept ever secret unless revelation is necessary in the performance of my duty.***

***I will never act officiously or permit personal feelings, prejudices, animosities, or friendships to influence my decisions.***

***With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear or favor, malice or ill will, never employing unnecessary force or violence, and never accepting gratuities.***

***I recognize the badge of my office as a symbol of public faith, and I accept it as a public trust to be held so long as I am true to the ethics of the police service.***

***I will constantly strive to achieve these objectives and ideals, dedicating myself before God to my chosen profession – law enforcement.***

**CITY OF EVANSTON  
EVANSTON POLICE DEPARTMENT**

RICHARD EDDINGTON, CHIEF OF POLICE

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March 31, 2017

Dear Evanston Residents:

Please find attached the 2016 Evanston Police Department Annual Report highlighting the exceptional service provided the community by the men and women of the department.

2016 continued to be a tumultuous period in U.S. law enforcement and for the Evanston Police Department. Since the Thanksgiving weekend significant controversy over two arrests has propelled the department into the spotlight in a negative way. Consequently the City Manager has put forward a 27-point working plan to address those issues and a "framers group" will be meeting to discuss next steps in police/community relations.

Despite the whorl of controversy, the Evanston Police Department continues to provide exceptional service to the community. Our suppression of crime has resulted in a 7.2% reduction in Part I crimes. To quote from Mayor Tisdahl's remarks in her 2017 State of the City address, ". . . in the last 18 months, EPD removed 79 guns from the streets without a shot being fired."

This report outlines, in totality, the range of services the department offers Evanston's residents and visitors. Please take time to review it. If you have any questions, feel free to contact me.

Sincerely,

A handwritten signature in black ink that reads "Richard Eddington". The signature is written in a cursive style with a long horizontal stroke extending to the right.

Richard Eddington  
Chief of Police

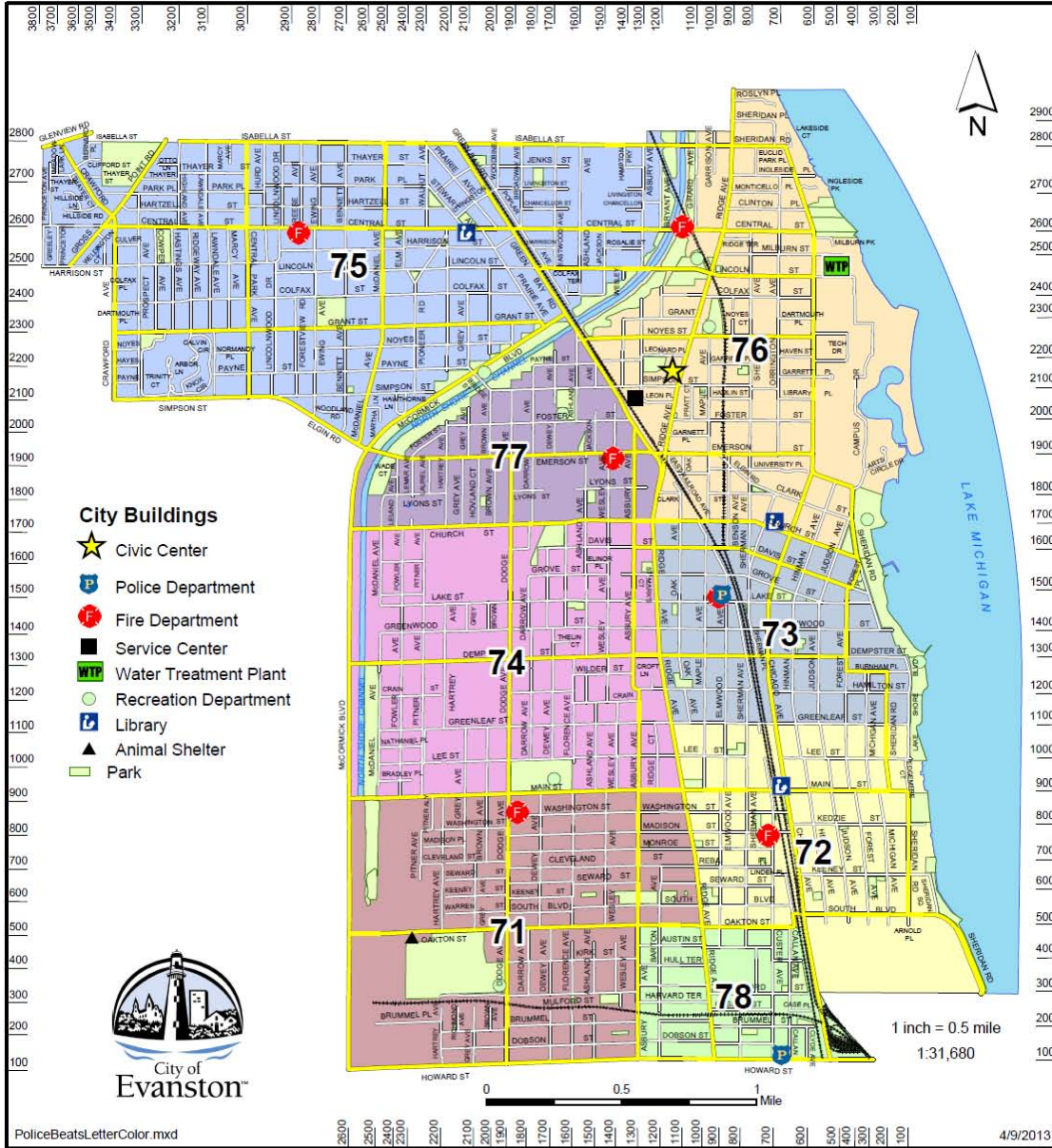
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***I.***

***DEPARTMENT PROFILE***

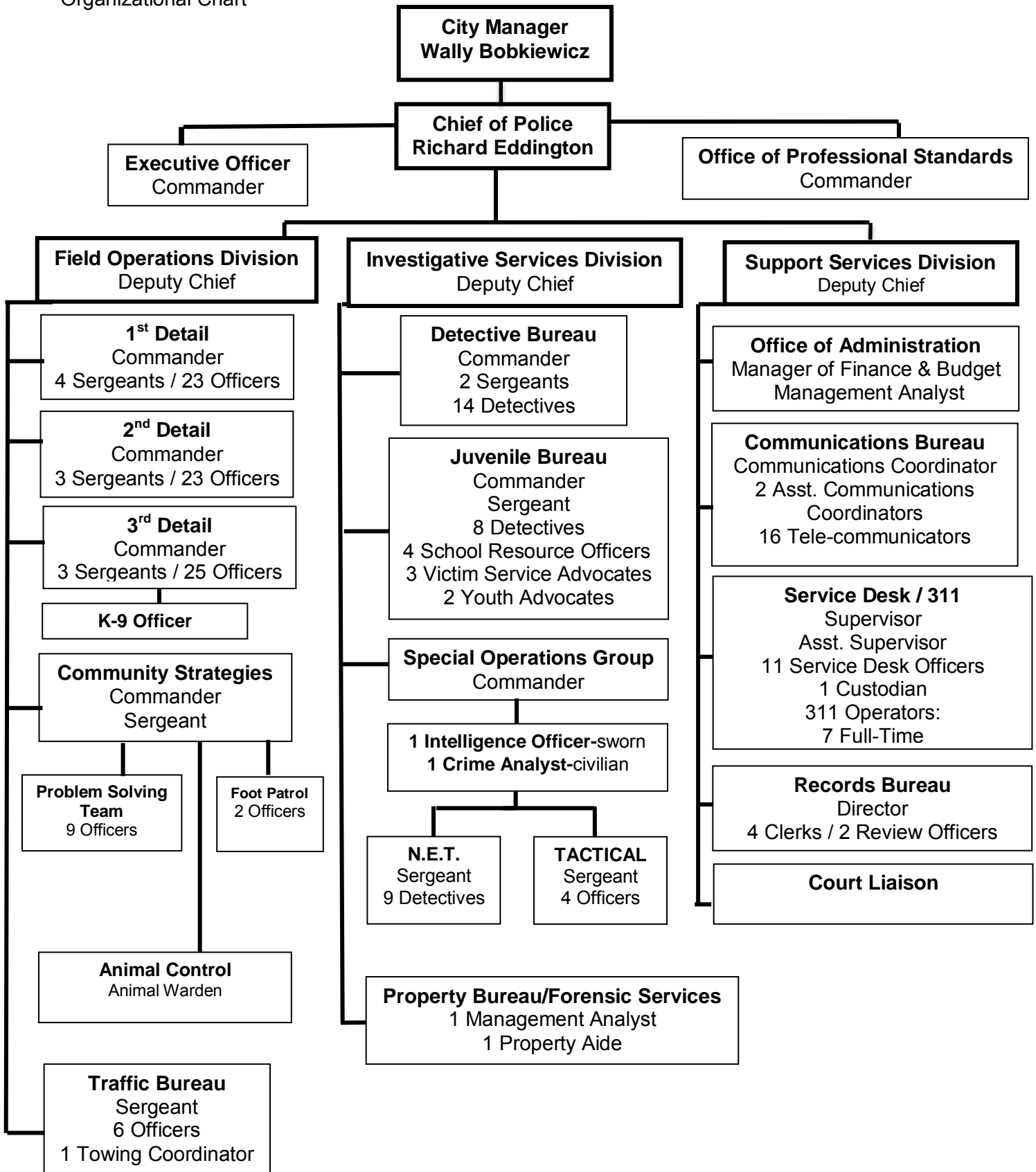
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# City of Evanston Police Patrol Beats



This map is provided "as is" without warranties of any kind. See [www.cityofevanston.org/mapdisclaimers.html](http://www.cityofevanston.org/mapdisclaimers.html) for more information.

Evanston Police Department  
Organizational Chart



# **Office of Professional Standards**

## **Complaint Register (CR)**

The Office of Professional Standards (OPS) is responsible for investigating allegations of misconduct against the department or any of its members. These investigations are called Complaint Registers. Misconduct by department personnel must be detected, thoroughly investigated, and properly adjudicated in order to maintain public confidence and departmental integrity.

Personnel in OPS register and investigate all allegations. The results then are reviewed by supervisors, who submit recommendations to the Chief of Police regarding case dispositions and/or disciplinary actions. The Chief makes the final determination of each case, based on review of all recommendations. The Office of Professional Standards forwards a letter of disposition to each complainant regarding the case outcome.

Of the 38,832 calls for service received by the department in 2016, The Office of Professional Standards investigated 8 complaint registers.

## **Departmental Inquiry (DI)**

In 2016, the Evanston Police Department continued a system of tracking and recording all complaints. Complaints that are minor in nature are classified as Departmental Inquiries and are handled by first line supervisors. The results and recommendations of the immediate supervisor are submitted to the Chief of Police through the chain of command. The Chief makes the final determination of each case based on review of all recommendations. In 2016, there were 9 Departmental Inquiries recorded.

## **Administrative Reviews (AR)**

Members of the Office of Professional Standards also investigate allegations of rule violations made by an employee against the police department or any of its members. These internally initiated investigations are called Administrative Reviews. In 2016, there were 105 Administrative Reviews recorded.

## **Use of Force**

Use of Force and Resisting Arrest are two other types of incidents routinely investigated by The Office of Professional Standards. Police officers are permitted to use force at a level they deem reasonable and necessary to protect others and/or themselves from bodily harm or to affect the arrest of a person who physically resists. However, physical force is to be used as a last resort and only after other reasonable alternatives have been exhausted or clearly would be ineffective. Judgment in these matters is not arbitrary, but is governed by state law, departmental policy and procedure, national law enforcement standards and police training.

Whenever physical force beyond mere restraint is used, each officer involved must file a report for review. The department investigates all Use of Force reports. During 2016, there were 51 Use of Force incidents reported

## **Resisting Arrest and Obstructing a Police Officer**

Last year (2016) the Department reviewed 32 cases of resisting and obstructing.



## CITIZEN COMPLAINT REGISTERS FILED AGAINST POLICE OFFICERS

**01-01-16 THROUGH 12-31-16**

Number/ Type of Complaint		Pending	Withdrawn	SOL (Unresolved)	Not Sustained	Unfounded	Exonerated	Sustained	Not City Related
6	Unprofessional Conduct				3	1		2	
1	False Arrest							1	
	Improper Service								
1	Excessive force						1		
	Miscellaneous								
8	Total Allegations				3	1	1	3	

## Disposition Classifications

<b>Pending</b>	Still under investigation or administrative review`
<b>Withdrawn</b>	The complaint was withdrawn by the complainant
<b>SOL (Unresolved)</b>	The complainant failed to cooperate further
<b>Not Sustained</b>	There was not sufficient evidence to prove or disprove the allegations
<b>Unfounded</b>	The allegations were proven false or not factual
<b>Exonerated</b>	The incident occurred, but was lawful and proper
<b>Sustained</b>	The allegation was supported by sufficient evidence to justify a reasonable conclusion of guilt
<b>Not City Related</b>	The complaint was not related to any official conduct and was outside the jurisdiction of the Evanston Police Department and the City of Evanston

## DEPARTMENTAL INQUIRIES

**01-01-16 THROUGH 12-31-16**

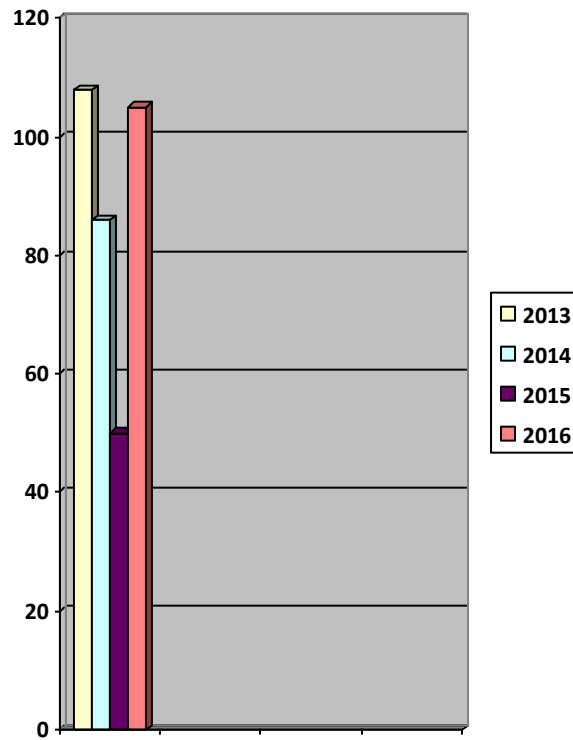
Number/ Type of Complaint		Pending	Withdrawn	SOL (Unresolved)	Not Sustained	Unfounded	Exonerated	Sustained	Not City Related
1	Biased Based Harassment					1			
	Improper Conduct								
7	Disrespectful Behavior				2	4	1		
1	Policy Violation					1			
9	Total Allegations				2	6	1		

OPS investigated 9 Departmental Inquiries in 2016. Complaints that are minor in nature are classified as Departmental Inquiries and are handled by the members' supervisors and OPS investigators.

## Disposition Classifications

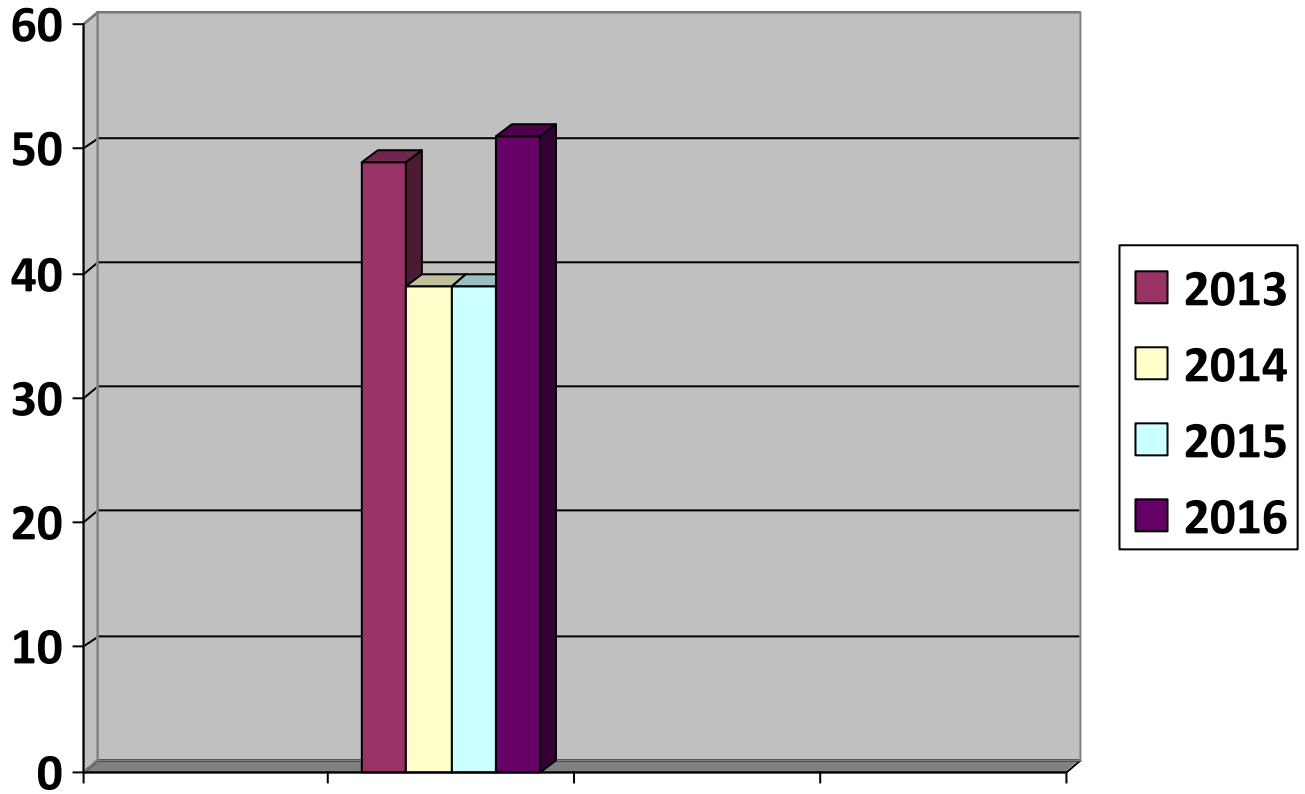
- Pending**                      Still under investigation or administrative review
- Withdrawn**                      The complaint was withdrawn by the complainant
- SOL (Unresolved)**              The complainant failed to cooperate further
- Not Sustained**                      There was not sufficient evidence to prove or disprove the allegations
- Unfounded**                      The allegations were proven false or not factual
- Exonerated**                      The incident occurred, but was lawful and proper
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- Not City Related**                      The complaint was not related to any official conduct and was outside the jurisdiction of the Evanston Police Department and the City of Evanston

## Administrative Reviews



<u>Year</u>	<u>Administrative Reviews</u>
<b>2013</b>	<b>108</b>
<b>2014</b>	<b>86</b>
<b>2015</b>	<b>50</b>
<b>2016</b>	<b>105</b>

## 2016 USE OF FORCE GRID



	Weaponless Impact Technique	Non-Impact Control Technique	Allegations of Injury	Chemical Weapons	Impact Weapons	Deadly Force	Taser Deployments	Total Use of Force Investigations
2013	12	12	15	9	1	2	7	49
2014	5	21	6	5	1	0	9	39
2015	11	19	8	2	0	1	2	39
2016	22	9	9	2	1	1	12	51

\*\*Types of force will NOT equal Total Use of Force (several types of force may be used in one incident).

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***II.***

***HIGHLIGHTS OF 2016***

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## Personnel Changes

**2016**  
**Retiree**

*Diane Davis*  
*22 Years of Service*

## Division and Bureau Highlights

### Investigative Services

#### DETECTIVE BUREAU

##### Activity Summary

877	Number of cases investigated
221	Cases cleared
77	Criminal arrests
10	Search warrants
201	Cases NFA
20	Cases unfounded
04	Warrant arrests
2	Homicide: Bradford-Mandujano, Benjamin; Paramore, Star
4	Staff meetings
4	Community meetings attended

##### Domestic Investigation Summary

217	Number of cases investigated
180	Cases cleared
41	Criminal arrests
112	Case NFA
5	Warrant arrests
8	Warrants issued

##### Sex Offender Registration Summary

509	Sex offender registrations
571	Sex offender follow-up

#### JUVENILE BUREAU

896	Cases assigned
334	Cases cleared
81	Cases of domestic violence investigated
18	Sexual abuse cases investigated
12	Abuse cases investigated

8	Neglect case investigated
50	Minor requiring authoritative intervention
96	Juvenile arrests
24	Adult arrests
19	Youth referred to the department's Youth Services Program 84 to other agencies
3	Tobacco compliance checks conducted – 108 establishments
5	Warrant arrests
23	Arrests for consumption of alcohol by a minor

### **School Resource Officers**

105	Initial investigations and Field General reports
171	Follow-up investigations
65	Cases Cleared
25	Criminal arrests
238	School related meetings
187	School related incidents
47	After school events
0	Field Trips
599	Student counseling sessions
86	Special assignments-includes ALICE Trainings

### **Criminal Intelligence Unit**

<b><u>Intelligence Officer</u></b>	
104	Tips / Investigations
21	Bulletins Issued
25	Special Projects
7	Arrests

<b><u>Crime Analyst</u></b>	
49	Deployment Meetings
70	Bulletins Issued
115	Special Projects
50	Research & Review Hours
12	Training Sessions

### **Police Social Services Bureau**

#### **Youth Services Program**

Evanston Police Department Youth Services are designed to enhance the police department's response to juvenile crime and families experiencing non-criminal youth-related crises. Youth Services include family case assessments and counseling, in order to identify and address the underlying causes of youth misconduct and then provide a more meaningful and effective response. Youth Services also provides alternatives-to-court programming, such as Community Service and Restorative Justice. Youth Services collaborates with the Juvenile Court System, Juvenile Probation, school staff and other community agencies, for a coordinated response to the often multiple and complex issues and services that youth and their families are facing. Additionally, Youth Services participates in community activities and committees to promote services for at-risk youth and families and provide Restorative Justice training.



**Program Activities:**

1129	Follow-up with parents/guardians on criminal and non-criminal juvenile-involved incidents
16	Community service & family counseling cases
20	Restorative justice & family counseling cases
20	Family counseling cases
686	Family counseling meetings
734	Family counseling hours spent
548	Number of youth/family advocacy contacts

**Victim Services Program**

The Victim Services Program provides comprehensive services to victims and witnesses of crime, as well as to individuals seeking social service assistance in non-crime related situations. Services include 24-hour in-person crisis intervention and counseling, court advocacy, and information and referral for additional services.

In 2016, Victim Services provided victim-sensitive, sex-assault investigation training to EPD detectives, as well as training for community agencies on senior scams and DCFS mandated reporting. Victim Services gave a community panel presentation on Domestic Violence.

**Program Activities:**

1323	New crime case follow-up with victim, witnesses family & friends
793	New non-crime case follow-up
324	Instances of court attendance for victim advocacy
460	Hours spent @ court
35	Forensic interviews attended
110	Crisis call outs
99	Orders of protection prepared for criminal cases
44	Community meetings/events attended
675	Face-to-face contacts with crime victims & individuals seeking social service assistance in non-crime related situations
49	Referrals for crime victims compensation

# Special Ops Group

**Unit Totals**

**Neighborhood Enforcement Team – NET**

49	Gang members arrested
49	Drug related arrests
10	Search warrants executed
6	Grams of cocaine seized
27,202.4	Grams of cannabis seized
40.9	Grams of heroin seized
450.9 (1503 tablets)	Grams of meth/MDMA seized
0	Grams of shatter seized
45	Hydrocodone seized (tablets)
20	Alprazolam seized (tablets)
11	Firearms seized
107	Arrests effected – 54felonies/53 misdemeanors
26	Warrant arrests executed
28	Tips of illegal sales of narcotics investigated
4	Training sessions conducted within the community

**Tactical Team – TAC**

51	Felony arrests
70	Misdemeanor arrests
37	Warrant arrests
4	Search warrants executed
15	Firearms seized
150	Investigative stops
42	Surveillance operations

**NET Notable Events for 2016**

**January**

On 1/22/16 Special Operations personnel executed a NET search warrant at [REDACTED] Ashland, which has been an ongoing source of complaints to the unit. Recovered was 56 grams of cannabis, and arrested was [REDACTED] (16-1930). As a result of the arrest and investigations, Detectives later recovered three firearms.

On 1/27/16, while on patrol in Beat 78, Detectives observed a vehicle with no lights when required. The vehicle was stopped and contact was made with the driver, [REDACTED], a well-known drug dealer. Detectives recovered a small amount of cannabis and 10.9 grams of heroin in the vehicle. 16-2432

On 1/29/16, Special Operations personnel executed a narcotics search warrant at [REDACTED] N. Artesian in Chicago. The search warrant was a culmination of a narcotics investigation initiated by Detectives which involved a NET Detective making buys as an undercover officer. Recovered during the search warrant was 1200 grams of cannabis (16-2562) and the target was charged with possession as well as delivery to the undercover officer.

On 1/29/16, NET Detectives responded to a shooting in the area of Foster and Darrow. Witnesses reported to officers that an alleged offender ran into [REDACTED] Darrow with a gun. NET members, assisted by Patrol, secured the scene and ultimately NET Detectives made entry to the residence, securing it.

On 1/26/16 NET Detectives were contacted by a Hawthorne Police (CA) detective who sniffed a package at a UPS store containing suspect cannabis en route to Evanston via UPS. Along with a CPD HIDTA Postal team, NET Detectives attempted a controlled delivery of a package to the target location, [REDACTED]. After two unsuccessful attempts, the controlled delivery was cancelled. Detectives did however successfully interdict just under 10 pounds of cannabis (4445 grams). 16-2319

A NET member attended a Wilmette community meeting discussing Heroin.

NET Detectives provided assistance and information reference the Benjamin Bradford-Mandujano homicide.

During the month, Detectives worked on the Gun Violence Reduction Strategy, focusing on gang conflict areas as well as responding to shooting incidents and gun related calls.

During the course of the month, Detectives continued work on two separate Federal investigations involving [REDACTED].

During the month, the Detectives, partnering with the Wilmette Police Department, initiated a narcotics operation targeting a local GD who is selling crack cocaine. Wilmette Police assisted and provided an undercover officer. This investigation is ongoing.

## **February**

2/16/16 [REDACTED] came to EPD to report a battery, requesting Detectives Carter and Geyer specifically. Detectives are investigating the incident as an aggravated battery and are actively looking for the offender, [REDACTED] 16-4177

On 2/17/16 [REDACTED] was taken into custody on three outstanding EPD warrants stemming from a NET undercover narcotics operation which lasted several months. [REDACTED] was charged with several counts of delivery and possession of cocaine. 15-25712

On 2/23/16 NET members responded to [REDACTED] Maple for a reported in progress home invasion. NET members, along with TAC personnel eventually secured the scene and cleared the residence. NET Detectives assisted the Detective Bureau with interviews. 16-4904

On 2/24/16, the NET Unit was contacted by [REDACTED] investigators reference a threat made by a [REDACTED] prisoner, [REDACTED] by US mail. The letter was never delivered, but was intended for Evanston GD [REDACTED] requesting him to set up a beating of another subject, a possible Evanston resident. NET members located the intended victim and learned he does not live in Evanston. [REDACTED] investigators were notified and the investigation was closed. 16-5162

On 2/28/16 NET Detectives, along with Homeland Security and HIDTA investigators conducted a controlled delivery of narcotics at [REDACTED] Howard St. The shop owner received a package of 503 pills of MDMA (ecstasy) and was charged accordingly. 16-4382

NET Detectives recovered one firearm during the month as part of the Gun Violence Reduction Strategy.

During the month, Detectives worked on the Gun Violence Reduction Strategy, focusing on gang conflict areas as well as responding to shooting incidents and gun related calls.

During the course of the month, Detectives continued work on two separate Federal investigations involving [REDACTED].

### **March**

On 3/4/16 NET Detectives along with Special Operations members executed a narcotics search warrant at [REDACTED] Brummel apt. 2F. GD [REDACTED] was arrested with a small amount of cannabis and approximately \$1300 was seized. 16-5714

On 3/10/16 D-block member [REDACTED] was arrested and charged with vehicular invasion and aggravated battery, violating his parole. The case was investigated by NET Detectives and [REDACTED] remains in custody. 16-4177

During the month and the previous month, NET Detectives followed up on a previous investigation involving [REDACTED] and [REDACTED]. The unit had received numerous drug complaints surrounding [REDACTED] and his cannabis sales and the unit had arrested [REDACTED] on two prior cases which are still pending. Through their investigation, NET Detectives learned that [REDACTED] was now selling prescription drugs, and were eventually able to introduce an undercover officer to [REDACTED]. The undercover officer purchased Xanax on several occasions from [REDACTED]. On 3/14 Special Operations members executed a narcotics search warrant at [REDACTED] arresting [REDACTED] on several counts of delivery of a controlled substance – felony charges, as well as recovering approximately 35 grams of cannabis. 16-5598

Throughout the month, NET Detectives had success in furtherance of a criminal drug conspiracy case working in conjunction with a HIDTA task force.

NET Detectives provided assistance to CPD reference the homicide of Antonio Johnson.

NET Detectives assisted with the homicide investigation of Star Paramore as needed.

NET Detectives recovered one firearm, a 20 gauge shotgun, as part of the Gun Violence Reduction Strategy.

During the month, Detectives worked on the Gun Violence Reduction Strategy, focusing on gang conflict areas as well as responding to shooting incidents and gun related calls.

During the course of the month, Detectives continued work on two separate Federal investigations involving [REDACTED].

Special Operations Group members attended advanced firearms tactics training as well as search warrant service tactics at the FBI Chicago Regional Training Facility in North Chicago.

## April

EPD began receiving complaints of drug deals from vehicles in the areas of Dodge and Crain and the 1300 block of Pitner. These complaints were from citizens and the alderman, and came through the Chief's Office, D/C Barnes' office and the Problem Solving Team. NET Detectives identified the dealers and conducted surveillance in the troubled locations. NET Detectives learned that the dealers were selling small amounts of cannabis to individuals. An arrest was made and for a short while the complaints were satisfied.

On 4/11/16 Detective Tortorello recovered a handgun based on information from a confidential informant.

On 4/19/16 NET Detectives responded along with EPD personnel to an officer involved shooting at 1308 Asbury involving Patrol personnel. NET Detectives initially assisted with perimeter and containment, then once one subject was in custody personnel made entry to the residence, searching for additional suspects and securing it. We then turned the scene over to the Detective Bureau.

NET Detectives continued their investigation of an area wide cannabis delivery service, conducting controlled buys with an undercover, surveillance and coordination with HIDTA. The case is ongoing.

NET Detectives met with CPD Narcotics Investigators reference violence along the Chicago/Evanston border. CPD and EPD will begin an operation along the border to target gang members and drug dealers. Case is ongoing.

On various dates throughout the month, NET detectives continued surveillance and coordination with outside agencies reference 2 ongoing high level narcotics investigations.

Throughout the month, NET Detectives assisted Patrol in gang suppression.

## May

On 5/13/16, Detectives Geyer and Carter were patrolling in the area of 800 Howard as part of the Gun Violence Reduction Initiative. While observing a vehicle suspected of being involved in narcotics activity, Detectives heard gunshots in the alley of where they had last seen the vehicle (Howard and Ridge area, south alley of Howard). Detectives moved towards the gunfire, observing a vehicle being shot at then driving straight towards them. They were able to stop the vehicle and take three gang members into custody. Prior to the third subject exiting the vehicle, Detectives observed the passenger throw a handgun from the vehicle. Detectives conducted interviews subsequently charging the third passenger with several felony UUW related charges. Subject is a documented gang member and felon. 16-12399.

On 5/30, Detectives assigned to the "gun car," responded along with Patrol to a shots fired incident in the area of 1700 Payne. NET Detectives observed a vehicle fleeing which they were ultimately able to stop. Prior to the vehicle stopping, Detectives observed a gun being thrown from the vehicle. Detectives took occupants into custody while directing Patrol units to the location where they believed the gun was discarded. A gun was recovered, however it was determined to be a replica. There was a bullet hole found in the vehicle that was stopped. Driver was charged with various misdemeanors as well as a parole violation warrant. 16-14521.

From 5/15 through 5/18, members of the Special Operations Group attended advanced warrant service tactics training in Lincoln, IL.

NET Detectives continued their investigation of an area wide cannabis delivery service, conducting controlled buys with an undercover, surveillance and coordination with HIDTA. The case is ongoing.

NET Detectives continued to work a border operation case with CPD. Case is ongoing.

On various dates throughout the month, NET detectives continued surveillance and coordination with outside agencies reference 2 ongoing high level narcotics investigations.

### **June**

On 6/15/16 NET detectives participated in the COE POD exercise at the Fire Department.

On 6/28/16 NET Detectives were conducting surveillance on a regular drug complaint in the area of ██████ Lee, target of ██████. ██████ was observed conducting a narcotics transaction. ██████ fled when ordered to stop and was caught a very short time later and found to have discarded a felony amount of cannabis.

NET Detectives continued their investigation of an area wide cannabis delivery service, conducting controlled buys with an undercover, surveillance and coordination with HIDTA. The case is ongoing.

NET Detectives continued to work a border operation case with CPD. Case is ongoing.

On various dates throughout the month, NET detectives continued surveillance and coordination with outside agencies reference 2 ongoing high level narcotics investigations.

### **July**

On 7/6 Special Operations Group members executed a narcotics search warrant at ██████ N. Ridge in Chicago, targeting ██████ a Loc City GD and suspect in a shooting at 100 Asbury. Upon executing the search warrant, detectives located a small amount of cannabis, as well as the firearm used in the shooting. In addition to the firearm used in the crime, NET's search warrant led to detectives being able to obtain a confession from ██████. 16-19317.

On 7/12, NET detectives conducting surveillance led to a traffic stop resulting in the recovery of 88.2 grams of cannabis. 16-19866

On 7/29 NET detectives assisted a HIDTA Intelligence Team with a postal interdiction search warrant at ██████ Laurel. Seized was 1000 pills of Ecstasy and arrested was Evanston resident ██████ Laurel. 16-21862.

NET detectives conducted a follow-up on Patrol's response to a man with a gun where several gang members were filming a rap video. Through viewing the video, NET detectives were able to determine that parolee ██████ was in violation of the conditions of his parole by associating with documented gang members. The information was shared with the TAC Bureau and ██████ was arrested and charged. 16-20076

NET Detectives continued their investigation of an area wide cannabis delivery service, conducting controlled buys with an undercover, surveillance and coordination with HIDTA. The unit conducted heavy, almost daily physical surveillance on top targets this month. The case is ongoing.

NET Detectives continued to work a border operation case with CPD. Case is ongoing.

On various dates throughout the month, NET detectives continued surveillance and coordination with outside agencies reference 2 ongoing high level narcotics investigations.

### **August**

On 8/31/16 investigators monitored a live post on Facebook where Evanston gang members [REDACTED] and [REDACTED] were shown firing handguns at a known shooting range in Winthrop Harbor. Det. Endre contacted Winthrop Harbor PD who responded to the range and took [REDACTED] and [REDACTED] into custody for U UW investigation. Det. Endre responded to Winthrop Harbor to assist. The two were ultimately charged with U UW related offenses. 16-26635

Gun unit detectives assisted Patrol with a follow up on a domestic disturbance where the suspect allegedly threatened the victim. A gun legally belonging to the suspect was taken for safekeeping. NET conducted a follow up with ISP on the status of the gun owner and attempting to have his FOID status revoked. It was not, and the gun was subsequently returned. 16-22590

Members of Special Operations attended in-house training taught by DEA personnel reference the emerging danger of Fentanyl to law enforcement personnel.

NET Detectives continued their investigation of an area wide cannabis delivery service, conducting controlled buys with an undercover, surveillance and coordination with HIDTA. The unit conducted heavy, almost daily physical surveillance on top targets this month in anticipation of wrapping up the case. The case remains ongoing.

NET Detectives continued to work a border operation case with CPD. Case is ongoing.

On various dates throughout the month, NET detectives continued surveillance and coordination with outside agencies reference 2 ongoing high level narcotics investigations.

### **September**

On 9/12/16, NET members were informed that CPD arrested two of our top targets from a 7 month long operation investigating a cannabis delivery service operating in Evanston and Chicago. NET Detectives were forced to terminate the investigation early, and along with CPD, CCSPD and our HIDTA partners, Special Operations members executed three search warrants in less than 14 hours, recovering (with our partners) more than 50 pounds of cannabis, more than \$130,000 USC, as well as vehicle seizures and the seizure of several high end items purchased using money earned in illegal drug sales. The case is ongoing, with several high level members of the conspiracy awaiting charges of money laundering and criminal drug conspiracy. Several mid to low level couriers and members have already been charged. 16-10004

On 9/18/16 NET and TAC members working the Gun Violence Reduction Mission were observing suspicious gang members shortly before 911 received a call of men with guns entering the rear of an apartment at [REDACTED] Callan. The detectives were there immediately and ultimately took four gang members into custody and secured the residence, where they located two loaded Glock handguns with extended magazines. Through their investigation and interview of a witness on scene, two of the gang members were charged with weapon related felonies and violations of parole. 16-27524.

Several NET members along with TAC members attended an advance vehicle engagement tactics course in Lincoln, IL

NET Detectives continued to work a border operation case with CPD. Case is ongoing.

On various dates throughout the month, NET detectives continued surveillance and coordination with outside agencies reference 2 ongoing high level narcotics investigations.

### **October**

On 10/7/16, NET members were in the area of a bicycle theft which had just occurred in beat 76. The detectives observed several subjects on bikes and recognized the stolen bike. The detectives tried to stop the subjects but they all fled on bikes, then on foot. Other units responded to their foot pursuit and after a perimeter was set, all four subjects were taken into custody and positively identified. They were turned over to Juvenile Bureau detectives. 16-29428

On 10/11/16 NET members located and arrested [REDACTED] for delivery of a controlled substance. Months earlier, detectives had successfully utilized an undercover officer to purchase crack cocaine from [REDACTED] on three occasions while he was at work at [REDACTED]. NET detectives kept the case open, hoping to expand the drug conspiracy without success. [REDACTED] was arrested and charged. 16-1693

NET detectives fielded numerous calls and complaints regarding [REDACTED] of [REDACTED] Forest. NET detectives spoke with neighbors and ultimately charged [REDACTED] with telephone harassment for threats made to one of the neighbors. Additionally, Patrol arrested [REDACTED] with a shotgun, and NET detectives assisted with charging. 16-29533

On 10/26/16 [REDACTED] was arrested and charged with Unlawful Calculated Criminal Cannabis Conspiracy as part of the Operation Lakeside. [REDACTED] was a high level leader of the criminal organization. This case is ongoing. 16-10004.

On 10/27/16 NET members along with TAC members responded to 1 [REDACTED] Darrow for a report of a missing juvenile being held against her will at gunpoint. NET and TAC members took tactical control of the scene, making contact with the occupants, removing them from the residence and making entry to the home. The call turned out to be a hoax.

In response to ongoing neighbor complaints about the alley between 2000 Jackson and 2000 Wesley and open air drug dealing, NET members, with the assistance of TAC members saturated the area, making various low level drug and quality of life arrests. The investigation into the drug tip continues, however there is no evidence of a major operation in the alley as reported to the unit.

NET Detectives continued to complete casework for Operation Lakeside.

NET Detectives made inquiries with an outside LE Agency reference an Evanston resident arrested for PCS, believed to be involved in a narcotics conspiracy between Evanston and [REDACTED]. NET Detectives are working to establish whether or not there is an ongoing operation.

NET Detectives continued to work a border operation case with CPD. Case is ongoing.

On various dates throughout the month, NET detectives continued surveillance and coordination with outside agencies reference 2 ongoing high level narcotics investigations.

### **November**

On 11/3/16 NET detectives responded to an armed robbery that had just occurred at [REDACTED] Monroe. Detectives located the offending vehicle occupied by several subjects. The detectives attempted to curb the vehicle but it refused to stop, leading to a short pursuit which was eventually terminated by a Patrol supervisor. CPD later recovered the vehicle and took several occupants into custody for EPD. A pellet gun was recovered and the occupants that were caught were charged with armed robbery offenses (16-30453)



On 11/27/16 NET members assisted CPD with the round-up of offenders caught in the Howard Street Border Operation.

On 11/28/16 NET members received the Cook County Sheriff's Law Enforcement Unit Citation for outstanding acts of professionalism.

On 11/29/16, NET detectives located a vehicle associated with two subjects wanted by Northbrook Police and the FBI for bank robbery. Through investigation, NET detectives assisting Federal agents and Northbrook detectives, were able to trick the wanted offender outside and take him into custody without incident.

NET Detectives continued to complete casework for Operation Lakeside.

NET Detectives made inquiries with an outside LE Agency reference an Evanston resident arrested for PCS, believed to be involved in a narcotics conspiracy between Evanston and [REDACTED] NET Detectives are working to establish whether or not there is an ongoing operation.

On various dates throughout the month, NET detectives continued surveillance and coordination with an outside agencies reference an ongoing high level narcotics investigation.

#### **December**

On 12/12/16, NET detectives monitored a live Facebook post of [REDACTED] and other D-block gang members in a vehicle while [REDACTED] flashed a handgun. Detectives were able to locate the vehicle at Buffalo Joes on Clark St., where [REDACTED] fled running and several other D-block members fled into the Buffalo Joes. [REDACTED] was taken into custody a few blocks away and a .40 caliber handgun was recovered from his person. Several other D-block members were taken into custody inside Buffalo Joes, but no further contraband was found. [REDACTED] was arrested also and charged with unlawful contact with a street gang member. 16-31903

On 12/9/16 NET members assisted a Patrol unit with an arrest of a subject with a considerable amount of MDMA in various forms. NET detectives assisted in the inventory, identification and charging related to the narcotics. 16-31786

On 12/15/16 NET members assisted agents with the US Marshal's Great Lakes Fugitive Task Force in the apprehension of [REDACTED] at [REDACTED] Washington. [REDACTED] was wanted out of Florida on charges related to passport fraud. Additionally, [REDACTED] and the address were the source of a complaint to the NET unit related specifically to [REDACTED] and his alleged drug dealing out of the apartment. Upon execution of the arrest warrant, a second subject with an active warrant was located and turned over to agents with the task force. [REDACTED] was also found to be in possession of several pounds of cannabis which was seized and [REDACTED] was charged appropriately. 16-31994

Detectives Klopach and Tortorello travelled to [REDACTED] to interview Evanston drug dealer [REDACTED] who was arrested and charged with drug offenses. [REDACTED]  
[REDACTED].

#### **TAC Notable Events for 2016**

##### **January**

TAC Detectives conducted a traffic investigation that resulted in the arrest of [REDACTED] for possession of Cannabis (27g). 16-799

TAC Detectives responded to a found property incident resulting in the recovery of a firearm at ██████ Oak. 16-805

TAC Detectives responded to a found property incident resulting in the recovery of a firearm at ██████ Howard. 16-2358

TAC Detectives arrested ██████ at Skokie Court pursuant to a wanted bulletin per Detective Jones for burglary. 16-255

### **February**

TAC Detectives conducted follow ups with the Illinois Secretary of State, Illinois Department of Regulations and Evanston Property Standards in regards to ██████ Spa, ██████. Collaboration occurred with Cook County Sheriff Department VICE unit regarding possible prostitution activity at this location.

TAC Detectives responded to an initial call of shots fired at the Double Tree hotel in Skokie. They assisted Skokie PD with viewing video footage in an attempt to identify possible offenders. Four Loc City gang members, ██████ were detained at Howard and Damen and turned over to Skokie P.D. in reference to Skokie's shooting. 16-4623.

Significant efforts and time were dedicated toward the apprehension of ██████, who is wanted in an Aggravated UYW case. Detectives were able to identify a current Evanston address as his residence, ██████. Surveillance and attempts to contact him there yielded negative results. 16-3169

### **March**

TAC Detectives assisted Niles P.D. in locating and arresting ██████ for a robbery in their town. Niles P.D. was notified and took custody of him on scene at ██████ Maple (NPD # 2016-5755, EPD # 16-5625).

TAC Detectives collaborated with NET to clear a residence for a possible home invasion at ██████ Maple. Case #16-4904

TAC Detectives assisted NET in a search warrant for ██████ Forest.

TAC Detectives responded to 1225 Harvard Terrace for a death investigation. Detective Hicks was deployed to NORTAF as a team member for the homicide investigation.

### **April**

TAC Detectives located, arrested and turned over ██████ to Det. Pasquesi #542 of Wilmette PD in reference to a burglary investigation (Wilmette #16-1004) which resulted in felony charges.

TAC Detectives made numerous stops this month, resulting in over 50 contact cards for investigative purposes.

### **May**

Personnel changes occurred in TAC this month, bringing Detectives Holliman and Shanas into the unit. Sergeant Glynn took over the supervisory position. Detectives Hicks and Lang transferred out.

Detectives arrested ██████ for driving on a suspended DL. Arrest was made after receiving intel that ██████ was driving around Skokie/Evanston during the dayshift hours burglarizing homes.

TAC Detectives stopped a vehicle for minor traffic and made contact with passenger, [REDACTED]. After ordering him out of the vehicle, he admitted to being in possession of a gun. Recovered was a loaded .357 revolver. [REDACTED] was charged with multiple UUC felonies. 16-12304

TAC Detectives recovered a sawed off shotgun with a pistol grip from a confidential source in an effort to reduce gun violence. 16-13301

TAC attended a 3-day Warrant Tactics course at Adamax Tactical Academy in Lincoln, IL.

TAC Detectives adjusted working hours to work a pattern of overnight vehicle burglaries occurring in Beats 75 & 76.

### **June**

TAC Detectives arrested and charged [REDACTED], a juvenile, after observing him burglarize vehicles in the 2700 block of Asbury, while on a specific burglary mission. 16-14824

TAC Detectives met with C/I in reference to construction burglaries in and around Evanston, gaining valuable intel that was passed along to appropriate personnel.

TAC Detectives made an arrest on [REDACTED] for a U.S. Marshall's warrant. [REDACTED] was wanted by the DEA out of Mississippi on drug trafficking charges. Detectives, at the request of the DEA, shipped [REDACTED] six cell phones to the agent in charge. Over \$7000 USC was also seized from [REDACTED], who had a stuffed animal with a hidden compartment inside, capable of concealing narcotics. 16-15614

TAC Detectives met with CCSPD in reference to complaints of a massage parlor committing prostitution acts at [REDACTED]. CCSPD was already working a covert operation at the location and the female in violation was found to have been fired from location, subsequently ceasing the complaints.

Detectives recovered 4 guns this month. Two were turned in by two separate confidential sources (16-16706 & 16-16832), one being a Tec-9 and the other a handgun.

A 9mm Ruger was recovered in a yard on the 1700 block of Emerson the day after [REDACTED] fled from detectives on foot. A latent print on gun matched [REDACTED] and he was subsequently charged for UUC. 16-17586

A .25 caliber Lorcin handgun was recovered from [REDACTED], following a foot pursuit at Howard/Paulina. 16-18352

### **July**

TAC Detectives took one subject into custody for a burglary to vehicle that had been called in by a citizen. [REDACTED] [REDACTED] fled on foot and was subsequently apprehended by TAC. 16-20588

Detectives recovered a stolen vehicle on a traffic stop, which resulted in three subjects being taken into custody. All three Chicago residents, [REDACTED], were charged with Criminal Trespass to Vehicle after ASA denied PSMV charges. 16-21057

TAC Detectives used LEADS online to locate stolen items taken in a burglary at [REDACTED] Ridge and learned they were pawned by [REDACTED]. That information was turned over to Detective Bureau and victim declined to pursue charges against [REDACTED] due to victim leaving the state, but stolen items were returned to victim. 16-19615

TAC Detectives located and charged [REDACTED] for Unlawful Contact with Street Gang Members after a rap video was posted on social media, showing [REDACTED] associating with known gang members and a handgun. [REDACTED] was in violation of his parole. 16-20076

TAC assisted NET with a narcotics related search warrant.

### August

TAC Detectives made a traffic stop on the 1800 block of Dodge which resulted in the recovery of a loaded .45 caliber handgun. [REDACTED], a juvenile, was taken into custody and charged for the UUW. 16-22453

TAC Detectives initiated a traffic stop on a vehicle which subsequently fled from them. Eventually the two occupants in the rear seat jumped out of the moving vehicle and it was learned they were being held against their will. TAC Detectives took the lead on the investigation, identified the driver and successfully worked with felony review to charge driver, [REDACTED], with unlawful restraint and multiple traffic offenses. 16-21905

TAC Detectives recovered a loaded .45 caliber Taurus "The Judge" revolver (capable of firing a shotgun round) from a traffic stop in which the suspect fled on foot and was not apprehended. Suspect is likely [REDACTED], based on previous contacts and intel provided to Detectives. There were no latent prints on the weapon so [REDACTED] was not charged. 16-24051

TAC Detectives arrested [REDACTED] (juvenile) for an out of state (WI) aggravated battery w/firearm warrant. 16-24048

TAC Detectives attended and participated in a multi-jurisdictional meeting regarding vehicle burglaries and motor vehicle thefts occurring in the northern suburbs. Identified offenders are members of the LAFA and 46 Terror street gangs who are located in the 2<sup>nd</sup> District of Chicago.

TAC Detectives attended a DEA informational training session regarding the dangers of Fentanyl. They also attended LEADS online training.

### September

TAC Detectives made three burglary arrests this month. One arrest ([REDACTED]) was for a garage burglary in which a bicycle was taken and recovered with arrest, 16-25861. The other two were for a garage burglary in which Detectives located the suspects, [REDACTED] and [REDACTED] following a witness description, 16-27121. In both cases, Detectives conducted interviews of the suspects and received confessions in both resulting in felony approval.

While working the Gun Car detail, TAC Detectives observed four suspicious males in a vehicle who ultimately ran into a residence. After receiving a 911 call regarding same subjects and hearing a female screaming from inside same residence, Detectives forced entry, taking all four suspects into custody and recovered two loaded handguns, one with an extended magazine. Felony approval for Agg UUW approved for two suspects – all Guttaville GD's. Offenders charged were [REDACTED] and [REDACTED] 16-27524.

TAC Detectives recovered a stolen vehicle out of Countryside and were able to seize over \$1,000 from a hidden compartment in the vehicle. 16-28227

TAC Detectives assisted NET with a round up of suspects developed during their long term investigation.

Detectives attended a two day Vehicle Engagement Tactics course at Adamax Tactical Academy in Lincoln, IL.

### **October**

Detectives made two arrests this month which resulted in gun recoveries. (██████████ ██████████) was stopped for minor traffic and after observing open alcohol inside the passenger compartment, coupled with nervous behavior, he was ordered out of the vehicle and a loaded Sig Sauer .380 was recovered under his seat. ██████████ was charged with Aggravated UUW by a felon, along with multiple other offenses related to UUW and the stop itself. 16-29292

██████████ was stopped near Bosworth and Howard after TAC Detectives recognized him as an offender in a vehicular hijacking case. ██████████ fled on foot and was apprehended with a loaded Taurus 9mm pistol. ██████████ was charged with Aggravated UUW by a gang member (LOC City GD). 16-29925

### **November**

TAC Detectives completed the ITOA Urban Tactics – High Risk Operations training at NIPSTA. TAC Detectives spent approximately ¼ of the month conducting burglary deployments in areas of high residential burglaries that have typically occurred during the holiday season.

TAC Detectives assisted NET in a joint EPD-CPD drug operation.

### **December**

TAC Detectives conducted a traffic stop on ██████████ for minor traffic on the 2200 block of Emerson. Detectives recovered a loaded 9mm handgun under the driver's seat. The gun was also reported stolen out of Waukegan. ██████████ admitted to possessing the gun and was charged with Aggravated UUW and Possession of a Stolen Firearm. 16-32183

TAC unit was made aware of an illegal massage studio conducting business at ██████████. Cook County Sheriff's Police Department Vice Unit was notified and began an undercover operation at that location, completing the investigation and making one arrest (██████████) for prostitution and violation of the massage licensing act. 16-32145 Massage studio was ultimately served with eviction notice, which is currently pending in court.

## 2016 Annual Report - Forensic Services Bureau

The Forensic Services Bureau oversees the Property Bureau and the Evidence Technician program.

### Evidence Technician Program

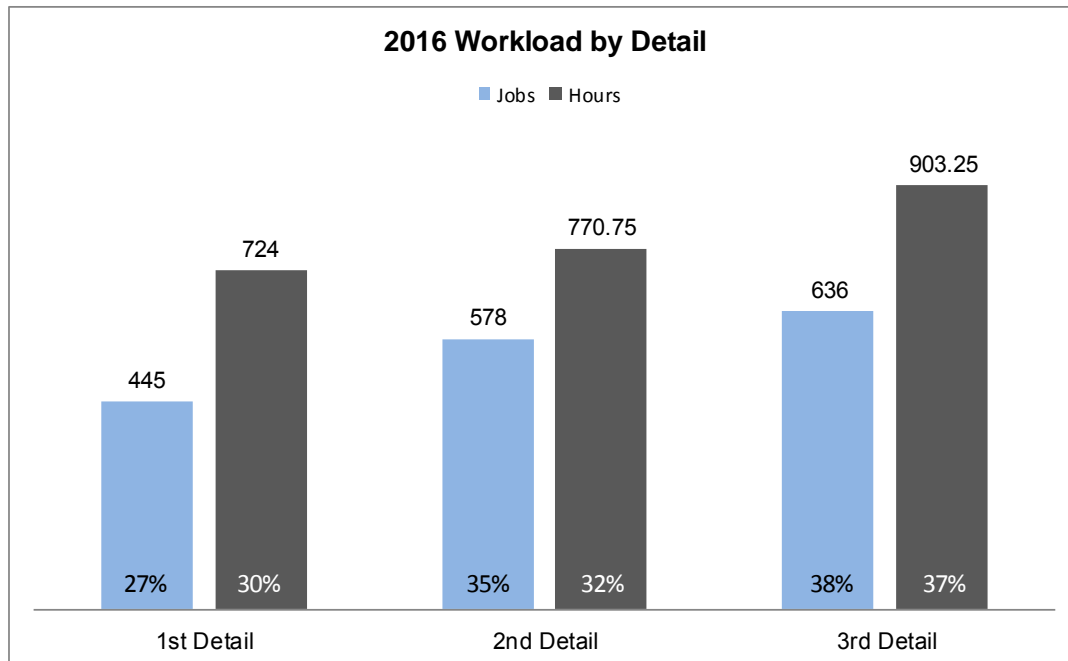
During 2016, the following members served as Evidence Technicians:

Heidi Bernhardt	Dagmara Koste	Ted Schienbein
Ewa Bonislowski	Adam Kozlowski	Chris Seebacher
Grace Carmichael	Tim Messing	Tim Sullivan
Ryan Carrigan	Mario Miller	Sophia Syed
Cathy de Franceschi	Sgt Larry Miller	Richard Tyson
Ervin de Leon	Mark Mizell	Amin Virani
Marla Dukler	Susan Morgan	Alice Ward
Willie Hunt	Kyle Popp	
Jason Kleinpaste	Michael Scheck	

Officers Grace Carmichael, Adam Kozlowski, Mark Mizell and Kyle Popp were added to the Evidence Technician program during 2016

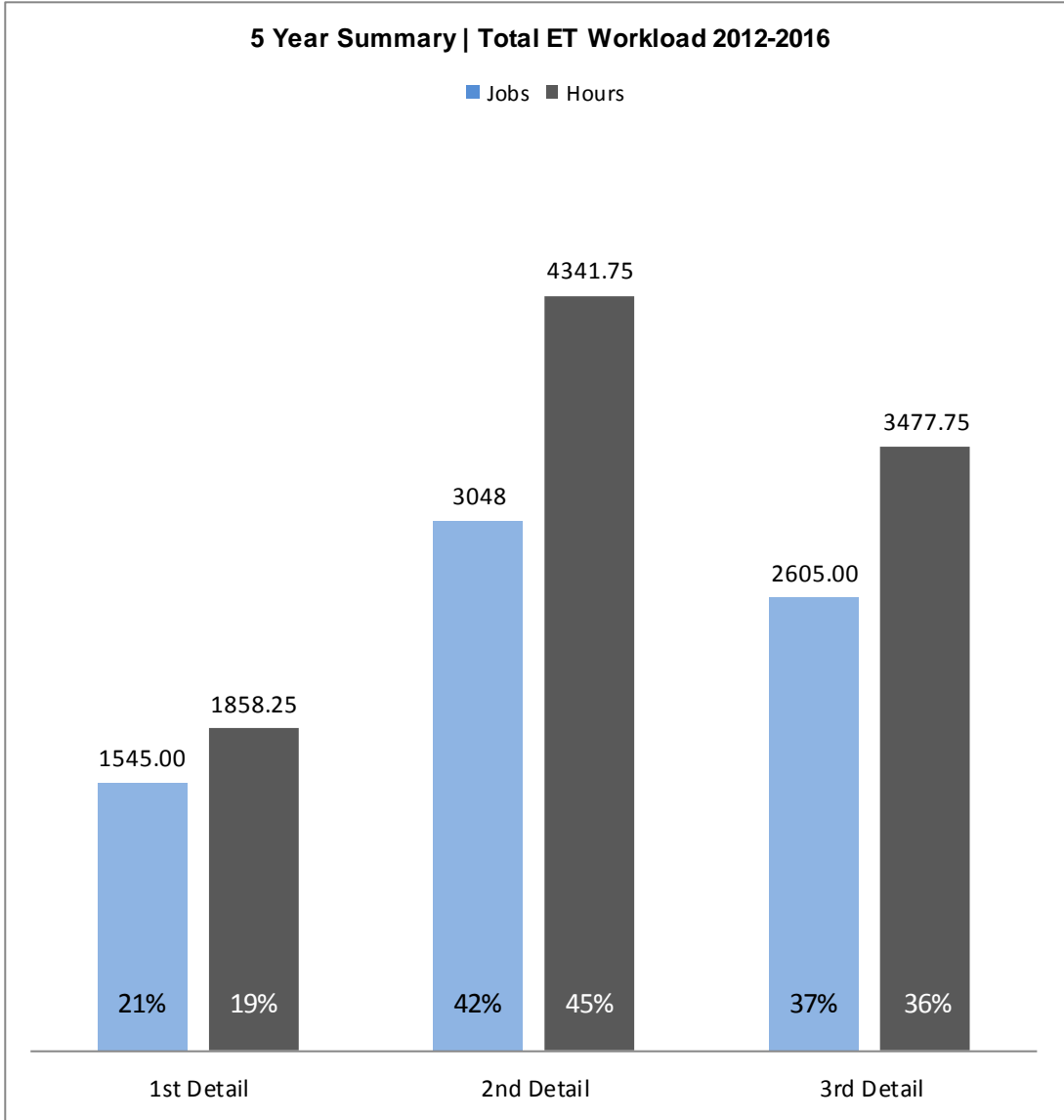
During 2016, the evidence technicians responded to 1659 calls for service involving approximately 2398 hours of evidence work.

### Evidence Technician 2016 Workload Summary by Detail



## Evidence Technician 5 Year Workload Summary

With the switch to the Mobile One reporting system in 2012, the tracking of the number of evidence technician responses as well as the approximate time spent on evidence work was begun. The table below shows the total distribution of evidence workload across all three details during the last 5 years.



**The percentage of workload by detail has been consistent on an annual basis since 2012.**

## **NORTAF Participation**

The following evidence personnel are assigned to the Forensic Specialist Unit of the North Regional Major Crimes Task Force (NORTAF):

Michael Wasowicz<sup>1</sup> – Forensic Services Manager (Forensic Operations Supervisor)  
Ervin de Leon (Assistant Forensic Operations Supervisor)  
Heidi Bernhardt (Forensic Specialist)  
Timothy Sullivan (Forensic Specialist)  
Jason Kleinpaste (Forensic Specialist)

## **Northeastern Illinois Regional Crime Lab (NIRCL)**

The City became a member of the Northeastern Illinois Regional Crime Lab in September of 2014, moving away from the use of the Illinois State Police Crime Lab. This move was prompted by slow evidence turnaround times from the state and the refusal of the state lab to complete certain types of evidence processing that were deemed critical to the mission of the EPD.

Since joining NIRCL, evidence turnaround times have increased markedly and can be measured in weeks rather than years. This change has resulted in better case investigations, better courtroom presentations and a faster clearance/closure rate for investigations.

## **Suspect Identifications | ET Work at Scenes**

During 2016 the following identifications of suspects were made through Evidence Technician work at scenes.

- 6 Fingerprint Identifications (Sgt. Miller)
- 3 AFIS Fingerprint Hits from Lab Submissions
- 6 CODIS DNA Hits from Lab Submissions<sup>2</sup>
- 2 Identifications of Shoeprint Evidence linked to a Suspect

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<sup>1</sup> Management Analyst – Forensic Services Bureau

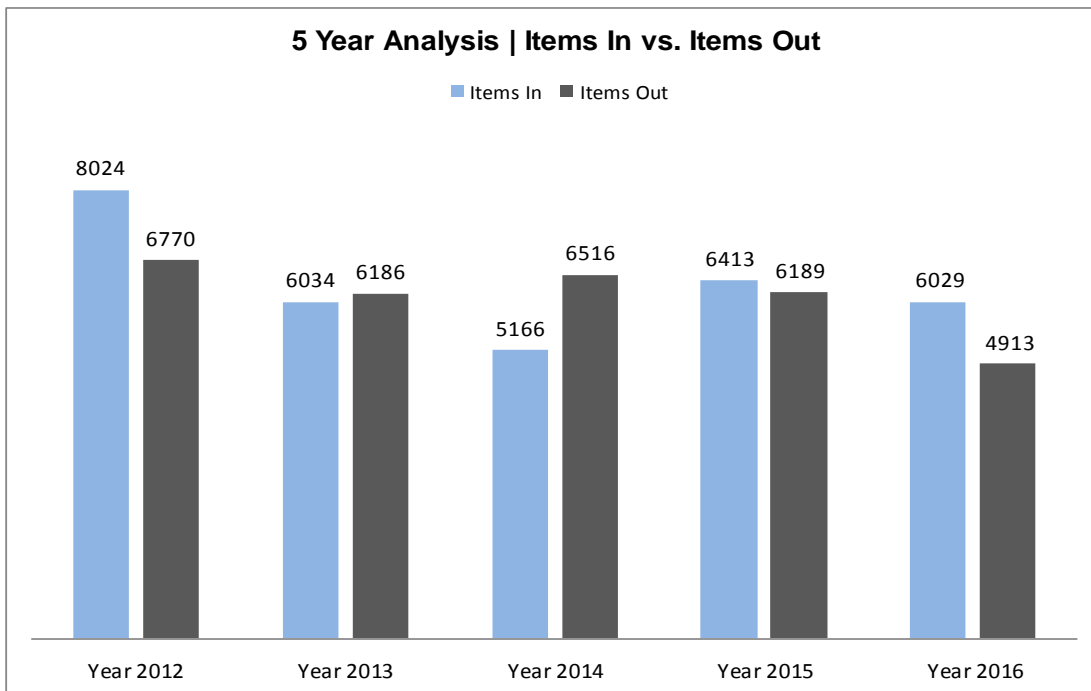
<sup>2</sup> Does not include sexual assault kits analyzed from sex assault investigations.



## Property Bureau

During 2016, the Property Bureau took in 6029 items of property and disposed/purged 4913 items (10,942 transactions)<sup>3</sup>. While items coming in compared to 2015 fell by 6.4%, the comparison of items purged showed a drop of 26%. The Property Bureau had no light duty officer(s) assigned during 2016 which had a significant impact on the bureau to effectively manage & purge property. The items that were removed from storage broke down as follows:

Destroyed – Non-Beast Items/ Non-Firearms	1667
Destroyed Beast Items – Non-Firearms	1692
Destroyed by Lab	11
Destroyed Firearms	183
Sent to ISP Seizure Unit	0
Returned to Owner	787
Money Items to City Clerk	93
Released to Attorneys	152
Released to Other Police Agencies	21
Retained for Department Use	1
Donation	84
Returned to Finder	4
Transferred to Armory	12
Auctioned Through PropertyRoom.com	206



**Ideally, to preserve storage space, annual property disposals should equal or exceed annual intake.**

<sup>3</sup> These transactions only include items coming in for the first time and going out for final disposition. Items transferred to and received back from the crime lab and others are not included.

## **Drug Disposals**

Significant drug disposal continued in 2016 with drugs transferred to NIRCL.

## **2012 – 2016 Overall Property Disposal Performance**

For the five year 2012 – 2016 period, 31,666 items were taken in and 30,798 items were purged for a net of 868 more items coming in than purged during the time period.

## **Property Officer**

Ms. Susan Morgan continues to operate as the Property Bureau Property Officer.

## **Subpoena Fulfillment**

The Property Bureau completed 995 subpoena service requests in 2016.

## **Save-A-Star Drug Drop**

Provided by the Save-A-Star Foundation the lobby drop box facilitates public disposal of prescription and non-prescription drugs to prevent abuse and unsafe disposal.

During 2015, the city's health department discontinued its drug collection program resulting in a significant impact on the drug collection handled by the Property Bureau.

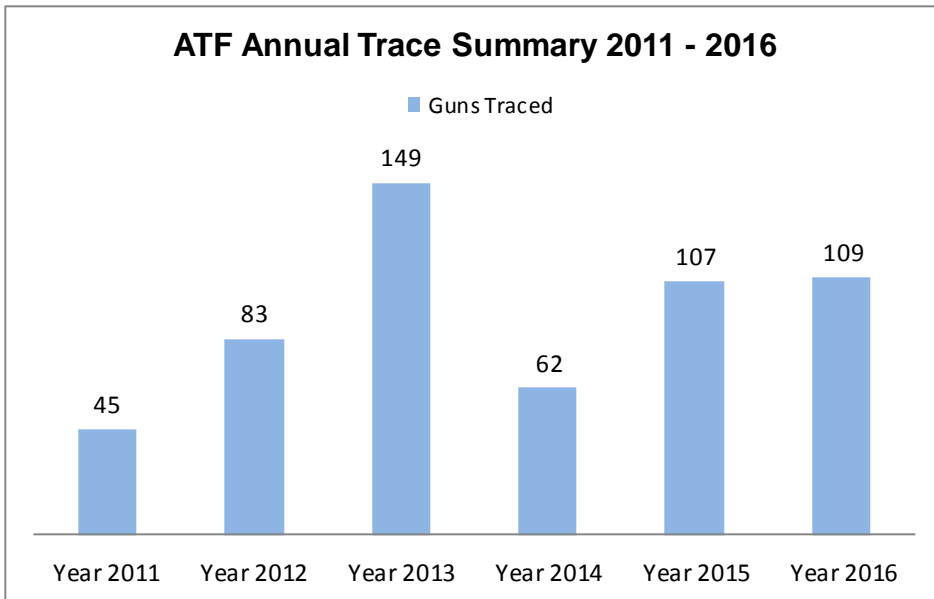
2014	765	Pounds Collected
2015	1489	Pounds Collected (95% increase over 2014 collections)
2016	1558	Pounds Collected (4.6% increase over 2015 collections)

The collection of drugs from the Save-A-Star drop box in the police department lobby has now changed from a bi-weekly to generally a twice weekly collection.

## **ATF e-Trace Submissions**

A total of 108 firearms were taken in by the department in 2016 compared to 123 collected in 2015. EPD members inventorying these weapons are responsible for completing the ATF online e-Trace submissions. Not all firearms are traced, generally due to missing or incomplete serial numbers. The Property Bureau acts as the clearinghouse for ATF completed ATF traces disseminating the trace information to the appropriate EPD personnel.

Year 2013 trace activity was higher due to structured gun buy-back events in late 2012 and 2013.



### **Sex Assault Kit Submission Audit**

At the end of 2016, the Forensic Services Bureau conducted an audit of the sex assault kits submitted to the Property Bureau during the year and found 100% compliance with state required lab submission for this type of evidence.

### **Other Property Bureau Activities**

- 67 Trips to Crime Lab / 617 Items Submitted
- 2 Homicide Cases with Inventoried Evidence

- Dissemination of lab reports and ATF traces to officers and investigators
- Downloading of evidence photos to secure storage
- Archiving of lab reports and evidence photos to Laserfiche
- Inventory maintenance and distribution of certain uniform items

## Field Operations

### **Patrol Shifts**

38,832	Calls for Service
938	Arrests – 873 Adults / 65 Juvenile
23	Bicycle Citations (c-tickets for bikes on sidewalks)

### **Problem Solving Team**

242	Neighborhood meetings attended
46	Security surveys conducted
5	Block surveys conducted
713	Officer assists
20	Arrests initiated
55	Tactical missions coordinated
109	C-citations issued
432	School deployments
1,586	Foot patrol hours in business & residential neighborhoods
379	Bicycle patrol hours

### **Community Strategies**

#### **Prevention Programs, Crime Analysis, Crime Prevention Specialist**

42	Residential, business and commercial security surveys conducted
55	Speaking engagements
25	Police department tours
24	Citizen Police Academy classes coordinated; 43 graduates
46	Special assignments
11	Special bulletins issued
9	Community groups participated in National Night Out celebrations
12	Chaplain Clergy Team meetings coordinated
10	New members recruited for the Citizen Police Academy Alumni Association
0	New volunteers recruited for the EPD Volunteer Program
0	New community watch group coordinated

## **Traffic Bureau**

3,886	Moving/non-moving violations
2,257	Total C-tickets issued
1,591	Cell phone violations (1,214C + 377Y)
1,153	Seat belt violations (883 C + 270Y)
228	Misdemeanor arrests
33	Felony arrests
34	Impaired driving arrests
35	Drug arrests
87	Tickets issued in school zones
15	Tickets issued in crosswalks city-wide (failure to yield to pedestrian)
6	IDOT Step Grant Enforcement Campaigns (fiscal year from Oct. 2015 to Sept. 2016)
598	Parking violations
482	Accident investigations
472	Hit & run follow-ups
3	Major crash investigations (MCAT callouts)
7	Northwestern University football games
10	Funeral escorts and traffic control for funerals
20	Special events requiring traffic control
615	Car seats installed by certified Child Safety Seat Installer
157	Junked vehicles
1	1 <sup>st</sup> Place Award – Municipal Division for 2015 IACP Traffic Safety Challenge (awarded 8/2016)
7	Officers certified in 40-Hour mandatory motorcycle training
608	Traffic-related warnings issues

## **Bicycle, T-3, and ATV**

**Bicycles, T-3 personal electric vehicles, and all-terrain vehicles are alternative vehicles that make contact with the public possible in a manner not feasible while driving a squad car. As additional neighborhood patrol tools, they facilitate police presence and interaction with the community.**

<b>Vehicle</b>	<b>2013 Hours</b>
<b>Bicycle</b>	<b>379</b>
<b>T-3</b>	<b>0</b>
<b>ATV</b>	<b>73</b>

## Animal Control

CATEGORY	TOTAL
Bites Reported	24
Dispatched Calls	1254
Miscellaneous Calls for Service	1841
Calls for Service via 311	548
Assistance to Wilmette	139

## EVANSTON POLICE CLERGY TEAM



### **The Police Chaplaincy Program**

Police chaplains provide crisis intervention and religious solace to Evanston's citizenry and police officers.

Certified by the International Association of Police Chaplains, the chaplains are available 24/7 to provide assistance on an on-call basis.

In addition to serving as emergency responders, the chaplains coordinated Police Appreciation Month activities, including the "Celebration of Service and Memorial" program, and continued their tradition of providing a Thanksgiving meal for all police department officers and staff.

## Support Services

### Service Desk

797	Prisoners processed
1,033	Prisoners housed
753	Bail bonds processed
795	Reports taken
58,880	Calls received at Service Desk
2,330	Police alarm responses (police dispatched)
3	Civilian Service Desk Officer(s) hired and trained

### 311 Service Center

133,290	Service calls
33,826	Service requests
2,953	311 live chats
1,041	311 text

### Records Bureau

678	Fingerprinting
64	Liquor licenses processed
837	Report copies provided
51,684	Records entered into CRIMES (37,053 Incidents; 14,631 traffic tickets/stops)
1194	Subpoenas processed
1060	Criminal history checks
167	Expungements and records sealed
256	FOIA requests processed
248	Warrants processed
102	Access & review

### Communications Bureau

42,763	Calls received to 9-1-1
44,400	Non-emergency administrative calls answered
24,086	Placed outside calls
38,662	Calls dispatched for police service
66,220	Officer-initiated CAD (Computer Aided Dispatch) calls (1)
10,267	Calls dispatched for fire and ambulance service (2)
254	Text-a-Tip received
121	Text-to-911 received (3)

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***III.***

***TRAFFIC STOP DATA  
REPORT***

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On July 18, 2003, Governor Blagojevich signed a law creating a four-year study to collect data on traffic stops as a methodology to identify racial bias. The traffic stop data-collection study began January 1, 2004 and has continued. The data is collected and compiled by the Illinois Department of Transportation. Northwestern University Center for Public Safety (NUCPS) conducts the analysis.

The following charts reflect the data for Evanston traffic stops. It shows the likelihood of minority drivers being stopped is equal to their presence in the driving population.

**TOTAL STOPS 2016:** **13,223**  
 CAUCASIAN: 6,604  
 MINORITY: 6,619

**EVANSTON POLICE DEPARTMENT (EPD) TRAFFIC STOPS - LAST FIVE YEARS**

	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>NUCPS</u> <u>BENCHMARK</u>	<u>COOK CO.</u> <u>BENCHMARK</u>
CAUCASIAN	54.7%	55.2%	51.4%	51.1%	<b>49.9%</b>	<b>52.2%</b>	<b>52.2%</b>
MINORITY	45.4%	44.8%	48.6%	48.9%	<b>50.1%</b>	<b>47.8%</b>	<b>47.8%</b>

\*\* The ratio of stops by the Evanston Police Department and the NUCPS Benchmark is 1 to 1. The likelihood of minority drivers being stopped is equal to their presence in the driving population

\*\* The ratio of stops by the Evanston Police Department and the Cook County Benchmark is 1 to 1. The likelihood of minority drivers being stopped is equal to their presence in the driving population.

<b>REASON FOR STOP</b>			
		<u>Caucasian</u>	<u>Minority</u>
MOVING VIOLATION		72.8%	62%
EQUIPMENT		13.7%	24.7%
LICENSE/REGISTRN.		12.8%	11.2%
INVESTIGATION		.7%	2.1%

<b>OUTCOME OF STOP</b>			
		<u>Caucasian</u>	<u>Minority</u>
CITATION		49.2%	30%
WRITTEN WARNING		8%	6.2%
VERBAL WARNING		40.3%	56.3%
INVESTIGATION		1.1%	2.5%
ARREST		1.4%	5%

<b>CONSENT SEARCHES</b>			
		<u>STOPS</u>	<u>CONSENT</u>
CAUCASIAN		6604	13
			0.2%
MINORITY		6619	57
			0.8%
TOTAL		13,223	60
			0.5%

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*IV.*

*TRAFFIC CRASH DATA  
REPORT*

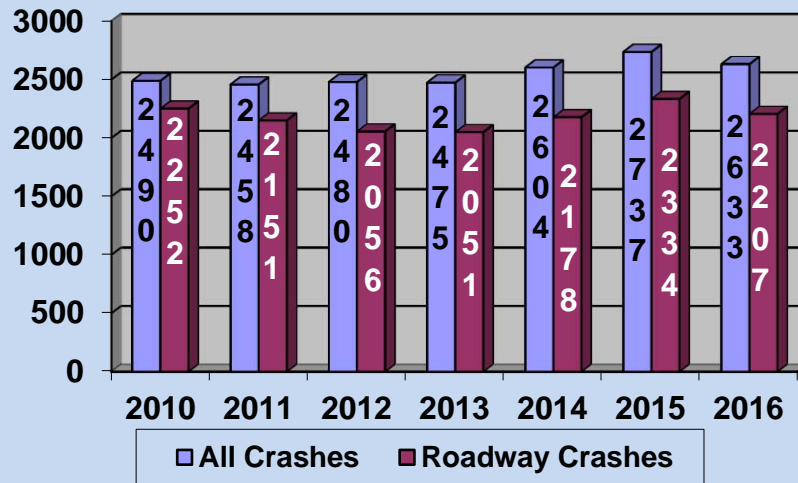
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# Evanston Police Department



## 2016 Annual Crash Report

### Yearly Crash Comparison



From January 1<sup>st</sup>, 2016 through December 31, 2016, the Evanston Police Department investigated 2,633 crashes throughout the City of Evanston. Of the 2,633 crashes reported, 2,207 crashes occurred on Evanston roadways and 426 crashes occurred on private property. Evanston had two crash related fatalities. Three crashes were investigated by the North Regional Major Crimes Task Force (NORTAF) Major Crash Assistance Team (MCAT).

### Types of Crashes

Type of Crash	Total	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Pedestrian	64	3	4	3	5	3	5	3	4	8	10	9	7
Pedal Cyclist	66	2	2	5	0	2	12	10	8	8	9	6	2
Animal	2	0	0	0	0	1	0	0	0	0	0	0	1
Overturned	2	0	0	0	0	1	1	0	0	0	0	0	0
Fixed Object	168	17	16	12	10	13	16	16	15	9	20	12	12
Other Object	12	2	1	0	0	1	0	2	1	0	2	2	1
Other Non-Collision	12	1	1	1	1	3	2	0	0	2	1	0	0
Parked Vehicle	698	50	54	56	53	61	59	46	75	76	59	54	55
At least 1 vehicle turning	285	14	27	23	25	20	23	27	15	23	24	38	26
Rear End	573	45	49	49	41	59	44	52	44	39	52	51	48
Sideswipe: Same Direction	328	26	18	30	37	30	37	22	21	28	22	31	26
Sideswipe: Opp. Direction	34	3	4	3	1	2	3	1	3	1	3	5	5
Head On	10	2	1	0	2	2	0	2	0	0	0	1	0
Angle	379	32	31	28	30	36	44	25	37	35	26	26	29

# Evanston Police Department



## 2016 Annual Crash Report

### 2014/2015 Crash Comparison by Quarters

	Jan – Mar	Apr – June	July – Sept	Oct - Dec	Yearly Total
<b>2015 Roadway Crashes</b>	602	532	623	577	2,334
<b>2016 Roadway Crashes</b>	515	580	528	584	2,207
<b>% Change</b>	<b>-17%</b>	<b>+9%</b>	<b>-18%</b>	<b>+1%</b>	<b>-5.75%</b>

### 2013 – 2015 Seasonal Snowfall

Monthly Total Snowfall for CHICAGO OHARE INTL AP, IL (National Weather Service)													
Year	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Season
<b>2013-2014</b>	0.0	0.0	0.0	T	0.9	14.2	33.7	19.5	12.3	1.4	0.0	0.0	82.0
<b>2014-2015</b>	0.0	0.0	0.0	0.0	2.8	Trace	12.6	28.1	7.1	0.0	0.0	0.0	50.7
<b>2015-2016</b>	0.0	0.0	0.0	0.0	11.2	4.5	6.3	5.5	2.6	1.1	0.0	0.0	31.2

### 3 Year Comparison

	2016	2015	2014
Pedestrian	64	54	61
Pedal Cyclist	66	79	78
At least one vehicle turning	285	215	198
Rear end	573	626	583
Sideswipe - same direction	328	358	320
Sideswipe - opp. Direction	34	40	48
Angle collision	379	405	435
Head on	10	14	14
Parked vehicle	698	759	702
Fixed object	168	172	129
Other object	12	9	15
Overtaken	2	0	1
Other non-collision	12	5	20
Animal	2	1	3

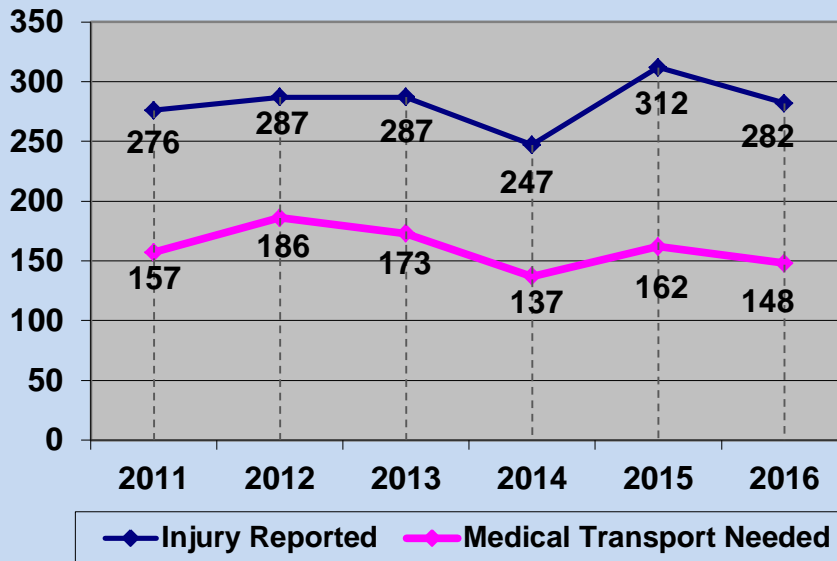
### Roadway Conditions at Time of Crash

	2016	2015	2014
<b>Dry:</b>	1,637	1,654	1,375
<b>Wet:</b>	341	308	346
<b>Snow / Slush:</b>	70	172	259
<b>Ice:</b>	10	15	56
<b>Sand/Mud/Dirt:</b>	1	5	0
<b>Other:</b>	3	2	3
<b>Unknown:</b>	144	178	136



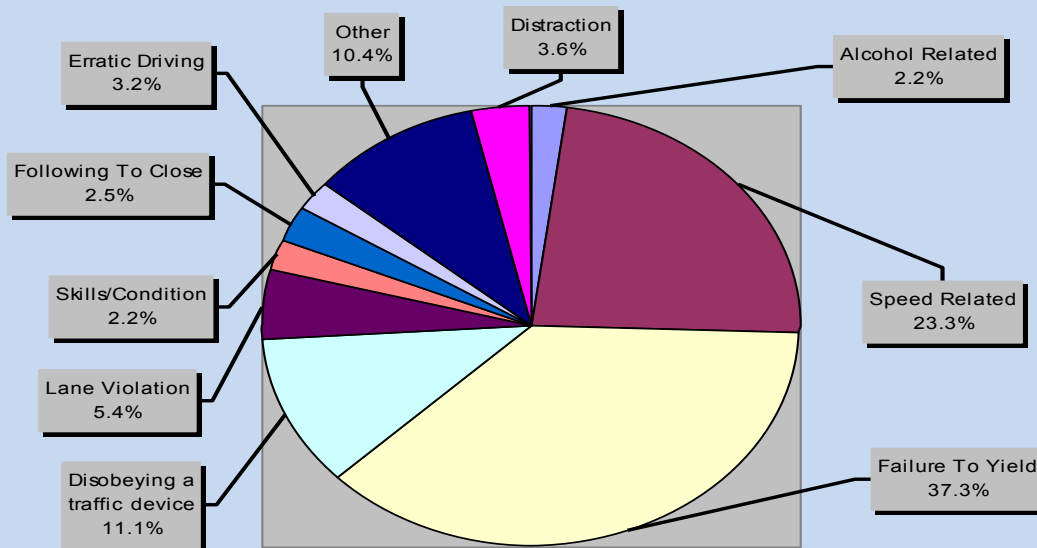
## 2016 Annual Crash Report

### Crashes with an Injury Reported



In 2016, of the 2,207 roadway crashes, 282 involved at least 1 person who had claimed an injury, a decrease of 10% from 2015. Serious injuries crashes where at least one party required medical transport to the hospital decreased 9% from 2015 and well below the 6 year average.

### Contributory Cause for Injury Crashes

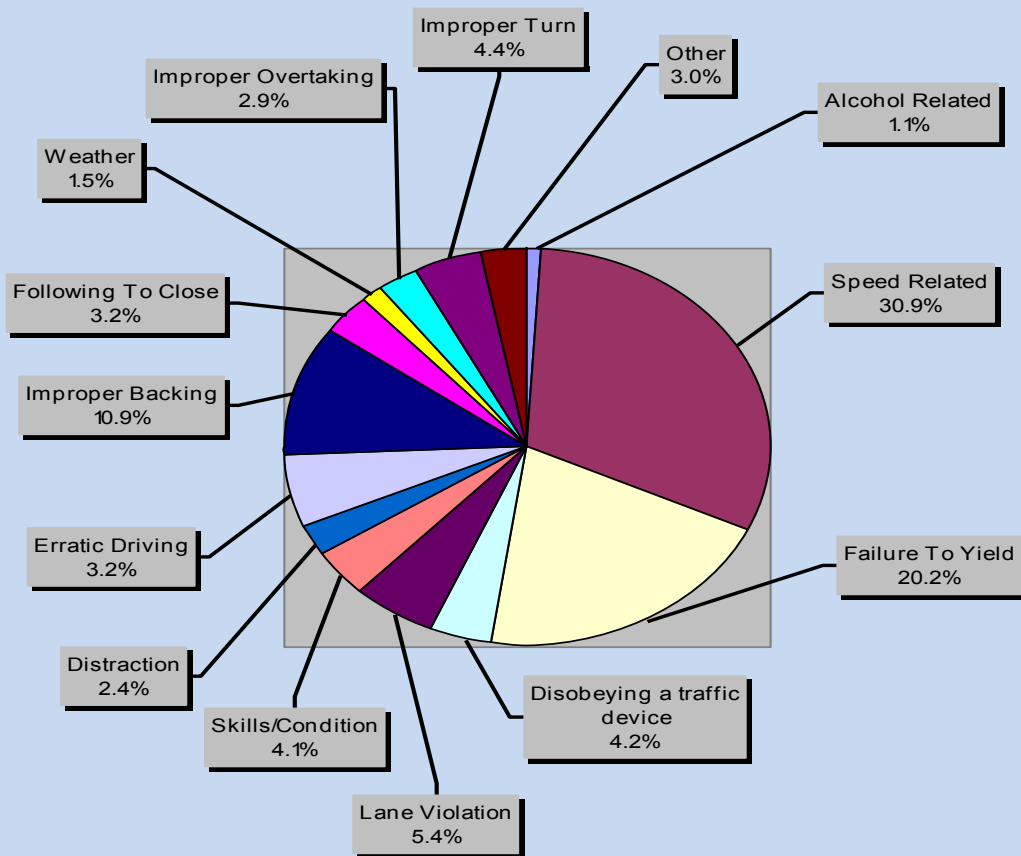


All 282 injury crashes were reviewed. The above chart shows a breakdown of the contributory causes that led to the injury crashes. Failing to yield the right of way and speed, which comprised 60% of the total injury crashes, were the top two contributing factors that led to the crashes. 6 of the 282 injury crashes were alcohol related.



## 2016 Annual Crash Report

### Contributory Causes for all Crashes



The above chart shows a breakdown of the contributory causes that led to 2,104 of the 2,633 crashes that occurred in Evanston. Contributing factors for 529 of the 2,633 crashes could not be conclusively determined. Again, failing to yield the right of way and speed were the top two contributing factors that led to the crashes. 23 crashes were alcohol related.

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V.

***OFFENSE SUMMARY***

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The Evanston Police Department released the 2016 part I crime statistics for the city. The part I crime numbers are one of the main focus points of the public perception when measuring safety within a community.

The overall part I crimes reported are down by 7.2% which indicates that for the reported crimes of murder, criminal sexual assault, robbery, aggravated assault/battery, burglary, theft, motor vehicle theft and arson, there were 141 less victims than the previous year in 2015.

Theft still continues to be the controlling factor in the formula for part I crimes with a total of 1,269 of the 1,811 part I crimes reported for 2016. Theft crimes are down 11.9% from 2015. This reduction follows up on a 4.0% reduction in Theft crimes when comparing 2015 to 2014. This indicates that residents continue to take some preventative measures to be more conscience of securing valuables.

Incidents of violent crime are the most concerning issue for residents, visitors and other stakeholders in the community. Evanston saw a slight reduction, in the overall violent crime numbers in the categories of murder, aggravated battery, aggravated assault, robbery and criminal sexual assault. Murders dropped from 3 to 2 in 2015. Murders in Evanston have generally been linked to on-going rivalries and disputes between factions of individuals that have associated with illegal behavior. Additionally, these individuals that choose this risky life style often surround themselves with firearms for protection and for use in committing their illegal activity.

It has been a priority of the police department to target illegal firearms in an effort to reduce violence in our community. Reducing the ability to obtain firearms through recovery efforts or aggressive enforcement of illegally possessed firearms have a direct impact on reducing violence in Evanston. In 2016, there were 109 firearms recovered.

Dedicating specialized personnel into the proper areas for overall crime reduction is dynamic process. Weekly deployment meetings that assess the reported crime and intelligence received allow department members to address problem locations through extra patrols, tactical unit officers addressing burglary patterns, neighborhood enforcement teams working to reduce illegal drug sales, traffic bureau officers utilizing increased enforcement to reduce pedestrian accidents and problem solving/foot patrol officers increasing dialogue with community members to make sure the police department is properly serving its diverse population with dignity and respect.

The Evanston Police Department is constantly striving to reduce part I crime each year, thereby and improving the quality of life in the City of Evanston. Evanston Police Department strategies are always being critiqued to ensure that we are achieving the goals of making Evanston the “Most Livable City in America”.



### 2016 vs. 2015 Crime Statistics

	Murder	CSA	Robbery	Agg Bat/Aslt	Burglary	Theft	MVT	Arson	Crime Index by Month
Jan-15	0	0	4	7	35	125	10	0	181
Jan-16	1	0	3	7	26	81	6	0	124
	1	0	-1	0	-9	-44	-4	0	-57
									-31.5%
Feb-15	0	0	3	5	14	88	3	0	113
Feb-16	0	0	2	7	17	82	5	0	113
	0	0	-1	2	3	-6	2	0	0
									0.0%
Mar-15	0	0	1	10	14	103	2	0	130
Mar-16	1	1	4	4	12	75	2	1	100
	1	1	3	-6	-2	-28	0	1	-30
									-23.1%
Apr-15	0	0	3	16	24	125	6	1	175
Apr-16	0	0	0	12	24	82	1	1	120
	0	0	-3	-4	0	-43	-5	0	-55
									-31.4%
May-15	0	0	3	4	26	149	7	1	190
May-16	0	0	3	9	33	136	16	0	197
	0	0	0	5	7	-13	9	-1	7
									3.7%
Jun-15	0	0	8	12	35	179	12	0	246
Jun-16	0	1	3	6	26	123	7	1	167
	0	1	-5	-6	-9	-56	-5	1	-79
									-32.1%
Jul-15	1	0	5	7	27	150	2	1	193
Jul-16	0	0	4	3	39	120	10	2	178
	-1	0	-1	-4	12	-30	8	1	-15
									-7.8%
Aug-15	1	0	1	2	34	135	4	0	177
Aug-16	0	2	4	8	43	139	2	2	200
	-1	2	3	6	9	4	-2	2	23
									13.0%
Sep-15	1	0	4	3	14	95	3	0	120
Sep-16	0	0	5	10	46	126	6	1	194
	-1	0	1	7	32	31	3	1	74
									61.7%
Oct-15	0	0	7	1	18	114	3	0	143
Oct-16	0	2	2	8	24	125	5	2	168
	0	2	-5	7	6	11	2	2	25
									17.5%
Nov-15	0	0	9	3	38	91	4	1	146
Nov-16	0	0	3	1	18	97	9	0	128
	0	0	-6	-2	-20	6	5	-1	-18
									-12.3%
Dec-15	0	0	3	7	34	86	6	2	138
Dec-16	0	0	5	9	21	83	4	0	122
	0	0	2	2	-13	-3	-2	-2	-16
									-11.6%
2015 YTD	3	0	51	77	313	1440	62	6	1952
2016 YTD	2	6	38	84	329	1269	73	10	1811
	-1	6	-13	7	16	-171	11	4	-141
	-33.3%	#DIV/0!	-25.5%	9.1%	5.1%	-11.9%	17.7%	66.7%	-7.2%

Caution: Using percents to express the change between very small numbers is often misleading (such as, from 1 to 2 is +100%).

\*\*\*\* The percent change from zero to a number is not calculable, and a percent change when there is zero difference is not meaningful.

## Firearm Statistics\*

	2016	2015	2014	2013	2012	2011	2010	2009
<b>Handguns</b>								
Incidents involving handguns	83	99	106	107	63	77	67	94
Injury sustained	19	10	11	4	11	7	7	6
Death	1	0	2	4	3	1	6	3
Murder.....	2	3	1	4	3	1	5	1
Confiscated	40	37	24	28	25	21	24	20
Turned in	14	17	11	24	37	10	10	11
Found	7	24	3	11	10	10	9	7
Located through investigation	14	4	1	4	2	7	3	11
Stolen	1	3	0	4	3	3	0	1
<b>Other Firearms</b>								
Incidents involving other firearms	6	11	11	16	19	12	17	23
Other firearms turned in or confiscated	3	27	17	42	36	11	28	14
Other firearm found	1	0	0	0	1	0	0	4
Located through investigation	2	2	0	0	2	1	3	4
Stolen	0	1	0	5	0	0	0	0
<b>All Firearms</b>								
Persons arrested	30	18	39	29	23	26	26	16
<b>Buy Back</b>								
Turned in	27	9	10	27	48	N/A	N/A	NA

\* Note: Does not include cases handled by, transferred to, or occurring in outside jurisdictions.

## Service Calls

2016 Service Calls		2015 Service Calls		2014 Service Calls		2013 Service Calls		2012 Service Calls		2011 Service Calls	
Part I	1811	Part I	1963	Part I	2083	Part I	2081	Part I	2269	Part I	2324
Part II	5832	Part II	7368	Part II	9112	Part II	7938	Part II	5014	Part II	4278
Services	31189	Services	29331	Services	26208	Services	25320	Services	28815	Services	28949
<b>Total</b>	<b>38832</b>	<b>Total</b>	<b>38662</b>	<b>Total</b>	<b>37403</b>	<b>Total</b>	<b>35339</b>	<b>Total</b>	<b>36098</b>	<b>Total</b>	<b>35551</b>

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***VI.***

***COFFEE WITH A COP***

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The Evanston Police Department participated in the national Coffee with a Cop program, which started in 2011 as a way for community members to talk about their concerns and or questions with police officers. The Coffee with a Cop event builds upon the Evanston Police Department's community policing efforts and provides a casual space for residents, business owners and other interested members of the community to chat with officers, ask questions, share concerns, or simply talk in a casual, friendly environment.

Numerous Coffee with a Cop events took place in Evanston throughout the year. They have been successful, allowing officers to engage residents in a less formal setting and increase the lines of communication between the police and the community.

Coffee with a Cop events will continue in 2017 at locations throughout the city. Dates and locations will be advertised on the Evanston Police Department's twitter account @EvanstonPD.

The Evanston Police Department schedules events throughout the city, allowing all community members to interact positively with it.

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***VII.***

***DEPARTMENT BULLETIN***

***POLICE RECOGNITION  
BY THE COMMUNITY***

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DEPARTMENTAL BULLETIN 17-06  
Evanston Police Department

SUBJECT: POLICE RECOGNITION BY THE COMMUNITY

The following letters, calls, and emails were received in the Chief's office complimenting staff for commendable police service from January 1, 2016 through December 31, 2016.

12-27-15      Officers Jeremy Neiman, Sean Mangas, and Richard Tyson  
I would like to commend your officers who handled the theft of Christmas presents from my uncle's car on Christmas Eve. I grew up in Evanston and now live in Northbrook, but my parents have lived in Evanston since the 1960's. There have been a few occasions where I have needed the help of the police and last Christmas Eve was one of them. My uncle left his gifts in his car in order to ensure my children didn't see someone who wasn't Santa bring them inside. When he went to get them, they were gone, along with his cell phone. I thought my uncle would become another statistic, but your officers responded professionally and quickly. We were thrilled that they found the robbers and all of the gifts. They were focused on their task and worked diligently to apprehend the suspects. I was particularly impressed by the officer who took evidence and the focus he put to his job. We can't thank you enough for keeping our Christmas merry. Please extend our deepest thanks and gratitude to all the officers who helped on the case. Some Skokie officers may have assisted as well. Happy New Year.

1-1-16          Officers Kyle Benoit and Heidi Bernhardt  
The officer who responded to the call of our dog sitter and then to me when I was holding my dog after her had flushed him out of the alley on Forest and Greenleaf (southwest corner) was extremely professional and empathetic. The experience while traumatizing (more to us than to our dog) was very positive and makes our decision to reside in Evanston a good one. Kudos to those staff and your organization. We will be forever grateful.

1-4-16          Service Desk Officer Tanya Gowans  
Caller left a message stating SDO Gowans helped her with information; she was courteous and it was a very wonderful experience to speak with her – kudos and accolades to her. She also states SDO Gowans was exceptional with her approach to answering questions and it was a pleasant experience.

1-12-16        Officers Marco Joseph, Lance Lopez, and  
A huge thanks! to the officers for your help today in recovering my i-phone. I'm grateful that your efforts resulted in the return of my property, but even if the end result had been different, I was deeply impressed with the speed and care in your response. Take care and thanks again.

1-13-16      EPD

I am an Evanston resident just writing a brief note of thanks to the officers who came to our house Sunday night for a wellness check. My wife was trying to drive our van early Sunday evening to run errands, when the vehicle blew a fuse, causing it to lose all power. She was able to make it to the side of the road at Ashland north of Lincoln, just a few hundred feet from our house. We called AAA for a tow. While we were waiting, our doorbell rang and it was an Evanston police officer, who had noticed our oddly-parked vehicle, ran the plate, and was checking to be sure everything was OK. We explained the situation to him (the tow truck arrived about an hour later). We very much appreciated how attentive and helpful Evanston PD was and just wanted to be sure we wrote to you.

1-13-16      EPD

Thank you so much for your quick and helpful response to two recent situations involving our bakery. A few weeks ago, your officers responded to a call regarding one of our employees who had fallen on the ice. This particular employee has special needs, and your officers were very kind and patient with him. The past weekend, three of your officers responded when our burglar alarm went off. We really appreciate how quickly they arrived, and how thorough they were when determining what had happened. We know how challenging our job is ... thank you for all that you do for our community.

1-20-16      Officers Joseph Bush, Michael Kane, and Dalton Servatius

I would like to sincerely thank you for handling the call regarding the situation with my mother early Monday morning, you guys were great and very professional. My mom has been battling dementia among other health issues and is not well. This is hard to deal with. And of course she remembered none of it including how she got to the hospital.

1-26-16      Officers Michael Mangas, Grace Carmichael, and Mario Miller

Caller states when there was no answer at the residence of her relative, another relative called the police for assistance with a well-being check. The police forced entry and discovered her relative passed away. She states the officers who assisted were so in touch with her and her family. They were calm, nice, and she can't explain how wonderful they were. She thanks EPD for being so nice to her and her family.

1-29-16      Sergeants Jeff Faison and Charlotte Hart

Caller spoke very highly of the sergeants and wants to give them a 'thank you' for helping her out.

2-1-16      Sergeant Dennis Prieto, Detective Loyce Spells, Officers Jeffrey Appelt, Patrick San Roman, Bonifacio Maldonado, and Mark Buell

Yesterday, during our 9am worship service, we had a very disturbed visitor sitting in our balcony creating significant disruptions for the entire congregation. Our services could not continue. Our usher team was not able to talk him down. So the Evanston Police Department was contacted. I am writing to thank you for your officers and how quickly

they responded to our call. They were calm, efficient and respectful to this troubled visitor to our church. Sadly, as you know, we live in a time where our police officers are facing hatred, and sometimes attacks, from the media and the general public. Please know that we pray regularly for the safety of our EPD. Please convey to your officers that the members and pastors of First Presbyterian Church of Evanston are grateful for the hard work you all do for this community.

2-4-16           Officer Jeremy Nieman

I am writing to express my sincere appreciation for the professional assistance provided to the Lincolnwood Police Department by Officer Nieman. There was a rollover accident, and based on the number of vehicles involved and injuries sustained, our department requested initiation of a Car Plan. Officer Nieman responded to the scene and assisted with traffic control. His prompt response ensured the safe direction and passage of motorists in the area. The assistance provided by Officer Nieman was instrumental in insuring this incident was handled in a safe and efficient manner. His actions are in keeping with your department's dedication to public safety. Thank you for your continued support.

2-5-16           Sergeant Chelsea Brown, Officers Timothy Messing, Adam Nawotka

I called in on Wednesday morning and requested a stand-by so that I could replace the locks on the first floor apartment where a tenant had made an unauthorized lock change. It turned out to be a long difficult confrontation, which, thanks to your officers remained peaceful. There is so much in the news these days about the police over-reacting and abusing citizens, so I thought it would be good to write to you and express my gratitude and appreciation for the outstanding work of you people in that situation. The officers worked well together, responding in a highly professional manner and exercising considerable self-control in a long (1½ hour) very confusing encounter with a very disrespectful tenant. Please extend my thanks to each of them. Thank you very much for your service to our community!

2-5-16           Sergeant Dennis Leaks and Officer Enjoli Daley

I wanted to personally thank you for taking the time out of your busy schedules to meet with my 8<sup>th</sup> grade students yesterday. They were so engaged and asked thoughtful questions. I thought that it was a very memorable visit and such an important conversation for them to have. Thank you for making the time to work with them! I hope we can do it again next year.

2-5-16           Sergeant Dennis Leaks and Officer Benjamin Holliman

Just a quick note to let you know how well two of the EPD officers built connections with the community for the department last week. On Thursday I was lucky to go with Sgt. Leaks to meet with an NU journalism class on "Race, Police, and Community". Dennis had previously arranged for the students who wished to do ride along with officers which they appreciated so much. Many had begun this class, apparently, with preconceived notions



about police, gleaned largely from social media and public media coverage of recent tragedies. When we met with them the students had many questions, some rather confrontationally expressed. Dennis was patient, clear, and helpful as he interacted with them all. We thought we would be there about 30 minutes, but the questions went on for a bit over two hours. EPD was well served by the presence and words of Dennis. I was proud to be with him! Yesterday Officer Ben Holliman III met with members of the Quaker meeting during our adult education time. He also did a wonderful job. He kept his presentation fairly brief, largely explaining issues related to the police use of force, and even distributed copies of the use of force continuum to everyone. He wisely, and to great appreciation, left much of the available time for questions. There were many. Each one he addressed with care as well as with helpful information. People learned a great deal. Looking forward to your time...along with Dennis as I understand it...at the Interfaith Clergy gathering later this week. I'm certain I will learn more as I do each time I'm with people of the department. Grateful.

2-9-1            EPD Family

A heartfelt thank you for the comfort you have given and the understanding you have shown during this difficult time. Your thoughtfulness makes a real difference.

2-9-16           EPD

With thanks to all of you. You're simply wonderful.

2-9-16           Telecommunicator Joseph DesJardins, Commander Melissa Sacluti, Sergeants Jodie Hart, Joseph Bush, Officers Daniel Rosenbaum, Ivan Reza, Amin Virani, Daniel Pack, Mark Mizell, Pauline Pogorzelski, Kyle Popp, Jarrod Deitrich, Richard Shanas, Pedro Carrasco, and Alice Ward

Thank you so much for all of our help last night. We appreciate your kindness, thoughtfulness, and quick response time!

2-9-16           Victim Advocate Kelli Nelson and Detective David Cepiel

I work at the University Of Chicago Booth School Of Business. I am writing to express my deep appreciation for and admiration of Kelli Nelson. She and Detective Cepiel assisted a family to inform them of the death of their family member. They both displayed an amazing level of professionalism and kindness toward the family in what was an extremely difficult and emotional moment. The situation was made much more complicated by the fact that the family spoke no English and had just endured the long flight to Chicago from Shanghai. Det. Cepiel and Kelli stayed until late that Sunday night to deliver the sad news to the family in person, I assume on their own time. Kelli's sensitivity to the family's needs that night was of the highest order. Over the next several days, she took responsibility for follow-up items, including helping to arrange a funeral home for the viewing and cremation of the remains. She stayed in close touch with the family the next week, and made sure I

was in the loop. At the family's request, Kelli attended the viewing and again was a great comfort to the family. Over the years, I unfortunately have been involved in the sad duty of working with families who have lost their child/our students. Kelli's commitment to the on – going support of the family with her presence and help finding resources to assist with the many details that arose was, in my estimation, above and beyond the call of duty. Her calming presence was appreciated by all of us. Personally, I thank her for her wise counsel and for being a resource for and support to me. Thank you to Kelli and to the EPD. Sincerest regards. The sergeants were also spoken very highly of.

2-5-16        EPD

On behalf of NU Men's Basketball, I would like to extend an invitation to you and your department to attend our Local Heroes Day. We greatly appreciate your heroic efforts and hope to bring recognition to all you do to protect and serve our community.

2-12-16        EPD

Thank you for the recent assistance the Evanston Police Department provided to our agency. A 71 year-old woman was struck by a vehicle and she became pinned under the vehicle. Responding police officers were able to lift the car and remove her for treatment of life threatening injuries. The Wilmette Police Department requested that MCAT respond to conduct the accident investigation. MCAT Supervisor Sgt. Scott Sophier and Officer Mark VanDermeir responded to our request for assistance. I would like to personally thank you and your officers for their timely response and the extremely professional work product that they created on our behalf. Please know that we stand ready to reciprocate.

2-15-16        Officer Amy Golubski

Caller states the officer took a report for the theft of his I-Phone. And also states he really appreciated Officer Golubski's professionalism along with the information that she provided.

2-15-16        EPD

Thank you. Thank you so much!

2-20-16        Officers Cathy DeFranceschi and Sophia Syed

I just wanted to take the time to say thank you. You responded to a call Thursday. You helped my sister and her baby that day when an ambulance had to take her to Evanston Hospital. You were so kind to her and to my nephew as you loaded him into the backseat of your car. Thank you for your kindness. Thank you for being there to help them.

2-22-16        Officer Michael Scheck

My husband and I were hit by another car while driving which resulted in an accident. Officer M. Scheck responded to the call and was calm, polite, and helpful; something we

both very much appreciated after being in an accident. He made sure that we understood what to do and how to proceed. I am grateful that we were able to have such a nice person there to help us. Please make sure he and his supervisor know how happy we were with his service.

2-22-16 Officers Karl Witt, Sean Mangas, and EPD

Caller states a child eloped; EPD responded to the call and did an amazing job working with them. He wants to acknowledge the great job the department does. He states it is different than another nearby city that he has experience working with. He also states every officer who has come out is timely and cordial.

2-23-16 Sergeant David Berman, Officers Nate Basner, Richard Shanas, Pedro Carrasco, Amin Virani, Martin Neal, Matthew Yates, Luis Velez

Officers responded for a shots fired call/domestic disturbance. Mohammed stated officers broke down his front door to check the well-being of his family inside. Mohammed was charged with disorderly conduct at Skokie District 2. He would like to compliment the officers for their quick response and professional actions.

2-23-16 Sergeant David Berman, Officers Nate Basner, Richard Shanas, Pedro Carrasco, Amin Virani, Martin Neal, Matthew Yates, Luis Velez

Caller states on 12-17-15 police responded to the above address for a domestic disturbance and did an excellent job handling the situation, very excellent. He states they were considerate – all of them. They handled things fairly and he could tell they were educated officers. He also stated he's not just making random statements and that he was impressed with the officers and wants to acknowledge them because they were kind to him.

2-23-16 Towing Coordinator Reinaldo Rebollar

Thank you very much for your immediate, thorough assistance and good referral for a car seat. It was/is super to have my car well equipped so I can assist my young friends with their young child & family. I am very grateful and know the family is also very grateful that you and the Traffic Safety Program are there to help protect and educate us all. Best Wishes.

2-26-16 Officers Sean Mangas, Luis Velez, Ted Schienbein, Jason Kleinpaste, Jeremy Senese, and Vychelsav Leontiev

Email was received stating the officers who responded to the Jewel store on Howard and Kedzie on 2-23-16 were superb! The email stated there was a huge fight and it was a very violent situation; the officers responded very quickly and were amazing.

2-29-16 Sergeant Tracy Williams and EPD

Regarding the funeral for COE staff's family member, thanks was given to the traffic supervisor and to police administration for the assistance.

2-29-16      Officer Mario Miller

I cannot thank you enough for bringing my grandson safely to my home a few nights ago. I shall always be grateful to you and your partner for your compassion and kindness towards my grandson. God has blessed you and your partner with great responsibility which requires a lot of patience, wisdom, empathy, and sense of public service. May God's love and protection be always with you. Keep on doing the good work. We need people like you.

2-29-16      EPD

Dear Officer, thank you so much for finding my photos and taking time to look for some type of ID inside the bag. I had just finished scanning them at CVS to display at my daughter's upcoming wedding on March 9<sup>th</sup>. I'm very grateful!

3-2-16      Telecommunicator Lynn Fishman

The Bank of America located at 7516 N. Clark Street in Chicago was the victim of an attempted bank robbery by a single male offender. The offender entered the banking center, handed a teller a note announcing the robbery and stating that he was in possession of a gun. The teller followed bank policy, kept the note, and walked away from the teller line to a secure area where she called 911 from her cell phone and reported the robbery. Due to the close proximity of this banking center to Evanston, the 911 call was routed to the Evanston 911 Center and was answered by Evanston Telecommunicator Lynn Fishman who calmed our employee down, took all of the necessary information and then dispatched Chicago Police Units. It is clear the quick response of Ms. Fishman dispatching Chicago Police resulted in the successful apprehension of this violent offender. It was later learned that this offender was also wanted for four additional bank robberies on the north side of Chicago. I truly believe that your telecommunicator's response to this incident truly exemplifies the true character and professionalism of all members of the Evanston Police Department. Please convey to Ms. Fishman my sincere appreciation for a job well done.

3-2-16      EPD

I want to thank you for supporting my god-daughter and her Girl Scout troop on Sunday.

3-8-16      Officer Thomas Devine

Officer Devine was told by another city employee that she appreciates the efforts he recently took to inform the retired officer's group of her mother's passing. The city employee's father retired as a Lieutenant at EPD.

3-8-16      Victim Advocate Kelli Nelson

This is the father of a recently deceased daughter. Myself and my wife have met with Ms. Nelson who has been helpful and compassionate in helping us deal with the tragic death. I thanked her and she responded that she was just doing her job. Well, she does it very well and I want to commend her to you for that.

3-9-16          Animal Warden David Rose

Thank you, David, for retrieving this ill raccoon. He accomplished the job with promptness, professionalism, and sage standards! Thank you again that this city service is available.

3-10-16        Telecommunicator Lynn Fishman

Please let me take a moment to convey our gratitude and to acknowledge outstanding performance of duty by Dispatcher Lynn Fishman. On February 25, 2016, Dispatcher Fishman received a 911 call for a location that was within the City of Chicago. It was for the Bank of America located at 7516 N. Clark, in which the caller believed a robbery was about to occur. Dispatcher Fishman, realizing the urgency of this call, came up on the Chicago radio zone and provided police timely information regarding the offender's description and movements as related by the caller. The offender attempted to rob the bank and then suddenly ran from the location. Because of Dispatcher Fishman's quick thinking, Chicago Police 024<sup>th</sup> District officers monitoring the radio were able to respond in real time. After a brief foot chase, officers apprehended the offender without incident. Also monitoring the zone was the FBI task force who, having knowledge of recent bank robberies, were in the area. They heard Dispatcher Fishman's information as well, and responded immediately. Due to the actions of Dispatcher Fishman, a bank robbery was foiled, a felon was apprehended safely, a dangerous weapon was recovered from the offender, and subsequently this felon has been indicted for 3 additional bank robberies. Dispatcher Fishman's dedication to her profession is to be admired. Please thank her for her exemplary performance and sound judgement. This is a fine example of how Law Enforcement agencies are able to work together to assure citizens that we are actively striving to protect property and life.

3-10-16        Officers Keeler, Miller, and Ostap

A very special thank you to the officers who represented the Color Guard at the wake. To all who serve, the Honor Guard provided such a dignified and inspiring presentation. It touched our family's heart, and I'm certain all those who witnessed it. Thank you for honoring Tom and the entire Evanston Police Department in a very meaningful way.

3-14-16        Service Desk Officer, 311 Michelle Males and Animal Warden David Rose

Online compliment states, thank you very much for such quick and efficient service. Michelle notified me that Officer Rose was on the way. When he arrived, he so kindly and

quickly used a loop to pick up the raccoon and put him into a cage. What wonderful service we received today from the City of Evanston!

3-16-16 Animal Warden David Rose

I wanted to thank you for assisting me with the barking dog noise complaint about a month ago. After many efforts trying various things, I think that the following contributed to the now daily peace and quiet: 1. Dog had ear infection, 2. Shock collar ineffective. The answer was to get dog walker to stay with the dogs and to walk them after the husband left each day. Hopefully this will not happen again. I really appreciate the third party intervention and the warning and helped to expedite the solution.

3-16-16 Officers Edwin Gregory and Kevin Champion

I was detained (unfortunately) but during an unfortunate event, your officers & staff made me as comfortable as possible! I want to thank everyone involved. Thank you! I hope to never encounter meeting anyone again - in the best way!

3-17-16 Towing Coordinator Reinaldo Rebollar

I just want to send you a quick note to tell you how appreciative I am for Officer Rebollar's work in getting our vehicles ready for a growing family. We are expecting our 3<sup>rd</sup> baby in 2 ½ years (yep, 1 a year) and year after year he has installed and re-installed our infant/toddler car seats and educated me on how to maximize their security. His knowledge, professionalism, patience and kindness have exceeded my expectations and I am so grateful for his services.

3-15-16 Commander Diane Davis

Thank you so much for being so responsive and willing to help in your interview for my journalism class article. Thank you for your service to the city as well.

3-25-16 Officer Adam Howard

Several weeks ago, I phoned and spoke with Ald. Holmes to express my family's concern about the regular activity we've witnessed in the Smith Park neighborhood, which we believe is related to the distribution of illegal drugs. Over the years we've reported "sightings" to the police when we have had identifying details to report or have seen or suspected drug activity in Smith Park. EPD has been very responsive. During our call, Ald. Holmes indicated that several other neighbors have previously shared their concerns based on past activity. Approximately one week later, we were visited at home by Officer Adam Howard from the Problem Solving Unit. He introduced himself and told us he was following up on the phone call we had with Ald. Holmes. He spoke with us at length about what we had witnessed. We shared with him our opinion that some of our neighbors are simply unaware of this activity and others are afraid to speak up. We are not interested in

broadcasting that we “see something, then say something”, but feel that we have an obligation to take steps to preserve our neighborhood. This afternoon Officer Howard informed us that a video-equipped surveillance vehicle will be parked near our home for a number of days to capture area activity. It arrived shortly after his call. We are convinced that this impressive vehicle’s presence will convey the message to those who use this wonderful neighborhood to conduct this type of business it is not welcome and that this neighborhood is paying close attention. My family wishes to thank Ald. Holmes, Officer Adam Howard, and the EPD for taking this matter seriously and for your responsiveness. We appreciate your commitment to our community. Thank you.

3-26-16      Officers Heidi Bernhardt and Nathaniel Basner

Card Reads, “For all the ways you give and care, and make a difference, thank you”. I’m not very sure you will even remember me, however, you my dear, are a woman whom I may never forget. We met sadly on Feb. 19, 2016 at the Jewel Osco. Basically I just wanted to let you know the tremendous impact you made on me that day, but then again on March 17<sup>th</sup> in court (I didn’t even recognize you in regular clothes, beautiful). But you never truly know how you can change a person’s life or impact them in their decision making, but you made me feel like someone actually cared and actually believed in me. You didn’t look down on me, nor judge me because of the path I chose, nor did you act repulsed by seeing my awful wounds, nor make sarcastic comments that I’ve heard from several officers before. However, you instead opened your heart to me and it was actually sincere. I’ve been told I’ll never change, but to have a complete stranger tell me “I can do it” and that she “believed in me”, really meant more than you will ever understand. You came to court and stepped out to check on me. You’ve made a huge impact on me and I think about you every day. You stayed 6 hours past your shift to see me off and tell me one last time that you believed in me and know I could do it. Sometimes it’s the littlest things that mean the most. Thank you for all the compassion you’ve shown me, for not pre-judging me, and your partner that night who told me that he know I was too smart to be doing this and he didn’t even know me either, but he was just as kind as you while he stayed at the ER with me. (I forgot his name but tell him I sincerely thank you for giving me that little push forward I needed). I’m not writing this to you for sympathy or anything other than just a simple thank you for believing in me. 36 days later I’m healing slowly, but surely. Please continue being the kind hearted beautiful soul that you are. Yesterday was the anniversary of my husband’s death. It still doesn’t get easier, but I have hope for a better life. Every time I think of you I get teary eyed. So thank you for saving my life, and believing in me while I struggle through this illness.

4-1-16      Officer Gerard Leeson

I am writing to express my respect and deep appreciation for Officer Leeson. He has helped me twice regarding what turned out to be an animal invasion of the home of a friend at 318 South Blvd. today and also on March 17<sup>th</sup>. My initial encounter with Officer Leeson

was to determine whether or not the home had been invaded by humans or animals. After a rather thorough inspection outside and inside he told me that it was more than likely animal. We had to return today because two neighbors noticed a broken and open window on the second floor. Officer Leeson and I entered the home together, found the window with great difficulty- climbing over hoarded junk, and used a chair to brace the window shut. This was no easy accomplishment and way above the call of duty. In this time of such criticism of police, I wanted to take the time to offer a letter of praise for your officer's handling of the situation both times. I was treated with amiable professionalism, respect, and courtesy and wanted to pass along my expression of gratitude to an officer who I believe to be a credit to your police force. All best regards.

4-4-16           EPD

Thanks for the continued good work in our community. You men and women help the community to be as good as it is. The final reward and the accolades for all the work done in a 2011 murder sure is a slow process.

4-4-16           All Service Desk Officers and EPD

Citizen states he appreciates the officers' assistance; they are doing a great job. He also states he compliments all Service Desk Officers because they provide stellar assistance. They went above and beyond the call of duty for him during his situation – they deserve accolades.

4-6-16           Officer Nicholas Curran

On Saturday a small piece of limestone came off the corner of 1625 Hinman. Because I was concerned about the safety of passersby I called the Police Department. From that point on I had nothing but outstanding service from city employees. The Police Department sent Officer Curran. After discussing the situation he called the Fire Department as they were more familiar with buildings. Captain Anderson and crew responded as did the Battalion Chief. The Battalion Chief called the City Structural Engineer, Mr. Sonn, who arrived in short order. In the meantime the Police Department called someone from what I presume was Public Works to bring barricades. The whole operation made me proud of Evanston. Every city employee I encountered was informative, positive, friendly and professional. My thanks to city staff for their assistance evaluating the situation and making sure that no one would be hurt if an additional piece came off. Thankfully, it did not.

4-7-16           Telecommunicator Lynn Fishman

Caller states she called 911 this morning and wants to give a compliment to EPD. She thanks EPD for being prompt; they responded within a minute; she also states the dispatcher was wonderful!



4-8-16            Officer Stanley Samson

Not sure how often you receive emails from individuals in regards to positive interactions with your officers however I do want you to know how nice our interaction with Officer Samson has been. The officer responded to an auto accident that involved my mother-in-law and another driver at the intersection of Chicago/Clark and Howard. She was driving south on Clark St. and the other driver was headed west on Howard St. As a result of the accident, my mother-in-law ended up going through the chase bank plate glass window which resulted in 3 fractures of her spinous processes in her neck, a cut on her left leg and many bruises after her air bag deployed. We live in Cincinnati, OH and received a call Friday from my wife's brother while my mother-in-law was being admitted to St. Francis hospital. On Saturday, Officer Samson stopped by to check on my mother-in-law and see how she was feeling. He briefly described to us what he learned and observed at the accident scene and said that he is looking for any videos in the immediate area that captured what happened since both parties have conflicting stories. Officer Samson was very courteous, and went the extra mile to check on my mother-in-law, Saturday, to see if she was feeling ok. He treated her with compassion like she was part of his family. If the Evanston Police Department has an employee award for "outstanding customer service", I highly recommend Officer Samson be recognized and awarded it.

4-9-16            EPD

At approximately 1:30am, I was traveling by foot back to the Allen Center at the Kellogg School of Management. This evening was very cold, somewhere around 15 degrees. I was close to a mile away from the Allen Center. I saw three police officers at a 7 Eleven. I went in and asked if they could give me a ride to the Allen Center due to the evening being dangerously cold. The officer happily agreed to give me a ride without even hesitating. I do not know the officer's name who drove me to the Allen Center, but she was very nice, polite, and drove me there with a smile. I wanted to thank her again for her service and time, and I also wanted to thank the Evanston Police Department for the great service and commitment to the community and those of us that visit. Thank you!

4-14-16            Sergeants Scott Sophier, David Berman, Officers Richard Tyson, Nina Griffith, Kyle Benoit, Random Johnson, Dagmara Koste, and Communications Coordinator Perry Polinski

This letter is to commend the outstanding efficient service of the Evanston Police Department that we experienced on Tuesday, April 12, 2016. The first contact was made with your Communications Coordinator Perry Polinski. We, the family contacted him to advise that we would most likely need to call 911 in an emergency, to assist us with the hospitalization for our son. Officer Polinski was informed of the situation at hand and was very helpful and very efficient in his information. He did a great job. At approximately 5:00pm, we did find it necessary to call 911; we had the emergency at hand. The team arrived, police officers, paramedics and ambulance. This is of course a trauma for the

person going to the hospital and the family members who are there who need help to accomplish this very difficult task. The officer in charge at the site was Sergeant Scott Sophier. His expertise, his understanding and very careful assessment of the facts and situation made this difficult task move along as smoothly as possible and with the least amount of trauma to my son. He was able to patiently convince my son that this was what he needed to do. The family was so impressed with his handling of this difficult situation, not only with the patient, but also with myself, his mother, and other family members present, and his consideration of me was so compassionate and kind. The fact that Officer Sophier considered all persons from all angles and perspectives was admirable to say the least. I thank him so very much. I thought you should know what a great job he is doing, his entire team was great and we thank every person, sincerely and with gratitude.

4-15-16      EPD

I can't tell you how touched I was to receive the beautiful plant and lovely note from you!! It's a living reminder of how you all make the EPD the best in the country!! Thank you!!

4-21-16      Officer Thomas Curtin

On March 30, 2016 you saved my husband's life. I was traveling when he became very ill. I tried to call him but he could not answer the phone. I called your department and asked you to check on him. You did so without delay. Your officers recognized that he was not just drowsy – he was in distress. I worry that if I had asked a neighbor to check in, they would have missed the signs that your trained professionals recognized. He nearly died but you saved him. I am so grateful for your service. Thank you for being there for my family.

4-21-16      Detective Michael Cameron

I wanted to commend the work of Detective Cameron who volunteered his time (2hours) to come in and speak to my American Legal Systems this past afternoon. Not only was it very informative but it broke down a number of negative preconceived stereotypes of police officers teenagers have. Officer Cameron did an excellent job connecting with my students by using role play to illustrate how high school students should respond when interacting with police. Its officers like Detective Cameron that gives the EPD the great reputation it deserves.

4-22-16      Officer Mario Miller and Adam Howard

There aren't many times that I have encounters with Evanston Police, fortunately. For the past two years, I have been the person in charge of the concession stand at ETHS both for football and basketball. I have also been the person to hire officers for our Boosterpalooza events. I have been very impressed by the conduct, professionalism and overall kindness of the officers. Officer Mario Miller, who I see at most of the games, is very approachable and always willing to help in any way. He is also a wealth of information. Officer Adam

Howard is also the PST of my ward. I am a member of the Fifth Ward Block Club. Officer Howard is present at our meetings and is ready with reports. He also listens and tries his best to respond to any complaints or concerns that we have. He always follows up in a timely manner and if he doesn't have the answer, he will find us someone who does. He seems to be someone who is very much involved in the community and very vested in the outcome. He has also helped with mentoring my son. My son has been making some of the wrong choices and he has been talking to him about what the consequences of his actions can be. A mentoring program like this is really needed in Evanston for our young youth to help curb some of the violence that is going on. If they know that there is more out there and a better way, I think they will choose it. They just need role models to show them. What better role models than Evanston Police. I just wanted you to know that you have a strong team and a great leader in Officer Howard. Let's keep Evanston moving forward.

4-26-16      Officer Lance Lopez

Caller is giving a compliment to the officer regarding her encounter with him during a traffic stop. She stated she has no ticket history but was pulled over, then began to have an issue with her car. She says the officer was professional, showed empathy toward her, and even helped her with her car to make sure she would be on her way safely. The caller became emotional on the phone, stating the officer's empathy was moving and he is the best example of a police officer. She also said he was thorough while reviewing her license information; he properly judged the situation and she is assured that he would have given the appropriate attention if the situation was different. She again stated he was very professional.

4-28-16      Towing Coordinator Reinaldo Rebollar

Hello, my husband recently came in to have our car seat installed before the birth of our daughter. He was helped by Reinaldo Rebollar. My husband had so many wonderful things to say about him and the service. He was patient, kind, and extremely knowledgeable which put to rest just a few of the fears we had as parents to be. Thank you.

5-2-16      Officer Adam Howard

I want you to be aware that Officer Howard has been very supportive of my family and neighbor's concerns regarding the drug dealing and violence on our street (Darrow). He has come to our Twiggs Park Neighbors meetings and to our home 3 times (in response to my concerns) and is very responsive when I have texted him about the massage parlor on Church St. and the deals at Foster and Darrow. I trust him and he has demonstrated professionalism with every interaction. In fact, my 8 year old used to want to be an author, but after Officer Howard's visit...now he says he wants to be a police officer. You got a good one with him.

5-3-16 Detectives Amanda Wright and Willie Hunt

I wanted to take a moment to thank you for coming to meet with us. We appreciate the time that you took to evaluate our nursery school and to look at our emergency plan. We will continue to revise it to include your suggestions. I also wanted to commend your calm and professional demeanor. The EPD is lucky to have such good ambassadors! Chief Eddington, I wanted you to see an email that I sent to two of your officers. They were so kind, calming, and reassuring when they met with a fellow teacher and me to talk about our crisis plan. I wanted to let you know that I appreciated the time that they took with us at our school. I want you to know that it is my belief that Detectives Wright and Hunt truly are two of Evanston's Finest.

5-3-16 Officer William Arzuaga

Regarding a 17 year old gunshot victim on 4-21-16. Caller states the officer's quick application of his tourniquet to the wound area saved the bleeding victim. The caller commends the life-saving response by the officers.

5-4-16 Officer Anthony Sosa and Rony

Please extend my personal thanks to Officer Sosa and Rony for their participation at our Open House May 1<sup>st</sup>. In spite of the weather, we had a large turnout. Officer Sosa's demonstration with his dog was among the most popular attractions. I hope that they will be able to join us again next year. The Police Open House is an important and popular community event. I appreciate your support in this annual endeavor.

5-6-16 Officers Kyle Wideman and Adam Howard

I am writing to say thank you to the EPD for concentrating resources on the 5<sup>th</sup> Ward and assigning some cops who are quite good at their jobs to the PST positions. Officers Wideman and Howard have been working 2 steps ahead of us to address the issues on Darrow Avenue. They have been responsive to our concerns, creative in problem-solving and tenacious in resolving problems. They have attended all of our block meetings, block parties, and have held special meetings when the concern level was high. They have conducted home visits to keep us updated and dialogues flowing. They have acted as true community partners in resolving the issues we have had and for that, especially, I want to say thank you!! And keep up the good work!

5-6-16 Officer Nicholas Curran, Victim Advocate Sara Jayes, and EPD

I would like to thank you, and your staff, especially Officers Curran and Sara Jayes, who responded to my call when my sister passed in her home on April 19<sup>th</sup>. Everyone's thoughtfulness was greatly appreciated.

5-6-16        EPD

This being National Police Week I wanted to recognize and thank all the police officers who serve the City of Evanston as well as other communities. Your job is not an easy one. Day in and day out, 24/7 you are on all. My prayers are always with you and the fallen officers who have served. I have the honor of working with many of you and I have gotten to know you. I consider you part of my extended family. Evanston should be extremely proud of all of you for your professionalism and the willingness to work together as a community. May you continue to be safe. Please pass this along to the extremely fine men and women who serve or have served as police officers.

5-9-16        Officer Cathy DeFranceschi

I cannot remember a day that I was happier than to see you at the soup kitchen. I'm so upset with the media's portrayal of the police...People have turned against the cops. The cops have the hardest job in the world. What my dream is that we understand each other. That is why I wanted the police department to do a couple of soup kitchens, to bring the poor together with the police; to understand each other.

5-10-16       Officers Luis Velez and Brian Rust

I am writing to thank your agency and commend the officers for assistance rendered to the Arlington Heights Police Department during a NIPAS/ILEAS activation. On April 23, 2016 our officers responded to a multifamily dwelling after a friend received text messages that referenced suicidal ideologies. Intelligence was developed that the despondent resident possessed several handguns and an assault rifle. A swift response from our local law enforcement partners allowed us to rapidly apply substantial resources to this high risk incident. The professionalism of each contributor factored into the successful resolution. After 2 hours, the resident exited, unarmed, on her own accord and was transported to a local hospital for medical evaluation. Please extend my sincere appreciation to the aforementioned personnel for a job well done.

5-13-16       Officer Amy Golubski

Caller states Officer Golubski came to assist her when she needed assistance, going above and beyond her duties. She says thank you so much! And also states the EPD is doing a wonderful job!

5-16-16       EPD

On behalf of the entire Elmwood Park Police Department, I would like to personally thank you for your agency's support and participation in our police memorial procession and dedication ceremony on May 15<sup>th</sup>, 2016 (National Police Officer Memorial Day). The Elmwood Park Police Memorial honors fallen Elmwood Park Motorcycle Police Officers

Emil Johnson and Nels Christy and any other Elmwood Park Officer whose life regrettably ends in the line of duty. The Elmwood Park Police Memorial was also established to recognize and honor the dedicated service of Law enforcement officers in Elmwood Park and throughout the country, takes time to remember the fallen, reflect on the sacrifices their families have made and give thanks for the men and women who put themselves in harm's way every day. Again, thank you for your support of Law Enforcement and the Elmwood Park Police Department.

5-18-16 Sergeant Dennis Leaks and Officer Enjoli Daley

Thank you so much for attending the 39<sup>th</sup> annual Cradle Open House. As always it was a huge success, and our turnout was phenomenal. The children really enjoyed getting to meet the local police, and getting to see a real police car! We hope to continue to see you in upcoming years as this tradition continues for The Cradle. It is one our most popular events and it wouldn't have turned out the same without you!

5-19-16 Towing Coordinator Reinaldo Rebollar

I just wanted to take a brief moment to let you know that your department displays exceptional service. I was especially pleased with the service provided by Officer Rebollar as he aided me in the security/inspection and installation of two car seats for my young sons-his diligence and professionalism is a great example to us all. I just wanted to take a moment and thank you for running a terrific department. Warm regards.

5-24-16 Administrative Secretary Michelle Smith, Commander Joseph Dugan

Michelle, thanks for the prompt response and feedback! Commander Dugan generously provided me with a copy of the departmental policy as well as some additional information. I appreciate that you both took the time to write and address my inquiry.

5-23-16 EPD

Hello Evanston Police! I wanted to send you this big thank you note. I was victim of my stolen laptop last week and within a few days you people found it back. (Frankly, which I never expected) Thank you for all the hard work and I salute your team. Keep up the good work.

5-24-16 Officer Kevin Jacobs

A barber shop employee called to compliment Officer Jacobs on his very professional demeanor while dealing with a disturbance with a knife call outside the business. She was quite impressed with the way he handled the situation and wanted to pass this on!

5-24-16 EPD

Dear EPD, thank you for bringing together the services of this great City of Evanston - to make it all happen for our home and the area around it to be safe. We want to let you all know how thankful we are for everything you and the officers did and do every day. Sincerely, thank you all.

5-24-16 Sergeant T. Williams, Officers Stanley Samson, Mark VanDermeir, Martin Neal, and Jeremy Neiman

Thank you so very much for allowing Sgt. T. Williams and the motorcycle unit escort my brother's funeral to St. Juliana's and his funeral resting place at All saints Cemetery. These men were meticulous in their appearance; they performed professionally as they kept the procession safe with their precise moves. It made me so very proud to call them "brothers in blue". They brought great respect to the Evanston PD. I am making two donations in their honor. The first to the Autism Society of Illinois (they partner with families and communities in Illinois providing education, training support and guidance) Secondly, to the Southern Guide Dogs- they have a special program "Paws for Patriots" (It trains dogs in three categories, to assist, to service and to guide for veterans). It is only a small measure of my appreciation for a job well done. My thanks once again for your role in making this happen.

5-24-16 Sergeant T. Williams, Officers Stanley Samson, Mark VanDermeir, Martin Neal, and Jeremy Neiman

I would like to thank the EPD motorcycle unit for providing an escort on the day of my husband's, (retired CPD) funeral. It brought tears to my eyes when I saw the 5 motorcycles ride up to the funeral home on May 3, 2016. On a day of great sorrow, you brought a great sense of pride and a feeling of safety to me and our family, for which we will be forever grateful. My husband would have been proud to have you, fellow officers, escorting him to his final resting place. Once again thank you for your respect and professionalism.

5-24-16 Sue Pontarelli, 311 Center

On behalf of the Board of Directors for the Association of Government Contact Center Professionals (AGCCP), I would like to express our sincere appreciation to the City of Evanston for hosting the 2016 AGCCP Conference. I want to take this opportunity to thank you and the City of Evanston staff who helped make this conference successful. Conference attendee surveys express high satisfaction ratings on multiple items to include the venue, daily sessions, 311 tour and a night out with the Chicago Cubs! As you know the AGCCP attracts participants and vendors from all across the U.S. and we consider ourselves privileged to have been in Evanston. We were especially pleased that you, the City Manager, and the chief of Police took time out from your busy schedules to bring us greetings. It was a thoughtful personal approach and appreciated by those in attendance. The board would also like to express sincere gratitude to Sue Pontarelli for her unceasing

dedication in making the conference spectacular in every detail. Truly no stone was left unturned. We would also like to thank Sue's staff for their assistance.

5-25-16 Service Desk Officer Kyle Harvey, Officers Random Johnson and Nina Griffith  
The caller left a message stating the power went out at their residence. She called the Police Service Desk and spoke with Officer Harvey who sent Officers Johnson and Griffith to assist them. Caller states the officers who came out were sweet, lovely, darling, and got their power back on. She says the officers have restored her faith in humanity and that is why she wishes to put in this commendation.

5-26-16 Officer Sophia Syed  
This week officers came to Oak Ave. on a call. I talked to one of the officers and during our conversation I mentioned that we at the Moody Church pray every Wednesday for you all and the medical workers. I also provided a proof of a prayer bulletin, in which you are listed.

6-1-16  
Our Paws serve our patriots with lifelong loyalty. Our guide dogs, service dogs, and facility therapy dogs offer freedom, confidence, companionship, and comfort to the men and women of the U. S. Armed Forces. And we give this gift of freedom at no cost to them thanks to the generous donations we receive. They served us, now it's our turn. A memorial contribution has been given to Southeastern Guide Dogs.

6-1-16  
The Board of Directors of the Autism Society of Illinois wishes to acknowledge a recent contribution to our organization in honor of the Motorcycle Unit of the Evanston Police Department. The donation was to recognize the services provided at the funeral. The Autism Society of Illinois is the central source of support and information for individuals affected with autism, their families and caregivers throughout the state of Illinois. We thank you for your care and support. Together we can make Illinois a better place for those affected by autism.

6-2-16 EPD  
A caller compliments the EPD for staying on top of incidents. He referred to an incident he had just witnessed in the area of Sheridan Square. He stated he had noticed an individual who looked suspicious and before he could make a call to the police, the police were there and checked out the individual.



6-3-16            Detectives David Cherrey, Brian Hicks, Officers Mark Buell, and Phillip Lang  
Though regrettably untimely, this correspondence is to express the gratitude of the Niles PD and the residents of Niles in the role of Officers Mark Buell, Phil Lang, Brian Hicks, and David Cherrey in regard to an armed robbery investigation that occurred on 3-2-16 in Niles. The investigation established that the suspect was a resident of Evanston. The officers were requested to check the suspect's residence for the suspect. A short time later, the suspect was located and taken into custody by your officers with incident and within a few hours of the incident occurring. Due to the quick resolution of this incident, all of the victim's property was also recovered. The officers were paramount in the swift resolution of this incident and the apprehension of a violent offender; therefore, their dedication should be recognized and commended on a job well done.

6-3-16

Thank you for coming to my Girl Scout meeting and demonstrating with your dog! Thanks so much.

6-8-16            Officer Francesca Henderson

A caller expressed her thanks and appreciation for Officer Henderson's professional and considerate handling of an on-going neighbor dispute between the caller and another neighbor.

6-9-16            Officers Brandon Marx, Michael Kane, Jarrod Deitrich, Daniel Pack, and  
Kevin Jacobs

Hello, unfortunately, on Sunday June 5<sup>th</sup> around 6am my vehicle was burglarized. A number of police officers responded to the call very promptly. All of the police officers who responded were very concerned and professional while continuing to look for the suspect. I want to extend my gratitude towards the EPD's officers, especially the ones that stayed after their shift to help us solve this incident. If it wasn't for the officers staying past their shift and responding to my call right away, I don't think the burglar would have been caught. We feel such gratitude for their help and genuine concern in helping us. Thank you!

6-9-16            EPD

Caller, Evanston resident, left a message stating her daughter was pulled over for an expired license plate sticker. Her daughter returned home and was shaken up but said the officer was really nice about it. Later that same day as she (the caller) went to renew the sticker she was also pulled over for the expired sticker. She states the officer was not only nice to her but went above and beyond being nice and helpful. Caller says thank you to EPD.

6-16-16 Officers Luis Velez and Vyacheslav Leontiev

I would like to express the Riverwoods PD's gratitude for the professionalism displayed by the officers during a barricaded suicidal subject incident that occurred in Riverwoods. The officers responded to my request for a NIPAS Emergency Services Team Response. As members of the EST, they helped to ensure the safety of residents, officers, and the barricaded subject. The incident ended with no injuries after three hours when EST negotiators convinced the subject to surrender. She was transported by ambulance to the hospital for mental health treatment. Due to the professionalism of the officers and the rest of the EST, the incident reached a successful resolution. Please extend my gratitude to the officers.

6-13-16 Officers Nathaniel Basner and Jason Nelson

I would like to thank the officers as members of the NIPAS Mobile Field force for the assistance they provided to the Oak Brook Police Department on May 25<sup>th</sup> and 26<sup>th</sup> regarding the SEIU Fight for \$15 Rally. It is good to know that we can rely on your assistance in instances of this nature and that the NIPAS Program accomplished exactly what it is intended to do. Please extend my sincere appreciation to the officers who came to our aid, for their professionalism, commitment, and assistance. This cooperation between departments proved invaluable. Please do not hesitate to contact me or any member of my staff in the future, for any assistance you may need. We will be more than happy to reciprocate.

6-14-16 Officers Brian Rust and Luis Velez

I would like to thank the officers as members of the NIPAS Emergency Services Team for the assistance they provided to the Oak Brook Police Department on May 25<sup>th</sup> and 26<sup>th</sup> for the SEIU Fight for \$15 Rally. It is good to know that we can rely on your assistance in instances of this nature and that the NIPAS Program accomplished exactly what it is intended to do. Please extend my sincere appreciation to the officers who came to our aid, for their professionalism, commitment, and assistance. This cooperation between departments proved invaluable. Please do not hesitate to contact me or any member of my staff in the future, for any assistance you may need. We will be more than happy to reciprocate.

6-14-16

Caller states: on Monday evening while he was downtown Evanston near Andy's, he saw a bag, unattended, in front of the ice cream shop. An officer walked up, put on gloves, and checked the bag. The officer said she "thinks she knows who the bag belongs to" and walked away with the bag in an attempt to locate the owner. The caller is complimenting the officer for her work and effort to find the person the bag belongs to and says the officer deserves a gold star for her service!

6-14-16

On behalf of the family, we would like to thank you and the officers who provided traffic control and escort services for the funeral services. Everything was done professionally and with respect. Again thank you and the department.

6-14-16 Commander Joseph Dugan

Regarding email communication that Cmdr. Dugan provided information and an answer to, the requestor states, "You guys are great! Thanks."

6-16-16 Officer Michael Pratt

Caller states: As I was walking toward my church at 1000 South Blvd., I noticed commotion in front of the building and a police officer was there. I learned a woman on a bicycle was possibly struck by a vehicle. I assisted the woman who only wanted to sit on the steps of the building. she appeared a bit distraught and shaken up, stating she is trying to contact her daughter by phone, but her phone is dying and she's not sure if she gave the police officer the correct number. She said it would help if he could drive her to her daughter's house. I talked to the officer who said he was finishing the report. I noticed him being polite and courteous in his interaction with the driver of the vehicle. Officer Pratt was calm, professional, he moved his squad car so it was not obstructing traffic, and he was cordial to both the biker and the vehicle driver; which appeared to help them both be at ease despite the incident. Regarding transportation assistance, he said he will put the bicycle into his squad car and drive the woman to her daughter's Evanston address. Officer Pratt deserves recognition for his excellent service to the Evanston community.

6-17-16 Service Desk Officer Kyle Harvey

Email comment: Officer Harvey cared enough about my plight and took time and made the effort to help me and solve my problem. Thank you Officer Harvey

6-17-16 Animal Warden David Rose

Warden Rose waded into the canal to rescue an abused puppy who had been tossed over the bridge. His caring and compassion in keeping the scared, injured dog safe and bringing her to the shelter saved her life. She's recovering from her ordeal, and can look forward to a long, happy life thanks to the EPD!

6-17-16

I wanted to personally thank you for the officers who served at our community gathering last night. Second Baptist Church is grateful for your services and commitment to keep our town safe. While we recognized the officers present, I wanted to thank you personally for their presence.

6-30-16 Service Desk Officer 311 Sandra Hernandez

I am sending this message to commend Sandra Hernandez and her service at the city's 311 Center. I have had the opportunity to speak with her several times for various issues and she has always been extremely responsive, cordial and so helpful. Today she took the time to research an issue that others have been unable or unwilling to look into and find the answer. Once she knew it would take some time she asked if she could call me back. And she did with an answer! She is a real asset to this service and to the city and I wanted you to know that I appreciate her can-do-attitude. She is definitely what the city needs and her willingness to take the extra time should be something all city employees should try to emulate. Thank you.

7-1-16 Officer Nina Griffith

First off, Officer Griffith is a warm, friendly person with a sense of humor and a great attitude. That makes all the difference in a job like hers. I have lived on this block for 19 years, going on 20. My daughter was born and raised here. She's part of a young band (learning bass) and was very excited when I told her that they could have a small concert/party in my garage. They spent WEEKS cleaning it out and arranging the remaining items so it would be a comfortable and safe space. My ex-husband, who lives across the street, did sound for them and we invited all our neighbors via neighborhood listserv email. My next door neighbor showed up with her two-month old. It was incredible. The music was loud and awful (they are still learning their instruments!) but we had so much fun and the kids were over the moon. Until my neighbors called you a few times to complain about the noise. Anonymously. Officer Griffith handled the situation elegantly and in the end, managed to broker a face-to-face where everyone got to air their issues and we came to an agreement about time constraints on future practices. Then we were all able to go back to the party and enjoy the remaining music without having to worry about future disruptions. And we shut it down, as promised, at 7pm sharp. She's a jewel and I would be delighted if you would pass along our gratitude and commendation.

7-1-16 Detectives Amanda Wright and Clara Just

I attended the ALICE Training and learned a lot from the detectives. The officers presented the information in a clear and practical manner. They answered questions with respect and concern toward the inquisitor. Their knowledge of the subject and demeanor while demonstrating enabled the trainees to understand the scenarios and learn basic reaction techniques. I left the training with a greater sense of confidence on this topic, thanks to their expertise.

7-6-16 311 Center, EPD

Just want to thank everyone who worked or assisted in the preparation for the 4<sup>th</sup> of July events. As with any big event there were a few minor issues that needed to be addressed, but everyone did an outstanding job. Again, Thank You All, we got the job done.

7-7-16 Towing Coordinator Reinaldo Rebollar

I want to thank you and your officers- in particular, Reinaldo Rebollar- for ensuring the safety of children traveling in car seats. It is comforting to know that the car seats are installed properly. As a grandparent, I am most appreciative.

7-7-16 EPD

Card reads: People like you, who naturally go above and beyond, make this world a better place for all of us. I'm writing just to thank the department for its help, understanding, and support during the past several months. Recently, I've been going through some difficult times; and, the Evanston Police Department showed me genuine concern and was supportive throughout everything. I know a few officers even contacted the hospital to inquire about my status, for me, it was nice to know you guys cared. Thanks so much for being kind and understanding. It's really nice to know that there are professional law enforcement officers out there who go above and beyond what is required for the job. I wish you all the best.

7-8-16 EPD

Prayers to the Dallas Police Department. Stay safe and take care EPD.

7-8-16 EPD

Thank you for your hard work!

7-8-16 Detectives Sean O'Brien, Richard Shanas, Marcin Kubiak, Tanya Noble, Rebecca Niziolek, and Officer Amy Golubski

I would like to send a large "THANK YOU" to the Evanston Police Officers that were detailed to Sheridan Square on the Fourth of July. Their presence and professionalism made for an enjoyable day for residents of and visitors to Sheridan Square. Please pass along our appreciation to all involved.

7-8-16 EPD

Thank you for the beautiful arrangement. Your thoughtfulness and support are greatly appreciated. Card reads: For your kindness and sympathy when times are hard to bear we thank you for the comfort that comes from those who share.

7-11-12 EPD

Caller left a message stating: After this week and previous tragedies, we are so thankful for EPD. She is a 30-year resident and she appreciates EPD. Any contact she has ever had with the police here has been respectful, thoughtful and attentive; the police here listen and have genuine warmth about them. She said her family is white and has not faced discrimination but they have a family friend who is black and says voluntarily, the Evanston

Police are 'good folks' and are fair. He expressed appreciation for the difference he feels about police here as compared to other places. Caller says thanks so much; she appreciates EPD and prays for protection for EPD.

7-11-16 EPD

Letter received from a local 2<sup>nd</sup> Grader reads: Dear Police Department, you like violence? Not me. We need to stop violence. It is not fair to kill people. I feel bad because people are losing their lives and also people are losing their families. My first reason not to kill people is that I do not like to see people dying. An example is that people are losing their lives because people are killing them with guns. My second reason to stop violence is to not start wars. We need to stop killing people. It is not fair to kill people. My first way to solve this problem is not to buy guns and pistols; close stores. The second way is to make a world with no guns and make a world with no violence. The last way is to not start wars. I wrote this because the world needs to stop violence because I do not like to see violence.

7-12-16 EPD

I just had to write to let you know that my heart is so, so heavy and that you and the whole EPD are in my thoughts. I want to make sure you know how very much I appreciate, respect and care about you all, and how deeply grateful I am for everything that you do. I am devastated about this terrible violence and loss of life. Huge hugs.

7-12-16 EPD

Card reads: Thank you for the peace of mind, safety and security you bring to our community every day. How comforting it is just to know you are there. Dear Chief Eddington and Entire Staff, you are appreciated. Thank you.

7-12-16 EPD

I just wanted to say that I am thinking of you and the entire EPD during this time of deep sorrow – on so many fronts. I am grateful for the "community policing" we have here in Evanston and for all your officers.

7-13-16 EPD

It seems to me that we have lost our way in this country. More and more we idolize the latest hot entertainer or the up and coming sports star. Sure many of these people are highly talented, and we so enjoy watching them in what they do. But in my mind they certainly do not come close to attaining hero status. Most mornings I have occasion to pass by the Evanston Police Headquarters building as I do my morning exercise routine. Many times I see officers coming into work, leaving at the end of their shift, or preparing their patrol cars for another day on the job. I can't help but think of how very different your job is compared to most of us. I'm sure Evanston is different than Chicago, but still your job presents you with uncertainty, even the possibility of personal danger, every day you go to

work. I never felt that on my job. What kind of a person takes a job that could put them in harm's way in order to protect people they don't even know? In my opinion, it takes a hero. Police officers, firefighters, EMS, and others who put themselves at risk for the greater good are the true heroes of our society. I wanted to do something to express my appreciation for everything that you do. I'm sure the vast majority of Evanstonians feel the same way. I realize how cliché it is to offer police officers doughnuts, but I couldn't think of a tastier way to say thanks ☺ I hope you enjoy a doughnut today. Have a great day at work. Stay safe.

7-13-16      EPD

We appreciate you! Thank you for keeping our community safe, we love our Evanston Cops.

7-13-16      Officers Kevin Jacobs and Timothy Messing

Caller states, "kudos" for helping her unlock her bike.

7-13-16      Officer Sean Mangas and EPD

Wanted to let you know how happy we were to have Officer Mangas at our block party. He was great. He was very open and engaging with the adults and the kids loved being in his car and blowing the siren! He is an excellent example of what we hope for in all of our police officers! Please thank him again for us and please know how grateful we are for his work, your work, and the work of all Evanston officers!

7-14-16      Officers Michael Kane and Daniel Rosenbaum

Caller said he was just pulled over in the area of Dempster and McCormick for a minor traffic violation. He said he was extremely impressed by the professionalism and courtesy both of the officers displayed throughout the encounter. He went on to say the pair should be commended and they are an asset to the agency.

7-14-16      EPD

Thank you for the work you do every day to keep the community safe. We truly appreciate your service! Enjoy the cake – you deserve it! With sincerest gratitude.

7-15-16      EPD

Dear Chief Eddington and members of the EPD, thank you so much for the very high level of professionalism you provided during last evening's civil demonstration. I was present when the commander spoke with the organizer. I also witnessed the excellent service of providing space for the demonstrators, directing traffic and keeping everyone safe. I don't think anyone was sure there would be a march, or its direction, but you all made sure things went very well. Our town is special and your department is one reason why we are special. Thank you for your service!

7-15-16      EPD

I want to empathetically commend all those (many, many) officers who helped to manage the protestors and traffic disruption which the Black Lives Matters protestors caused during their ALM protest. They did an excellent job! They were respectful, relaxed, helpful, patient, and effectively maintained the safety of the protestors, drivers, and community. THANK YOU! It was truly a remarkable display of high quality calm, compassionate, and competent policing.

7-15-16      EPD

Card reads: Hope you know how much your thoughtfulness is appreciated. Thank you for your expression of sympathy. To my EPD Family, thank you for your cards, prayers, and condolences. I really appreciate your outreach at the services and the professional assistance with the procession. It is an honor to be associated with such a great group of people.

7-15-16      EPD

Caller said his wife had an accident, it was her fault; but he just wants us to know, "We think the Evanston Police are great! We appreciate you folks!"

7-15-16      Detective Michael Cameron and EPD

Caller stated, "We need to combat these shootings with stories of good will". She said Officer Cameron came to her rescue yesterday, he saved her life. She is an elderly 75-year old and her legs gave out during the Black Lives Matter march. She thanks him for the gesture of good will and says we need police in our lives to continue doing good stuff. She appreciates the police who were there for her, and says thanks so much for all you do.

7-15-16      Detective Corrie Svendsen

Detective Svendsen has been absolutely exceptional. We had jewelry stolen from our apartment and my mother's apartment, mostly sentimental and not a huge amount of money. Corrie was on our side from day one, working incredibly hard to get our stuff back, to uncover the truth of what happened, and to bring the perpetrator to justice. I could not have asked for a better person to assist us during this difficult time. She put my mother's mind at ease (no small task), and was tireless in pursuing every lead. I was afraid our case would get lost in the shuffle or get sidetracked by thefts of greater monetary value, but Corrie treated it extremely seriously. She was professional, astute, and determined to help us reach a resolution to the case. So in other words, Corrie is a fantastic officer and a delightful human being. Thank you for everything, Corrie!

7-15-16      EPD

Dear Evanston Police, for always doing what duty requires no matter the risk, and for keeping us safe, Thanks. Sincere gratitude.



7-18-16 Service Desk Officer Gina Alexander

Caller stated: she called to report her daughter's dog lost, but later found it. She said Officer Alexander was phenomenal in quieting her, as she is an elderly woman and was quite upset. She said the officer made her feel like someone was taking time to help her, and she is grateful.

7-18-16 Police Officers Nina Griffith, Gregory Romero, Jason Kleinpaste, Random Johnson, and Kyle Benoit

Caller stated, while he was away from his home, the burglar alarm sounded. When the police arrived, just by happenstance, his nephew was passing by the house. His nephew assisted the police at the house. The caller says thanks for the service, and he thanks the officers for responding to his home.

7-18-16 EPD

Caller left a message stating he is just giving a call of support; he is disgusted by the recent shootings, and he appreciates and likes the police.

7-18-16 EPD

I appreciate all you do for the community. It's my birthday today and I would like to dedicate it to all people who have ever been mistreated or misunderstood. I grew up an immigrant pastor's kid so I got bullied and misunderstood a lot also. My heart goes out to all police officers who are misunderstood. In my book, you have all done much more to help me believe in myself than a lot of people. You deserve to be reminded you affect community members in a positive way. Best.

7-18-16 EPD

Card Reads: You should be proud of your courage, your sense of duty, and your selflessness. Thank you for your service. I am a long term (20 years) resident of Evanston and I am horrified at what I see on the news and in Dallas, Baton Rouge, and so many other places where police are treated with such blatant disrespect. A giant cookie is stupid, but it is the only way I knew of to express my appreciation for what you do. You all have my sincerest thanks.

7-27-16 Officer Michael Cameron

I hope my email finds you well. I am emailing about Officer Cameron. I teach driver education at ETHS and every year my colleague and I try to have an officer speak to the students about good driving habits. Last year we had Officer Cameron come in to speak to our students and he did a phenomenal job. What should have been a twenty minute presentation turned into an hour which was "GREAT!" He captivated the students and

answered each question. Every time he tried to end another student had a question and he took his time and answered each one. He rearranged his schedule and was able to speak to our students this year. He did it with the same passion, excitement, and exuberance as he did the previous year. He was able to address some of the tough issues that have surfaced and plague our society today. The students and I were thoroughly impressed. Never in my tenure have we had an officer like Officer Cameron, I hope he will be around for years to come. He did a great job engaging our students and reiterating the importance of good driving practices. "He keeps it real" as one of my students described him. I'd like to thank him again for a job well done ☺

7-27-16      EPD

Caller states she wants to give a shout out to EPD! There was some loud noise in her neighborhood and EPD responded with professionalism. It was beautiful; they did a fabulous job and everything worked out. She stated it's the little things like that –that make a difference. She says "God bless you all" and her heart goes out to support the police.

7-27-16      EPD

Received a very colorful picture stating: Thank you for protecting us!

7-25-16      Detectives Brian Rust and Brian Hicks

Please allow this letter to serve as a 'letter of gratitude' to the aforementioned detectives. I had to report an incident to the police regarding my U87 Neumann microphone being stolen out of my home studio. I must admit, due to the extensive amount of crime that the police have to deal with, I was worried whether much attention would be extended towards my matter. First, the detectives were very receptive, kind, down-to-earth, professional and helpful. They were very sympathetic to my concerns and didn't make me feel like a nuisance for trusting someone who I really didn't know very well into both my studio and my home. To my immediate surprise, they phoned me within less than two weeks after creating my police report to inform me that they had located my microphone at a local music store in Chicago – not too far from my home! I was more that impressed with their efficiency and follow-through with my case considering all that they had on their plate. Within days of the phone call, they paid me a personal visit to return my mic to me. I didn't even have a chance to finish filing the insurance claim! I have always had respect and appreciation for the EPD and this incident with the detectives has only heightened my regard and admiration. I am very appreciative to them for exhibiting professionalism and accuracy throughout the entire process. Kindest regards.

8-2-16      EPD

I attended Coffee with a Cop last Friday at my local coffee shop in Evanston and was extremely impressed with the wall to wall integrated resident turnout and outdoor overflow with eight officers of the Evanston Police Department in attendance. I met with three

officers from various departments- all were extremely well informed and carried on amiable, intelligent, and informing conversations. Being a local resident for over 50 years, I still learned much and actually met another resident who also grew up on the south side of Chicago as I did. Everyone was at ease and spoke from the heart. These events should happen in every city in America on a yearly basis. Kudos all around!

8-2-16           EPD

Thank you for the cards, continued support and generous gift we received. To the officers who traveled the distance and stood by our side as we said our final goodbye, it was our honor to introduce you to our beloved. She was our biggest miracle in such a little girl. Card reads: It is difficult, during this time of sorrow, to find words to express how blessed we are to have your expression of love towards our family. Thank you for keeping us present in your thoughts and prayers.

8-2-16           Officer Daniel Keeler

Dear Officer Dan, thank you for the tour of the police station. Thank you for the badge. I liked the motorcycle and the jail. I still want to be a police officer.

8-1-16           EPD

I thank all of you for your support and friendship. I will always cherish and remember my time at the EPD. I will miss you all. Thanks for the kind gift. Please be safe. I pray that God blesses all of you and your families. Much love. Card reads: Thanks everyone! How very nice of you!

8-9-16           Officers Nicholas Demos, Bartlomej Niedziela, Luis Velez, and EPD

I wanted to say thanks to the three officers who responded to my call. To start, this was the first time I've dialed 911 in my life. I called because the situation I was in felt threatening. I argued with myself for a minute if I should dial 911 or not. Upon arrival, the three officers were professional and calmed the situation. They made me feel comfortable and never once suggested that I was out of line to call. It may have been a quick interaction but it gave me confidence in the EPD.

8-2-16           Officers Heidi Bernhardt and Karl Witt

On July 16<sup>th</sup> a woman fleeing a traffic accident entered a home in Wilmette. The woman, who was holding a small naked child, waved a knife at the homeowner who fled the home and called the police. The offender was later determined to be under the influence of PCP. Officers Bernhardt and Witt from the EPD arrived on the scene and were able to take the woman into custody without injury and without her injuring the child.

I wish to thank you for the exceptional level of service that your officers provided during this incident. The offender's erratic and delusional behavior could have led to a much different outcome if it were not for the quick response and professionalism exhibited by your officers.

On behalf of the residents of Wilmette and the Wilmette Police Department, please extend my thanks to the officers for their good work.

8-11-16      EPD

Caller states she thanks EPD for doing such a good job this summer. She also says thank you to EPD for confiscating those two guns recently.

8-11-16      Officer Heidi Bernhardt

Please allow this letter to serve as a *letter of gratitude* to the aforementioned detectives. I had to report an incident to Officer Bernhardt regarding my U87 Neumann microphone being stolen out of my home studio. I must admit, due to the extensive amount of crime that the police have to deal with, I was worried whether much attention would be extended towards my matter. First, the officer was very receptive, kind, down-to-earth, professional and helpful. She was very sympathetic to my concerns and didn't make me feel like a nuisance for trusting someone who I really didn't know very well into both my studio and my home. To my immediate surprise, I received a phone call within less than two weeks after creating my police report to inform me that the police had located my microphone at a local music store in Chicago – not too far from my home! I was more than impressed with her efficiency and follow-through with my case considering all that they had on their plates. Within days of the phone call, I received a visit from the detectives and they returned my mic to me. I didn't even have the chance to finish filing the insurance claim! I have always had respect and appreciation for the EPD and this incident with Officer Bernhardt has only heightened my regard and admiration. I am very appreciative to her for exhibiting professionalism and accuracy throughout the entire process. Kindest regards.

8-19-16      Officers Mark Buell, Shannell Brown, and Jason Kleinpaste

A phone call was received from a woman who wanted to compliment the officers who stopped by a lemonade stand in the area of Fowler and Greenwood to purchase some lemonade from the kids. The money was going to purchase school supplies for kids that couldn't afford them. The caller said that it was nice of the officers to stop by, and then they stayed for a little while to interact with the kids in the area. She felt that this was a good experience for the kids, and that these officers showed a lot about how good the officers are from the EPD!

8-16-16      Officer Amin Virani

I would like to express our appreciation for the assistance that Officer Virani gave our Department on August 11<sup>th</sup>. The Northfield PD received a call of a resident who shot himself. The subject was transported to the hospital in Park Ridge. Officer Virani, the on-duty Evidence Technician responded to the hospital and provided us with a gun residue kit which we used. The test yielded positive for GSR results. Additionally, he provided us with a few extra kits we now have if needed in the future. Officer Virani's assistance truly

helped us with our investigation. Unfortunately, the subject died later of the injuries that he inflicted on himself. Please express my sincere appreciation to Officer Virani. Be assured that this department will respond similarly in matters of mutual interest. Thanks again!

8-29-16      EPD

A voicemail message was received stating, "an unknown officer let him know his garage door was open." The caller also stated it is nice and reassuring to know that someone is looking out for us in this city.

8-29-16      Officer Jason Nelson

I want to commend Officer Nelson. He was kind, understanding, and did his duty in a respectful manner. Please let him know my thanks.

9-9-16      EPD

Over 25 years ago, on the night of my senior prom, three friends and I were caught roaming Calvary Cemetery in the middle of the night. The officers were stern and we were given the full criminal treatment at the station including holding cells and body searches. The cemetery manager wanted to press criminal trespass charges against us, but the officers saw us for what we were: a bunch of stupid kids (although all over 18) who made a bad decision. Rather than treating it as a criminal matter, we were given I-bonds and a court date. At court, the judge was not happy with the officer for not filing criminal paperwork. We received a small fine and probation which we all paid and completed. If those officers hadn't used their discretion to route us away from criminal court, things might have been very different today. Of the four of us, two are now teachers and one an emergency room nurse (licenses which would have been difficult to attain with a criminal record). The fourth is an engineer. I often think about how things could have gone very differently as a result of that night, and I wanted to thank the department for their wisdom in teaching us an appropriate lesson. Thank you for your service.

9-11-16      EPD

I would like to express my sincere appreciation to all Police-men & women in Evanston Police Department. As an Evanston community we can't thank you enough for your dedication and hard work every day. Thank you from all team members of Whole Foods Downtown Evanston.

9-14-16      Towing Coordinator Reinaldo Rebollar

I just wanted to take a moment and applaud Reinaldo Rebollar for solving the "Rubik's Cube" of car seat installations for our newborn twin boys and 2-year old daughter last week. If I would've tried to install them myself, I'd still be working on it. And, they probably would not be safe. Mr. Rebollar was of great assistance, incredibly professional and proficient, and just a really nice guy. I know that the department has more important things

on its plate, so my wife and I (and our family) truly appreciate this service. And on a similar note, thank you and your entire force for the tremendous jobs you do in the city. Given the "climate" today in the city of Chicago (and the country overall), and having some friends on the force myself, I know it's not an easy job. Often, I'm sure, it's a thankless job. So, we'd just like to thank you. You guys are awesome. Again, we appreciate the help. Have a great week.

9-11-16      EPD

We would like to extend our sincere gratitude for all the officers and staff who serve the City of Evanston. Thank you for choosing to put your lives on the line each and every day to help ensure a safe community. All of you are very much appreciated – keep up the great work! Enjoy the cookies as a token of our thanks on behalf of our local church family.

9-11-16      Officer Nathaniel Basner

I attended the NU football game Saturday and I fell while waiting for a bus. My right leg gave out and two of your officers helped me up and got me a set and stayed with me until my wife picked me up. I didn't get their names but they were very polite and helpful. I want to thank them for their assistance. Another officer took my information; he plays on the softball team with someone who used to be on of your officers. Again, I'd like to thank the officers who assisted me at the corner of Ashland and Central.

9-16-16      Sergeant Scott Sophier and Officer Mark VanDermeir

On Friday, August 26<sup>th</sup>, our department responded to a fatal crash at Golf Rd. and Ozanam Ave. in which the driver of the offending vehicle and his passenger fled the scene on foot. The passenger was hiding in a nearby backyard and was quickly located by patrol officers but the driver could not be found. The size and complexity of the crash scene, along with rainy weather and the search for the two offenders made this a very labor intensive incident. Assistance was requested from the NORTAF Major Crash Assist Team to process the scene, and Sgt. Sophier and Officer VanDermeir of EPD responded. On September 9<sup>th</sup> the driver was arrested and charged with Reckless Homicide, Aggravated Driving Under the Influence, and Leaving the Scene of a Fatal Accident for his actions that night. Please convey our thanks to the officers for their assistance. The skill and dedication of the MCAT Team was apparent as they quickly and efficiently processed a complicated crash scene under adverse weather and lighting conditions. Their careful attention to detail and documentation will no doubt contribute to a successful prosecute of the offender.

9-22-16      Officer Jason Nelson

An email was received stating: Officer Nelson helped my son after my son had hurt himself near Barnes & Noble. The sender would like to commend the officer's quick, helpful response to his son's injury.

9-25-16 Officers Carl Gustafson and Adam Nawotka

On behalf of the Board and members of Fisher Memorial Church, I am writing to express our sincere thanks and appreciation for the great investigative police work of the officers. Our congregation was gathered for breakfast and Sunday School in our church basement. On many occasions residents from Albany Care would randomly join us for coffee and donuts. Until this morning our meetings have occurred without incident. This morning, a purse was discovered missing at the close of the meeting. After a thorough search, we called the police. Approximately 5-10 minutes after our call, the officers arrived. Admittedly, I was surprised of the prompt response because "Bike the Ridge" was also happening at this time. After interviewing several members, the officers decided to interview the resident of Albany Care, who also attended Sunday School but disappeared at the end. Within an hour the officers returned to the church with the missing purse and all its possessions (including cash totaling more than \$100). I am not writing this because there was a happy ending for the church member. I am writing to offer our thanks to Officers Gustafson and Nawotka for their cool and professional demeanor. Thank you for your great customer service!

9-20-16 Detective Mike Endre and Crime Analyst Marianne Ring

It is always appreciated to hear inter-agency cooperation nets exciting results, making our communities and residents safer. Thank you for personally commending our officers who were more than happy to assist. They will be grateful for your letter of commendation. I also think it is appropriate to mention a job well done to our Intelligence Unit, and the officer(s) involved in monitoring gang member activity to the extent this information resulted in two solid arrests. Gang activity knows no boundaries and working together, sharing information, is paramount in our efforts to combat gang crime and violence, so we thank the EPD for bringing to our attention the activities going on at the Outdoorsman Gun Range that day.

9-29-16 Officer Michael Scheck

I worked with Officer Scheck while conducting a psychiatric evaluation on someone in his custody at Evanston Hospital. Officer Scheck went above and beyond to provide support to both myself and the individual in custody. He was empathetic and worked with hospital staff to help de-escalate the patient. It was an honor to get to work with him!

9-21-16

Just a note of thanks from the people of the 800 Block of Hartrey in Evanston to thank you for the visit from the Fire fighter/Paramedics at our Block Party. The Fire Fighters were very professional and friendly especially with our young children! The children loved climbing into the fire truck and examining all the equipment even getting to try on a firefighter's hat. It is important to us for all of us to work together to foster a good relationship with our Fire Department. Your Fire Fighters did an excellent job in promoting

good will within your department and our neighborhood. We are enclosing pictures to post on your bulletin board. Thanks again for your protection, your service and your support! We appreciate the time and effort taken by your department to provide this service.

9-21-16

Just a note of thanks from the people of the 800 Block of Hartrey in Evanston to thank you for the visit from your policeman at our Block Party. The young officer was very professional and friendly especially with our young children! They loved climbing in the squad car and looking at all the equipment. It is important to us for all of us to work together to foster a good relationship with our Police Department. Your officer did an excellent job in promoting good will within your department and our neighborhood. We are enclosing pictures to post on your bulletin board. Thanks again for your protection, your service and your support! We appreciate the time and effort taken by your department to provide this service to us.

9-26-16      Sergeant David Berman, Officers Jeremy Nieman and Dagmara Koste  
Last Thursday evening, I had the sad experience of arriving at an accident scene at Sheridan Rd. and Northwestern Place shortly after an 18-year-old freshman had died from hitting the rear of one of my concrete trucks with her bicycle. Needless to say this was a terrible, traumatic event for many people. I just want to thank you and your officers for the kindness and concern you showed my driver and for the exemplary professionalism while investigating the accident. I am so grateful for the work your department does and frustrated that too many in our culture neither understand nor appreciate what you do for our society. They should see what I saw on display last Thursday at Northwestern. The most difficult part of my decision to retire from the U.S. Department of Justice to become President of the company was knowing that I would no longer be a part of "The Team" and get to work closely with the principled and dedicated men and women in law enforcement. I appreciate your service and protection.

9-30-16      EPD

In August, a female customer using the ATM at the bank was the victim of a robbery by three male offenders. One of the offenders followed the victim into the ATM vestibule and after she completed a withdrawal, the offender produced a handgun and robbed the victim of the money and other belongings. An alert citizen observed the robbery occurring and called 911 and reported the in-progress robbery to EPD. Due to the quick response of EPD officers, the initial offender was apprehended fleeing the ATM vestibule. The offender was in possession of a handgun in his waist when the officers arrested him. Two additional subjects were observed standing by a running vehicle in the parking lot and as officers approached them, they ran on foot. After a lengthy search for the offenders, one was located at the CTA station and the second offender was located hiding on a rooftop. All three offenders were charged with one count of Armed Robbery with one of them being



charged as a juvenile. I am sure each officer involved in this case played a different part in the successful apprehension of the offenders but I am confident their ability to work as a team significantly contributed to the successful apprehension of the three individuals. I truly believe that your officers' response to this incident exemplifies the true character and professionalism of all members of EPD. Please convey to these officers my sincere appreciation for a job well done.

10-20-16     EPD

Thank you for everything you do for our community. All of your help, especially the small non-public gestures, is very appreciated.

10-20-16     Officer Grace Carmichael

I wanted to send some appreciation to the officer for her assistance with a CAD problem. She did a great job of assisting both myself and SunGard in resolving the issue. She took initiative and had the technical ability to resolve the issue in 911 before even contacting IT. She then performed what I would consider advanced troubleshooting over the phone with myself and SunGard until we were able to get everything working for officers in the field. I felt lucky to have such a capable and willing officer to assist us. Services were certainly restored quicker because of her efforts and ability.

10-24-16     Officer Phil Lang

As a parent of two D65 students, I'd like to thank the officer who arrested the subject carrying an illegal weapon inform of Nichols school. The officer may have averted a school shooting. I hope the suspect is being charged to the fullest extent of the law, given the nature of the weapon, and the proximity of the school. In addition, the officer should be commended for handling the situation without use of excessive force. Top-notch professionalism and an example for the citizens of Evanston to be proud of.

10-25-16     Officer Jason Nelson

I'm writing to commend the officer who pulled me over for a traffic violation last year (I meant to write this much sooner). I had impatiently pulled into the oncoming traffic lane when I should have waited until I reached the marked left-turn lane. This was my first ticket ever for a moving violation, and I'm sure my voice was a little edgy; but Officer Nelson was calm, centered, polite, and respectful. I asked why it mattered, especially since so many drivers do the same, and he gave good reasons- reasons that probably saved me from an accident later, since I have changed my behavior. Thank you for your leadership and hard work!

10-27-16     Telecommunicator Carl Hasten

A resident of Mather Home is currently attending the Citizen Fire Academy. This morning he contacted the Police Department to advise how "wonderful the 9-1-1 program was for

Class #3 at the Citizen Fire Academy”, and to say “thank you to Telecommunicator Carl Hasten,” who instructed the Citizen Fire Academy Communications module.

10-27-16 Officer Matthew Kerley and Officer Luis Velez

Caller states her client had a well-being visit from the police last night that ended with the client being arrested. Her client told her the officers were very respectful – they allowed him to get dressed and also allowed him to conceal/cover his head as he was leaving the building. She states the officers had a professional demeanor and lives will be saved if more officers conducted themselves this way. She also states it is a positive situation when the police department respects the public.

10-27-16 Chief Eddington

Dear Chief, I'm writing this card to you to thank you for being our special guest speaker. We really enjoyed your presence, and the information you brought to our attention about our neighborhood and youth. Sorry for sending the thank-you card at this late date, but we want to thank you from the bottom of our hearts.

10-27-16 Social Services Manager Patrice Quehl

Thank you for sharing the talent of your wonderful staff, Patrice Quehl, who facilitated an excellent training on Restorative Justice & Peace Circles. We truly appreciate your vision and progressive approach!

11-10-16 Officer Justin Conley and EPD

The mother of an NU student called regarding the actions of Officer Conley. Stating the officer found her child's cell phone and returned it to him. The parent stated that the return of the phone, the primary means of communication between mother and son, had a significant impact on the family, which financially would have been unable to replace it. Extremely grateful for the officer's courteous service, the parent wanted to express her appreciation both to him and, collectively, to all members of the police department.

11-10-16 Officer Gregory Romero

Officer Romero issued me a citation for improper use of the bicycle lane. While I didn't agree with the city's application of the vehicle code in this situation, Officer Romero was courteous, respectful, calm, and tolerant of my complaints. I appreciated his professionalism and he's another great example of how policing should be done.

10-31-16 Patrice Quehl

Thank you so much for speaking at the Cook County Commission on Women's Issues' 2016 Public Hearing on the topic of restorative justice. We had record attendance at the hearing, and I received extraordinarily positive feedback from the Commissioners as well as many other attendees. This would not have been possible without our superb array of

well-prepared speakers, each of whom spoke powerfully to the effectiveness of restorative justice and to why we need more of it here in Cook County. We look forward to sharing the Commission's report on restorative justice with you when it is completed, and we hope you will keep the Commission informed about your work in restorative justice. We will also be thinking of ways that the Commission can continue to promote restorative justice in Cook County, and we hope you will give some thought to the same. Again, our deepest thanks.

11-7-16 Patrice Quehl

Congratulations on testifying before the Cook County Commission on Women's Issues. I can't think of a better advocate and educator for those trying to understand Restorative Justice.

11-11-16 EPD Honor Guard-Sergeant Larry Miller, Officers Ervin DeLeon, Daniel Keeler, Detectives Clara Just and Loyce Spells

Officer Devine relayed a comment he received from a retired police officer who was attending the Veteran's Day Celebration. The retired officer stated the Honor Guard did a good job at the celebration.

11-11-16 Detective Amanda Wright

I wanted to pass on kudos to Officer Amanda Wright who came in and spoke to my American Legal Systems class about the 4<sup>th</sup> Amendment. She is an excellent example of someone who puts community first and is a great ambassador for the Evanston Police Department.

11-14-16 Officer Mark Buell and Officer Kevin Jacobs

Caller states the above mentioned officers responded to her regarding an incident of a possible fraudulent request for money from her. She states the officers were right on target; confirming the request was fraudulent. She said they were right and she is grateful for their assistance.

11-15-16 Officer Thomas Devine

On 11-15-16, Officer Devine assisted me in getting off to work on time by addressing a moving truck that was blocking me in my parking spot. He went over and beyond his required duties. Thank you.

11-18-16 Commander Goldenberg

I just wanted to personally thank you for participating in the Expert Panel for the Commander Assessment Center Process for the Illinois Association of Chiefs of Police (ILACP). I know you have busy schedules and the ILACP appreciates your commitment to this process. Thank you very much.

11-21-16 Commander Brian Henry and Sergeant Anthony Correa  
Thank you for taking time out of your schedules to join us for our Fall Cultivation event. Justice Changes Everything. Evanston is a very special community and we are fortunate to join forces with you to advocate for a better future for our youth. Thank you for being such an integral part of our success and taking care of our children. They deserve a meaningful second chance and continued encouragement. We know, at the Moran Center, that when they feel seen, heard, and respected, it truly makes a difference in their behavior. Wishing you a Happy Thanksgiving! Warmest regards.

11-22-16 Officers Kyle Harvey, Thomas Curtin, Jacqueline Herrera, and Richard Tyson  
Caller states he had an incident of bank fraud and called EPD to make a report. He said he thought someone would take his information over the phone, but was surprised that officers came out to his home on a Saturday night. He said he has lived in Evanston for about 7 years now, on the south end, and EPD officers are the most courteous he has ever dealt with. He said the officers who assisted him on Saturday were professional, patient, and nice.

11-29-16 Officer Thomas Devine and Commander Goldenberg  
Caller states his brother received a well-being check from the officers. He is calling to thank the officers for checking on his brother who needed medical attention. Caller says "thank you, very much".

11-29-16EPD

Card reads, "Showing gratitude is one of the simplest yet most powerful things humans can do for each other". –Randy Pausch. Great is your faithfulness to McGaw YMCA. From all of us here at McGaw, Happy Thanksgiving to you and your family. Thanks for keeping our community safe!

12-9-16 Deputy Chief Barnes

I just wanted to personally thank you for participating in the Expert Panel for the position of Deputy Chief for the ILACP Assessment Center. Your expertise and knowledge was extremely important to this process. Thank you so much for taking time out of your busy schedule to assist this program.

12-21-16 Officer Anthony Sosa

Caller left a voice message to thank Officer Tony Sosa for assisting him. He says he is an Evanston resident and was in a moment of distress; the officer stopped him and gave him a ride to his job. The caller says thank you to Officer Sosa, he appreciates everything the officer did for him, and if it wasn't for the officer his house would have probably burned down.

12-21-16 Detective Tosha Wilson

Card reads: Your kindness and compassion mean more than you could ever know!! Thank you. Merry Christmas & Happy New Year. God bless you, be safe!

12-23-16 Officer Matthew Yates

I am writing to commend Officer Yates for coming to my aid when my car broke down and I was stranded in the parking lot on Oakton Ave. He responded to a call in that a woman (I) was in trouble and had fallen asleep at the wheel. I was quite awake and waiting for a tow truck. After Officer Yates listened to my story he asked if he could be of assistance until the tow truck came and offered to wait with me. I assured him that I would be fine and thanked him for his patience and attention. He gave me a phone number to call if the tow truck did not arrive shortly (311). He was a calming factor and made me feel much more secure. HE was courteous and professional throughout. I appreciated his help.

12-23-16 Officers Jason Kleinpaste, Luis Velez, and Matthew Yates

Caller states she is calling to thank the officers who saved her mom's life. When she couldn't reach her mother by phone she called for police assistance to check on her because her mother is 101 years old and lives alone. When they arrived, her mother wouldn't open the door and they had to force the back door open. They found the woman on the floor and bleeding. She was taken to the hospital and found to have a low oxygen level and heart failure. She spent some time in the hospital and is now in rehab. The caller thanks the officers for all they did to help her mother.

12-24-16 EPD

We want to thank you for your tireless commitment to the safety of our community. We know it must be hard to be away from your families over the holidays and we wanted to let you know that we appreciate all of your hard work and efforts.

12-24-16 Officers Daniel Pack, Michael Kane, Jarrod Deitrich, Kyle Popp, and Nicholas Chipolet

A friend was concerned about a post from our son saying "goodbye". As we quickly drove to his apartment, we called 911. Because of the fast action of the Evanston Police, our son was found. A moment later and he would have succeeded in his planned suicide. He's safe now – and we are so grateful. Your kindness is greatly appreciated!

Thank you to everyone who courteously and professional responded to the citizens of Evanston. The impact of your interaction aided in the cultivation of a stronger bond between the community and Police Department, which in turn promoted the Partnership philosophy.



Richard Eddington  
Chief of Police

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